

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/02/2019 16:13
Date Of Accident	23/02/2019 11:20
Exact Location Of Accident	ALONG THOMSON RD TOWARDS NOVENA
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW1287G
Insured/Policyholder	
Name Of Registered Owner	HUANG YUBIN
NRIC No	S7365924H
Email Address	SYLVES80@HOTMAIL.SG
Mobile Phone No	(LOCAL) +65-83995875
Alternative Phone No	OFFICE-83995875

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	V250 BLUETEC COMPACT-2.1 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VA1/GA124796
Cover Note Number	

Driver

Name of Driver	HO FEI PHANG
NRIC No	S8037228J
Date Of Birth	28/11/1980
Occupation	INDOOR
Date Of Driving Pass	31/08/2004
Driving Experience	14 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83995875
Fax Number	
Contact Number	
EMail Address	SYLVES80@HOTMAIL.SG

Address	BLK 70B TELOK BLANGAH HEIGHTS #04-527
Postcode	102070
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PAID DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	YES
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Refer to attachment

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKM5173C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HAMZAH BIN ABDUL HAMID
NRIC/Passport Number	S0874197B
Contact Number	87951463
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

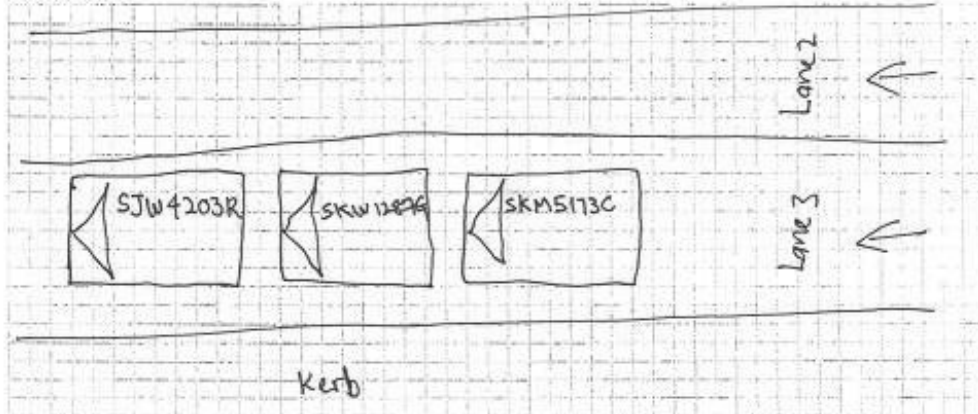
DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SJW4203R
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Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	DANIEL
NRIC/Passport Number	S7425529I
Contact Number	98517170
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

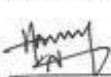
I was driving along Thomson road on 23/02/19 at 11:15am, traffic was quite slow, and moving very slowly, after I came to a stop, few second later vehicle no. SKM5173C ~~hit me~~ hit my vehicle on the back and my vehicle roll forward and hit the ~~front~~ front vehicle no. SJW4203R no injury at the time of accident happen. We took pictures of all vehicle and exchange particulars and leave the scene.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Signature of Policyholder

 25/02/19
10am
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Driving License



Driving License



OD Claim (AXA / TM)**Accident Reporting Checklist**

☐	Sketch Plan (fill up & signed by car owner/driver)	
☐	Letter of Authorisation (signed by owner/driver)	
☐	Letter of Consent (signed by owner)	
☐	AXA Explanation form (signed by owner)	
☐	Photocopied Car Owner NRIC (Coloured)	
☐	Photocopied Drivers NRIC (Coloured)	
☐	Photocopied Car Owner Driving license (Coloured)	
☐	Photocopied Drivers Driving license (Coloured)	
☐	Photos or Video Clips of accident (if any)	
☐	Take Photo of Car Front & Rear, Front & Rear left & right 45° showing VRN	
☐	Insurance Certificate	
☐	Handphone No	83995875
☐	Email Address	Sylvia80@hotmail.sg
☐	No. of Pax in Car (including Driver, to provide gender)	1 male
☐	Road Condition	Wet / Dry / Others:
☐	Weather Condition	Clear / Raining / Others:

Sketch Plan (2pages)**Information to include**

- * Customer to sketch out accident
 - * Describe accident in words, including
- ☐ Date 23/02/2019
- ☐ Time 11.18 am
- ☐ Place Thompson road towards Novena
- ☐ I was driving my car (vehicle no...) SKW 12876
- ☐ Number of cars involve 3

Information of everyone involve in the accidents

☐	Name	Ho Fei Phang	Hamzah Bin Abdul Hamid	Daniel
☐	NRIC No	S80372285	S08741978	S74255291
☐	Phone No	83995875	87951463	98517170
☐	Car Plate No	3KW12876	SKM 5173C	SJW4203R

Reporting Form

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (c) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Reporting Form

AUTHORISATION, ASSIGNMENT AND INDEMNITY

To: VAG Singapore Pte Ltd
48 Toh Guan Road East #05-155
Enterprise Hub
Singapore 608586

ACCIDENT INVOLVING MY/OUR VEHICLE NO. _____ AND _____ ON _____
AT/ALONG _____

1. I/We, _____, the owner of motor vehicle no. _____ ("my vehicle") hereby appoint you and authorize you to commence repairs to my vehicle. Except for cases where direct settlement is made with the opposite party's insurers, you will only commence repairs only upon receipt of notification from my/our appointed solicitors that I/we have appointed to act for me/us in the claim in respect of the above caption.
2. Pending notification by my/our solicitors to you, I/we authorize you to appoint a surveyor to survey the damages to my vehicle and to do all necessary work ("the preliminaries") with a view to expediting the repairs to my vehicle. In the event that I/we decide not to proceed with the repairs to my vehicle after the preliminaries were done and/or arranged by you, I/we agree to pay for all the expenses incurred for the preliminaries.
3. You shall not be liable for any delay in the repairs to my vehicle for delays occasioned by the delay in notification by my/our appointed solicitors that I/we have appointed them to act for me/us in the claim in respect of the above caption.
4. I/We also authorize you to take with and give all necessary instructions to my/our solicitors as if the instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including, if necessary to commence legal proceedings in my/our name against the third party. Further, I/We have authorized my/our solicitors to direct all correspondence including documents in support of my/our claim and court documents to you as my/our nominated representative to facilitate the settlement of my/our claim.
5. In consideration of you agreeing not to collect from me/us the repair costs, rental fees for another vehicle (if applicable) and surveyor's fees now, I/We agree to assign the whole proceeds of my/our third party claim to you. In this regard, I/We shall authorize my/our solicitors to receive the settlement sum from the third party's insurers and for our solicitors to release all the balance of the settlement funds less the legal costs and disbursements, directly to you whom I/We have so authorized and I/We hereby absolve you and the third party's insurers of any and all liability during your/their course of following any/or all of my/our instructions. My/Our solicitors shall accept this as my/our irrevocable authority to pay the compensation amount in my/our third party claim directly to you after deducting of their costs on a solicitor and client basis. In the event that the third party insurers should make payment to the settlement sum directly to me/us, we will notify you and/or our solicitors of same and make payment to my/our solicitors the settlement sum so received by me/us for my solicitors' necessary action.
6. In the event that my/our claim or suit for damages against the third party is unsuccessful or is dismissed for whatever reasons, I/We understand that I/we shall be liable to pay the legal costs of the third party and the sum of monies due to you including the survey fees and any other costs and disbursements and incidentals incurred by you.
7. If my/our claim against the third party and/or his insurers is unsuccessful or cannot be proceeded with and/or if any judgment or settlement is not honored or satisfied by the third party, I/we authorize you to make a claim under my own motor comprehensive policy for the repair costs and other losses recoverable under the policy. In this respect, I/we understand and accept that the excess amount under the policy shall be borne by me/us.
8. If for whatever reason, my/our insurers reject my/our claim (or indemnity for the repair costs and/or other losses recoverable under the policy or offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill, survey fee and other expenses reasonably incurred on my/our behalf or to pay you the difference in amount as the case may be.
9. I/We further understand that I/we may receive communications from the third party's insurers including but not limited to statements to be signed by me/us confirming that all items being claimed were caused by the accident or letter of offer/proposal at settlement enclosing discharge voucher. I/We undertake that we will not communicate with the third party's insurers or sign any documents whatsoever or do any act which will jeopardise my/our claim, but rather I/we will direct all communications and forward all documents received by me/us to you or to our solicitors.

Dated this day of 2019

Signature / Company Stamp

Wic: _____

Reporting Form

The Manager / Officer
Accident Reporting Centre
Singapore

Owner Letter of Consent

I (Owner's Name)..... (Owner's NRIC No).....

(Owner's Vehicle Make & Model)..... Car Number Plate.....

hereby authorise (Name of Driver).....

(Driver's NRIC No)..... to file a traffic accident report happened on

(Date of Accident)..... (Place of Accident).....

.....

(Time).....

Owner's Signature:.....

Date:.....

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



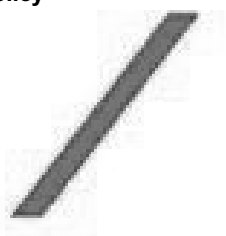
Identification Card



Policy



redefining / insurance



AXA Insurance Pte Ltd
☎ 1800 880 4888 (Within Singapore)
(65) 6880 4888 (International)
📠 (65) 6880 4740
🌐 customerservice@axa.com.sg
🌐 www.axa.com.sg

HUANG YUBIN
25 PARADISE ISLAND
SENTOSA
SINGAPORE 0954381

date
01/10/2018
customer service contact:
1800 880 4888
24-hour emergency hotline
1800 880 4888
your servicing distributor
**AMKA INS BROKERS & CONSULTANTS P
L / 00964**
your servicing distributor contact
6672 9988

Your Policy Is Renewed

Your motor policy GA124796

Dear HUANG YUBIN,

Your insurance cover is now renewed effectively from 20/10/2018.

What makes your policy

- **Policy schedule** - policy's order details, benefits and their limits that apply, agreed premium and period of insurance
- **Policy wording** ([click here](#)) - terms and conditions of full list of benefits and any exclusions

What else is in the pack

- **Certificate of Insurance** - proof that you are covered to drive your car and any other named drivers
- **Frequently asked questions** - answers to your most important concerns regarding your policy
- **Tax invoice** - invoice of the premiums payable for your policy

What you should do

- Read all documents in this pack including your Policy Wording to fully understand the terms and conditions of your cover

Important Note

By accepting this policy, I understand and give my consent for AXA Insurance Pte Ltd ("AXA") and its representatives or agents to:

- Collect, use, store, transfer and/ or disclose the information, to or with all such persons (including any member of the AXA Group or any third party service provider, and whether within or outside of Singapore) for the purpose of enabling AXA to provide me with services required of an insurance provider, including the evaluating, processing, administering and/ or managing of my relationship and policy(ies) with AXA; and for the purposes set out in AXA's Data Use Statement which can be found at www.axa.com.sg ("Purposes")
- Collect, use, store, transfer and/ or disclose personal data about me and those whose personal data I have provided from sources other than myself for the Purposes
- Contact me to share with me information about products and services offered by AXA that may be of interest to me by post and e-mail.

Policy

YAS / 06134796

If you have any questions on your policy, please contact us at 1800-580-4888 from 8:00am to 5:00pm Monday to Friday or email us at customer.care@axa.com.sg.

Thank you for insuring with us.

Sincerely,



Jean Drouffe
Chief Executive Officer



Speak to your intermediary or us for details on our other insurance solutions for your personal needs.

Policy



redefining / insurance

HUANG YUBIN
25 PARADISE ISLAND
SENTOSA
SINGAPORE 098481

AXA Insurance Pte Ltd
☎ 1800 888 4888 (Within Singapore)
(65) 8880 4888 (International)
📠 (65) 8880 4748
✉ customer.service@axa.com.sg
🌐 www.axa.com.sg

Renewal

none
01/10/2018

your servicing broker/agent
**ANKA INS BROKERS & CONSULTANTS P
L / 00014**

your servicing broker/agent contact
6672 9988

Policy Schedule

Your SmartDrive Comprehensive Private MPV

Your policy snapshot

Policyholder name	HUANG YUBIN	Policy number	YAL / GA124796
Cover	Comprehensive	FIN / MTC	\$736,692.4H
Period of Insurance	from 28/10/2018 to 19/10/2019 (both dates inclusive)		

Premium breakdown

Gross Premium after 50% MCD	SGD 1,060.02
Total Discounts	- SGD 58.52
7% GST	SGD 70.25
Final Premium	SGD 1,071.75

Your benefits highlights

(refer to Policy Wording for full terms and conditions)

SmartDrive Comprehensive Private MPV Benefits

- 24/7 Towing & Transportation in Singapore or Overseas
- Loss or Damage
- Legal Liability
- Workshop of Your Choice
- Loss of Personal Effects in Singapore up to \$5,000
- Daily Transport Allowance of \$50 for a maximum of five (5) days
- Medical and dental expenses up to \$500 per person for either you as the driver or your authorized driver and a passenger
- Personal accident benefit of up to \$20,000 for you or one of your named drivers while driving and \$20,000 per passenger
- Double Personal Accident Benefit for Young and Old Passengers
- Car Accessories up to \$2,000
- Medical and dental expenses up to \$500 per person for either you as the driver or your authorized driver and a passenger
- Waiver of Excess, Towing or Independent Driver Excess
- Windscreen Replacement with Express OR Repair your windscreen at your preferred location and get \$50 cash reward with no excess

Vehicle details

Make & Model of Vehicle	MERCEDES V250	Year of manufacture	2016
Vehicle registration number	SHW1287G	Type of Use	Private use
Body type	MPV	Engine capacity (cc)	2143
Seating capacity (incl driver)	8	Engine number	051495032940860
Off-Park car	No	Chassis number	WDF14761125074483

Insured's Estimated Market Value Limitation to use	Market Value at the time of Loss (including accessories and spare parts)
Finance Lender Company	As per Certificate of Insurance MERCEDES-BENZ FINANCIAL SERVICES SINGAPORE LTD

Excess applicable (refer to Policy Wording for the applicable Excesses)

AXA Insurance Pte Ltd (199902512N6)
8, Shenton Way, #34-01, AXA Tower,
Singapore 068812
Customer Centre: #811-01

1 of 2

Policy

TAJ / SA134796

Basic Own Damage Excess	SGD 400.00
Windscreen Excess	SGD 100.00

Drivers details

Driver type	Driver name	Date of birth	Driving experience
Main Driver	HUANG YUSIN	11/01/1973	13 year(s)
Additional Driver	HO PEI PHANG	28/11/1980	15 year(s)

Additional clauses & endorsements to your policy

Nil

What you should do

- Keep this Policy Schedule as record of insurance cover for your vehicle.
- This Schedule should be read in conjunction with the Terms and Conditions of the Policy/Wording.

AXA Insurance Pte Ltd

This is an auto-generated document and hence no signature is required.



Claims procedure

A. At the Accident Site

1. Exchange particulars with all parties involved in the accident including name, NRIC/PR number, telephone number, address and insurance company.
2. Take note of the third party vehicle number. Please also take digital photographs (e.g. MMS) of all the third party vehicles involved in the accident and a view of the accident scene. These are to be attached in the accident report to be filed later.
3. If there are witnesses, ask down their names, NRIC/PR numbers, telephone numbers and addresses.

B. What to do immediately after

1. Call our Customer Helpline at 1800-880-8888 or AXA's Premium Workshops listed below for further advice/assistance.
2. Report the accident to one of AXA's Premium Workshops listed below, with your vehicle (whether damaged or not) within 24 hours of the accident or to the next working day. AXA's Premium Workshops are authorised to assist our policyholders for accident report.
3. Lodge a police report for the following motor accident cases:
 - injury case;
 - non-injury case involving a government vehicle or damage to government property;
 - non-injury case involving a foreign vehicle;
 - non-injury case involving a pedestrian or cyclist;
 - any accident outside of Singapore.
4. Avoid all unauthorised tow-truck operators or repair workshops.
5. Forward all letters and communications received from third parties concerning the accident to AXA Insurance Pte Ltd.

AXA Premium Workshops

NORTH/ CENTRAL ZONE

Ax Liat Motor Company(Main)

10 Ang Mo Kio Ind. Park 2A, #01-08 AXA Auto Point, Singapore 568047, Tel: 6463 1344, Fax: 6463 6070

Ax Liat Motor Company(Branch)

170 Sin Ming Drive, #01-12 Sin Ming Autocare, Singapore 570731, Tel: 6456 3637, Fax: 6456 3660

BH Auto Services Pte Ltd

#01-1 Sin Ming Industrial Estate Building, #01/111/113/115/116 Singapore 570636, Tel: 6559 8644/9253-4244/ 9201 3032, Fax: 6555 3544

Centrotech Engineering Pte Ltd (main)

205 Beo Road, Singapore 570701, Tel: 6366 7116/6555 1111, Fax: 6364 4264

K. Kian Hin Auto Pte Ltd

160 Sin Ming Drive #02-30 Sin Ming Autobody, Singapore 570732, Tel: 6453 7018, Fax: 6458 8896

S & H Motor Pte Ltd

140 Sin Ming Drive #07-02 Sin Ming Autobody, Singapore 570732, Tel: 6452 4730, Fax: 6457 3531

SOUTH ZONE

Cham's Customcraft

#01-1010 Bukit Merah Lane 3, #01-105, Singapore 159726, Tel: 6271 7854, Fax: 6278 8878

Hin Lung Workshop

#01-1008 Bukit Merah Lane 3, #01-10, Singapore 159732 Tel: 6828 3000 HP 9780 0732, Fax: 6476 0070

MOVA Automotive

#01-1008-BL, Mount Link 3 #01-04 Singapore 629701, Tel: 6273 3892, Fax: 6275 8314

EAST ZONE

Alpine Motors Pte Ltd (Chevrolet vehicles only)

7 Ulu Chua Singapore 408604, Tel: 6211 3022 (Ext. 3433)-6211 3675, Fax: 6486 3700

ETHOS Group Ltd (Branch)

22 Tampines Street 92, Singapore 528376, Tel: 6254 7501, Fax: 6254 7648

Progressive Automotive Pte Ltd

#01-3022A, Ulu Road 1 #01-45/46, Singapore 408718, Tel: 6741 5358, Fax: 6741 7208

SME Motor Pte Ltd

1 Yishu Buhi Ave 5, #01-D #02-15/16/17/18, Autobody@ Hui Bu Hi Singapore 417883, Tel: 6747 8108, Fax: 6744 2368

Glen-Pte Pte Ltd (Main) (Workshop Only)

52 Ulu Ais 2 #04-42 Proton E Park, Ayala Singapore 408667, Tel: 6278 0817, Fax: 6746 0541

Policy

YAS / SA134798

WEST ZONE

Control Design Engineering Pte Ltd (Branch)

40 Pandan Road, Singapore 607295. Tel: 6067 6916 / 6262 9065 Fax: 6262 4113

ETHOS Group Ltd (Main)

30 Bale Baki Crescent, Singapore 654070. Tel: 6554 7501, Fax: 6554 7540

Hwa Hong Pte Ltd (Institute of Heavy Vehicles)

2701 Tengah Road #11, Singapore 729702. Tel: 6750 7642/6750 0208, Fax: 6750 4920

Kag Ah Tee Motor & Panel Service Pte Ltd

65-3 Parkway Road North #01-18 Singapore 625457. Tel: 6268 6585 / 6518 1188, Fax: 6268 1136

YAS Singapore Pte Ltd (Accessories and Auto vehicles only)

48 Tan Guan Road East, #06-105, Enterprise Hub Singapore 608588. Tel: 6287 9916, Fax: 6267 9413

Stone-Pe Pte Ltd (Branch) (Windscreen Only)

1 Bukit Batok Crescent, Wega Road, #08-11, Singapore 658064. Tel: 6570 3906 / 6570 4701, Fax: 6570 9242

Issued by 00914004-Dane Sun at: 01/10/2018 01:01:41 PM

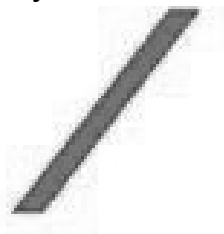
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redefining / insurance





redefining / insurance



AXA Insurance Pte Ltd
 ☎ 1800 880 4888 (Within Singapore)
 (65) 6880 4888 (International)
 📠 (65) 6880 4740
 ✉ customer.service@axa.com.sg
 🌐 www.axa.com.sg

Frequently asked questions

Your questions answered here

Which documents make up my insurance policy?

The Policy Schedule and Policy Wording together make up your insurance policy. These documents list out everything you are covered for and what not. The Policy Schedule lists out the policyholder details, risk to be insured, liabilities, period of insurance and the premium details. You will also find the Certificate of Insurance in the pack which should be kept with you in the car at all times as proof of insurance.

What is the insured amount for each benefit in my policy?

You will find the sum insured and limits for every benefit in the Policy Schedule.

How do I make a change to my policy?

You may inform your servicing distributor or call us on 1800 880 4888 or email customer.service@axa.com.sg. You will need to inform us if there are any changes to your insured items or personal details of the policyholder and insured.

What is the No Claim Discount (NCD)?

For every year where you do not make a claim, you will earn a 10% No Claim Discount from us on your renewal premium. You can earn a maximum of 50% NCD if you do not make a claim for a minimum of 5 years. You can also protect your NCD if you make one claim in a year with the NCD Protector – visit www.axa.com.sg for more information or call us on our Customer care helpline 1800 880 4888.

When should I renew my policy?

About 2 months before your policy expires (see expiry date in Policy Schedule), you will receive an invitation to renew from AXA or from your servicing distributor. Please review your cover again based on your current needs and renew your policy before it expires.

How do I make a claim?

Call our Customer care helpline 1800 880 4888 immediately for emergency assistance and step-by-step guide to submitting a claim. Please keep a record of all damages and loss including photos, original invoices and any official reports of the incident with you. You will need to submit a claim form within the next working day which you can find at www.axa.com.sg/customer-care/first-claim.

If your question is not answered here, email us at customer.care@axa.com.sg or call us on 1800 880 4888 directly.

Policy



redefining / insurance

HUANG YUBIN
25 PARADISE ISLAND
SENTOSA
SINGAPORE 098481

AXA Insurance Pte Ltd
☎ 1800 888 4888 (Within Singapore)
(65) 8888 4888 (International)
📠 (65) 6888 4748
✉ customer.service@axa.com.sg
🌐 www.axa.com.sg

GA124796-2018-85412

SmartDrive Comprehensive Private

MPV

Renewal

Original

date

01/10/2018

policy number

VA1 / GA124796

your servicing distributor

AMRA INS BROKERS & CONSULTANTS P
L / 00014

Tax Invoice (Client Copy)

Your policy information

Policyholder name	HUANG YUBIN
Period of insurance	from 20/10/2018 to 19/10/2019 (both dates inclusive)
Transaction Number	AXA-MTR-SG-REN-2018-85412
Effective Date	20/10/2018

Billing details

Gross Premium after 50% MCD	SGD 1,960.02
Total Discounts	- SGD 98.50
7% GST	SGD 70.25
Total Payable	SGD 1,931.75

What you should do

- Please keep this Tax Invoice as reference for premium due.

AXA Insurance Pte Ltd

This is an auto-generated document and no signature is required.

Issued by 00914004-Eains Sun on 01/10/2018 01:01:41 PM

AXA Insurance Pte Ltd (199902512N)
8, Shenton Way, #34-01, AXA Tower,
Singapore 068811
Customer Centre, #81-01

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