

## Elaine (LKK Auto)

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**To:** Shiau Chan (LKKAuto); Gan, Angiegeokling; SUR; assignments  
**Subject:** RE: RE-INSPECTION // Your ref: CLLC.PD.104.2018 ; Our ref: 1437909654SG-007 [Acc invlg SLV5671Y & YN9396D on 8/1/19]  
**Attachments:** LKKAdjustment-YN 9396D.pdf; LKKInspection-YN 9396D.pdf; LKKInvoice-YN 9396D.pdf

Your Ref : 1437909654SG  
Our Ref : CS3/AIG19000547/Bqd3e2-1

Dear Angie,

We refer to the above matter.

Enclosed herewith the evaluation report and our note of charge for your necessary action.

Thank you.

Best Regards,

**ELAINE** | Reports  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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**From:** Shiau Chan (LKKAuto) [mailto:[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)]  
**Sent:** Tuesday, 26 March 2019 2:59 PM  
**To:** Gan, Angiegeokling; SUR; assignments; Reports (LKKAuto)  
**Subject:** RE: RE-INSPECTION // Your ref: CLLC.PD.104.2018 ; Our ref: 1437909654SG-007 [Acc invlg SLV5671Y & YN9396D on 8/1/19]

Dear Angie,

Thank you for the email.

Please be informed that we will send you a soft copy report shortly.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>  
**Sent:** Tuesday, 26 March 2019 2:08 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: RE-INSPECTION // Your ref: CLLC.PD.104.2018 ; Our ref: 1437909654SG-007 [Acc invlg SLV5671Y & YN9396D on 8/1/19]  
**Importance:** High

Dear LKK,

Kindly advise if paper re-survey has been completed.

If not done, we would like to cancel this assignment.

Please let us know urgently.

Thank you.

Best Regards,

**Angie Gan**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1013  
[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Tuesday, March 19, 2019 1:14 PM  
**To:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: RE-INSPECTION // Your ref: CLLC.PD.104.2018 ; Our ref: 1437909654SG-007 [Acc invlg SLV5671Y & YN9396D on 8/1/19]

Dear Sir/Mdm,

Thank you for the assignment.

**G.Nivitha** | Admin  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Gan, Angiegeokling [<mailto:Angiegeokling.Gan@aig.com>]

**Sent:** Tuesday, 19 March 2019 10:16 AM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Catherine Chong (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** FW: RE-INSPECTION // Your ref: CLLC.PD.104.2018 ; Our ref: 1437909654SG-007 [Acc invlg SLV5671Y & YN9396D on 8/1/19]

Dear LKK,

Third party survey report attached.

GIA reports will follow shortly.

Best Regards,

**Angie Gan**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1013

[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Gan, Angiegeokling

**Sent:** Tuesday, March 19, 2019 10:05 AM

**To:** [irene@centrollc.com.sg](mailto:irene@centrollc.com.sg); 'Sainthan' <[sainthan@centrollc.com.sg](mailto:sainthan@centrollc.com.sg)>

**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Catherine Chong (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: RE-INSPECTION // Your ref: CLLC.PD.104.2018 ; Our ref: 1437909654SG-007 [Acc invlg SLV5671Y & YN9396D on 8/1/19]

**WITHOUT PREJUDICE**

Dear Irene,

We apologize that the previous handler of this case failed to request for re-inspection earlier.

I have just taken over the file hence my request for re-inspection came this late.

Per your request, we will let LKK proceed with paper re-survey. However please note that LKK may not be able to produce their report in time for the bulk settlement meeting this Thursday. If so, we would have to remove this file from this Thursday's meeting.

We shall keep you posted.

**Aside to LKK, please proceed with paper re-survey. Will forward documents shortly.**

Thank you.

Best Regards,

**Angie Gan**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1013

[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [irene@centrollc.com.sg](mailto:irene@centrollc.com.sg) [<mailto:irene@centrollc.com.sg>]

**Sent:** Monday, March 18, 2019 5:15 PM

**To:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>; 'Sainthan' <[sainthan@centrollc.com.sg](mailto:sainthan@centrollc.com.sg)>

**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Catherine Chong (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE-INSPECTION // Your ref: CLLC.PD.104.2018 ; Our ref: 1437909654SG-007 [Acc invlg SLV5671Y & YN9396D on 8/1/19]

**WITHOUT PREJUDICE**

Dear Angie,

We have arranged this file for the bulk settlement on Thursady and LOD was last month.

As such, please assign your survryor to do a paper resurvey so we can proceed with the negotiate without further delay.

Thank you.

Regards,

*Irene Seow*

**Centro-Legal Law Corporation Advocates & Solicitors**

151 Chin Swee Road  
#02-21 Manhattan House  
Singapore 169876  
Tel : 6235 0633  
Fax : 6235 6939  
Hp : 90301020

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**From:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>  
**Sent:** Monday, 18 March 2019 4:54 PM  
**To:** 'Sainthan' <[sainthan@centrollc.com.sg](mailto:sainthan@centrollc.com.sg)>; [irene@centrollc.com.sg](mailto:irene@centrollc.com.sg)  
**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE-INSPECTION // Your ref: CLLC.PD.104.2018 ; Our ref: 1437909654SG-007 [Acc invlg SLV5671Y & YN9396D on 8/1/19]  
**Importance:** High

**WITHOUT PREJUDICE**

Dear Sirs,

We refer to your LOD for above matter.

We wish to conduct re-inspection on your client's vehicle **YN9396D**.

Kindly advise the preferred date and time at least one week in advance and arrange with our surveyor in copy.

*Aside to LKK, for your necessary action please. Documents will follow shortly.*

Thank you.

Best Regards,

**Angie Gan**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1013  
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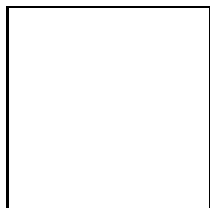
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