

Adrian Menin

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100452978Claims No. 299966679789Sum Insured: _____ Excess: \$0

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 135K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

EstL Repairs: 04 8/5 days Res.: Yes or No

Lum Sum: _____ % J Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLA1790Z. Yr Regn: 2016, Feb.Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Andi QS. c.c. 1984Colour Brown. A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NASp. Reading 78313 T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Eng/No: _____

C/No: WAU2228R0GA05.9/66.Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☐ Nil / ☒ SPRim / ☐ STD A/Rim orTyre Size: F: 235/55R19.R: 235/55R19.☒ BS / ☐ DUN / ☐ EXNOVA / ☐ GY / ☐ FS / ☐ LIZA / ☐ MIC / ☐ OHTSU / ☐ PIR / ☐ SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. A/b3/19.Survey held at PremierDes. of Damages: Frl / ☒ Rear / ☐ O/S / ☐ NIS / ☐ UIC / ☐ Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.



Date / Time Action / Instruction

00 AIG.SLA1790Z-XPart by Part \$5423.92 (Red: 3817 DB: 4190)

mv:

PV:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1) 28/2 Typist

3) _____

5) _____

Pres. Report: _____

Final Report: _____

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

20011211

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 20 March 2019 10:32 AM
To: 'Claims'
Cc: SUR
Subject: SLA 1790Z / OD / AIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLA7190Z (Excess \$TBA/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

OD RECOVERY

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/03/2019 09:32
Date Of Accident	16/03/2019 13:00
Exact Location Of Accident	ALONG PIE TOWARDS CHANGI AIRPORT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLA1790Z
Insured/Policyholder	
Name Of Registered Owner	MORGAN ANDREW JOHN
NRIC No	S2749587G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96220124
Alternative Phone No	OTHERS-96220124

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100452978-03
Cover Note Number	

Driver

Name of Driver	ELLY YANTI BINTE ISNAIN
NRIC No	S7933297F
Date Of Birth	17/10/1979
Occupation	INDOOR
Date Of Driving Pass	23/04/2001
Driving Experience	17 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81837416
Fax Number	
Contact Number	
Email Address	KEANE232002@YAHOO.COM.SG

Address	75 FLORA DRIVE #07-13, HEDGES PARK CONDO.
Postcode	506883
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : ISNAIN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 16TH MARCH AT AROUND 1300HRS WHILST TRAVELLING ALONG PIE TOWARDS CHANGI AIRPORT. I WAS DRIVING ON LANE 2 AND TRAFFIC WAS SLOW MOVING WHEN MY CAR WAS HIT FROM BEHIND.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJJ1271G
Vehicle Make/Model/Colour	HONDA STREAM RSZ
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN ZHI YAN
NRIC/Passport Number	S8215791C
Contact Number	
Address	
Postcode	
Insurance Company Name	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD



Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature

Date & Time:

18 MAR '19

8.50am


Driver's Signature
(If driver is not the policyholder)

Date & Time:

18/3/19 @ 0850h


Reporting Centre Personnel's Signature

Name:

NOR KHA I



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 16th March at around 1300hrs whilst travelling along Pic towards Changi airport I was driving on lane 2 and traffic was slowing moving when my car was hit from behind

DECLARATION

I/We declare the foregoing particulars are true in every respect.

AS Morgan
Policyholder's Signature

Date & Time:

18 MAR 20

08 50am

Ally
Driver's Signature

(If driver is not the policyholder)

Date & Time:

18/3/19 0857hrs

Ally
Reporting Centre Personnel's Signature

Name

NRIC/FIN No. NORA KHA I



Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MORGAN ANDREW JOHN
Period of Insurance : 24 Feb 2019 To 23 Feb 2020
Engine No. : CNC142874
Chassis No. : WAUZZZ8R0GA059166

Vehicle No. : SLA1790Z
Policy No. : 2100452978-03
Endorsement No. :
Issued Date : 23 Jan 2019

ABOUT THE COVER

Make/Model : AUDI Q5 2.0 TFSI QU (FACELIFT)(DYNAMIC STEERING)
Engine Capacity/Tonnage : 1,984.00 CC **Sum Insured** : Market Value
Driver Restriction : NA **Off Peak Car** : No
Person or Classes of Persons Entitled to Drive* :
First Year of Registration : 2016
Insuring with COE/PAF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MORGAN ANDREW JOHN - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0347/2019/KK
Date : 18-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Direct Asia Insurance(SG) Pte Ltd

88 South Bridge Road

Singapore 058716

Attn: Motor Claims Dept

Tel: 65321818 - Fax: 6516 0904

Tel: 6841 0055 - Fax: 6256 4315

AIG

Owner's Name : Mr Morgan Andrew John
Address : 75 Flora Drive
#07-13
Singapore 506883
Telephone : HP +65 96220124
Type of Claim : Own Damage Claim
Policy No. : 2100452978-03
Vehicle No : **SLA 1790 Z**
Model Code : Audi Q5 2.0 TFSI QU
Model / Year : 24/2/2016
Engine No : CNC 142874
Chassis No : WAUZZZ8R0GA059166
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 16-Mar-19
Place of Accident : Along PIE Towards Changi Airport

OD RECOVERY

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLA 1790 Z

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00 ✓	✓
2	To dismantle and renew rear bumper. To inspect end panelling. Reorganize crash management components. Reinstall all parts removed.	\$ 1,050.00 500. /	/
3	To respray rear bumper and rear bumper spoiler.	\$ 1,500.00 1100 /	/
4	To renew lhs rear exhaust silencer. To align to position.	S/N \$ 480.00 ✓	photo /
5	To carry out diagnostic check.	S/N \$ 192.00 ✓	/
TOTAL LABOUR CHARGES		: <u>\$ 3,502.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 1790 Z

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Re-lmd</i>	\$ 1,513.00 ✓	1210.40
2	REAR BUMPER FIXING PARTS <i>new</i>	\$ 150.00 +	
3	REAR TAIL LIGHT - LH <i>Cracked</i>	\$ 273.00 ✓	218.40
4	REAR BUMPER SPACER HOLDER <i>new</i>	2 \$ 13.00 +	
5	REAR GUIDE SECTION - LH <i>new</i>	\$ 49.00 +	
6	REAR GUIDE SECTION - RH	\$ 49.00 +	
7	REAR BUMPER SPOILER <i>Re-lmd</i>	\$ 788.00 —	630.40
8	REAR WHEEL COVER - RH <i>new</i>	\$ 156.00 +	
9	REAR BUMPER CARRIER <i>Not Nec</i>	\$ 598.00 ? X	
10	REAR BUMPER BRACKET HOLDER - LH <i>new</i>	\$ 195.00 +	
11	REAR SENSOR - OUTER <i>new</i>	\$ 210.00 +	
12	REAR SENSOR - INNER <i>new</i>	\$ 231.00 +	
13	REAR SILENCER - LH <i>Bent</i>	\$ 910.00 ? ✓	} photos must
14	REAR BRACKET - LH <i>Bent</i>	728 41.92 \$ 52.00 ? ✓	
15	REAR BRACKET - RH <i>new</i>	42.80 \$ 52.00 ? ✓	
16	SUNDRIES <i>Not Nec</i>	\$ 500.00 ? X	
TOTAL SPARE PARTS :		\$ 5,739.00	
TOTAL LABOUR CHARGES		\$ 3,502.00	
GRAND TOTAL		\$ 9,241.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 19/03/19
Authorised Date :
Excess Cost :
Liability :
Remarks : see authorised. D4 pays (Inclusive of exhaust).

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and** is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0347/2019/KK
Date : 18-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

4 days - ok - jb - 13 Feb 20

Attn: Motor Claims Dept

Tel: 65321818 - Fax: 6516 0904

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Morgan Andrew John
Address : 75 Flora Drive
#07-13
Singapore 506883
Telephone : HP +65 96220124
Type of Claim : Own Damage Claim
Policy No. : 2100452978-03
Vehicle No : **SLA 1790 Z**
Model Code : Audi Q5 2.0 TFSI QU
Model / Year : 24/2/2016
Engine No : CNC 142874
Chassis No : WAUZZZ8R0GA059166
Mileage :
Date In :
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55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLA 1790 Z

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$	280.00	\$ 280.00
2	To dismantle and renew rear bumper. To inspect end panelling. Reorganize crash management components. Reinstall all parts removed.	\$	1,050.00	\$ 500.00
3	To respray rear bumper and rear bumper spoiler.	\$	1,500.00	\$ 1,100.00
4	To renew lhs rear exhaust silencer. To align to position.	S/N \$	480.00	\$ 480.00
5	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 3,502.00</u>	<u>\$ 2,552.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLA 1790 Z**

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		<u>S/Nett</u>	<u>Remark</u>
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3	REAR TAIL LIGHT - LH	\$ 273.00	\$ 218.40
4	REAR BUMPER SPACER HOLDER	2 \$ 13.00	
5	REAR GUIDE SECTION - LH	\$ 49.00	
6	REAR GUIDE SECTION - RH	\$ 49.00	
7	REAR BUMPER SPOILER	\$ 788.00	\$ 630.40
8	REAR WHEEL COVER - RH	\$ 156.00	
9	REAR BUMPER CARRIER	\$ 598.00	
10	REAR BUMPER BRACKET HOLDER - LH	\$ 195.00	
11	REAR SENSOR - OUTER	\$ 210.00	
12	REAR SENSOR - INNER	\$ 231.00	
13	REAR SILENCER - LH	\$ 910.00	\$ 728.00
14	REAR BRACKET - LH	\$ 52.00	\$ 41.92
15	REAR BRACKET - RH	\$ 52.00	\$ 42.80
16	SUNDRIES	\$ 500.00	
TOTAL SPARE PARTS		\$ 5,739.00	\$ 2,871.92
TOTAL LABOUR CHARGES		\$ 3,502.00	\$ 2,552.00
GRAND TOTAL		\$ 9,241.00	\$ 5,423.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLA 1790 Z

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0347/2019/NH

27th February 2020

from
Telephone +65-
Telefax +65-
Email
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLA 1790 Z, Audi Q5 2.0 TFSI QU.

With reference to the above-mentioned vehicle, no. **SLA 1790 Z**, claimant, **Mr. Morgan Andrew John**, please find the related document per attached.

1. A copy of the Original invoice no. 85014900 – S\$ 5,803.59.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLA 1790 Z

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408999
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9628 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:55

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014900 Date: 25/02/2020 Order: SLA1790Z Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLA1790Z (V 28226) Regn Date: 24/02/2016 Mileage: 90840 WIP No.: 46554

Model: Q5 2.0 TFSI QU 8RB01A (230 bhp) Chassis: WAUZZZ8R0GA059166 Engine: CNC 142874 Dept: 0

You have been assisted by :- UB-Nora (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. TO INSPECT END PANELLING, REORGANISE CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR BUMPER SPOILER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO RENEW LHS REAR EXHAUST SILENCER, TO ALIGN TO POSITION	480.00	1.00	480.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8R0807303 GRU	(A) (SK) BUMPER Less 020%	1.00	1513.00	1,210.40
X	A8R0807521BCGRU	(A) (SK) SPOILER Less 020%	1.00	788.00	630.40
X	A8R0945095	(A) (SK) TAILLIGHT Less 020%	1.00	273.00	218.40
X	A8R0253609AG	(A) (SK) SILENCER 11.0 Less 020%	1.00	910.00	729.00
X	A1K0253141M	CLAMP Less 020%	1.00	52.40	41.92
X	A8R0253144B	(SK) BRACKET Less 020%	1.00	53.50	42.80

Parts 2,871.92
Labour 0.00
Sublet 2,552.00
Menus 0.00
Lubricant 0.00

Sub-Total 5,423.92

7% GST 379.67

Grand Total 5,803.59



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLA 1790 Z

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0347/2019/KK
12 April 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: **CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

1

total pages

Make & Model : Audi Q5 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ8R0GA059166
Vehicle Regn No. : **SLA 1790 Z**
Vehicle Mileage : 79248 KM
Vehicle Owner : Mr Morgan Andrew John
Certificate No : 2100452978-03
Own Damage Excess : \$0.00 (Inclusive 7%GST)
Accident Date : 16/3/2019
Place : Along PIE Towards Changi Airport
Repair Cost : \$ 5803.59
WIP No. : 46554
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

AS Morgan
13.4.19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Mar 2019		20 Mar 2019 09:31 Edit Adj Rpt	S\$5,423.92 Edit Estimates	S\$5,423.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	MORGAN ANDREW JOHN , ID: S2749587G			
Vehicle Reg. No.:	SLA1790Z	Date of Loss:	16/03/2019 13:00 - :59 [36 Months and 20 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD / 2999666797SG	Policy/Cover Note No.:	2100452978 (Comprehensive)	
		Excess:	S\$0.00	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 29/03/2019]			
Driver/Custodian:	ELLY YANTI BINTE ISNAIN (39 / Female), NRIC: S7933297F, Tel: +6581837416 Email: KEANE232002@YAHOO.COM.SG			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (21/03/2019): **SLA1790Z / OD / 16/03/2019 / Coverage & Excess update**

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLA1790Z (2999666797SG)**

OD

Mar 16 2019 1:00PM

[MORGAN ANDREW JOHN]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Photos/Images											3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print	
1	21/02/20 09:06	General View										Load JPG		
2	21/02/20 09:06	General View										Load JPG		
3	21/02/20 09:06	General View										Load JPG		
4	21/02/20 09:06	General View										Load JPG		
5	21/02/20 09:06	General View										Load JPG		
6	21/02/20 09:06	General View										Load JPG		
7	21/02/20 09:06	General View										Load JPG		
8	21/02/20 09:06	General View										Load JPG		
9	21/02/20 09:06	General View										Load JPG		
10	21/02/20 09:06	General View										Load JPG		
11	21/02/20 09:06	General View										Load JPG		
12	21/02/20 09:06	General View										Load JPG		
13	21/02/20 09:06	General View										Load JPG		
14	21/02/20 09:06	General View										Load JPG		
15	21/02/20 09:06	Reinspection Photo										Load JPG		
16	21/02/20 09:06	Reinspection Photo										Load JPG		
17	21/02/20 09:06	Reinspection Photo										Load JPG		
18	21/02/20 09:06	Reinspection Photo										Load JPG		
19	21/02/20 09:06	Reinspection Photo										Load JPG		
20	21/02/20 09:06	Reinspection Photo										Load JPG		
21	21/02/20 09:06	Reinspection Photo										Load JPG		
22	21/02/20 09:06	Reinspection Photo										Load JPG		
23	21/02/20 09:06	Reinspection Photo										Load JPG		
24	21/02/20 09:06	Reinspection Photo										Load JPG		
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29	21/02/20 09:06	Reinspection Photo										Load JPG		
30	21/02/20 09:06	Reinspection Photo										Load JPG		
31	21/02/20 09:06	Reinspection Photo										Load JPG		
32	21/02/20 09:06	Reinspection Photo										Load JPG		
33	21/02/20 09:06	Reinspection Photo										Load JPG		
Documentation											1 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print	
1	20/03/19 10:56	ESTIMATE										Load PDF		
2	20/03/19 10:56	Certificate of Insurance										Load PDF		
3	20/03/19 10:56	Driver's Driving License AND NIRC										Load PDF		
4	20/03/19 10:56	Singapore Accident Statement										Load PDF		
5	02/03/20 14:00	WORKSHOP INVOICE										Load PDF		
6	02/03/20 14:00	DISCHARGE VOUCHER										Load PDF		

View [View in Browser](#) ▼

Documents Checklist

Reset | Save | Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19005001/ATD3N2

Date: 02/03/2020

REFERENCE

Insured/Claimant: MORGAN ANDREW JOHN Policy No: 2100452978
Date of Loss: 16/03/2019 Nature of Claim: OD Claim No: 2999666797SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLA1790Z
Make & Model: AUDI Q5, 2.0 TFSI Quattro (A) Engine No: CNC142874
Reg. Date: 24/02/2016 (Man. Year: 2015) Chassis No: WAUZZZ8R0GA059166
Colour: Brown Odometer: 78313 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$135,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55R19 Rear Tyre Size: 235/55R19
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,739.00	2,871.92	2,867.08	49.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,502.00	2,552.00	950.00	27.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,241.00	5,423.92	3,817.08	41.31
+ GST 7.00/7.00% (S\$)	646.87	379.67	267.20	41.31
Nett Amount (S\$)	9,887.87	5,803.59	4,084.28	41.31

INSPECTION

Date of Assignment: 20/03/2019
Date Inspected: 19/03/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,513.00 FS	*1,210.40 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	150.00 FS	*- FS
3	1		*REAR TAIL LIGHT-LH	Cracked	273.00 FS	*218.40 FS
4	2		*REAR BUMPER SPACER HOLDER	Not Necessary	13.00 FS	*- FS
5	1		*REAR GUIDE SECTION-LH	Not Necessary	49.00 FS	*- FS
6	1		*REAR GUIDE SECTION-RH	Not Necessary	49.00 FS	*- FS
7	1		*REAR BUMPER SPOILER	Deformed	788.00 FS	*630.40 FS
8	1		*REAR WHEEL COVER-RH	Not Necessary	156.00 FS	*- FS
9	1		*REAR BUMPER CARRIER	Not Necessary	598.00 FS	*- FS
10	1		*REAR BUMPER BRACKET HOLDER-LH	Not Necessary	195.00 FS	*- FS
11	1		*REAR SENSOR-OUTER	Not Necessary	210.00 FS	*- FS
12	1		*REAR SENSOR-INNER	Not Necessary	231.00 FS	*- FS
13	1		*REAR SILENCER-LH	Bent	910.00 FS	*728.00 FS
14	1		*REAR BRACKET-LH	Bent	52.00 FS	*41.92 FS
15	1		*REAR BRACKET-RH	Necessary	52.00 FS	*42.80 FS
16	1		*SUNDRIES	Not Necessary	500.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	5,739.00	2,871.92
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER.TO INSPECT END PANELLING.REORGANIZE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY REAR BUMPER AND REAR BUMPER SPOILER	New	1,500.00	1,100.00
4	TO RENEW LHS REAR EXHAUST SILENCER.TO ALIGN TI POSITION	New	480.00	480.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			3,502.00	2,552.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >