

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 21 January, 2020 11:26 AM  
**To:** MG Solution  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: FW: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019 \*\*\* LKK REF: CC4/ASM19004944/Ahb3  
**Attachments:** SMG198198 for GQ5859J.PDF

Without Prejudice

Dear Su Wong,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for instruction from our principal with regards to your appeal on LOU.

We will follow up and will get back to you for an update.

Thank you.



*« Wishing you a Happy and Prosperous Lunar New Year »*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Monday, 20 January, 2020 2:16 PM  
**To:** MG Solution; Vic (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: FW: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019 \*\*\* LKK REF: CC4/ASM19004944/Awb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Vic,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

*Wishing you a Happy and Prosperous Lunar New Year*



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Monday, 20 January, 2020 2:09 PM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FW: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019

Your Ref: **CC4/ASM19004944/Afb3 (SLN1923P)**

Our Ref: **GQ5859J**

Dear Sir/Madam,

We refer to below email, we would like to counter propose as per below:

|              |                                                                                                                          |
|--------------|--------------------------------------------------------------------------------------------------------------------------|
| Repair cost  | \$4815.00 (Inclusive of GST) - Agreed                                                                                    |
| LOU          | \$ 640.00 (8 days x \$80) - Request: including of 1 PRI: 18/03 & 1 Sunday: 24/03; our vehicle belongs Toyota Hiace 3.0cc |
| LTA Search   | \$ 7.45 (Inclusive of GST) - Agreed                                                                                      |
| <b>Total</b> | <b>\$5462.45</b>                                                                                                         |

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933  
Tel: 6243 1373 | Fax: 6243 1376

On Thu, Oct 24, 2019 at 2:39 PM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **CC4/ASM19004944/Afb3 (SLN1923P)**

Our Ref: **GQ5859J**

Dear Sir/Madam,

We refer to below email, we would like to counter propose as per below:

|              |                                                                                                                          |
|--------------|--------------------------------------------------------------------------------------------------------------------------|
| Repair cost  | \$4815.00 (Inclusive of GST) - Agreed                                                                                    |
| LOU          | \$ 640.00 (8 days x \$80) - Request: including of 1 PRI: 18/03 & 1 Sunday: 24/03; our vehicle belongs Toyota Hiace 3.0cc |
| LTA Search   | \$ 7.45 (Inclusive of GST) - Agreed                                                                                      |
| <b>Total</b> | <b>\$5462.45</b>                                                                                                         |

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Aug 27, 2019 at 10:20 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **CC4/ASM19004944/Afb3 (SLN1923P)**

Our Ref: **GQ5859J**

Dear Vivian,

We refer to below email, we would like to counter propose as per below:

|              |                                                                                                                          |
|--------------|--------------------------------------------------------------------------------------------------------------------------|
| Repair cost  | \$4815.00 (Inclusive of GST) - Agreed                                                                                    |
| LOU          | \$ 640.00 (8 days x \$80) - Request: including of 1 PRI: 18/03 & 1 Sunday: 24/03; our vehicle belongs Toyota Hiace 3.0cc |
| LTA Search   | \$ 7.45 (Inclusive of GST) - Agreed                                                                                      |
| <b>Total</b> | <b>\$5462.45</b>                                                                                                         |

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

On Tue, Aug 27, 2019 at 10:13 AM Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Su,

We refer to the above matter.

Our principal maintain offer as below.

|                                  |                            |
|----------------------------------|----------------------------|
| 1. Cost of Repair (w/gst)        | S\$ 4,815.00               |
| 2. Loss of Use(\$60.00 x 7 days) | S\$ 420.00                 |
| 3. LTA search                    | <u>S\$ 7.45</u>            |
|                                  | <b><u>S\$ 5,242.45</u></b> |

Kindly confirm acceptance on this matter.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MG Solution [mailto:[mg3solution@gmail.com](mailto:mg3solution@gmail.com)]

**Sent:** Tuesday, 20 August, 2019 5:14 PM

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FW: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019

Your Ref: **CC4/ASM19004944/Afb3 (SLN1923P)**

Our Ref: **GQ5859J**

Dear Poh Kin,

We refer to below email, we would like to counter propose as per below:

Repair cost           \$4815.00 (Inclusive of GST) - Agreed

LOU                   \$ 800.00 (8 days x \$100) - Request: including of 1 PRI: 18/03 & 1 Sunday: 24/03; our vehicle belongs Toyota Hiace 3.0cc

LTA Search           \$ 7.45 (Inclusive of GST) - Agreed

**Total                   \$5622.45**

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Aug 20, 2019 at 4:33 PM Poh Kin (LKKAUTO) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)> wrote:

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/ASM19004944/Awb3  
Your Ref: GQ 5859J

Dear Su,

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement as below:-

|                                  |                            |
|----------------------------------|----------------------------|
| 1. Cost of Repair (w/gst)        | S\$ 4,815.00               |
| 2. Loss of Use(\$60.00 x 7 days) | S\$ 420.00                 |
| 3. LTA search                    | <u>S\$ 7.45</u>            |
|                                  | <b><u>S\$ 5,242.45</u></b> |

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** MG Solution [mailto:[mg3solution@gmail.com](mailto:mg3solution@gmail.com)]

**Sent:** Monday, 19 August 2019 1:42 PM

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FW: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019

Your Ref: **CC4/ASM19004944/Afb3 (SLN1923P)**

Our Ref: **GQ5859J**

Dear Poh Kin,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 14/06/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Jun 18, 2019 at 11:55 AM Shu Pei (LKKAuto) <[shupeilkkauto.com](mailto:shupeilkkauto.com)> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

| LKK ref              | Officer in charge |
|----------------------|-------------------|
| CC4/ASM19004944/Afb3 | Poh Kin           |

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Friday, 14 June 2019 11:14 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019

Your Ref: **SLN1923P**

Our Ref: **GQ5859J**

Dear Sir/Madam,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Mar 18, 2019 at 4:08 PM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

We prefer our single joint expert as below:

|                              |                      |
|------------------------------|----------------------|
| LKK AUTO CONSULTANTS PTE LTD | ADRIAN LING WAI PING |
| RT APPRAISAL PTE LTD         | MICHAEL              |

Thank You.

Best Regards,

Ms Hong

**MG SOLUTION PTE LTD**

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604