

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 10.04.2019

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLT 8996B / GBE 6247R ON 17.03.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SLT 8996 B** , which was involved in the captioned accident with your insured vehicle no: **GBE 6247R** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 4,280.00
2) Loss of Rental	\$ 400.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 4,680.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving License |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 18 July 2019 12:02 PM
To: 'CELINA.NG@HOTMAIL.COM'
Cc: Admin A
Subject: ACCIDENT INVOLVING GBE 6247R AND SLT 8996B ON 17/03/2019

Tracking:	Recipient	Delivery
	'CELINA.NG@HOTMAIL.COM'	
	Admin A	
	olivialau@lkkauto.com	Delivered: 18/7/2019 12:02 PM
	Meikwan@lkkauto.com	Delivered: 18/7/2019 12:02 PM
	shupeil@lkkauto.com	Delivered: 18/7/2019 12:02 PM

Our Ref: CC6/CTI19005010/Uka3
Your Ref: GBE 6247R [Driver: NG SEOW HOON]

HOME WORKZ
[ATTN: THE MANAGEMENT]

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 6247R [CTI] AND SLT 8996B ON 17/03/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DATE : 18.03.2019

TO : China Taiping Insurance (Singapore) Pte. Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLT 8996 B / GBE 6247R

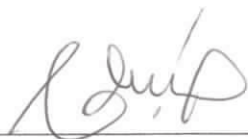
ALONG bukit batok central

ON 17.03.2019

I/We, ONG KOK SIONG
of (NRIC No./ROC No.) S7371582B
of BLK 119 bukit batok west Ave 6 #06-264 Singapore 650119
owner of vehicle no. SLT 8996 B in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SLT 8996B at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :



Name of Owner :

Ong Kok Siong

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3009291901

Claim No : SNM19D201243/CHEONGML

Claimant : ONG KOK SIONG

Amount : S\$4,682.00

Singapore Dollars FOUR THOUSAND SIX HUNDRED EIGHTY-TWO Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLT8996B

Insured Vehicle No. : GBE6247R

Date of Loss : 17/03/2019

Place of Accident : TRAFFIC LIGHT AT BUKIT BATOK WEST AVENUE 6

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HOME WORKZ

Driver Name : NG SEOW HOON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,280.00
(3) Loss of Use/Rental/Earning	S\$	400.00
(4) GIA/Police Reports/Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	4,682.00

Claimant Name :

ONG KOK SIONG

NRIC No :

S7371582B

Signature :



Date :

26/6/2020

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 20968

Date : 10.04.2019

Vehicle No : SLT 8996B

Make/Model : KIA CEROTA K3

Chassis/Eng# :

Accident Date : 17.03.2019

Claim No :

Reference : 0319 -20968

Policy No :

	Amount
To proceed on lump sum repair	S\$ 4000.00

E. & O. E.

Total : S\$ 4000.00

GST @ 7% : S\$ 280.00

Amount Due : S\$ 4280.00



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: ONG KOK SIONG

Invoice : DCR-2019-03-25

Date : 21.03.2019

Agreement No : 20610

Payment Term: : LOD

DESCRIPTION	AMOUNT
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Rental charges for vehicle : <u>SLH 7586X</u> (0319-20968)	\$ 400.00
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Rental Period from 18.03.2019	to	<u>21.03.2019</u>
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E. & O. E.	Total	\$ <u>400.00</u>
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XIAO QIAN

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 20610

Name ONG Kok SIONG			REG. No.		MAKE MODEL:																		
ADDRESS			SLH7586X		DIESEL		PETROL		E	1/4	1/2	3/4	F										
			KM IN		DATE & TIME IN 21.3.2019 = 6.30pm																		
			KM OUT		DATE & TIME OUT 18.3.2019 = 1.15pm																		
			KM DRIVEN		TIME USED																		
NAMED DRIVER																							
DRIVING LICENCE NO 5T3T1582B			DATE OF EXPIRY			PLACE OF ISSUE			HOURS		@S\$												
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			4 DAYS		@S\$ 100		\$ 400										
ADD NAMED DRIVER																							
DRIVING LICENCE NO			DATE OF EXPIRY			PLACE OF ISSUE			MONTHS		@S\$												
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL		\$ 400										
IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No Service on Public Holiday and Sunday. EXCESS: *Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess In S'pore: SGD100 W/screen Excess Outside S'pore: SGD200 ADDITIONAL CONDITIONS: * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. * Additional Own Damage Excess of S\$1,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of S\$2,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/i will not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair. Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.																							
<table border="1"> <tr> <td rowspan="3">X</td> <td>PER DAY</td> <td>PER WEEK</td> <td>PER MONTH</td> </tr> <tr> <td>\$</td> <td>\$</td> <td>\$</td> </tr> <tr> <td></td> <td></td> <td></td> </tr> </table>														X	PER DAY	PER WEEK	PER MONTH	\$	\$	\$			
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PREPAYMENT	TOTAL CHARGE																						
CHECK	DEPOSIT																						
CASH																							
RECEIPT NO.	NETT CHARGE																						
AMOUNT DUE / REFUND																							

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-042218

Date of Request: 18/03/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 18/03/2019
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. GBE6247R
Accident Date 17/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBE6247R	China Taiping Insurance (Singapore) Pte. Ltd.	18/02/2019-17/02/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-19-042218

Date of Request: 18/03/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 18/03/2019
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. GBE6247R
Accident Date 17/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Khanchna (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, June 1, 2020 5:10 PM
To: Khanchna (LKK Auto); Admin A
Cc: Ben Tang; Claims Dept of CTI; Alfred Toh
Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI : CTI - SNM19D201243C02/7) AND SLT8996B ON 17/03/2019

LKK ref : CC6/CTI19005010/Uka3

CTI ref : SNM19D201243C02/7(ben)

Dear Sirs

Please proceed to resolve the property damage claim at \$4,682.00.

We await our payment advice to enable our Ben Tang to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, June 1, 2020 4:01 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI : CTI - SNM19D201243C02/7) AND SLT8996B ON 17/03/2019

Dear Sir/Madam,

We refer to the above matter and mandate request dated 27/08/2019.

Please let us have your mandate as third party is chasing.

Thank you for your kind understanding.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, March 27, 2020 9:18 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI : CTI - SNM19D201243C02/7) AND SLT8996B ON 17/03/2019

Dear Ben,

Fya

Thank you,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, March 27, 2020 9:14 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tang Hock Lye <hocklye.tang@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI : CTI - SNM19D201243C02/7) AND SLT8996B ON 17/03/2019

Dear Sir/Madam,

We refer to the above matter and mandate request dated 27/08/2019.

Please let us have your mandate as third party is chasing.

Thank you for your kind understanding.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 7 November 2019 1:39 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Tang Hock Lye <hocklye.tang@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI : CTI - SNM19D201243C02/7) AND SLT8996B ON 17/03/2019

Dear Mdm,

Please note that officer in charge – Ben Tang.

Dear Ben,

Fya

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Thursday, November 07, 2019 12:13 PM

To: Claims Dept of CTI; Elaine Cheong

Cc: Admin A

Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI : CTI - SNM19D201243C02/7) AND SLT8996B ON 17/03/2019

Dear Sir/Madam,

We refer to the above matter and mandate request dated 27/08/2019.

Please let us have your mandate as third party is chasing.

Thank you for your kind understanding.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 16 September 2019 3:01 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI : CTI - SNM19D201243C02/7) AND SLT8996B ON 17/03/2019

Dear Sir/Madam,

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Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Tuesday, 27 August 2019 5:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: SEEK MANDATE - - Accident Involving GBE6247R (OI : CTI - SNM19D201243C02/7) AND SLT8996B ON 17/03/2019

Your ref : SNM19D201243C02/7

Our ref : CC6/CTI19005010/Uka3

Dear Sirs,

We refer to the above matter.

Our Insured vehicle head to rear collision and collided with Third party vehicle.

We are of the opinion that liability is down against our Insured. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "**FASTECH AUTO PTE LTD**" at **\$4,682.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 13,908.28	\$ 4,280.00
2. Loss of Rental (4 days x \$ 100)	\$ 400.00	\$ 400.00 (4 days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 14,310.28	\$ 4,682.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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