

ASSIGNMENT (OFFICE)

REF CS/CTI 19005048/R/Vd3n2

ASSIGNMENT (OFFICE)

RASU

From/Person Chong Bun Sen

CTI

Date/Time 20/3/19 @ 11:55am

Estimated Cost

Bill to

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

SKH 9158Y

Insured

SMF 8202X

at Workshop no

Chern's Customcraft

Tel

62725429

of

BLK 1010 Blk Merah Lane 3# 01-105

Policy No

Claim No

8NM19D20196

Sum Insured

Excess

Make of Veh

D.O.A

15/03/2019

(Client's Record)

CA / REV / REP / REV 24 HRS

H.O.D. Endorsement

Date/Time 12:17pm 20/3/19

Person Contacted

Sharon

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SKH 9158Y - X

SMF 8202X - X

29/3/19

@ 408pm Sharon said vehicle will send in repair next week

17/4/19

LS \$ 2050 confirmed by email (Ref 961.15, 329)

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 20 March 2019 11:55 AM
To: Charn's Customcraft
Cc: assignments
Subject: RE: (OUR REF: SNM19D201196- SMF8202X) Accd Invlg: SKH 9158 Y & SMF 8202 X on 15.03.2019 PRI
Attachments: PRI.PDF
Sensitivity: Confidential

Without Prejudice

Dear Sir,

We pri.

Dear LKK,

Pls pri.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer :

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From: Charn's Customcraft [mailto:charns@singnet.com.sg]
Sent: Wednesday, 20 March, 2019 11:23 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>
Subject: RE: (OUR REF: SNM19D201196- SMF8202X) Accd Invlg: SKH 9158 Y & SMF 8202 X on 15.03.2019 PRI
Importance: High
Sensitivity: Confidential

Hi

We will choose KENNETH KONG

Thanks & Regards,
Sharon Lee
Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Wednesday, 20 March, 2019 10:44 AM

To: charns@singnet.com.sg

Subject: RE: (OUR REF: SNM19D201196- SMF8202X) Accd Invlg: SKH 9158 Y & SMF 8202 X on 15.03.2019 PRI

Sensitivity: Confidential

Without Prejudice

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Angie Foo

Sent: Wednesday, 20 March, 2019 10:32 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; charns@singnet.com.sg

Subject: (OUR REF: SNM19D201196- SMF8202X) Accd Invlg: SKH 9158 Y & SMF 8202 X on 15.03.2019 PRI

Importance: High

Sensitivity: Confidential

Dear Boon Sen,

Please conduct PRS soonest possible on behalf of Elaine- SNM19D201196 –SMF8202X

BOON SEN: DID: 6389 6171

ELAINE : DID: 6389 6530

Best Regards,

Angie Foo

Claims Executive

Claims Department – Motor Division

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6186

Fax (65) 6224 7175 / 6224 7478

Email: angie.foo@sg.cntaiping.com

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Claims Dept of CTI

Sent: Tuesday, 19 March, 2019 4:44 PM

To: Angie Foo

Subject: FW: Accd Invlg: SKH 9158 Y & SMF 8202 X on 15.03.2019 PRI

Importance: High

Sensitivity: Confidential

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Tuesday, 19 March 2019 4:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Accd Invlg: SKH 9158 Y & SMF 8202 X on 15.03.2019

Importance: High

Sensitivity: Confidential

Dear Sir/Madam

Our client's vehicle no. SKH 9158 Y would like to submit a third party claim against your insured: SMF 8202 X.

Please find attached relevant documents for your action.

Kindly arrange PRI and advise on liability.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

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For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 17 April 2019 1:18 PM
To: Charn's Customcraft; Rasul (LKKAuto)
Cc: SUR
Subject: RE: Finalization - SKH 9158 Y - Renault Scenic

Sensitivity: Confidential

Dear Sharon,

Noted with thanks.

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Wednesday, 17 April 2019 12:13 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Finalization - SKH 9158 Y - Renault Scenic
Importance: High
Sensitivity: Confidential

Hi Veron

Confirmed.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 16 April, 2019 3:53 PM
To: Charn's Customcraft; Rasul (LKKAuto)
Cc: SUR

Subject: RE: Finalization - SKH 9158 Y - Renault Scenic
Sensitivity: Confidential

Dear Sharon,

WITHOUT PREJUDICE

List \$2117 (less 10%)=\$1905.30
Labour \$700
Total \$2605.30 (Less 20%)=\$2084.24

Offer Lump Sum \$2050 @ 3 working days.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Saturday, 13 April 2019 11:38 AM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Finalization - SKH 9158 Y - Renault Scenic
Importance: High
Sensitivity: Confidential

Hi

Kindly find attached for finalization.

Lumpsum @ \$2150.00

Please confirm

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7338E
Vehicle Details	
Vehicle No.:	SKH9158Y
Vehicle to be Exported:	Yes
Intended Deregistration Date:	31 Mar 2019
Vehicle Make:	RENAULT
Vehicle Model:	SCENIC III 1.5 DCI AUTO ABS D/AB S/R 5DR
Primary Colour:	Red
Manufacturing Year:	2012
Engine No.:	K9KN837D092913
Chassis No.:	VF1JZ09B348072849
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$24,710.00
Original Registration Date:	28 Jan 2013
First Registration Date:	28 Jan 2013
Transfer Count:	1
Actual ARF Paid:	\$14,710.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Jan 2023
PARF Rebate Amount:	\$9,561.00
Intended COE Rebate Details	
COE Expiry Date:	27 Jan 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$77,291.00
COE Rebate Amount:	\$29,545.00
Total Rebate Amount:	\$39,106.00

The information contained herein is correct as at 19 Mar 2019

OK

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S9231444H**

Name
NORAI SYAH BINTE ABDUL RAZAK

Birth Date **06 Sep 1992**
Issue Date **27 Jun 2014**

002319192C




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S9231444H**



Name
NORAI SYAH BINTE ABDUL RAZAK

Race
MALAY

Date of birth **06-09-1992** Sex **F**

Country of birth
SINGAPORE



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Vehicle Class	Effective Date
Class 2B	Motorcycles <= 200 CC	12 Jun 2017
Class 3	Motor cars <= 3000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles <= 2500 kg	27 Jun 2014

S / No. 9000268580

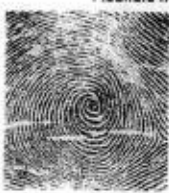
59231444H

Licence No: S9231444H

NP 428A



4095041

NRIC No. **S9231444H**

Date of issue
08-09-2007

Address
**APT BLK 12 JALAN BUKIT MERAH
#05-5048
SINGAPORE 150012**



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

NTUC/CHINA TAIPING
DOA: 15/03/2019@2019

CHINA TAIPING INSURANCE (S) PTE LTD

19/03/2019

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKH 9158 Y - RENAULT SCENIC III 1.5 DCI AUTO ABS D/AB S/R 5DR

CHASSIS NO: VF1JZ09B348072849 (01/2013)

1 pc	Rear bumper (upp) 2800	\$ 787.00
1 pc	Rear bumper (lwr) 300	\$ 430.00
2 pcs	Rear bumper sensor @ \$450 ? ✓ 100 ✓	\$ 900.00
		\$ 2,117.00
	LESS 5% 10%	\$ 105.85
		\$ 2,011.15

Remove necessary parts: jacking, panel beating, repair
and straighten rear inner panel, rear end panel, rear
boot and rear bumper.

\$ ~~500.00~~ 300

Putty and respray rear inner panel, rear end panel,
rear boot and rear bumper.

\$ ~~500.00~~ 400
\$ 3,011.15
\$ 210.78
\$ 3,221.93

ADD 7% GST

Note: The above is an estimate only. IF other parts requested
during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

.....

LKK Auto Consultant, I hereby certify
the Repairer of the following:
• To resurvey before after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Rasul
Hp 90010068
3 days
4S
21/03/19 @ 1450
Resurvey after
repair



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

Parts - 2011.15
Lab - 700.00
2711.15
less 21% 542.23
2168.92
45.2190/-

NTUC/CHINA TAIPING
DOA: 15/03/2019@2019

CHINA TAIPING INSURANCE (S) PTE LTD

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKH 9158 Y - RENAULT SCENIC III 1.5 DCI AUTO ABS D/AB S/R 5DR

CHASSIS NO: VF1JZ09B348072849 (01/2013)

19/03/2019

1 pc	Rear bumper (upp) side	\$ 787.00
1 pc	Rear bumper (lwr) scr	\$ 430.00
2 pcs	Rear bumper sensor @ \$450 ?	\$ 900.00
		<u>\$ 2,117.00</u>
	LESS 5%	\$ 105.85
		<u>\$ 2,011.15</u>

Remove necessary parts: jacking, panel beating, repair and straighten rear inner panel, rear end panel, rear boot and rear bumper.

\$ ~~500.00~~ 300

Putty and respray rear inner panel, rear end panel, rear boot and rear bumper.

\$ ~~500.00~~ 400

ADD 7% GST

\$ 3,011.15

\$ 210.78

\$ 3,221.93

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

.....

LKK Auto Consultant, hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

RASUL
Hp 90010068
3 days
4/3
21/03/19 @ 1450
Repair after repair

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19005048/R1VD3N2

Date: 24/04/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	-
Claimant Vehicle No :	SKH9158Y	Insured Vehicle No :	SMF8202X
Date of Loss:	15/03/2019	Nature of Claim:	TP
		Claim No:	SNM19D201196

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKH9158Y	Engine No:	K9KN837D092913
Make & Model:	RENAULT SCENIC III, 1.5 (A)	Chassis No:	VF1JZ09B348072849
Reg. Date:	28/01/2013 (Man. Year: 2012)	Odometer:	110797 km
Colour:	Maroon		
Engine Capacity:	1461 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/55R17	Rear Tyre Size:	215/55R17
Front Left Side:	Falken 6 mm	Rear Left Side:	Falken 6 mm
Front Right Side:	Falken 6 mm	Rear Right Side:	Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,011.15	1,905.30	105.85	5.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,000.00	700.00	300.00	30.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,011.15	2,605.30	405.85	13.48
Approved Total (Overridden) (S\$)		2,050.00		
(S\$)	3,011.15	2,050.00	961.15	31.92
+ GST 7.00/7.00% (S\$)	210.78	143.50	67.28	31.92
Nett Amount (S\$)	3,221.93	2,193.50	1,028.43	31.92

INSPECTION

Date of Assignment:	25/03/2019	
Date Inspected:	21/03/2019 Inspected At:	Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105 Singapore 159724
Estimated Period of Repair:	3.0 days	

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 24 Apr 2019)
Parts:	M1-MPV	RENAULT SCENIC III 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKH9158Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (UPP)	Deformed	787.00 FL	*787.00 FL
2	1		*REAR BUMPER (LWR)	Scratched	430.00 FL	*430.00 FL
3	2		*REAR BUMPER SENSOR	Not Working	900.00 FL	*900.00 FL
						F=Franchise part. L=ListItemDisc.
					Sub Total (S\$)	2,117.00
					- List Item Discount on L Items 5.00/10.00% (S\$)	105.85
					Total Parts (S\$)	2,011.15
						1,905.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE NECESSARY PARTS:JACKING,PANEL BEATING,REPAIR AND STRAIGHTEN REAR INNER PANEL,REAR END PANEL,REAR BOOT AND REAR BUMPER	New	500.00	300.00
2	PUTTY AND RESPRAY REAR INNER PANEL,REAR END PANEL,REAR BOOT AND REAR BUMPER	New	500.00	400.00
Gross Labour Cost (\$\$)			1,000.00	700.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >