Khanchna (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, June 1, 2020 5:10 PM **To:** Khanchna (LKK Auto); Admin A

Cc: Ben Tang; Claims Dept of CTI; Alfred Toh

Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI : CTI - SNM19D201243C02/7)

AND SLT8996B ON 17/03/2019

LKK ref: CC6/CTI19005010/Uka3 CTI ref: SNM19D201243C02/7(ben)

Dear Sirs

Please proceed to resolve the property damage claim at \$4,682.00.

We await our payment advice to enable our Ben Tang to act accordingly.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Monday, June 1, 2020 4:01 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI: CTI - SNM19D201243C02/7) AND SLT8996B ON

17/03/2019

Dear Sir/Madam,

We refer to the above matter and mandate request dated 27/08/2019.

Please let us have your mandate as third party is chasing.

Thank you for your kind understanding.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, March 27, 2020 9:18 AM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com >; Ben Tang < Ben.Tang@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI: CTI - SNM19D201243C02/7) AND SLT8996B ON

17/03/2019

Dear Ben,

Fya

Thank you, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Sent: Friday, March 27, 2020 9:14 AM

To: Claims Dept of CTI < com; Tang Hock Lye < hocklye.tang@sg.cntaiping.com; Jeffrey Tay

<<u>Jeffrey.Tay@sg.cntaiping.com</u>>

Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI: CTI - SNM19D201243C02/7) AND SLT8996B ON

17/03/2019

Dear Sir/Madam,

We refer to the above matter and mandate request dated 27/08/2019.

Please let us have your mandate as third party is chasing.

Thank you for your kind understanding.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Sent: Thursday, 7 November 2019 1:39 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>; Tang Hock Lye < hocklye.tang@sg.cntaiping.com>; Jeffrey Tay

<<u>Jeffrey.Tay@sg.cntaiping.com</u>>

Cc: Admin A <a driver line | Admin-a@lkkauto.com | Admin-a@lkkauto

Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI: CTI - SNM19D201243C02/7) AND SLT8996B ON

17/03/2019

Dear Mdm,

Please note that officer in charge – Ben Tang.

Dear Ben,

Fya

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Thursday, November 07, 2019 12:13 PM

To: Claims Dept of CTI; Elaine Cheong

Cc: Admin A

Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI: CTI - SNM19D201243C02/7) AND SLT8996B ON

17/03/2019

Dear Sir/Madam,

We refer to the above matter and mandate request dated 27/08/2019.

Please let us have your mandate as third party is chasing.

Thank you for your kind understanding.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 16 September 2019 3:01 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE - - Accident Involving GBE6247R (OI: CTI - SNM19D201243C02/7) AND SLT8996B ON

17/03/2019

Dear Sir/Madam,

We refer to the above matter and mandate request dated 27/08/2019.

Please let us have your mandate as third party is chasing.

Thank you for your kind understanding.

Best Regards,

Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Tuesday, 27 August 2019 5:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: SEEK MANDATE - - Accident Involving GBE6247R (OI: CTI - SNM19D201243C02/7) AND SLT8996B ON

17/03/2019

Your ref : SNM19D201243C02/7 Our ref : CC6/CTI19005010/Uka3

Dear Sirs,

We refer to the above matter.

Our Insured vehicle head to rear collision and collided with Third party vehicle.

We are of the opinion that liability is down against our Insured. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at \$4,682.00(all-in).

The summary is as follows: -

	Amount Claimed		Amount Revised	
1. Cost of Repairs (with GST)	\$	13,908.28	\$	4,280.00
2. Loss of Rental (4 days x \$ 100)	\$	400.00	\$	400.00 (4 days x \$100)
3. LTA Search Fee	\$	2.00	\$	2.00
Total	\$	14,310.28	\$	4,682.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank you.

Best Regards, Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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