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CA / REV / REE. / R Date/Lines 12:45pm	10.0 to Industries H.O.D. Industries (10.0) Industries (10.0) Industries (10.0) Vehicle IN (10.0)
	traction () Exhauste
13/5/19 - Recin	ed email Promules to close case as clein has been rejected-

Nivitha (LKK Auto)

From:

Peiwen <peiwen@procarcare.com.sg>

Sent:

Monday, 13 May 2019 1:54 PM

To:

assignments@lkkauto.com; Admin A

Cc:

Claims: Wendy

Subject:

CLOSE CASE _ SJU 6073 X / DOA 10.03.2019 (TP - FIRST CAPITAL)

Hi All,

Please proceed to close the case as this claim have been rejected.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



*With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.

Nivîtha (LKK Auto)

From:

Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent:

Tuesday, 14 May 2019 11:41 AM

To:

'CWS Motor Claims'; 'assignments'

Cc:

'May Chua Hui Chin'; 'SUR'

Subject:

RE: SURVEY ASSESSMENT - D19001970MFSH/1

Attachments:

CLOSE CASE _ SJU 6073 X / DOA 10.03.2019 (TP - FIRST CAPITAL)

Dear Sir/Mdm,

Kindly refer to the attached.

We will close this file at our end without billing.

Best Regards,

G.Nivitha Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, ≠02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 21 March 2019 12:47 PM

To: 'CW5 Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'May Chua Hui Chin' <maychua@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19001970MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@Ikkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, ≠02-25 | S(408933) From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Thursday, 21 March 2019 12:42 PM To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; May Chua Hui Chin

<maychua@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19001970MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

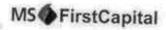
Best Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

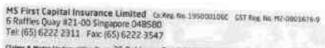
Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

This email has been checked for viruses by AVG antivirus software.

www.avg.com





Claims & Meter Undersetting Days: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fox: (65) 6507 3849 Newww.msfirstcapital.com.sg

MOTOR SURVEY ASSIGNMENT

Date

20-03-2019

Our Ref No. D19001970MFSH

Accident Date

10-03-2019

Claim Type. Third Party

Insured Vehicle

SHD4530U

Third Party Vehicle. SJU6073X

Survey Location

BLK 3022A UBI ROAD #01-45/46

Contact Person.

PEI WEN NG

Contact No.

67415336/0

Fax No. 67417208

Survey Type

WITHOUT PREJUDICE

Appointed

Surveyor

LKK AUTO CONSULTANTS PTE LTD

Contact Person

NA

Fax No. 68416315

Contact Number.

NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc: Workshop

PROGRESSIVE CAR

CARE PTE LTD

Attention, NIL

Cc: TP Solicitor

NA

TP Solicitor Fax No. NA

Officer Incharge

MAY CHUA

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Nivitha (LKK Auto)

From:

Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

Sent:

Wednesday, 20 March 2019 12:14 PM

To:

'assignments@lkkauto.com'

Cc:

May Chua Hui Chin; Aini Binte Md Min; 'Dhasannagari Harsha

//ICICILOMBARD/HYD'

Subject:

Attachments:

NEW SURVEY ASSIGNMENT - SJU 6073 X (SHD 4530 U)/DOA 10.03.2019

RE: PROGRESSIVE/TP/SJU 6073 X(SHD 4530 U)/DOA 10.03.2019 (48.9 KB); FW:

PROGRESSIVE/TP/SJU 6073 X(SHD 4530 U)/DOA 10.03.2019 (644 KB)

Dear Sirs

New survey assignment for your handling.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

A Member of MISSAD INSURANCE GROUP

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From: Teo Swee Keong

Sent: Wednesday, March 20, 2019 12:12 PM

To: 'Claims' <claims@procarcare.com.sg>

Cc: May Chua Hui Chin <maychua@msfirstcapital.com.sg>; Lily
bhlim@procarcare.com.sg>; Soo Leong Keat

<lksoo@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; 'assignments@lkkauto.com'

<assignments@lkkauto.com>; Wendy <wendy@procarcare.com.sg>; Ray <ray@procarcare.com.sg>; Aini Binte Md Min <Aini@msfirstcapital.com.sg>

Subject: PROGRESSIVE/TP/SJU 6073 X(SHD 4530 U)/DOA 10.03.2019

Dear Sir

Thank you for informing us of your choice, the surveyor will be appointed within 2 working days of your

Thank you.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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From: Peiwen <peiwen@procarcare.com.sg> On Behalf Of Claims

Sent: Wednesday, March 20, 2019 12:10 PM

To: Teo Swee Keong < TeoSweeKeong@msfirstcapital.com.sg>

Cc: May Chua Hui Chin <maychua@msfirstcapital.com.sg>; Lily
bhlim@procarcare.com.sg>; Soo Leong Keat <lksoo@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Wendy <wendy@procarcare.com.sg>; Ray

<ray@procarcare.com.sg>

Subject: RE: PROGRESSIVE/TP/SJU 6073 X(SHD 4530 U)/DOA 10.03.2019

Hi Sir.

We choose LKK Auto Consultants Pte Ltd.

Thank You.

Regards,

Pei Wen NG

Claims Advisory Progressive Car Care Pte Ltd Blk 3022A Ubi Road 1 01-45/46 Singapore 408716 T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg W: www.procarcare.com.sg



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From: Teo Swee Keong [mailto:TeoSweeKeong@msfirstcapital.com.sg]

Sent: Wednesday, March 20, 2019 11:50 AM

Cc: May Chua Hui Chin; Lily; Soo Leong Keat; Wayne; Wendy; Ray

Subject: FW: PROGRESSIVE/TP/SJU 6073 X(SHD 4530 U)/DOA 10.03.2019

Dear Sirs.

We refer to your survey request dated.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

- 1. LKK Auto Consultants Pte Ltd
- 2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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From: Caroline Cabrera

Sent: Monday, March 18, 2019 2:29 PM

To: Aini Binte Md Min < Aini@msfirstcapital.com.sg>

Subject: FW: PROGRESSIVE/TP/SJU 6073 X(SHD 4530 U)/DOA 10.03.2019

Dear Aini,

For survey - CTPL / NC-19002833

Thank you & Regards, Caroline Cabrera Motor Claims

MS First Capital Insurance Ltd

35 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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From: Peiwen [mailto:peiwen@procarcare.com.sg] On Behalf Of Claims

Sent: Monday, March 18, 2019 1:51 PM

To: Motor Claims < Motor Claims@msfirstcapital.com.sg>; CWS Motor Claims

<cwsmotorclaims@msfirstcapital.com.sg>

Cc: Lily < hhlim@procarcare.com.sg>; Soo Leong Keat < lksoo@procarcare.com.sg>; Wayne

<wayne@procarcare.com.sg>; Wendy <wendy@procarcare.com.sg>; Ray <ray@procarcare.com.sg>

Subject: PROGRESSIVE/TP/SJU 6073 X(SHD 4530 U)/DOA 10.03.2019

Hi Sir,

Please refer to the attached and arrange survey. Vehicle is NOT IN workshop.

Thank You.

Regards,

Pei Wen NG

Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg W: www.procarcare.com.sg



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