

Vic (LKKAUTO)

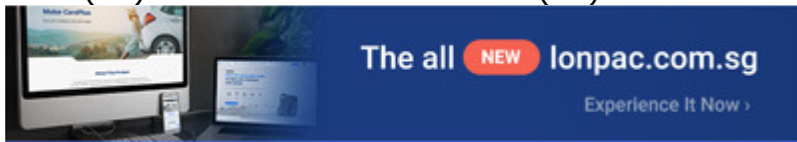
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 15 August, 2019 10:01 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Our Ref: 18/19/19/VC00/021538 Request For TP Survey For SKK5181P ; Your Insured: YP6174L LKK REF CC4/LPC19004968/Ehb3 [External Confidential]

Lonpac External - Confidential

Dear Vic

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 13 August, 2019 10:16 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Our Ref: 18/19/19/VC00/021538 Request For TP Survey For SKK5181P ; Your Insured: YP6174L [External Confidential] LKK REF CC4/LPC19004968/Ehb3

Your Ref: 18/19/19/VC00/021538

Our Ref: CC4/LPC19004968/Ehb3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES YP 6174L(OI) / SKK 5181P(TP) / OTHERS ON 18/03/2019

We refer to the subject matter and to the assignment dated 19th March 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last car and rear-ended TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "VIN'S MOTOR PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 16,107.81	\$ 11,128.00
Loss of Rental (\$150 x 10 days)	\$ 1,500.00	\$ 1,350.00 (\$150 x 9 days)

GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 17,609.81	\$ 12,480.00

TP VEHICLE DETAILS:

MARKET VALUE : \$51,000.00 (est)
LTA REBATE : \$32,700.00 (est)
NETT VALUE : \$18,300.00 (est)

Breakdown of days is as follows:

Our surveyor's recommended days to repair	7 days
Weekends / Downtime	2 days
TOTAL	9 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Friday, 22 March, 2019 10:24 AM

To: Shu Pei (LKKAuto)

Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAuto)

Subject: RE: Our Ref: 18/19/19/VC00/021538 Request For TP Survey For SKK5181P ; Your Insured: YP6174L [External Confidential]

Lonpac External - Confidential

Dear Shu Pei

Please see attached for our Insured's GIA report.

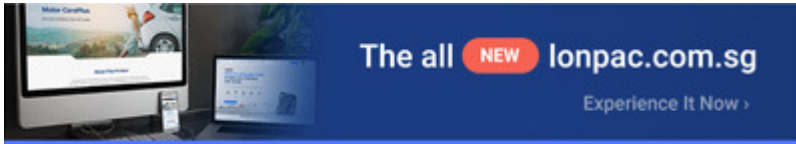
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 20 March, 2019 6:43 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAuto)

Subject: RE: Our Ref: 18/19/19/VC00/021538 Request For TP Survey For SKK5181P ; Your Insured: YP6174L
[External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKK 5181P at M/s Vin's Automotive Group on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP's GIA report

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 19 March 2019 12:40 PM

To: 'ONG LI LI' <long@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Our Ref: 18/19/19/VC00/021538 Request For TP Survey For SKK5181P ; Your Insured: YP6174L [External Confidential]

Dear Li Li,

Thank you for the email

Please be informed that survey will take place today.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 19 March 2019 12:37 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 18/19/19/VC00/021538 Request For TP Survey For SKK5181P ; Your Insured: YP6174L [External Confidential]

Lonpac External - Confidential

Hi Nivitha

So, when is the survey date?

Do we need to incur additional LOU/rental?

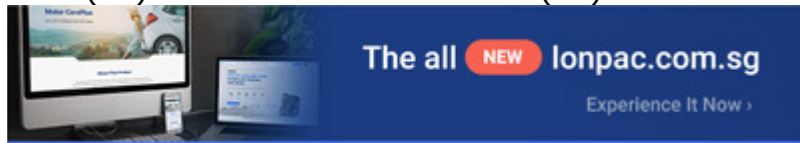
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 19 March, 2019 12:34 PM

To: ONG LI LI; Admin A

Cc: assignments; MT_Claim_SG

Subject: RE: Our Ref: 18/19/19/VC00/021538 Request For TP Survey For SKK5181P ; Your Insured: YP6174L [External Confidential]

Dear Li Li,

Thank you for the assignment.

Please be informed that we have arranged steve to conduct this survey.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Tuesday, 19 March 2019 12:12 PM
To: Admin @ VAuG <admin@vinsautogroup.com.sg>
Cc: assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 18/19/19/VC00/021538 Request For TP Survey For SKK5181P ; Your Insured: YP6174L [External Confidential]

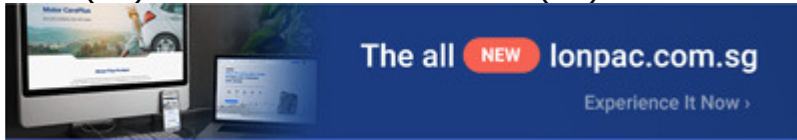
Lonpac External - Confidential

Without Prejudice
Save as to Costs

Dear Raymond

Please allow the available surveyor to conduct the survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Admin @ VAuG [<mailto:admin@vinsautogroup.com.sg>]
Sent: Tuesday, 19 March, 2019 11:58 AM
To: ONG LI LI
Cc: assignments@lkkauto.com; Admin-D (LKKAuto); MT_Claim_SG
Subject: Re: Our Ref: 18/19/19/VC00/021538 Request For TP Survey For SKK5181P ; Your Insured: YP6174L [External Confidential]

Good morning,
Refer to tel-conversation, Steve is not available to survey today, and he can only survey on tomorrow.
The LOR/LOU will still be charged
Thanks!
Best regards
Raymond Teo

On Tue, Mar 19, 2019 at 9:15 AM ONG LI LI <llong@lonpac.com> wrote:

Lonpac External - Confidential

Without Prejudice

Dear Raymond,

Thank you for your confirmation on the appointment of surveyor, Steve Chen.

Dear Nivitha

FYA -pls assign Steve Chen for the TP survey.

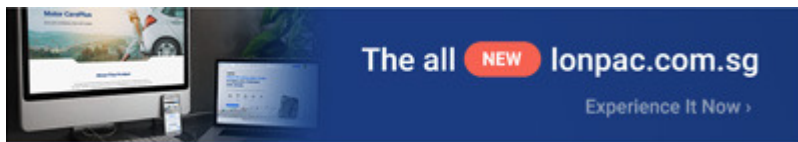
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Admin @ VAuG [mailto:admin@vinsautogroup.com.sg]

Sent: Tuesday, 19 March, 2019 9:08 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: Re: Request For TP Survey For SKK5181P ; Your Insured: YP6174L [External Confidential]

Good morning,

Please assign to Steve Chen.

Thanks!

Best Regards

Raymond Teo

On Mon, Mar 18, 2019 at 5:47 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - Confidential

WITHOUT PREJUDICE

Dear Raymond,

Please see attached and revert.

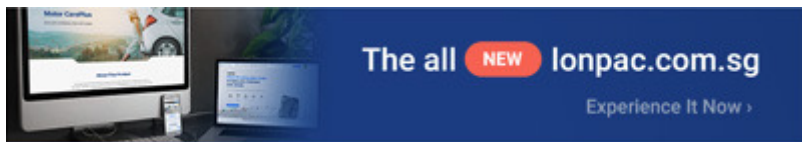
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Admin @ VAuG [mailto:admin@vinsautogroup.com.sg]

Sent: Monday, 18 March, 2019 5:36 PM

To: ONG LI LI

Cc: MT_Claim_SG

Subject: Request For TP Survey For SKK5181P ; Your Insured: YP6174L

Good afternoon,

Please help us to arrange for survey

DOA: 18/03/2019

Location:

Sin Ming Autocity

160 Sin Ming Drive #08-09

Singapore 575722

Please send us a list of surveyor which should include independent surveyor.

Thanks!

Best Regards

Raymond Teo

--

Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09

Tel: 64532121 (4 lines)

Fax: 64599795

Website: www.vinsautogroup.com.sg

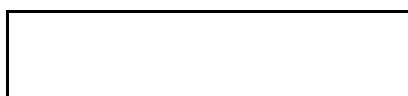
Email: admin@vinsautogroup.com.sg

Follow us on :

** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

--



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09

Tel: 64532121 (4 lines)

Fax: 64599795

Website: www.vinsautogroup.com.sg

Email: admin@vinsautogroup.com.sg

Follow us on :



** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

--



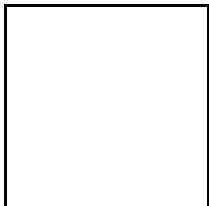
Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: admin@vinsautogroup.com.sg

Follow us on :



** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **



This email has been checked for viruses by AVG antivirus software.
www.avg.com