

INSURANCE

INS. CASE OWNER:

CC4/EQ11900

4969 Apr 63 9

LKK:
IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

19/3/19

Date / Time:

19/1/19

Registered in Meriten:

Pre-assign / CCU / FTE



Insured Vehicle No.:

FPM 469P

Name of Insured:

Mr Henry Lim

Insured Tel No.:

HP:

2/2/19

Excess Sec II : \$5

D.O.A.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

09/1/19 18-00488

Yamaha

Hongkong Ave 8

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: Mr Henry Lim

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SKK 26334



INSRS:
WSP:
Tel:
Liability:
RMKS:

progressive
ubi



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

13/4 - call OI as OI act to lady with OI nibe
is her brother & veg to send LOI to OI
address - send LOI
30/4 - find Rec car to TP - Pending WOT
2/5 - offer global 4000 - Pending acceptance
2/5 - call @ global 4000 - File pass to OIT to
check
2/5 - file pass to Admin to close

STAGE

DATE / PIC

Non-Reporting Itr (1st):
Non-Reporting Itr (2nd):
Non-Reporting Itr (Final):
Notification Itr (if non-pickup):
Call OI:
After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup) ☒
After call Itr to OI ☒
Authorisation To Act ☒
Release Voucher ☒
Final Repair Bill ☒
Car Rental Invoice ☒
Towing Invoice ☒
LTA / GIA ☒
Medical Bill ☒
PIR ☒
Mandate/Reject Instruction ☒
LOD ☒
Payment Breakdown Form ☒
Post-Repair Photos ☒
Others ☒

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

2/5/19 1:51 pm Confirm with: Reimburse

Email ☒ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.: 24

Repair Cost: (W/GST)

\$5

1706.65

Loss of Rental (LOR):

\$5

300.00

(

3

days) x

\$100

Loss of Use (LOU):

\$5

(

15

x

days)

Loss of Income (LOI):

\$5

(

15

x

days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LO ☐

[Tick only one]

GIA/LTA Search

\$5

2.00

Medical:

\$5

Disbursement:

\$5

(e.g. Tow / Independent)

Legal Cost

\$5

Total:

\$5

2008.65

Global Sum \$5:

2000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

\$5

2000.00

Name 1:

Progressive car care Pre Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT
2/5/19

OK
2/5/19
OK

OK 2/5/19

REF:

EQ

ASSIGNMENT

From

Date: 19.3.2019

Veh No

SKK2633Y

Yr Regn

2018, March.

Estimated Cost

Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

Make:

Volkswagen Touran 1395

To inspect Vehicle No

SKK 2633Y

Colour

White

AK: Insured / Std / NI / NA

at Workshop only

Progressive

Sp Reading

336/8

T/Radio: Insured / Std / NI / NA

Insured

Eng/No:

WVG2221TZJW059583

Policy No

C/No:

Claims No

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Sum Insured

Excess:

Steering: ☒ Good / Jammed / Leaked / Burnt or

(Policy's Record)

Brake: ☒ Good / Jammed / Leaked / Burnt or

Make of Veh: After 12.30 pm

Mod: Nil ☒ (S/Rim) / STD A/Rim or

Tyre Size:

F: 215/55R17

R: 215/55R17

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR / SUMI /

TOYO / YOKO or

Est. or Market Value:

Front

Rear

IDAC Accident Report

Consistent? : Yes or No

R/Bal.

06

mm

R/Bal.

06

mm

GIA / PR Score:

Consistent? : Yes or No

L/Bal.

06

mm

L/Bal.

06

mm

Est. Repair:

3

days

Res: Yes or No

D.O.A.

D.O.I.

19/03/19

Est. Sum:

-

%

3 Val: Yes or No

Survey held at

Progressive (Ubi)

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP EQ

p/p = \$1595 with 3 repair days

(Red = \$1930.75 / 55%)

Date Time File Path to:

☐

: Prel. Report

Days Of Repair:

H

☐

: Final Report

Resurvey No. of Trip:

Survey Fee:

Transportation

Cancel time File Path to:

Add Fee:

☐

Site Insp. (\$)

☐

Interview (\$)

☐

Torch Insp. (\$)

☐

Work up (\$)

1. 5.40.00

2. 1.00.00

3. 1.00.00

4. 1.00.00

Total

Report Format:

Lump Sum / B.B. /

Progressive Car Care Pte Ltd

Bik 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@proccare.com.sg
GST 201006949C RCB NO 201006949C

M/S : EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD, #17-00
TOWER BLOCK MND COMPLEX
SINGAPORE 069110

TEL: 62239433 FAX: 62243903

ATTN: Motor Claim Department

Your Ref No: TP 0319-5441

Claim Type: Third Party

Accident Date: 02/03/2019

TP Veh Reg No: FBM 469 P

Estimate No: EST1504669

Date: 16 Mar 2019

Policy No: 1800066766

Veh Reg No: SKK2633Y

Make/Model: VOLKSWAGEN NEW

GOLF 1.4 AT 5KT3G5

Chassis No: WVWZZZ1KZAW001988

Engine No: CAX305440

Reg. Date: 19/08/2009

Estimate Repair Cost to Vehicle No : SKK2633Y

Description	U/Price	Quantity	Cost	Amount
			<u>SS</u>	<u>SS</u>
Special Net				
1 REAR BUMPER SENSOR <i>See Page 2</i>	220.00	1 SET	220.00 ✓	220.00
				220
Spare Parts				
2 REAR BUMPER <i>Del</i>	500.00	1 PC	500.00 ✓	
3 REAR BUMPER CLIPS <i>Del</i>	1.50	10 PC	15.00 ✓	
4 REAR BUMPER SIDE HOLDER - LH <i>3 pc</i>	20.00	1 PC	20.00 +	
5 REAR BUMPER SIDE HOLDER - RH	20.00	1 PC	20.00 +	
6 REAR BUMPER REINFORCEMENT <i>Del</i>	290.00	1 PC	290.00 X	
7 REAR BUMPER FOAM <i>Not av</i>	40.00	1 PC	40.00 X	
8 REAR BUMPER TOWING COVER - RH <i>Del</i>	10.00	1 PC	10.00 +	
9 REAR BUMPER LOWER <i>Del</i>	185.00	1 PC	185.00 ✓	
10 REAR PANEL <i>Del</i>	300.00	1 PC	300.00 X	
11 REAR PANEL TOP GARNISH <i>Del</i>	85.00	1 PC	85.00 X	
			1,465.00	
	Add 15%		219.75	1,684.75
Labour				
12 TO KNOCK OUT DENTS, REMOVE, REPLACE ACCIDENT PARTS	600.00	1 JOB	600.00 250	
13 TO RESPRAY PAINT ON ACCIDENT PORTIONS	800.00	1 JOB	800.00 250	
14 TO CHECK WIRING	20.00	1 JOB	20.00 ✓	
15 TO TRANSFER REAR BUMPER SENSOR	50.00	1 JOB	50.00 ✓	
16 TO REMOVE, REFIX REAR GARNISH	80.00	1 JOB	80.00 +	
17 TO REMOVE, REPAIR REAR EXHAUST PIPE	80.00	1 JOB	80.00 X	
				1,630.00

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@proccare.com.sg
GST 201006949C RCB NO 201006949C

M/S : EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD, #17-00

TOWER BLOCK MND COMPLEX

SINGAPORE 069110

TEL: 62239433

FAX: 62243903

ATTN: Motor Claim Department

Your Ref No: TP 0319-5441

Claim Type: Third Party

Accident Date: 02/03/2019

TP Veh Reg No: FBM 469 P

Estimate No: EST1504669

Date: 16 Mar 2019

Policy No: 1800066766

Veh Reg No: **SKK2633Y**

Make/Model: VOLKSWAGEN NEW
GOLF 1.4 AT 5K13G5

Chassis No: WWWZZZ1KZAW001988

Engine No: CAX305440

Reg. Date: 19/08/2009

Estimate Repair Cost to Vehicle No : SKK2633Y

Total	SS 3,534.75
Add GST @ 7%	247.43
Total Amount payable	SS 3,782.18

TOTAL: SINGAPORE DOLLAR THREE THOUSAND SEVEN HUNDRED EIGHTY TWO AND CENTS EIGHTEEN ONLY

For Progressive Car Care Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

AUTHORISED SIGNATURE

Adrian Lim total: 1595
P/P 19/03/19 (P/P)
03 days.

1595

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 18 March 2019 1:25 PM
To: assignments
Subject: FW: PROGRESSIVE/TP/SKK 2633 Y(FBM 469 P)/DOA 02.03.2019/EST \$3534.75 (EQ: DM19HO00623-JG)
Attachments: SKK2633Y.pdf; FBM469P.pdf

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

OUT
after.
19/3/19 @ 12:30 PM

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 18 March 2019 1:21 PM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: PROGRESSIVE/TP/SKK 2633 Y(FBM 469 P)/DOA 02.03.2019/EST \$3534.75 (EQ: DM19HO00623-JG)

Dear LKK

Attached both accident reports for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

A Member of Ciyastan

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh
Sent: Monday, March 18, 2019 1:19 PM
To: 'Claims'
Cc: Lily; Soo Leong Keat; Wendy; Wayne; Admin A
Subject: RE: PROGRESSIVE/TP/SKK 2633 Y(FBM 469 P)/DOA 02.03.2019/EST \$3534.75 (EQ: DM19HO00623-JG)

Without Prejudice

Dear Pei Wen

We will appoint LKK to handle this direct settlement.

Dear LKK

Please assist on the following settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Citistate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims
Sent: Saturday, March 16, 2019 1:41 PM
To: EQI PRS
Cc: Lily; Soo Leong Keat; Janet Tan; Joel Goh; Wendy; Wayne
Subject: PROGRESSIVE/TP/SKK 2633 Y(FBM 469 P)/DOA 02.03.2019/EST \$3534.75

Hi Sir,

Please refer to the attached and arrange survey.

Vehicle is NOT in workshop

Thank You.

Regards,

Pei Wen NG
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



*With effect from 1 Sep 2018, **Progressive Automotive Pte Ltd** has been rebranded as **Progressive Car Care Pte Ltd**.
You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.

Cecilia Chong (LKK Auto)

From: Peiwen <peiwen@procarcare.com.sg>
Sent: Thursday, 2 May 2019 1:57 PM
To: Cecilia Chong (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Your ref: SKK 2633Y (Our ref: CC4/EQI19004969/Agb3) *** ACCIDENT INVOLVING FBM 469P & SKK 2633Y ON 02/03/2019 ***

Hi Cecilia,

Further to your email below, We confirm acceptance.

Please proceed payment.

Thank You.

Regards,

Pei Wen NG
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Thursday, May 02, 2019 10:14 AM
To: Peiwen
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Your ref: SKK 2633Y (Our ref: CC4/EQI19004969/Agb3) *** ACCIDENT INVOLVING FBM 469P & SKK 2633Y ON 02/03/2019 ***

Your Ref: **SKK 2633Y** Without Prejudice
Our Ref: CC4/EQI19004969/Agb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING FBM 469P & SKK 2633Y ON 02/03/2019

We refer to the above matter.

We propose settlement at a global sum of **\$2,000.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Peiwen [mailto:peiwen@procarcare.com.sg]

Sent: Tuesday, 30 April 2019 5:08 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your ref: SKK 2633Y (Our ref: CC4/EQI19004969/Agb3) *** ACCIDENT INVOLVING FBM 469P & SKK 2633Y ON 02/03/2019 ***

Hi Cecilia,

I have email all documents to your side on 13.04.2019.

Please refer to above email attachment.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



PROGRESSIVE
CAR CARE PTE LTD

With effect from 1 Sep 2018, **Progressive Automotive Pte Ltd has been rebranded as **Progressive Car Care Pte Ltd**. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]

Sent: Tuesday, April 30, 2019 4:44 PM

To: Claims

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: Your ref: SKK 2633Y (Our ref: CC4/EQI19004969/Agb3) *** ACCIDENT INVOLVING FBM 469P & SKK 2633Y ON 02/03/2019 ***

Without Prejudice

Dear Sirs/Mdm,

For cost of repair, recommended amount at P/P **\$1,595.00 (W/O GST) with 03 repair days.**

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

Please note that all finalisation subject insurer's approval.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

THIRD PARTY DISCHARGE VOUCHER

I / We Lim Boon Kiat agreed to accept the sum of
(S\$ 2008.65) in full and final
settlement of all claims that I / We or may hereafter have against the driver / owner of motor
vehicle no. FBM469P and / or EQ Insurance Company Ltd.
for damage / loss to motor vehicle no. SKK2633Y arising from an accident on
7/3/19 along Hougang Ave 8. I / We hereby
authorized you to make payment without admission of liability on the part of
_____ or your insured direct to M/s **PROGRESSIVE CAR CARE PTE LTD.**


SIGNATURE OF CLAIMANT

NRIC:

S7507587A

PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg

SIGNATURE OF WITNESS



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd
(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/ 46 S408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg

Our Ref: TP 0319-5441

13.04.2019

EQ Insurance Company Ltd
5 Maxwell Road #17-00 Tower Block
MND Complex Singapore 069110

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SKK 2633 Y & FBM 469 P ON 02.03.2019

We are the authorized repair workshop for the owner of motor vehicle no; **SKK 2633 Y** which was involved in the above captioned accident with your insured vehicle: **FBM 469 P**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	1,706.65
02)	GIA Search Fee	\$	2.00
03)	Reimbursement - Loss of Rental (03 days x \$100/day)	\$	300.00
		\$	<u>2,008.65</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / GIA Search Fee / Car rental No 7393

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully


Pei Wen
For Progressive Car Care Pte Ltd
Email : claims@procarcare.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQI19004969/Agb3

17 April 2019

NG CHONG CHYE / NG CHONG PENG
309 HOUGANG AVE 5
#02-287
SINGAPORE 530309

Dear Sir/Madam,

ACCIDENT INVOLVING FBM 469P AND SKK 2633Y ON 02/03/2019

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SKK 2633Y.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CECILIA CHONG
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd
(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/ 46 S408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg

Date : 13 April 2019

Our Ref : TP 0319-5441

I/We Lim Boon Kiat Nric No S7507587A

Residing at 12 upper Serangoon view Rio Vista owner of #02-08 S 534199

Vehicle No SKF2633Y hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

2/3/19 Along / at Hougang Ave 8 will be full and

Final discharge of the claims inclusive of damages, loss of use etc.


SIGNATURE OF OWNER

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST: 201006949C RCB NO: 201006949C

M/S : LIM BOON KIAT
12 UPPER SERANGOON VIEW #02-08
SINGAPORE 534199

ATTN:

Your Ref No: TP 0319-5441
Claim Type: Third Party
Accident Date: 02/03/2019
TP Veh Reg No: FBM 469 P

Claim No: EST1504669
Ref No: PS1503366
Date: 13 Apr 2019
Policy No: 1800066766
Veh Reg No: SKK2633Y
Make/Model: VOLKSWAGEN
TOURAN 1.4 TSI
Chassis No: WVGZZZ1TZJW059583
Engine No: CZD061054
Reg. Date: 28/03/2018

Final Repair Bill SKK2633Y

Description	U/Price	Quantity	Cost	Amount
			<u>S\$</u>	<u>S\$</u>
Special Net				
1 REAR BUMPER SENSOR	220.00	1 SET	220.00	220.00
Spare Parts				
2 REAR BUMPER	500.00	1 PC	500.00	
3 REAR BUMPER CLIPS	1.50	10 PC	15.00	
4 REAR BUMPER LOWER	185.00	1 PC	185.00	
			700.00	
	Add 15%		105.00	805.00
Labour				
5 TO KNOCK OUT DENTS, REMOVE, REPLACE ACCIDENT PARTS	250.00	1 JOB	250.00	
6 TO RESPRAY PAINT ON ACCIDENT PORTIONS	250.00	1 JOB	250.00	
7 TO CHECK WIRING	20.00	1 JOB	20.00	
8 TO TRANSFER REAR BUMPER SENSOR	50.00	1 JOB	50.00	
				570.00
			Total	S\$ 1,595.00
			Add GST @ 7%	111.65
			Total Amount payable	S\$ 1,706.65

TOTAL: SINGAPORE DOLLAR ONE THOUSAND SEVEN HUNDRED AND SIX AND CENTS SIXTY FIVE ONLY

For Progressive Car Care Pte Ltd
PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg
AUTHORISED SIGNATURE

**EXPRESS RENTAL**

Bik 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6841 8055 (2 Lines) Fax: 6741 7208

OFFICIAL RECEIPT

No: 5535

Date: 22/3/2019.

Received from Lim Boon Kiat

the sum of Dollars Three Hundred only.

being payment of RA 7393 / SRA 3463 S

\$ 300/-
Cash/Cheque No.

All receipts subject to the clearance of cheque.

EXPRESS RENTAL

[Signature]
Authorised Signature

RENTAL AGREEMENT NO: 7393

HIRER'S PARTICULAR Name : <u>Lim Boon Kiat</u> Address : <u>12 upper serangoon</u> <u>view #02-08 Singapore 534199</u> Nric No : <u>S7507507A</u> Tel (R) : _____ H/P : <u>98259254</u> Off : _____ Licence Expiry : _____ Class : <u>3</u> Driving Experience : _____ Age : _____ Co.Name/ Address : _____ Occupation: _____		GUARANTOR / ADD. DRIVER Name : _____ Address : _____ Nric No : _____ Tel (R) : _____ H/P : _____ Off : _____ Licence Expiry : _____ Class : _____ Driving Experience : _____ Age : _____ Co.Name/ Address : _____ Occupation: _____			
RENTAL CHARGES <table style="width:100%;"> <tr> <td style="width:50%;"> <u>3</u> Hours @\$ _____ per hour <u>3</u> Days @\$ <u>100</u> per day Weeks @\$ _____ per week Monthly @\$ _____ per month </td> <td style="width:50%; text-align: right;"> S\$ <u>300</u> </td> </tr> </table> SUB-TOTAL Deposit _____		<u>3</u> Hours @\$ _____ per hour <u>3</u> Days @\$ <u>100</u> per day Weeks @\$ _____ per week Monthly @\$ _____ per month	S\$ <u>300</u>	METHODS OF PAYMENT Cash _____ Cheque No. _____ Bill Co: _____ Credit Card No: _____ Exp. Date _____ Type: _____	
<u>3</u> Hours @\$ _____ per hour <u>3</u> Days @\$ <u>100</u> per day Weeks @\$ _____ per week Monthly @\$ _____ per month	S\$ <u>300</u>				
TOTAL CHARGE <u>300</u>		INSURANCE EXCESS CLAUSE Hirer is responsible for the first S\$ <u>3000</u> excess for collision / damage / fire & theft for the first party (I.e.EXPRESS RENTAL'S) vehicle and also first S\$ excess for collision / damage / fire & theft to third party's vehicle for each and every accident / damage.			
CHECK OUT Date Out <u>19/3/19</u> Time Out <u>1210</u>		CHECK IN Date In <u>22/3/19</u> Time In <u>1200</u>			

HIRER'S DECLARATION

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps by contact my employer in order to qualify me as a hirer.

Hire's Signature

EXPRESS RENTAL



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-041737

Date of Request: 16/03/2019

Your Ref No:

Online Purchase

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1
#01-45/46
Singapore 408716

Dear Sir/Madam,

Enquiry Date 16/03/2019
Enquiry By Ng Pei Wen
TP Vehicle No. FBM469P
Accident Date 02/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
FBM469P	EQ Insurance Company Ltd	01/07/2018-30/06/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-041737
Date of Request: 16/03/2019

Your Ref No: Online Purchase

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1
#01-45/46
Singapore 408716

Dear Sir/Madam,

Enquiry Date: 16/03/2019
Enquiry By: Ng Pei Wen
TP Vehicle No: FBM469P
Accident Date: 02/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 17/05/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	FBM 469P (Insd Veh)	Your Ref. No. : DM19HO00623-JG
	SKK 2633Y (TP Veh)	Our Ref. No. : CC4/EQI19004969/Agb3q2
Date of Accident	2/3/2019	

Liability	100%	
Final Repair Cost	: \$ 1,706.65	
Loss of Use	: \$	days
Rental (If any)	: \$ 300.00	3 days
Others:	: \$ 2.00	
	: \$	
	2,008.65	
Final Settlement Sum	: \$ 2,000.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	PROGRESSIVE CAR CARE PTE LTD	: \$ 2,000.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ19004969/Agb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 17-05-2019	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FBM 469P	Veh. Inspected	SKK 2633Y	
Policy No.	DMMPHQ18-000448	Coverage (\$)	0.00	
Claim No.	DM19HO00623-JG	Excess (\$)	0.00	
Assign From	JOEL	Assign Date	19/03/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN TOURAN	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WVGZZZ1TZJW059583	Colour	WHITE	
Odometer	33618	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	PIRELLI	6 mm	
L/H Front Tyre	215/55 R17	PIRELLI	6 mm	
R/H Rear Tyre	215/55 R17	PIRELLI	6 mm	
L/H Rear Tyre	215/55 R17	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	02/03/2019	Inspection Date	19/03/2019	
Survey held at	PROGRESSIVE CAR CARE PTE LTD BLK 3022A UBI ROAD 1 #01-45/46, SINGAPORE 048716			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKK 2633Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (WCP)	DEFORMED	500.00	500.00
10	REAR BUMPER CLIPS @\$1.50 (WCP)	NECESSARY	15.00	15.00
1	REAR BUMPER SIDE HOLDER -LH (WCP)	NOT NECESSARY	20.00	-
1	REAR BUMPER SIDE HOLDER -RH (WCP)	NOT NECESSARY	20.00	-
1	REAR BUMPER REINFORCEMENT (WCP)	NOT NECESSARY	290.00	-
1	REAR BUMPER FOAM (WCP)	NOT NECESSARY	40.00	-
1	REAR BUMPER TOWING COVER -RH (WCP)	NOT NECESSARY	10.00	-
1	REAR BUMPER LOWER (WCP)	DEFORMED	185.00	185.00
1	REAR PANEL (WCP)	NOT NECESSARY	300.00	-
1	REAR PANEL TOP GARNISH (WCP)	NOT NECESSARY	85.00	-
	COST PLUS 15%		219.75	105.00
			1,684.75	805.00
SPECIAL NETT ITEMS				
1	SET REAR BUMPER SENSOR (SN)	DAMAGED	220.00	220.00
			220.00	220.00
LABOUR				
	TO KNOCK OUT DENTS ,REMOVE ,REPLACE ACCIDENT PARTS.		600.00	250.00
	TO RESPRAY PAINT ON ACCIDENT PORTIONS.		800.00	250.00
	TO CHECK WIRING.		20.00	20.00
	TO TRANSFER REAR BUMPER SENSOR.		50.00	50.00
	TO REMOVE,REFIX REAR GARNISH .	NOT NECESSARY	80.00	-
	TO REMOVE,REPAIR REAR EXHAUST PIPE.	NOT NECESSARY	80.00	-
			1,630.00	570.00
GRAND TOTAL			3,534.75	1,595.00
RECOMMENDED COST OF REPAIRS				1,595.00

Report Ref No. CC4/EQ19004969/Agb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M,MATAI

Licensed Appraiser

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