

## Mei Kwan (LKKAUTO)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Monday, 1 April, 2019 4:27 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Vic (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SJR1225Z (OI : EQI - DM19HO00796-JG) AND SLG2876Y (TP : LKK REF - CC6/EQI19005032/ha3) on 19/03/2019  
**Attachments:** SJR1225Z.PDF  
**Categories:** HMK

Dear Mei Kwan

Attached our insured's accident report as per your request.

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

**Sent:** Monday, April 1, 2019 3:24 PM

**To:** Joel Goh

**Cc:** Vic (LKKAUTO); CS A Team; Admin A

**Subject:** RE: Direct Settlement - Accident Involving SJR1225Z (OI : EQI - TBA) AND SLG2876Y (TP : LKK REF - CC6/EQI19005032/ha3) on 19/03/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Joel,

We refer to the above matter.

Enclosed revert of vehicle: SLG 2876Y

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>

**Sent:** Wednesday, 20 March, 2019 5:38 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving SJR1225Z (OI : EQI - TBA) AND SLG2876Y (TP : LKK REF - CC6/EQI19005032/ha3) on 19/03/2019

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

**Joel Goh**

Executive | Claims



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, March 20, 2019 3:15 PM

**To:** EQI PRS

**Cc:** Joel Goh; Janet Tan; Vic (LKKAuto); CS A Team; Admin A

**Subject:** Direct Settlement - Accident Involving SJR1225Z (OI : EQI - TBA) AND SLG2876Y (TP : LKK REF - CC6/EQI19005032/ha3) on 19/03/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**EQI ref: TBA**

**LKK REF: CC6/EQI19005032/ha3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLG 2876Y at M/s Modern Automotive Pte Ltd - Ubi on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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