

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 19 February, 2020 10:16 AM
To: MG Solution
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: FW: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019 *** LKK REF: CC4/ASM19004944/Ahb3
Attachments: DV.PDF

Without Prejudice

Dear Ms Wong,

We refer to your below email.

Please be informed that our principal maintain our offer in full of **\$5,242.45** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and forward to us a copy together with the Final Repair Tax Invoice for payment processing.

The above amount is to be made payable to **MG SOLUTION PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicapeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Tuesday, 21 January, 2020 3:28 PM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: Re: FW: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019 *** LKK REF: CC4/ASM19004944/Ahb3

Your Ref: **CC4/ASM19004944/Afb3 (SLN1923P)**

Our Ref: **GQ5859J**

Dear Sir/Madam,

We refer to below email, we would like to counter propose as per below:

Repair cost	\$4815.00 (Inclusive of GST) - Agreed
LOU	\$ 640.00 (8 days x \$80) - Request: including of 1 PRI: 18/03 & 1 Sunday: 24/03; our vehicle belongs Toyota Hiace 3.0cc
LTA Search	\$ 7.45 (Inclusive of GST) - Agreed
Total	\$5462.45

Best Regards,

Ms Wong

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Jan 21, 2020 at 2:50 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Su Wong,

We refer further to our below email.

Please be informed that our principal will maintain our offer of LOU as per our below email dated 27/08/2019.

1. Cost of Repair (w/gst)	S\$ 4,815.00
2. Loss of Use(\$60.00 x 7 days)	S\$ 420.00
3. LTA Search Fee	<u>S\$ 7.45</u>
	<u>S\$ 5,242.45</u>

If agreeable, kindly chop and sign the attached DV and forward back to us a copy together with the Final Repair Invoice for payment processing.



Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 21 January, 2020 11:26 AM

To: MG Solution

Cc: Admin A; Vic (LKKAuto)

Subject: RE: FW: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019

*** LKK REF: CC4/ASM19004944/Ahb3

Without Prejudice

Dear Su Wong,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for instruction from our principal with regards to your appeal on LOU.

We will follow up and will get back to you for an update.



Thank you.

Wishing you a Happy and Prosperous Lunar New Year

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)
Sent: Monday, 20 January, 2020 2:16 PM
To: MG Solution; Vic (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: FW: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019
*** LKK REF: CC4/ASM19004944/Awb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Monday, 20 January, 2020 2:09 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: FW: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019

Your Ref: **CC4/ASM19004944/Afb3 (SLN1923P)**

Our Ref: **GQ5859J**

Dear Sir/Madam,

We refer to below email, we would like to counter propose as per below:

Repair cost \$4815.00 (Inclusive of GST) - Agreed

LOU \$ 640.00 (8 days x \$80) - Request: including of 1 PRI: 18/03 & 1 Sunday: 24/03; our vehicle belongs Toyota Hiace 3.0cc

LTA Search \$ 7.45 (Inclusive of GST) - Agreed

Total \$5462.45

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Oct 24, 2019 at 2:39 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **CC4/ASM19004944/Afb3 (SLN1923P)**

Our Ref: **GQ5859J**

Dear Sir/Madam,

We refer to below email, we would like to counter propose as per below:

Repair cost \$4815.00 (Inclusive of GST) - Agreed

LOU \$ 640.00 (8 days x \$80) - Request: including of 1 PRI: 18/03 & 1 Sunday: 24/03;
our vehicle belongs Toyota Hiace 3.0cc

LTA Search \$ 7.45 (Inclusive of GST) - Agreed

Total \$5462.45

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Aug 27, 2019 at 10:20 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **CC4/ASM19004944/Afb3 (SLN1923P)**

Our Ref: **GQ5859J**

Dear Vivian,

We refer to below email, we would like to counter propose as per below:

Repair cost \$4815.00 (Inclusive of GST) - Agreed

LOU \$ 640.00 (8 days x \$80) - Request: including of 1 PRI: 18/03 & 1 Sunday: 24/03;
our vehicle belongs Toyota Hiace 3.0cc

LTA Search \$ 7.45 (Inclusive of GST) - Agreed

Total \$5462.45

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Aug 27, 2019 at 10:13 AM Vivian Lau (LKKAuto) <vivianlau@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Su,

We refer to the above matter.

Our principal maintain offer as below.

1. Cost of Repair (w/gst)	S\$ 4,815.00
2. Loss of Use(\$60.00 x 7 days)	S\$ 420.00
3. LTA search	<u>S\$ 7.45</u>
	<u>S\$ 5,242.45</u>

Kindly confirm acceptance on this matter.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]
Sent: Tuesday, 20 August, 2019 5:14 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: FW: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019

Your Ref: **CC4/ASM19004944/Afb3 (SLN1923P)**

Our Ref: **GQ5859J**

Dear Poh Kin,

We refer to below email, we would like to counter propose as per below:

Repair cost \$4815.00 (Inclusive of GST) - Agreed

LOU \$ 800.00 (8 days x \$100) - Request: including of 1 PRI: 18/03 & 1 Sunday: 24/03; our vehicle belongs Toyota Hiace 3.0cc

LTA Search \$ 7.45 (Inclusive of GST) - Agreed

Total \$5622.45

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Aug 20, 2019 at 4:33 PM Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM19004944/Awb3

Your Ref: GQ 5859J

Dear Su,

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement as below:-

1. Cost of Repair (w/gst)	S\$ 4,815.00
2. Loss of Use(\$60.00 x 7 days)	S\$ 420.00
3. LTA search	<u>S\$ 7.45</u>
	<u>S\$ 5,242.45</u>

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Monday, 19 August 2019 1:42 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: FW: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019

Your Ref: **CC4/ASM19004944/Afb3 (SLN1923P)**

Our Ref: **GQ5859J**

Dear Poh Kin,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 14/06/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Jun 18, 2019 at 11:55 AM Shu Pei (LKKAuto) <shupeil@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19004944/Afb3	Poh Kin

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

From: MG Solution <mg3solution@gmail.com>

Sent: Friday, 14 June 2019 11:14 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: 3rd Party Claim for Accident involving Vehicle GQ5859J & SLN1923P on 15/03/2019

Your Ref: **SLN1923P**

Our Ref: **GQ5859J**

Dear Sir/Madam,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Mar 18, 2019 at 4:08 PM MG Solution <mg3solution@gmail.com> wrote:

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

We prefer our single joint expert as below:

LKK AUTO CONSULTANTS PTE LTD	ADRIAN LING WAI PING
RT APPRAISAL PTE LTD	MICHAEL

Thank You.

Best Regards,

Ms Hong

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604