

Assignment

ASSIGNMENT (Office)

REF: CS3 / ALG 19005024 / Gcd3⁵²

Report of Inspection

SA/Venue

G6

ASSIGNMENT (Office)

meninun

From Person

Chin Lee Ying

of

ALG

Date/Time

19/3/19 @ 5:13 pm

Estimated Cost

Bill to

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No.

SMF 80324

Insured

SLL 4150T

at Workshop n/s

Guon Auto

Tel

9388 4210

of

Blk 7 Sin Ming Ind Est Sec C # 0182

Policy No

2100502188

Claim No

1348312824SG

Sum Insured

Excess

Make of Veh.
(Client's Record)

D.O.A

19/2/2019

CA / REV / REP / REV 24HRS

H.O.D. Enforcement

Date/Time

10:40am 20/3/19

Person Contacted

Jacky

Vehicle

IN / OUT

Date/Time

Action/Instruction (X) Estimate

SMF 80324 - X

SLL 4150T - X

- PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURE...

From: Chin, Lee-Ying
To: assignments@lkkauto.com, admin-a@lkkauto.com
Cc: Fong, Andy-SY
Sent: 19/3/2019 5:13:47 PM
Attachments:  tmp6AD5.tif

Hi LKK,

Kindly assist to survey tomorrow, 20/03/2019 after 11am.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@aig.com | www.aig.sg

IMPORTANT NOTICE:

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883 North Bridge Road
#11-03 Southbank
Singapore 198785
T: 6292 5838
F: 6292 5938
(UEN No. 201333127N)
(GST Reg No. 201333127N)

Our Ref : CY.SMF8032U.19.GA(HW).wp
(You may reply to winnie@yoga-legal.com)

Your Ref : Your insured vehicle SLL 4150T

11 March 2019

Khaw Shee Kai
AIG Asia Pacific Insurance Pte Ltd
c/o The Motor Claims Department
78 Shenton Way #07-16
Singapore 079120

By Fax No: 6836 7416


Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SMF 8032U & SLL 4150T ON 19.02.2019 @ 17:40HRS ALONG 354A SEMBAWANG WAY

We are instructed by Yu Siew San to notify you of a road traffic accident on 19.02.2019 @ 17:40hrs along 354A Sembawang Way involving our client's vehicle no. SMF 8032U and vehicle no. SLL 4150T driven by you at the material time. A copy of the Singapore accident statement report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Yours faithfully,


C. Yogarajah LLC
Enc

cc: M/s. Guan Auto Service
Block 7 Sin Ming Industrial Estate Sector C
#01-82 / #01-80 Singapore 575642
Mr. Jacky Fong (9388 4210)
Fax no : 6451 1706

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/02/2019 14:03
Date Of Accident	19/02/2019 17:40
Exact Location Of Accident	354A SEMBAWANG WAY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMF8032U
Insured/Policyholder	
Name Of Registered Owner	YU SIEW SAN
NRIC No	S8008184G
Email Address	SSYU80@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97526658
Alternative Phone No	OTHERS-97526658

Vehicle Particulars

Manufacturer	SEAT
Model	IBIZA
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5105799447
Cover Note Number	

Driver

Name of Driver	YU SIEW SAN
NRIC No	S8008184G
Date Of Birth	07/03/1980
Occupation	INDOOR
Date Of Driving Pass	15/03/2004
Driving Experience	14 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97526658
Fax Number	
Contact Number	OTHERS-97526658
Email Address	SSYU80@GMAIL.COM

Address	11 SEMBAWANG CRESCENT #06-21
Postcode	757058
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	WOODLANDS DIVISION HQ
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER POLICE REPORT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLL4150T
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE HUI CHEN
NRIC/Passport Number	S8361004B
Contact Number	85181892
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 28th Feb 2017
1:35 PM

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driver ran down into my lane when she was turning right later to police report L/10190220/7002

DECLARATION

(/We declare the foregoing particulars are true in every respect)

Policyholder's Signature
Date & Time: 28 Feb 2019
1:20 pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/IN No:



**SINGAPORE
POLICE FORCE**



L/20190220/7002

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. L/20190220/7002

Subjects Involved			
Suspect			
Person Name	Lee Hui Chen		
ID Type	NRIC NO	ID No	S8361004B
Gender	Female	Race	Chinese
Language	English	Mobile No	85181896
Victim			
Person Name	YU SIEW SAN		
ID Type	NRIC NO	ID No	S8008184G
Gender	Female	Age	38
Race	Chinese	Language	English
Occupation	Information technology security specialist	Address Type	
Address	11 SEMBAWANG CRESCENT #06-21 SINGAPORE 757058		Mobile No
Is Informant A Victim?	Yes		
Person Name			
YU SIEW SAN (Informant)			

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 20/02/2019 01:30
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8184G
Vehicle Details	
Vehicle No.:	SMF8032U
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Mar 2019
Vehicle Make:	SEAT
Vehicle Model:	IBIZA 5DR 1.0 TSI 116 STYLE 7AT
Primary Colour:	Orange
Manufacturing Year:	2018
Engine No.:	DKJ015731
Chassis No.:	VSSZZZKJZJR136263
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$17,272.00
Original Registration Date:	26 Nov 2018
First Registration Date:	26 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$17,272.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Nov 2028
PARF Rebate Amount:	\$12,954.00
Intended COE Rebate Details	
COE Expiry Date:	25 Nov 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$25,556.00
COE Rebate Amount:	\$24,732.00
Total Rebate Amount:	\$37,686.00

The information contained herein is correct as at 21 Mar 2019

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Feb 2019 Edit Reg		19 Mar 2019 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Khaw Shee Kai, ID: S8284954H		
Main Claimant:	YU SIEW SAN, ID: S8008184G		
Vehicle Reg. No.:	SMF8032U	Date of Loss:	19/02/2019 00:00 - :59 [2 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1348312824SG	Policy/Cover Note No.:	2100502188 (Comprehensive)
Vehicle Reg. No. (Insured):	SLL4150T	Policy No. (Claimant):	
		Excess:	
Repairer:	Guan Auto Service (Sin Ming) Block 7 Sin Ming Industrial Estate Sector C, #01-80/ # 01-82, 575642 Sin Ming - Tel: 93884210		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 29/03/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (21/03/2019): Request To Upload TP GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMF8032U (1348312824SG)**
[SLL4150T]
TP
YU SIEW SAN
Feb 19 2019 12:00AM
[Khaw Shee Kai]
Guan Auto Service

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser ▼
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Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	21/03/19 13:25	Accident Statement From: SC - Reg. No: SLL4150T, Claimant: KHAW SHEE KAI	Load HTM	

Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
2	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
3	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
4	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
5	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
6	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
7	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
8	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
9	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
10	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
11	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
12	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
13	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
14	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
15	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
16	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
17	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
18	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
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21	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
22	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
23	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
24	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
25	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
26	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
27	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
28	21/03/19 10:05	General View	Load JPG	<input checked="" type="checkbox"/>
29	21/03/19 10:05	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
30	21/03/19 10:05	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG19005024/GCD3S2
Date: 03/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100502188
Claimant Vehicle No : SMF8032U Insured Vehicle No : SLL4150T
Date of Loss: 19/02/2019 Nature of Claim: TP Claim No: 1348312824SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMF8032U**
Make & Model: SEAT IBIZA, 999cc (A) Engine No: DKJ015731
Reg. Date: 26/11/2018 (Man. Year: 2018) Chassis No: VSSZZKJZJR136263
Colour: Orange Odometer: 5226 km
Engine Capacity: 999 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/55R16 Rear Tyre Size: 195/55R16
Front Left Side: Continental 9 mm Rear Left Side: Continental 9 mm
Front Right Side: Continental 9 mm Rear Right Side: Continental 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 19/03/2019
Date Inspected: 20/03/2019 Inspected At: BLK 7 SIN MING IND EST SEC C #01-82
Estimated Period of Repair: 3.0 days Repairer: Guan Auto Service

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER	Cut	0.00 F	*- F
2	1		*FRT BUMPER CLIPS	Necessary	0.00 F	*- F
3	1		*FRT BUMPER SIDE RETAINER RH	Deformed	0.00 F	*- F
4	1		*FRT BUMPER GRILLE	Scratched	0.00 F	*- F
5	1		*FRT BUMPER SENSOR	*Check	0.00 F	*- F
6	1		*FRT SUPPORT PANEL	Repair	0.00 F	*- F
7	1		*FRT RH HEADLAMP ASSY	Broken	0.00 F	*- F
8	1		*FRT RH FENDER	Repair	0.00 F	*- F
				Total Parts (\$\$)	0.00	0.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >