

Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 8 August 2019 3:30 PM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: SEEK MANDATE - Accident Involving SLG2070E (OI : LPC - TBA) AND SHD1169A (TP : LKK REF - CC3/LPC19004962/K1jb3) on 18.03.2019 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed as proposed.

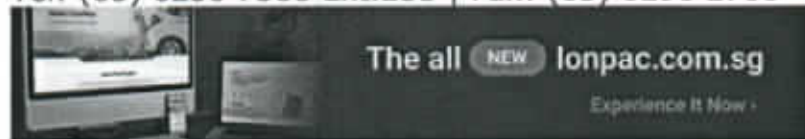
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, 6 August, 2019 2:31 PM
To: MT_Claim_SG
Cc: Admin A
Subject: SEEK MANDATE - Accident Involving SLG2070E (OI : LPC - TBA) AND SHD1169A (TP : LKK REF - CC3/LPC19004962/K1jb3) on 18.03.2019

Lonpac Ref: 18/19/19/VP05/021537

LKK Ref: CC3/LPC19004962/K1kb3n2

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 19/3/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our Insured was turning at the traffic light junction and third party was going straight as the traffic light was green in his favour as per video (as attached). We are of the opinion that liability is down against Insured.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 6 August 2019 2:31 PM
To: 'MT_Claim_SG'
Cc: Admin A
Subject: SEEK MANDATE - Accident Involving SLG2070E (OI : LPC - TBA) AND SHD1169A (TP : LKK REF - CC3/LPC19004962/K1jb3) on 18.03.2019
Attachments: DS SUPPORTING DOCS.pdf; LKK INSPECTION PHOTOS.pdf; LKK Inspection Report.pdf; LKK RE INSPECTION PHOTOS.pdf; LKK Survey Report.pdf; TP VIDEO.mp4

Tracking:	Recipient	Delivery
	'MT_Claim_SG'	
	Admin A	
	olivialau@lkkauto.com	Delivered: 6/8/2019 2:32 PM
	shupei@lkkauto.com	Delivered: 6/8/2019 2:31 PM
	Meikwan@lkkauto.com	Delivered: 6/8/2019 2:31 PM

Lonpac Ref: 18/19/19/VP05/021537

LKK Ref: CC3/LPC19004962/K1kb3n2

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 19/3/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our Insured was turning at the traffic light junction and third party was going straight as the traffic light was green in his favour as per video (as attached). We are of the opinion that liability is down against Insured.

Summary to offer to third party repairer "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,144.63	\$ 3,638.00
2. Loss of Rental (4 days x \$104.67) (w/GST)	\$ 418.68	\$ 418.68 (4 days x \$104.67) (w/GST)
3. Loss of Income (4 days x \$100 p/day)	\$ 400.00	\$ 160.00 (4 days x \$40 p/day)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,965.31	<u>\$ 4,218.68</u>

**04days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

²
The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Attn: Khancha

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:62148880 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1169A/SJ

WITHOUT PREJUDICE

6 May 2019

(By Email Only)**Attn: The Motor Claims Department**

Lonpac Insurance Bhd

300 Beach Road #17-04/07

The Concourse

Singapore 199555

Dear Sir/Madam

**ACCIDENT INVOLVING SHD1169A AND SLG2070E ALONG KHEAM HOCK
// BT TIMAH ROAD ON 18.03.2019**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1169A**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SLG2070E** at the material time of the accident with the driver of our client's vehicle, Mr. **GOH CHIEW KOK**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SLG2070E**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (GST included)	\$ 3,638.00
(2) Loss of Rental – 4 Days @ \$104.67 per day	\$ 418.68
(3) Loss of Income – 4 Days @ \$100.00 per day	\$ 400.00
(4) GIA Search fee	\$ 2.00
	<u>\$ 4,458.68</u>

A copy of each of the following supporting documents is enclosed:

- 1) GIA report & sketch plan of **SHD1169A**
- 2) Driver's I/C and Driving Licence
- 3) Final Repair bill
- 4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- 5) Check In/Out Voucher
- 6) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: **SHD1169A/SJ**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Foong Shiuh Jye

Email: shiuhjye.foong@premiertaxi.com

DID: 654466871

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

WITHOUT PREJUDICE

Lonpac Insurance Bhd
300 Beach Road #17-04/07
The Concourse
Singapore 199555

Attn: **The Motor Claims Department**

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1169A AND SLG2070E ALONG KHEAM HOCK // BT
TIMAH ROAD ON 18.03.2019**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1169A**. We, hereby
authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign
discharge voucher/Indemnity forms and all necessary documents in connection with and arising
out of the above claim, and collect all compensation monies due to us from you or any other
party, regarding the said accident.

Thank You.



Premier Taxis Pte Ltd
Authorized Signatory

Date 18/3/19



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP05/021537

DATE : 14 AUGUST 2019

DISCHARGE VOUCHER

I/We, **PREMIER TAXIS PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SLG 2070E** the sum of Singapore Dollar Four Thousand Two Hundred Eighteen and Sixty-Eight Cents Only (\$4,218.68) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SLG 2070E** and **SHD 1169A** on 18 March 2019 along Kheam Hock road and Bukit Timah road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SOO KONG HUA (CHEN ZHUO)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PREMIER AUTOMOTIVE SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

PREMIER TAXIS PTE LTD 15/8/2019
Name of vehicle owner/Date



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 6-May-2019
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1169 A			\$ 3,400.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 3,400.00
GST @ 7%				\$ 238.00
GRAND TOTAL				\$ 3,638.00



Signature

for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



27 March 2019

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Huang Heng Jie of NRIC Number S0022240B is a registered driver of SHD1169A. Huang Heng Jie is paying daily rental rate of S104.67 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Kellie Poh", written over a horizontal line.

Kellie Poh
Administration Manager

Prepared By: Haanah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES / NO

VEH NO.

JOB NO.

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Goh Chiew Kok</u>	
NRIC S <u>1708218C</u>	HANDPHONE <u>84999055</u>
TAXI REGN NO. S H <u>01169A</u>	MAKE / MODEL <u>K02</u>
DATE IN <u>180319</u> TIME IN <u>1010</u>	DATE OUT <u>210319</u> TIME OUT <u>1445</u>
KILOMETRES IN FUEL IN	KILOMETRES OUT FUEL OUT
E 1/4 1/2 3/4 F	E 1/4 1/2 3/4 F

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

x Goh Chiew Kok

CHECK OUT

Huang Hong Jie x

DRIVER'S NAME

Goh

DRIVER'S NAME

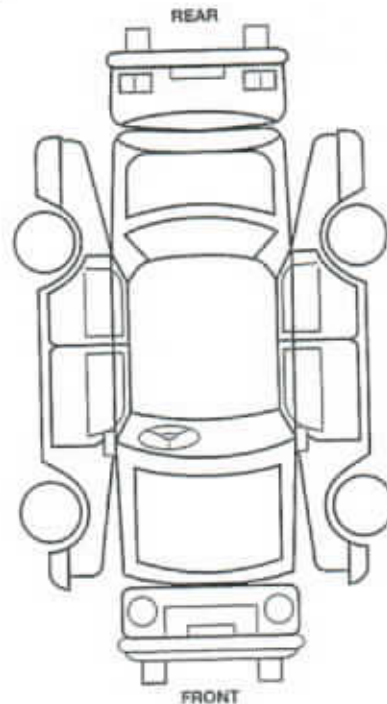
Hong x

DRIVER'S SIGNATURE / DATE / TIME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE

DRIVER'S REMARKS

- | | |
|-----------------------------------------|-------------------------------------------------------------|
| <input type="checkbox"/> SERVICING | <input type="checkbox"/> OTHERS: |
| <input type="checkbox"/> T / BELT | |
| <input type="checkbox"/> AIRCON SYSTEM | <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: |
| <input type="checkbox"/> TURBO | D D M M Y Y H H M M |
| <input type="checkbox"/> BRAKE SYSTEM | |
| <input type="checkbox"/> CLUTCH SYSTEM | |
| <input type="checkbox"/> BULB | |
| <input type="checkbox"/> UNDER CARRIAGE | |
| <input type="checkbox"/> CPF | |
| <input type="checkbox"/> BATTERY | |
- TP/G

Premier Automotive Services Pte Ltd

23 Changi South Avenue 2

#04-02

Singapore 486443

GST: 200707743D ROC: 200707743D

Phone: (65) 6214 8880

Fax: (65) 6214 4498

Tax Invoice



Date	Page
Aug 22, 2019	1
Invoice Number	
IV1908013019	

Sold To:

Lonpac Insurance BHD
100, Beach Road
#19-00 Shaw Tower
Singapore 189702
189702
Singapore

Ship To:

Lonpac Insurance BHD
100, Beach Road
#19-00 Shaw Tower
Singapore 189702
189702
Singapore

Shipment / DO No.	Order Date	Vehicle No.	Case ID	PO Number	Terms
SM1908016563		SHD1169A	TP/190318/SHD1169A		30D

S/N	Item Number	Description	Qty. Shp.	Unit Price	Total Discount	Total Amount
1	ICGST1	Cost of Repair (subject to GST)			0.00	3,400.00
2	ICGST2	Loss of Rental (subject to GST)			0.00	391.29
3	ICGIA	GIA Search Fee (subject to GST)			0.00	1.87
4	ICNGST	Misc Charges (not subject to GST)			0.00	160.00

Comments:

Accident involving SLG2070E on 18/3/19

Authorised By:

Subtotal	3,953.16
Less discount	0.00
Total amount	3,953.16
GST 7%	265.52
Grand total	4,218.68

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-042101
Date of Request: 18/03/2019

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 18/03/2019
Enquiry By GARY SHI GUO RONG
TP Vehicle No. SLG2070E
Accident Date 18/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque