

(INSUR)

INS. CASE OWNER:

CC 3 / QBE1900

LKK:  
IDAC:

Surveyor:

fulwin

DOI:

ASSIGNMENT

18/7/19

Date / Time:

18/7/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBA 1098H

Name of Insured:

BTE PET PRODUCTS P/L

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A:

18/7/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: WAF 42m 1

BIV 52m 1

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

VCO12416

Policy No.:

8-0000001-MVH-2105

Make / Model:

Toyota

Place of Accident:

GREENWOOD AVE

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SH 8451L

5/18/19

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:CODE  
13INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

5/18/19

5/18/19

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

72060619-SUMMIT-ONE

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Acc:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: AIC

Repair Cost:

\$5,500

( 2 days) Reduction:

75 %

Email

Call

FINAL SETTLEMENT

Date/Time: 30-08-19

Confirm with: WUWUWU

Email

Call

Final Liability:

\$ 100

(Agreed / Assessed) BOLA S/N No.:

26

If NO or B 25, Ass. Lia:

Repair Cost:

\$5,500.00

Loss of Rental (LOR):

\$5,498.51

( 4.5 days) x \$1,221.89

Loss of Use (LOU):

\$5

(5 x days)

Loss of Income (LOI):

\$5,205.94

(\$10 x 520.594 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

\$5,745

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/Independent)

Legal Cost:

\$5

1) Claim status: Nil/Rejection/Private Settle

2) Report Format: TP

3) Survey fee: + 400

Total:

\$5,586.51

Global Sum \$5:

FINAL PAYMENT

Date/Time: 30-08-19

Confirm with: WUWUWU

Email

Call

Payee 1:

\$5,586.51

Name 1:

COMPTON ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:



## REPAIR ESTIMATE\*

VEHICLE NO : SH 8451L

DATE: 16. Mar. 2019

MAKE : HYUNDAI

MODEL : i40

DOA: 15. Mar. 2019

QBE

Qty	Parts Description/ Labour	Type	Unit Price	Amount
1	Side Mirror - LH <i>broken</i>			\$518.00
1	Front Door - LH <i>X repair</i>			\$2,256.40
1	Front Door Glass - LH <i>cut</i>			\$228.20
SUB TOTAL				\$3,002.60
LESS 25%				\$750.65
DISCOUNTED TOTAL				\$2,251.95
1	Front Door Comfort Sticker <i>me</i>			\$75.00
				Nett
				\$75.00
Labour Charge				2.00
1	Panel Beating			<del>\$300.00</del>
1	Spray Painting Charge			<del>\$250.00</del> 2.00
1	Tuff Kote			<del>\$80.00</del> X
1	Wiring Charge			<del>\$80.00</del> 2.00
TOTAL LABOUR				\$710.00
ESTIMATE TOTAL				\$3,036.95
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Larry Ng

Kahin Uley

18/3/19 1140hrs

2 hrs

4/5

After Repair p/b

TOTAL LABOUR

ESTIMATE TOTAL

LKK Auto Consultants has notified the Repairer of the following:

- To ensure proper repair and painting
- To ensure damage is repaired in entirety
- Parts must be replaced with original or equivalent
- Third party liability is on "location" basis
- No cash settlements or cash advances
- Supplementary claim - Motor Insurance 1988 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Shu Pei (LKKAuto)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Thursday, 4 April 2019 3:20 PM  
**To:** Shu Pei (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving GBA1098H (OI : QBE - TBA) AND SH8451L (TP : LKK REF - CC3/QBE19004956/K1jb3 ) on 15.03.2019  
**Attachments:** GBA1098H.pdf

Our ref: VC012416

Hi Shu Pei

Please find attached as per requested.

---

### Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[LinkedIn](#) | [Twitter](#)



**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Wednesday, 3 April 2019 10:10 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBA1098H (OI : QBE - TBA) AND SH8451L (TP : LKK REF - CC3/QBE19004956/K1jb3 ) on 15.03.2019

### WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

COMFORTDELGRO

Date/Time: 16.03.2019 09:06

Page : 1

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order:

JC NO.: 305278004

CUSTOMER

REGN NO: SH 8451L

MILEAGE

MS 7010045

MAKE: HYUNDAI

FUEL

CUSTOMER NO: 383 SIN MING DRIVE

MODEL I-40

DATE/TIME IN: 15.03.2019 16:20

ADDRESS: Singapore SINGAPORE 575717

YR OF MAN: 29.01.2015

TARGET DATE

(R) 65508755

(P)

CHASSIS CODE: KMHLB41UMFU065434

COMPLETION DATE/TIME

COUNT CARD NO.

## JOB DESCRIPTION

Accident Date: 15.03.2019

NATURE: 3P 15.03.2019

NO

LABOR CODE

DESCRIPTION

QBE - Left Side Mirror, door  
LRR

CHECKED &amp; PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Vedgement Slip

Exit Pass

No.: SH 8451L

LARRY

Vehicle No.: SH 8451L

Larry Ng

If Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607128R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/QBE19004956/K1jb3

Date: 19.03.2019

The Motor Claims Department  
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SH8451L**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18.03.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,036.95
Revised Estimate Amount	: S\$	1,054.65
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:  
The vehicle sustained damages at the  
N/S Body



Comments/Present Status:  
Damages Consistent  
Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SH 8451L

DATE: 16. Mar. 2019

MAKE : HYUNDAI

MODEL : i40

DOA: 15. Mar. 2019

QBE

Qty	Parts Description/ Labour	Type	Unit Price	Amount
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SUB TOTAL				\$3,002.60
LESS 25%				\$750.65
DISCOUNTED TOTAL				\$2,251.95
1	Front Door Comfort Sticker ✓			\$75.00
				Nett
				\$75.00
Labour Charge				
1	Panel Beating			<del>\$300.00</del> <sup>200</sup>
1	Spray Painting Charge			<del>\$250.00</del> <sup>200</sup>
1	Tuff Kote			<del>\$80.00</del> <sup>X</sup>
1	Wiring Charge			<del>\$80.00</del> <sup>20</sup>
TOTAL LABOUR				\$710.00
ESTIMATE TOTAL				\$3,036.95
<p><i>Kahieilly</i>  <i>18/3/19 1140hrs</i>  <i>2 hrs</i>  <i>4/5</i>  <i>After Repair p the</i></p> <p>Larry Ng</p> <p>           LKK Auto Consultants Pte Ltd            100, North Bridge Road, #04-01, Singapore 079492            Tel: 6733 8888 Fax: 6733 8889            Email: info@lkk.com.sg         </p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

## COMFORTDELGRO ENGINEERING

Our Job Ref No : 305278004

Date : 19. Mar. 2019

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SH 8451L

Date of Accident: 15. Mar. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: QBE GBA1098H
- The finalized amount shall be:
  - Spare Parts after List discount
  - Labour Charges
  - Total for Part-By-Part Repair Cost**
  - Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less:                       
**Final Lumpsum Repair cost** \$800.00
- Estimated normal period for repairs: 2 working days.
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : Larry Ng

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : Kalvin

Name : Kalvin

Date : 20/3/19

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:



LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 19 March 2019 6:01 PM

**To:** 'Jenny Toh' <[jenny\\_toh@qbe.com](mailto:jenny_toh@qbe.com)>

**Cc:** Joy Irene (LKKAuto) <[joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBA1098H (OI : QBE - TBA) AND SH8451L (TP : LKK REF - CC3/QBE19004956/K1jb3 ) on 15.03.2019

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8451L at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Our Ref : T 0319/ SH 8451L /WT(st)

Date : 25-Mar-19

**QBE INSURANCE (INT'L) LTD**  
**1 Raffles Quay #29-10**  
**South Tower**  
**Singapore 048583**

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199504444V

Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

**WITHOUT PREJUDICE**

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 8451L YOUR INSURED GBA1098H**  
**AND OTHER \_\_\_\_\_ ON 15.03.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 8451L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBA1098H we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	856.00
2	<u>5</u> days Loss of Rental @ \$ <u>110.67</u> per day	\$	553.35
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	1,416.84

**HIRER'S CLAIM**

7	<u>5</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	400.00
Total Claims :		\$	1,816.84

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopied of photographs 7 pcs.
- b) LTA search slip/s of : GBA1098H
- c) GIA / Police report/s of : SH 8451L
- d) Letter of authority from owner / hirer / operator
- ( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
- ( X ) Photocopies of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

A member of

**COMFORTDELGRO**





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/QBE19004956/K1pb3**

28 June 2019

**B2K PET PRODUCTS PTE LTD**  
15 YISHUN INDUSTRIAL STREET 1  
#05-25  
WIN 5  
SINGAPORE 768091

Dear Sir/Madam,

**ACCIDENT INVOLVING GBA1098H AND SH8451L ON 15/03/2019**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third-Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) may be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has an NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jimmy  
Case Handler  
DID: 6841 2928  
FAX: 6741 4108  
Email: jimmychen@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SH8451L , GBA1098H  
ALONG ALONG GREENWOOD AVE

ON 15-Mar-19 15:15

I / We **PETER LIM CHEN QUAN** (Hirer) NRIC No.: **S1780144I**

and/or (Relief) NRIC No.:

Taxi Number **SH8451L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date **15-Mar-2019**

Name of Hirer **PETER LIM CHEN QUAN**  
Hirer NRIC **S1780144I**

Signature :



Address **207 PASIR RIS STREET 21 #08-360**  
**510207**

Contact No. **91718330**

CC3/QBE/19054956/1K12392

## DISCHARGE VOUCHER

Asher

Without Prejudice  
Save As to CostsYour Reference : T0319/SH8451L/WT(st)  
Our Reference : VC012416

I/We, **COMFORT TRANSPORTATION PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **ONE THOUSAND FIVE HUNDRED EIGHTY SIX AND CENTS FIFTY ONE ONLY (S\$1,586.51)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**B2K PET PRODUCTS PTE LTD**', over damage to my/our vehicle **SH 8451L** from an accident involving **GBA 1098H** at/along **GREENWOOD AVE**, which occurred on **15/03/2019** at about **15:15hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**B2K PET PRODUCTS PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 02 of (month) September (year) 2019

Signature

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
33 LUYANG DRIVE  
SINGAPORE 638888

Claimant's Name

FIN/NRIC No.

Witness's Signature

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
33 LUYANG DRIVE  
SINGAPORE 638888

Witness's Name

FIN/NRIC No.

\*The contents of this document apply to vehicle damages only

All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document\*

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

Address

Company stamp if applicable

Address

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
(By Fax: 6534 5356)

## TAX INVOICE

8010056

QBE INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10  
SINGAPORE 048583

CONTACT NO: 62246633

VEHICLE NO  
SH 8451L

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
29.01.2015

CHASSIS CODE  
KMHLB41UMFU065434

NO/DATE  
91433158 20.03.2019

JOB NO.  
305278004

ODOMETER READING

JOB TYPE

Description : 3P 15.03.2019

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	800.00
Add GST @ 7.000 %	56.00
<b>Total Invoice amount</b>	<b>856.00</b>

Issued by : CHEWBEELENG 20.03.2019 14:28:20  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

BY SIGNING THIS INVOICE, THE CUSTOMER AGREES TO THE TERMS AND CONDITIONS OF THE COMPANY'S WARRANTY POLICY. THE COMPANY ACCEPTS NO LIABILITY FOR ANY DAMAGE TO OR LOSS OF OTHER PROPERTIES BELONGING TO THE CUSTOMER AND VEHICLES ARE SHOWN AND TESTED IN GOOD ORDER.

THE CUSTOMER SHALL INSPECT THE VEHICLE IMMEDIATELY ON DELIVERY AND REPORT ANY DEFECTS TO THE COMPANY OR MAKE COMPLAINTS WITHIN 14 DAYS OF DELIVERY. THE VEHICLE WILL BE RETURNED TO THE CUSTOMER IN GOOD ORDER.

THE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY DAMAGE TO OR LOSS OF THE VEHICLE OR ANY OTHER PROPERTIES BELONGING TO THE CUSTOMER.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT19030387

Date: 20 March 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      15/03/2019    @   15:15 hrs  
ALONG                                ALONG GREENWOOD AVE  
INVOLVING                         GBA1098H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8451L** (the "Taxi"). The Taxi was hired to **PETER LIM CHEN QUAN IC NO S1780144I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

715+875

HOURS OPERATED (TIME)		MILEAGE TRAVELLED (KM)	MILEAGE READING	NAME OF DRIVER	DATE
FROM	TO				
11:20	21:06	261	49 7825	Ruan	12/3
08:20	08:30	4	49 7829	Simon	12/3
14:00	22:27	178	49 8007	Ruan	13/3
13:05	22:15	228	49 8235	Ruan	14/3
16:00	-	114	/	ACCIDENT	15.03.19
-	15:45	000	/	REPAIR	19.03.19



**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBA1098H	15 Mar 2019 / 15:15:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SA 8451 L

## Asher Sng (LKKAUTO)

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, 21 August 2019 5:15 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBA1098H (OI : QBE - TBA) AND SH8451L (TP : LKK REF - CC3/QBE19004956/K1jb3 ) on 15.03.2019  
**Attachments:** LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; TP LOD.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Our ref: VC012416

Hi Asher

Please proceed with the settlement.

regards

---

**Jenny Toh**  
Senior Assistant  
Claims / Asia  
1 Raffles Quay, #29-10 South Tower, Singapore 048583  
+65 6224 6633 | +65 6477 1225  
[Website](#) [LinkedIn](#) [Twitter](#)



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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, 23 July 2019 3:42 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBA1098H (OI : QBE - TBA) AND SH8451L (TP : LKK REF - CC3/QBE19004956/K1jb3 ) on 15.03.2019

Your ref : VC012416  
Our ref : CC3/QBE19004956/K1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured open door and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,586.51 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,249.54	\$ 856.00
2. Loss of Rental (5days x \$110.67)	\$ 553.35	\$ 400.00 (4.5days x \$110.67)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 225.00 (4.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,210.38	\$ 1,586.51

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards.

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher@sng@lkkauto.com](mailto:asher@sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 19 March 2019 6:01 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBA1098H (OI : QBE - TBA) AND SH8451L (TP : LKK REF - CC3/QBE19004956/K1jb3 ) on 15.03.2019

## **WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8451L at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeir@lkkauto.com](mailto:shupeir@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 23 July 2019 3:42 PM  
**To:** 'Jenny Toh'  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBA1098H (OI : QBE - TBA) AND SH8451L (TP : LKK REF - CC3/QBE19004956/K1jb3 ) on 15.03.2019  
**Attachments:** LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; TP LOD.pdf

Your ref : VC012416  
Our ref : CC3/QBE19004956/K1eb3q2

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4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,210.38	<b>\$ 1,586.51</b>

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108


Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE19004956/K1eb3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 14-10-2019	
		Code : QBE	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	GBA 1098H	Veh. Inspected	SH 8451L
Policy No.	8-V0006021-MVA-R006	Coverage (\$)	0.00
Claim No.	VC012416	Excess (\$)	0.00
Assign From		Assign Date	18/03/2019
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMFU065434	Colour	BLUE
Odometer	498349	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	6 mm
L/H Front Tyre	205/60 R16	HANKOOK	6 mm
R/H Rear Tyre	205/60 R16	HANKOOK	6 mm
L/H Rear Tyre	205/60 R16	HANKOOK	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.			
DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	15/03/2019	Inspection Date	18/03/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 8451L**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	SIDE MIRROR -LH	BROKEN	518.00	518.00
1	FRONT DOOR -LH	TO REPAIR SEE LABOUR	2,256.40	-
1	FRONT DOOR GLASS -LH	CUT	228.20	228.20
	LESS 25% DISCOUNT		-750.65	-186.55
			2,251.95	559.65
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	FRONT DOOR COMFORT STICKER (SN)	NECESSARY	75.00	75.00
			75.00	75.00
	<b><u>LABOUR</u></b>			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF FRONT DOOR -LH .		300.00	200.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	TUFF KOTE.	NOT NECESSARY	80.00	-
	WIRING CHARGE.		80.00	20.00
			710.00	420.00
	<b>GRAND TOTAL</b>		<b>3,036.95</b>	<b>1,054.65</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>800.00</b>

Report Ref No. CC3/QBE19004956/K1eb3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

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