| 18/82010   | Richard                         | CC JAKM                            | 4946A   | ph 92 LKK   |                                      |
|--|---------------------------------|------------------------------------|---|---|--------------------------------------|
| INS. CASE OWNER:   | Atran                           | ASSIGN                             | MENT  | Date / Time :   | Alnous.                              |
| Surveyor:  | MONTON                          |                                    |   | Registered in Merimen:  | -1 1044520                           |
| Pre-assign / CCU / I Insured Vehicle No. Name of Insured Insured Tel No. Excess Sec II :SS | EHING TH                        | HP:                                | Claim No.  Policy No.  Make / Model  Place of Accider | SamolH67<br>444706<br>MERLEDES<br>punylyon  | 104870<br>11.                        |
| Is driver the owner?  If NO. Driver Name  Driver Tel N                                     | ( YES / NO )<br>e/Age: 1/4 M4 ] | Nature of Accident:                | OI GIA REPOR<br>Insured Liability                     | T: YES / NO ; TP GIA RE   | EPORT: YES / NO<br>Yes / No          |
| STT 5503   | 1                               |                                    | INSRS:  |   | NSRS:                                |
| INSRS:<br>WSP: WM<br>Tel:<br>Liability: GOW<br>RMKS:                                       | tion WS Tel                     | 11                                 | WSP:<br>Tel:<br>Liability:<br>RMKS:                   |   | WSP:<br>Fel :<br>Jability :<br>RMKS: |
| Date/ Time   | (71 tx 03 1 -2                  | CEN SALA                           | 1   | STAGE   | DATE / PIC                           |
|  | & gmwt1                         | tain.                              |   | Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup Call OI: After call ltr to OI: | the vicore                           |
| 13/4 -   | - 01 8 01D NO C                 | VACOLANDA T SWALL SOLL             | UP:   | Documentation Check List:<br>Notification ltr (if non-picku   |                                      |
| 30/1   | that no usu                     | mandale of \$4720                  | as of daim  | After call ltr to OI:<br>Authorisation To Act:<br>Release Voucher:  |                                      |
| 4/2  | send to                         | to dove.                           |   | Final Repair Bill:<br>Car Rental Invoice:   |                                      |
|  |                                 |                                    | ita   | Towing Invoice  LTA / GIA :  Medical Bill:  |                                      |
|  |                                 |                                    | 103/20  | PIR:<br>Mandate/Reject Instruction<br>LOD<br>Payment Breakdown For  |                                      |
| PRYLIMINARY ADVICE   | Date/Time:                      | Sent By:                           |   | Post-Repair Photos:<br>Others:  |                                      |
| FINALIZATION   | Date/Time;                      | Confirm with:                      | %   | Confirm by:<br>Email  | Call                                 |
| Repair Cost:   | S\$                             | ( days) Reduction:<br>Confirm with | 76  | Email Cal   |                                      |
| FINAL SETTLEMENT Final Liability: Repair Cost: (W)   | Date/Time:                      | reed / Assessed) BOLA S/N No. :    | 27  | If NO or B 28, Ass. Lia   | TP-                                  |
| Loss of Rental (LOR):<br>Loss of Use (LOU):  | ss 450.00 (s.5                  | ( days)<br>( x 9 days) ( \$60 )    |   |   | 7 SE                                 |
| Loss of Income (LOI):<br>LOR only LOU onl  | A11 Pe                          | LOR+LO [Tick on                    | ly one]   | 5   | 15/12/12                             |
| GIA/LTA Search Medical: Disbursement:  | SS 7-45<br>SS -                 | (e.g. Tow/ Indepe                  | ndent)  | Claim status: Normal     Report Format:   | /Reject/Private Settle               |
| Legal Cost   | ss - (4                         | 720 45)                            |   | 3) Survey fee:  | 47.70                                |
| Total:   | ss 4630.45                      | Global Sum S\$:                    |   | Email Cal   |                                      |
| FINAL PAYMENT  | Date/Time:                      | Confirm with:                      |   | Estimiz Cont  |                                      |
| Payee 1:   | SS                              | Name 1:                            |   |   |                                      |
| Payee 2: (Strike if N.A.)  | SS<br>SS                        | Name 2:<br>Name 3:                 |   |   |                                      |
| Payee 3: (Strike if N.A.)  | 110                             |                                    |   |   |                                      |

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email: mg3solution@gmail.com

TO

: AXA INSURANCE SINGAPORE PTE LTI DATE

: 18/03/2019

ATTENTION

: MOTOR CLAIMS DEPT JOB TYPE : T/P CLAIM

ESTIMATE REPORT

VEHICLE DETAILS

VEHICLE NO

: SJT5503J

MODEL

: TOYOTA COROLLA ALTIS 1.6 A

MROS3RIFIO4123839.

CHASSIS NO

ACCIDENT DETAILS

DATE: 15-Mar-19

TIME : 07:00HRS

THIRD PARTY REQUESTOR / CONTACT :

JACK LI

CLAIM DETAIL: PARTS

| S/N   | DESCRIPTION                      | QTY | 17000 | IIT LIST<br>PRICE |    | TAL LIST<br>PRICE |        |
|-------|----------------------------------|-----|-------|-------------------|----|-------------------|--------|
| 1     | BOOTLID Pented                   | 1   | \$    | 812.00            | \$ | 812.00            | = 75   |
| 2     | BOOTLID LOGO 2                   | 1   | \$    | 50.00             | \$ | 50.00             | -      |
| 3     | BOOTLID EMBLEM '1.6'             | 1   | \$    | 60.00             | \$ | 60.00             | -      |
| 4     | BOOTLID EMBLEM 'COROLLA'         | 1   | \$    | 60.00             | s  | 60.00             | -      |
| 5     | BOOTLID EMBLEM 'ALTIS"           | 1   | \$    | 45.00             | s  | 45.00             | ~      |
| 6     | BOOTLID EMBLEM 'WT-I'            | 1   | S     | 60.00             | \$ | 60.00             | -      |
| 7     | BOOTLID TOP LOCK P—d             | 1   | S     | 133.00            | \$ | 133.00            | -      |
|       | BOOTLID LOWER LOCK NW            | 1   | s     | 63.00             | \$ | 63.00             | de     |
| 9     | BOOTLID WEATHERSTRIP 64          | 1   | \$    | 178.00            | \$ | 178.00            | 1      |
| 10    | REAR BUMPER Pela                 | 1   | S     | 613.00            | \$ | 613.00            | 149    |
| 11    | REAR BUMPER SIDE RETAINER(REAR)  | 2   | \$    | 89.40             | s  | 178.80            | -      |
| 12    | REAR BUMPER SIDE RETAINER(FRONT) | 2   | \$    | 134.50            | \$ | 269.00            | +      |
| 13    | REAR BUMPER REINFORCEMENT        | 1   | \$    | 530.50            | \$ | 530.50            | K      |
| 14    | REAR BUMPER REINFORCEMENT SPONGE | 1   | \$    | 163.00            | \$ | 163.00            |        |
| 45.55 | TAILLAMP Cruchd                  | 2   | \$    | 366.70            | \$ | 733.40            |        |
| 16    | TAILLAMP PANEL PRICE             | 2   | s     | 233.50            | S  | 467.00            | +      |
| 17    | TAILLAMP BRACKET Ne M            | 2   | \$    | 60.00             | s  | 120.00            | x      |
| 18    | REAR END PANEL Devild.           | 1   | \$    | 868.70            | \$ | 868.70            | D586-6 |

= 758.

| 19 REAR END PANEL TOP GARNISH 96                  | eld        | 1             | \$     | 233.00 | \$ | 233.00   |
|---|------------|---------------|--------|--------|----|----------|
| Rear Bumper stay                                  | 1 - 1 - 30 | .40<br>8 TOTA | & PRIC | E      | S  | 5,637.40 |
| htl Devled  | 89.20      | LESS          | 58     |        | \$ | 1,409.35 |
| htl bodos   | 3820       | SUB           | TOTAL  | PRICE  | \$ | 4,228.05 |
| [ 시트를 보기를 하다면 하다면 100mm (III A. 100mm) 보기를 보고 있다. | 2016       |               |        |        |    |          |

| S/N | DESCRIPTION                           |   | CRIPTION QTY UNIT S/NETT |        | TOTAL S/NETT |        |
|-----|---------------------------------------|---|--------------------------|--------|--------------|--------|
| 1   | REAR NUMBER PLATE                     | 1 | \$                       | 45.00  | s            | 45.00  |
| 2   | BOOTLID SEALANT AGE M                 | 1 | S                        | 60.00  | S            | 60.00  |
| 3   | REAR BUMPER CLIPS(SET)                | 1 | s                        | 30.00  | \$           | 30.00  |
| 4   | TAILLAMP CLIPS(SET)                   | 1 | \$                       | 30.00  | \$           | 30.00  |
| 5   | TAILLAMP PANEL SEALANT No wo          | 1 | \$                       | 60.00  | S            | 60.00  |
|     | REAR END PANEL TOP GARNISH CLIPS(SET) | 1 | s                        | 35.00  | S            | 35:00  |
|     | REAR END PANEL INSULATION SEAL        | 1 | \$                       | 120.00 | \$           | 120.00 |
| 8   | REVERSE SENSOR 2 d                    | 1 | \$                       | 220.00 | \$           | 220:00 |
|     | 300                                   |   | TOTAL                    |        | \$           | 600.00 |

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (REAR)

|   | PANEL BEATING, REMOVAL AND<br>REPLACING PARTS                   | \$ | 1,400.00 | 820  |  |
|---|---|----|----------|------|--|
| 2 | TO SPRAY PAINT AFFECTED AREA                                    | S  | 1,200.00 | 800  |  |
| 3 | TUFF COAT   | s  | 120.00   | 60 ' |  |
| 4 | WIRING CHECK  | \$ | 120.00   | 30.  |  |
| 5 | REMOVE AND REFIX CUSHION SEAT/<br>UPHOLSTRY AND ROOF LINNING TO | \$ | 100,00   | 60.  |  |
| 6 | REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING            | s  | 130,00   | 50.  |  |
| 7 | TRANFER BOOTLID MECHANISM                                       | \$ | 160.00   | X    |  |
| 8 | CONDUCT WATER LEAKAGE TEST                                      | \$ | 80.00    | X    |  |

1800

TOTAL

\$3,310.00

| TOTAL REPAIR COST | : | \$ | 8,138.05, 8271-85% | L/5 17/03/19_ 1        |
|-------------------|---|----|--------------------|------------------------|
| TOTAL LABOUR COST |   | S  | 3,310.00           | W/C 19/03/19 45 3.915  |
| TOTAL PARTS COST  |   | \$ | 4,828.05           | Adnan hing total: 4963 |

### APPROVED DETAILS

EXCESS

NO. OF WORKING DAYS:

RE-SURVEY

PART BY PART OR LUMP SUM :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting.
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

DATE & TIME OF SURVEY SURVEYED BY

.

CONTACT NUMBER

FAX NUMBER

### > Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

| enicle Owner Particulars                          | Singapore NRIC  |
|---|---|
| Owner ID Type:                                    | 0628E   |
| Owner ID:   | (1) 中国 12 从 (10 ) 作为 12 (12 ) (12 ) (12 ) (13 ) (13 ) (13 ) (13 ) (13 ) (13 ) (13 ) (13 ) (13 ) (13 ) (13 ) (13 ) |
| /ehicle Details                                   | SJT5503J  |
| /ehicle to be Exported:                           | Yes   |
| ntended Deregistration Date:                      | 19 Mar 2019   |
| /ehicle Make:                                     | TOYOTA  |
| Vehicle Model:                                    | COROLLA ALTIS 1.6 AUTO  |
|   | Black   |
| Primary Colour:                                   | 2012  |
| Manufacturing Year:                               | 1ZRX169925  |
| Engine No.:                                       | MR053REE104129839   |
| Chassis No.:                                      | 90.0 kW (120 bhp)   |
| Maximum Power Output:                             | \$14,432.00   |
| Open Market Value:                                | 03 Mar 2012   |
| Original Registration Date:                       | 03 Mar 2012   |
| First Registration Date:                          | 2   |
| Transfer Count:                                   | \$14,432.00   |
| Actual ARF Paid:                                  |   |
| Intended PARIs Reparte Details                    | Yes   |
| PARF Eligibility:                                 | 02 Mar 2022   |
| PARF Eligibility Expiry Date: PARF Rebate Amount: | \$8,659.00  |
| Intended GOE Roante Details                       | [4] [4] [4] [4] [4] [4] [4] [4] [4] [4]   |
| COE Expiry Date:                                  | 02 Mar 2022   |
| COE Category:                                     | A - Car (1600cc & below)  |
| COE Period(Years):                                | 10  |
| QP Paid:  | \$50,001.00   |
| COE Rebate Amount:                                | \$14,744.00   |
| Total Rebate Amount:                              | \$23,403.00   |

The information contained herein is correct as at 19 Mar 2019

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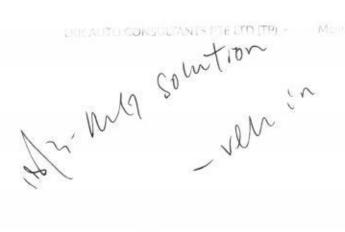








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### Service Request Details

Claim S9M01H6T

Reference

None 🖋

Loss Date 15 March 2019

Report Date

18 Mar 2019 4:03:00 PM

Request Date 18 March 2019

Due Date 18 March 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

# Actions Next Step Finish the work Complete Work More •

### Vehicle Information

Incident Vehicle Registration # SJT5503J

Make

TPVD TOYOTA

Model

**COROLLA ALTIS 1.6** 

Victor

### Primary Contact/Insured

KHING THIAM CHAI BLK 295A COMPASSVALE CRESCENT, #05-219, 541295, Singapore 91881302

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

| Messages    | Invoices | History | Documents      | Assessment    | Metrics  | Notes |  |
|-------------|----------|---------|----------------|---------------|----------|-------|--|
| New Massage | 0 <      |         |                |               |          |       |  |
| TYPE        |          |         |                |               | 0        |       |  |
| SENT        |          |         | 18/3/19 6:00 P | М             |          |       |  |
| FROM        |          |         | LKK AUTO COM   | NSULTANTS PTE | LTD (TP) |       |  |
| SUBJECT     |          |         | VEH IN         |               |          |       |  |
| BODY        |          |         | 84             |               |          |       |  |
|             |          |         | 4              |               |          |       |  |

### Nivitha (LKK Auto)

From:

Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent:

Monday, 18 March 2019 6:03 PM

To:

assignments

Cc:

Admin A

Subject:

FW: SJT5503J-( PRE-INSPECTION) ;YOUR RF: SKG52H -DOA ON 15/03/2019

Attachments:

SJT5503J-(PRE-INSPECTION); YOUR RF SKG52H -DOA ON 15032019.pdf

### \*\*\*SMARTCLAIM NEW CASE\*\*\*\*

### SPOKEN WITH SHARON -VEH IN -KINDLY ARRANGE SURVEYOR TOMORROW

Best Regards,

Shu Pei | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan <mg3solution@gmail.com> Sent: Monday, 18 March 2019 3:38 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg> Subject: SJT5503J-( PRE-INSPECTION) ;YOUR RF : SKG52H -DOA ON 15/03/2019

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

We prefer our single joint expert as below:

| LKK AUTO CONSULTANTS PTE LTD | ADRIAN LING WAI PING |  |
|------------------------------|----------------------|--|
| RT APPRAISAL PTE LTD         | MICHAEL              |  |

Thank You.

Best Regards, Jamie Yan

#### MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03B Vicom Inspection Centre Singapore 415933

Tel: 6744 4165 Fax: 6744 4604



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

### **Immediate Advice**

To: AXA Insurance Pte Ltd

Date: 23/04/2019

### **Survey Details:**

| Date of loss        | 15-Mar-19           |
|---------------------|---------------------|
| Date of appointment | 19-Mar-19           |
| Date of survey      | 19-Mar-19           |
| Location of survey  | MG SOLUTION PTE LTD |

### Vehicle Details:

| Claim Type:          | Third party  |
|----------------------|--------------|
| Vehicle number       | SJT 5503J    |
| Make and Model       | TOYOTA ALTIS |
| Date of registration | 3/3/2012     |
| Excess               |              |
| Market Value         | \$33,000     |
| Parf Rebate          | \$23,400     |
| Nett Loss            | \$9,600      |

### Repair details:

| Initial Estimate | \$<br>8,138.05 |
|------------------|----------------|

### Proposed/Revised repair cost:

| Parts                   | \$<br>3,098.10 |
|-------------------------|----------------|
| Check items (estimate)  | \$             |
| Labour                  | \$<br>1,800.00 |
| Total                   | \$<br>4,898.10 |
| Lump Sum(if applicable) | \$<br>3,900.00 |

| Number of days for repair | 6 |
|---------------------------|---|
|                           |   |



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

### Remarks:

| 06 RECOMMENDED REPAIR DAYS + 1SUNDAY + 2PRS = 09 DAYS |  |
|---|--|
|   |  |
|   |  |
|   |  |
|   |  |

### Mandate:

| Liability(TP)                | 100%           | _  |   |
|------------------------------|----------------|----|---|
| Proposed repair cost (W/GST) | \$<br>4,173.00 | \$ |   |
| Loss of use (9days x \$60)   | \$<br>540.00   | \$ | * |
| Loss of rental               |                | \$ |   |
| Loss of income               | *              | \$ |   |
| LTA search fees              | \$<br>7.45     | \$ |   |
| Others                       | *              | \$ | - |
| Proposed Total               | \$<br>4,720.45 | \$ |   |

Menu



### <MANDATE IA> - S9M01H6T [ACCIDENT INVOLVING SKG 52H(OI) & SJT 5503J(TP) ON 15/03/2019]

Type

**Q** Question

Message

Liability: 100% OI Rear ended third party. OI still did not pick up the call however Letter to Insured send on 17/04/2019. We seek your mandate at \$4,720.45(claim LOU). Mandate IA had been uploaded in Smartclaim. Kindly let us have your approval/instruction. -Cecilia 30/04/2019

Reply



### Re:RE: <MANDATE IA> - S9M01H6T [ACCIDENT INVOLVING SKG 52H(OI) & SJT 5503J(TP) ON 15/03/2019]

Type

Question

### Message

Hi, have you contact insured/insured driver on your additional findings after your remarks " accident scene photo in OI GIA report and the photo did show that there is damage to TP vehicle. The damage portion is consistent with the accident scenario".

Reply

| mar | K5   |     |                             |
|-----|--|-----|-----------------------------|
|     | RE-ASSIGN****FILE PASS TO CPL  |     |                             |
|     |  |     |                             |
| Rem | narks  |     |                             |
|     |  |     |                             |
|     | Add  |     |                             |
| Nev | v remarks Added  | -   | lo                          |
|     | Remarks 1  | Ву  | On<br>19/3/2019             |
|     | SJT 5503J ; SKG 52H  |     | 2:40:45<br>PM               |
|     | EST : \$ SUR :LWP WKSP : MG SOLUTION PTE LTD   |     | 20/3/2019<br>2:07:02<br>PM  |
|     | S9M01H6T / 104830  | LSP | 19/3/2019<br>2:40:58<br>PM  |
|     | Services Pending verification - Direct Settlement  | LSP | 19/3/2019<br>2:41:03<br>PM  |
|     | 19/3/19 9:19 AM ANG RichardHI, pls engage OI on the TP's claim. As ins'd advised there is no collision, please check if the photos taken during the accident is enough to prove that there is no collision. If not, pls request your surveyor to meet up with insured to take more photos of ins'd front. However do let OI know that in TP's report, the 7th photo actaully show that both vehs are very closely to each other, meaning OI veh could have hit slightly on the rear of TP's veh. | LSP | 19/3/2019<br>2:41:19<br>PM  |
|     | 19/3/19 9:30 AM ANG RichardHi, also pls obtain the LOA from OI. TY.  | LSP | 19/3/2019<br>2:41:34<br>PM  |
|     | FILE PASS TO CHT   | LSP | 20/3/2019<br>10:46:23<br>AM |
|     | PENDING SURVEY   | LSP | 20/3/2019<br>10:46:28<br>AM |
|     | NO ESTIMATE & SURVEYOR ASSGNMENT PAPER PASS TO HANDLER   | LSP | 21/3/2019<br>9:49:29<br>AM  |
|     | REC'D SUR ASSIGN   | СНТ | 6/4/2019<br>1:55:23<br>PM   |
|     | REC'D TP ESTIMATE_MARKED (FINAL) FROM ADRAIN**PASS TO HSIAO TONG   | STU | 11/4/201<br>9:03:48<br>AM   |
|     | FILE PASS TO CECILIA TO HANDLE   | снт | 16/4/201<br>7:28:45<br>AM   |
|     | OI AND OID NO ANSWER- SEND LOI   | CPL | 17/4/201<br>12:42:19<br>PM  |
|     |  |     | 17/4/201<br>12:42:27        |

| further information. Your prompt action will be greatly appreciated. Best Regards, Su Wong MG SOLUTION PTE LTD No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-03B Singapore 415933 Tel: 6243 1373   Fax: 6243 1376  | нмк | 2:19:46<br>PM               |
|--|-----|-----------------------------|
| LOD IN - SEEK MANDATE OF \$4720.45.  | CPL | 30/4/2019<br>10:43:52<br>AM |
| Message Liability: 100% OI Rear ended third party. OI still did not pick up the call however Letter to Insured send on 17/04/2019. We seek your mandate at \$4,720.45(claim LOU). Mandate IA had been uploaded in Smartclaim. Kindly let us have your approval/instructionCecilia 30/04/2019 | CPL | 30/4/2019<br>11:11:22<br>AM |
| FILE TRANSFER TO VIVIAN  | CPL | 4/6/2019<br>9:13:55<br>AM   |
| FILE TRANSFER TO VIVIAN  | CPL | 4/6/2019<br>9:17:34<br>AM   |
| We seek your mandate at \$4,720.45(claim LOU). Mandate IA had been uploaded in<br>Smartclaim. Kindly let us have your approval/instructionVivian Lau ( 12.6.19)  | LPF | 12/6/2019<br>2:58:53<br>PM  |
| We seek your mandate at \$4,720.45(claim LOU). Mandate IA had been uploaded in<br>Smartclaim. Kindly let us have your approval/instructionVivian Lau ( 25.6.19)  | LPF | 25/6/2019<br>12:15:56<br>PM |
| We seek your mandate at \$4,720.45(claim LOU). Mandate IA had been uploaded in<br>Smartclaim. Kindly let us have your approval/instructionVivian Lau ( 11/07/2019)   | LPF | 11/7/2019<br>9:39:38<br>AM  |
| 7/21/19 11:16 AM ANG RichardHi, have you contact insured/insured driver on your additional findings after your remarks " accident scene photo in OI GIA report and the photo did show that there is damage to TP vehicle. The damage portion is consistent with the accident scenario".      | LSP | 22/7/2019<br>9:42:38<br>AM  |
| 9/26/19 9:55 AM ANG Richard HI, pls reject TP's claim. TY  | LSP | 27/9/2019<br>8:56:15<br>AM  |
| RE-ASSIGN****FILE PASS TO CPL  | LSP | 27/9/2019<br>9:43:07<br>AM  |



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 APR 2019

KHING THIAM CHAI 642B PUNGGOL DRIVE #11-355 SINGAPORE 822642

Dear Sir/ Mdm

OUR REF

: CC4/ASM19004946/Agb3

YOUR REF : SKG 52H

ACCIDENT INVOLVING SKG 52H AND SJT 5503J ALONG/AT PUNGGOL CENTRAL ROAD 1 ON 15/03/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from MG SOLUTION PTE LTD acting on behalf of the owner of SJT 5503J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Cecilia Chong Case Handler

DID: 6749 4274 FAX: 6741 4108

EMAIL: ceciliachong@lkkauto.com

Cc AXA Insurance Pte Ltd (Motor Claims Dept)



## Re:RE: <MANDATE IA> - S9M01H6T [ACCIDENT INVOLVING SKG 52H(OI) & SJT 5503J(TP) ON 15/03/2019]

Type

**Q** Question

Message

HI, pls reject TP's claim. TY

Reply



### Re:RE: Re:RE: <MANDATE IA> - S9M01H6T [ACCIDENT INVOLVING SKG 52H(OI) & SJT 5503J(TP) ON 15/03/2019]

Type

**Q** Question

Message

Hi, ins'd is adamant that their vehicle did not come into contact with the TP's veh. TY.

Reply



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 201427944N)

Date

: 26/04/2019

Your Ref

: SKG52H

To

: AXA INSURANCE SINGAPORE PTE LTD

Attn

: Motor Claims Department

Dear Sir/Mdm.

RE: ACCIDENT INVOLVING VEHICLE SJT5503J & SKG52H ON 15/03/2019 AT ALONG PUNGGOL CENTRAL.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- Proforma Bill No.198131 @ S\$4,173.00 (Inclusive Of 7% GST)
- Loss of Use @ S\$1,800.00 (9 Days x S\$200)
- LTA Search @ SS7.45
- Authorisation to Act
- GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,

Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



23 Kakl Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 20-1427944-N)

### PROFORMA BILL

Bill To:

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811 Bill No: 198131

Date: 26-April-2019

Vehicle Number: SJT 5503J

ATTN: MOTOR CLAIMS DEPARTMENT

| QTY | CLAIM  | A  | MOUNT              |
|-----|--|----|--------------------|
|     | To carried out accident repair as per surveyor's recommendation (Lump Sum) | \$ | 3,900.00           |
|     | BEFORE GST<br>7% GST   |    | 3,900.00<br>273.00 |
|     | TOTAL  | \$ | 4,173.00           |

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Co's stamp & Authorised Signature

23 Kaki Bukit Ave 4 (South Wing) #02-03B Vicom Inspection Centre, Singapore 415933 Tel: 6243 1373 Fax: 6243 1376

GST Reg. No.: 201427944N

### MOTOR CLAIM DISCHARGE

| INSURED:             | Tan Tat kuiang                          |   |
|----------------------|---|---|
| CAR/LORRY/CYCLE      | REG NO: SJTS503J POL                    | ICY NO:   |
| ACCIDENT CLAIM N     | 0:                                      |   |
|                      | I / We confirm that I / we have take    | en delivery of Car / Lorry / Motor Cycle          |
| Registered No        | C 8022 T C 2                            | from the repairers,                               |
|                      | my solution are i                       |   |
| And that all repairs | necessary as a result of an accident in | which the said vehicle was involved on or         |
|                      |   | en completed to my / our satisfaction, and that   |
| I / we have no furth | er claim on the above company in Res    | spect thereof.                                    |
| Date:                | Signature:                              | <b>\</b>  |
|                      |   |   |
| Co's Stamp:          | NRIC No:                                |   |
|                      | 18/03/2019- FRI<br>24/03/2019 - Surday  | vehicle lu- 18/03/2019<br>vehicle out- 26/03/2019 |
|                      | ,                                       | LOW-9 days * \$ 200                               |

### > Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No. ; M4-0006529-2

Print Date/Time:

18 Mar 2019 / 14:04:42

Receipt Date/Time: 18 Mar 2019 / 14:04:42

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-190318-002089

Previous Receipt No :

| S/N Item Description/ Business Transaction Reference No.  |                          | Amount<br>Before<br>GST (S\$)        | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|---|--------------------------|--------------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - SKG52H<br>As at 15 Mar 2019/07:00:00<br>Insurance Co: AXA INSURANCE PTE LTD |                          |                                      |                        |                              |
| 1 Insurance Enquiry - SKG52H<br>Enquiry Fee<br>20190318140320176662                                       |                          | 7.00                                 | 0.49                   | 7.49                         |
|   | Sub-Total                | 7.00                                 | 0.49                   | 7.49                         |
|   | Total Before Rounding    | 7.00                                 | 0.49                   | 7.49                         |
|   | Rounding Difference      |                                      |                        | 0.04                         |
|   | Total Amount Payable     |                                      |                        | 7.45                         |
|   | Paid By                  |                                      |                        |                              |
|   | 20190318140357568        | Direct Debit: eN<br>(Internet Bankin |                        | 7.45                         |
|   | Total                    |                                      |                        | 7.45                         |
|   | Cash Change              |                                      |                        | 0.00                         |
|   | Tendered Amount          |                                      |                        | 7.45                         |
|   | Excess Refundable Amount |                                      |                        | 0.00                         |

### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### > Back to OneMotoring

### Vehicle Insurance Particulars Result

Vehicle No. SKG52H

Incident Date/Time

15 Mar 2019 / 07:00:00

Insurance Company Name

AXA INSURANCE PTE LTD

Print OK Save as PDF

### LETTER OF AUTHORITY

| Name   | : Tan Tat kniang  |  |
|--|---|--|
| Address  | : BIK 643 MINGGOI CENTRA                                    |  |
|  | #06-328 5(820643)   |  |
| Contact No   | :   |  |
| то: ДХА  | - Insurance Singapore                                       | Pte Ltd.   |
| Dear Sirs,   | STT 5503 T  | SKG52H III.  |
| ACCIDENT INV   | OLVING 33 (0303) AND  | SKG 52 H ON 15/03/19   |
| AT/ ALONG_   | Punggol Central   |  |
|  | 2 4   |  |
| I/We,  | an Tat khiang   | , am/a/e the registered owner of   |
| motor car no.  | SJT5503J  |  |
|  |   |  |
|  | nat I have assigned all compensations m<br>DLUTION PTE LTD. | onles due to me/us in the above said accident  |
|  |   |  |
| The contract of the contract o |   | on monies pertaining to the above-mentioned<br>your settlement cheque to M/S MG SOLUTION |
|  | n I had authorized to collect the said co                   |  |
|  |   |  |
| Thank you  |   |  |
|  |   |  |
| and a  |   | $\mathcal{L}$  |
| Had  | <u></u>   | 1  |
| Signature of C   | laimant   | Witness By   |

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the stime accident.

### AUTHORIZATION TO ACT

| I, TON TOT KMINNO ("the third party claimant")  |
|---|
| claimant")  |
| of BLK 643 Punggol Central #06-328 S(820643) (address),   |
| owner of  |
| MG Solution Pte Ltd   |
|   |
| ("The workshop") to act for me with respect to my claim for   |
| repair costs and/or rental and/or loss of use ("claim") for my  |
| Vehicle No. SJ 75503J that was damaged pursuant to the  |
| venicie no that was damaged pursuant to the   |
| accident which occurred on 15/03/20 9(date) along   |
| Phnggol Central (location)  |
| involving Vehicle No/s SkG 57H  |
| ("The accident").   |
| I further authorize the workshop to settle my above mentioned   |
| claim in a manner that they deem fit and the workshop is further  |
| authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop. |
| I further acknowledge that any settlement the workshop may reach  |
| on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the |
| other vehicle/s is concerned.   |
|   |
| Dated this day of (month) 20 (year)   |
| 10 UTION -  |
| (S(MGC)   |
| 142 P   |
| Signed by "the third party claimant" Signed by "the workshop"   |

### Cecilia Chong (LKK Auto)

From:

Cecilia Chong (LKK Auto)

Sent:

Friday, 31 January 2020 4:37 PM

To:

Sharon

Subject:

RE: FW: FW: 3rd Party Claim for Accident involving Vehicle SJT5503J & SKG52H on

15/03/2019 \*LKK REF: CC4/ASM19004946/Agb3

Attachments:

OI REPORT.pdf

Your Ref: SJT 5503J

Without Prejudice

Our Ref: CC4/ASM19004946/Agb3

Dear Sirs/Madam,

### ACCIDENT INVOLVING SKG 52H(AXA) & SJT 5503J ON 15/03/2019

We refer to the above matter.

Attached is a copy of our insured car accident statement for your easy reference. We have reviewed the matter and we are of the view that our driver is not liable for the accident. Our Insured is adamant that his vehicle did not come into contact with the your client's vehicle.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Cecilia Chong | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

From: MG Solution

Sent: Monday, 20 January 2020 3:55:41 PM (UTC+08:00) Kuala Lumpur, Singapore

To: Cecilia Chong (LKK Auto) Cc: Admin A; CS A Team



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

|      |                                |  | Ref: CC4/ASM19004                                |                            |
|------|--------------------------------|--|--|----------------------------|
| AXA  | NSURANCE PTE                   | LTD  | Ref : CC4/ASM19004                               | 1940/Aga352                |
| AXA  | ENTON WAY #24-<br>FOWERSINGAPO |  | Date: 06-03-2020<br>Code: ASM                    |                            |
| 0.00 | I: RICHARD ANG                 | B. U B. diauk  | ars :- THIRD PARTY CLAI                          | M                          |
| 1.   |                                |  | Veh. Inspected                                   | SJT 5503J                  |
|      | Insured Veh.                   | SKG 52H  | Coverage (\$)                                    | 0.00                       |
|      | Policy No.                     | GA430671   | 530108000=0406                                   | 0.00                       |
|      | Claim No.                      | S9M01H6T   | Excess (\$) Assign Date                          | 19/03/2019                 |
|      | Assign From                    | RICHARD ANG  |  | Manufacture (Section Co. ) |
| 2.   |                                | THE SECURITY OF THE PROPERTY O | articulars & Condition                           | 1598                       |
|      | Make & Model                   | TOYOTA ALTIS   | c.c  | 2012                       |
|      | Engine No.                     | HIDDEN   | Year of Reg.                                     | BLACK                      |
|      | Chassis No.                    | MR053REE104129839  | Colour   | IN ORDER                   |
|      | Odometer                       | 119276   | Steering   | SPORTS RIM                 |
|      | Brakes                         | IN ORDER   | Modification                                     | SPURTS RIM                 |
|      | General                        | GOOD   |  |                            |
| 3.   |                                | Cor  | nditions of Tyres                                |                            |
|      |                                | Size   | Make   | Balance                    |
|      | R/H Front Tyre                 | 195/65 R15   | YOKOHAMA   | 6 mm                       |
|      | L/H Front Tyre                 | 195/65 R15   | YOKOHAMA   | 6 mm                       |
|      | R/H Rear Tyre                  | 195/65 R15   | YOKOHAMA   | 6 mm                       |
|      | L/H Rear Tyre                  | 195/65 R15   | YOKOHAMA   | 6 mm                       |
| 4.   |                                |  | ription of Damages                               |                            |
|      | THE VEHICLE SU                 | STAINED DAMAGES AT THE   | REAR PORTION.                                    |                            |
|      | DAMAGES SEE D                  | ETAILS.  |  |                            |
| 5.   |                                | Ger  | neral Information                                |                            |
|      | Accident Date                  | 15/03/2019   | Inspection Date                                  | 19/03/2019                 |
|      | Survey held at                 | MG SOLUTION PTE LTD  |  |                            |
|      |                                | 23 KAKI BUKIT AVE 4<br>(SOUTH WING) #02-03B<br>VICOM INSPECTION CEN'<br>SINGAPORE 415933   | TRE,   |                            |
| 5a.  |                                |  | Remarks  |                            |
|      | A)THE INSPECTION               | ON WAS CONDUCTED ON A<br>CE TO YOUR INSTRUCTION  | "WITHOUT PREJUDICE" BA<br>S, WE HAVE NOT AUTHORI | SIS.<br>SED REPAIRS.       |
| 5b.  |                                | Estin  | nate Days of Repair                              |                            |
|      | ESTIMATED NOR                  | RMAL PERIOD FOR REPAIR:  | 6 Working Da                                     | iys                        |



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJT 5503J

| Qty  | Description of Parts                                      | Condition               | Estimate By<br>Workshop (\$)) | Our Adjusted (\$) |
|------|---|-------------------------|-------------------------------|-------------------|
|      | REPLACEMENT OF PARTS                                      |                         |                               |                   |
| 1    | BOOTLID (CONSISTENT)                                      | DENTED                  | 812.00                        | 758.00            |
|      | BOOTLID LOGO (CONSISTENT)                                 | NECESSARY               | 50.00                         | 50.00             |
| 1,50 | BOOTLID EMBLEM '1.6' (CONSISTENT)                         | NECESSARY               | 60.00                         | 60.00             |
|      | BOOTLID EMBLEM 'COROLLA' (CONSISTENT)                     | NECESSARY               | 60.00                         | 60.00             |
| 1    | BOOTLID EMBLEM 'ALTIS' (CONSISTENT)                       | NECESSARY               | 45.00                         | 45.00             |
| 1    | BOOTLID EMBLEM 'WT-I' (CONSISTENT)                        | NECESSARY               | 60.00                         | 60.00             |
| 1    | BOOTLID TOP LOCK (CONSISTENT)                             | DAMAGED                 | 133.00                        | 133.00            |
|      | BOOTLID LOWER LOCK (CONSISTENT)                           | NOT NECESSARY           | 63.00                         |                   |
|      | BOOTLID WEATHERSTRIP (CONSISTENT)                         | сит                     | 178.00                        | 178.00            |
|      | REAR BUMPER (CONSISTENT)                                  | DEFORMED                | 613.00                        | 492.00            |
| 2    | REAR BUMPER SIDE RETAINER (REAR) @ \$89.40 (CONSISTENT)   | NECESSARY               | 178.80                        | 178.80            |
| 2    | REAR BUMPER SIDE RETAINER (FRONT) @ \$134.50 (CONSISTENT) | NOT NECESSARY           | 269.00                        |                   |
| 1    | REAR BUMPER REINFORCEMENT (CONSISTENT)                    | NOT NECESSARY           | 530.50                        |                   |
| 1    | REAR BUMPER REINFORCEMENT SPONGE<br>(CONSISTENT)          | CRACKED                 | 163.00                        | 163.00            |
| 2    | TAILLAMP @ \$366.70 (CONSISTENT)                          | CRACKED                 | 733.40                        | 733.40            |
|      | TAILLAMP PANEL @ \$233.50 (CONSISTENT)                    | TO REPAIR SEE<br>LABOUR | 467.00                        |                   |
| 2    | TAILLAMP BRACKET @ \$60.00 (CONSISTENT)                   | NOT NECESSARY           | 120.00                        | ) 39              |
| 1    | REAR END PANEL (CONSISTENT)                               | DENTED                  | 868.70                        | 586.60            |
| 1    | REAR END PANEL TOP GARNISH (CONSISTENT)                   | DEFORMED                | 233.00                        | 233.00            |
| 2    | REAR BUMPER STAY @ \$89.20 (CONSISTENT)                   | N/S DENTED              | 178.40                        | 89.20             |
|      | LESS 25% DISCOUNT   |                         | -1,453.95                     | -955.00           |
|      |   |                         | 4,361.85                      | 2,865.00          |
|      | SPECIAL NETT ITEMS  |                         |                               |                   |
| 1    | REAR NUMBER PLATE (SN) (CONSISTENT)                       | NOT NECESSARY           | 45.00                         |                   |
| 1    | BOOTLID SEALANT (SN) (CONSISTENT)                         | NOT NECESSARY           | 60.00                         |                   |
| 1    | SET REAR BUMPER CLIPS (SN) (CONSISTENT)                   | NECESSARY               | 30.00                         | 30.00             |
| 1    | SET TAILLAMP CLIPS (SN) (CONSISTENT)                      | NOT NECESSARY           | 30.00                         |                   |
| 1    | TAILLAMP PANEL SEALANT (SN) (CONSISTENT)                  | NOT NECESSARY           | 60.00                         |                   |

Report Ref No. CC4/ASM19004946/Aga3s2



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

| Qty | Description of Parts   | Condition     | Estimate By<br>Workshop (\$)) | Our Adjusted (\$) |
|-----|--|---------------|-------------------------------|-------------------|
| 1   | SET REAR END PANEL TOP GARNISH CLIPS (SN)<br>(CONSISTENT)                              | NECESSARY     | 35.00                         | 10.00             |
| 1   | REAR END PANEL INSULATION SEAL (SN) (CONSISTENT)                                       | NECESSARY     | 120.00                        | 60.00             |
| 1   | REVERSE SENSOR (SN) (CONSISTENT)   | DAMAGED       | 220.00                        | 200.00            |
|     |  |               | 600.00                        | 300.00            |
|     | LABOUR   |               |                               |                   |
|     | PANEL BEATING, REMOVAL AND REPLACING PARTS. INCLUSIVE OF THE REPAIR OF TAILLAMP PANEL. |               | 1,400.00                      |                   |
|     | TO SPRAY PAINT AFFECTED AREA.  |               | 1,200.00                      |                   |
|     | TUFF COAT.   |               | 120.00                        |                   |
|     | WIRING CHECK.  |               | 120.00                        |                   |
|     | REMOVE AND REFIX CUSHION SEAT / UPHOLSTERY AND ROOF LINING TO.                         |               | 100.00                        | 60.00             |
|     | REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING.                                  |               | 130.00                        | 50.00             |
|     | TRANSFER BOOTLID MECHANISM.  | NOT NECESSARY | 160.00                        |                   |
|     | CONDUCT WATER LEAKAGE TEST.  | NOT NECESSARY | 80.00                         |                   |
|     |  |               | 3,310.00                      | 1,800.00          |
|     | GRAND TOTAL  | -             | 8,271.85                      | 4,965.00          |

| RECOMMENDED COST OF LUMP SUM REPAIRS |                            | 3,900.00        |
|--------------------------------------|----------------------------|-----------------|
| (TO ITS PRE-ACCIDENT CONDITION)      | de The South Care Contract | STEE STREETS OF |

Report Ref No. CC4/ASM19004946/Aga3s2



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

**Licensed Appraiser** 

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