

Hwee Jie

REF:

NTUC NS/2NC190049281 Jrd352

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop n/s \_\_\_\_\_

of \_\_\_\_\_

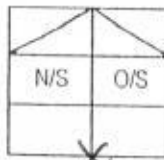
Insured: SGG 8844JPolicy No: 5079709297-02 (25/04/2013 - 24/04/2019)Claims No: MT/1038472-001

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SHB 388B Yr Regn: 24 Oct 2014Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi Prime Mover /

Truck / Trailer or

Make: Toyota Prius CC 1798Colour: Maroon A/C: Insured / Std / NI / NA

Sp. Reading: \_\_\_\_\_ T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDKN36U605752469Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 16/3/19 D.O.I. 18/3/19Survey held at SumitDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SHB 388B - NS / INC 17015087 / Sube 2 D.O.A - 03/03/2017

SGG 8844J - x

03/19/2017

SGG 8844J

2/4/19 LS \$1800 Confirmed by email (Red 5647.28, 769)

Date/Time. File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time. File Return to?

2) 2/4-typist

Report Format :

Lump Sum / I.B.I. (\$) TP  
1800/-Days Of Repair: 4Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

) \$ + PS. SI

) Photos

) Others

TOTAL

## Denise Tay (LKKAUTO)

**From:** MTCL@income.com.sg  
**Sent:** Tuesday, 2 April 2019 2:22 PM  
**To:** Denise Tay (LKKAUTO)  
**Subject:** FW: REQUEST CLAIM NUMBER

Hi All,

Claim created.

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1038472-001	SMART BUSES	SHB 388B	SGG 8844J	16/03/2019	00:00	7,447.28	1,800.00
2	MT/1031996-002	SMART BUSES	SHC 931C	SJW 2713Z	13/2/2019	19:40	5,534.80	4,150.00

With Regards

Joreen Ang  
Senior Admin Assistant  
Motor Insurance  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
Find out more at [income.com.sg/careers](http://income.com.sg/careers)



**From:** Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]  
**Sent:** Tuesday, 2 April 2019 10:44 AM  
**To:** MTCL@income.com.sg  
**Cc:** mtreg <mtreg@income.com.sg>  
**Subject:** REQUEST CLAIM NUMBER

Dear Sir/Madam,

Request claim number

Date : 2/4/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1		SMART BUSES	SHB 388B	SGG 8844J	16/03/2019	00:00	7,447.28	1,800.00

eBaoTech

GeneralClaim

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#) [Change Password](#) [Log Out](#)[My Desktop](#)  
[Notice of Loss](#)

## Policy Query

Policy No.  Date of Accident   
Vehicle No.(For Motor)  Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5079709297-02		DEVARRAJAN S/O RAJAGOPAL DHAMLINGAM	S1237644H	GPC	Third Party, Fire & Theft	SGG8844J	SGG8844J	25/04/2018	24/04/2019

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	16/03/2019 10:32
Date Of Accident	16/03/2019 00:00
Exact Location Of Accident	GANGES AVENUE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB388B
-----------------------------	---------

#### Insured/Policyholder

Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

#### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD

Are you claiming under your own insurance policy for repair to your vehicle?	NO
--	----

If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

#### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

#### Driver

Name of Driver	TAN KOK SENG
NRIC No	S6819953J
Date Of Birth	24/05/1968
Occupation	OUTDOOR
Date Of Driving Pass	24/08/1988
Driving Experience	30 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS STATIONARY ALONG GANGES AVE TOWARDS CITY AS IT WAS THE RED TRAFFIC LIGHT. WHILST I WAS STATIONARY I FELT AN IMPACT AT THE REAR OF MY TAXI. A VEHICLE SGG8844J HAD COLLIDED ONTO THE REAR OF MY TAXI.

#### Attachment(s)

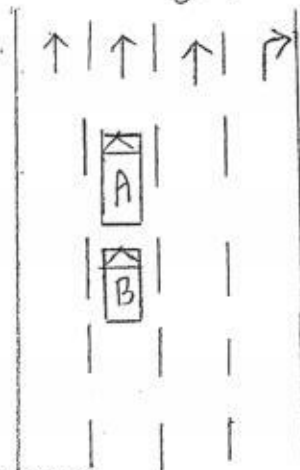
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGG8844J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	DEVARRAJAN S/O RAJAGOPAL DHAMLINGAM
NRIC/Passport Number	S1237644H
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

### SKETCH PLAN

Granges Avenue



B- SGG8844J

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

I/We declare the foregoing particulars are true in every respect.



Driver's Signature \_\_\_\_\_  
(If driver is not the policyholder)  
Date & Time: \_\_\_\_\_

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLANIMPORTANT NOTICE

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  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
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- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	5369K

### Vehicle Details

Vehicle No.:	SHB388B
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Mar 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR1449314
Chassis No.:	JTDKN36U605752469
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	24 Oct 2014
First Registration Date:	24 Oct 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00

### Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Oct 2022
PARF Rebate Amount:	\$6,066.00

### Intended COE Rebate Details

COE Expiry Date:	23 Oct 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$50,938.00
COE Rebate Amount:	\$22,815.00
<b>Total Rebate Amount:</b>	<b>\$28,881.00</b>

### Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 23 Mar 2019

OK



## Case Details

**Case Reference Number :**

TAX/03/19/2072

**Type of Repair :** Accident Repair

**Vehicle Registration Number :**

SHB388B

**Company Type :** SMRT Taxis Pte Ltd

**Estimation ID :** EST-6123-ID

**Assigned By :** Taxi Claims Manager Team

**Insurance Company Name :** NTUC Income Insurance Co-operative Ltd

**Accident Date and Time :** 15/03/2019 04:00 PM

**Vehicle Age(In Months) :** 53

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

**Spare Part's Cost Detail**

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval				Remarks
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace		
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace	▼	DER
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check	▼	
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check	▼	
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give	▼	mm
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check	▼	
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check	▼	
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	▼	nec
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00	Replace	▼	Shorted
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Give	▼	mm

Total Spare Part Cost 2,998.67

Surveyor Total 904.20

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 2,398.94

Final Sur Total 723.36

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	1	88.57	Replace	DEF
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	1	171.68	Replace	DEF
One Time Key In	Main			END PANEL	1	602.10	602.10	25.00	451.58	Replace	0	0	Check	
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check	
One Time Key In	Main			FENDER RR/RH	1	766.80	766.80	25.00	575.10	Replace	0	0	Not Give	~
One Time Key In	Main			STICKER SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	0	0	Not Give	~
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	0	0	Not Give	~
One Time Key In	Main			TAIL LAMP BRACKET, RH	1	30.70	30.70	25.00	23.02	Replace	0	0	Check	
One Time Key In	Main			TAIL LAMP RH	1	557.80	557.80	25.00	418.35	Replace	0	0	Check	
Total Spare Part Cost									2,998.67	Surveyor Total 904.20				
Lump Sum Discount (%)									20.00	Lump Sum Dis (%) 20				
Final Spare Part Cost									2,398.94	Final Sur Total 723.36				

**Labour's Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	845.00	200	
Total:			845.00	200.00	

**Spray Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY REAR PANEL	180.00	0	
Total:			936.00	200.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
3	Main	TO RESPRAY REAR FENDER RH	378.00	0	
Total:			936.00	200.00	

**Other Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0	
3	Main	TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	296.88	
4	Main	TO WASH AND VACUUM	60.00	0	
5	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			636.88	316.88	

**Summary**

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	2,398.94	723.36
Total Labour Cost	845.00	200.00
Total Spray Painting	936.00	200.00
Other	636.88	316.88
Overall Total	4,816.82	1,440.24
Lump Sum Repair Option		✓
Lump Sum Total	0.00	1,450.00
Surveyor Approved Amount		1,450.00
No of Repair Days*	5	3
Remarks		L/S REPAIR, PHOTO AFTER PAINT.
Surveyor Name		Hwee Jie

Estimator Assessment(\$)

Surveyor Assessment(\$)

Signature

  
19/3/19

Save

Clear

Survey Date

18/03/2019

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

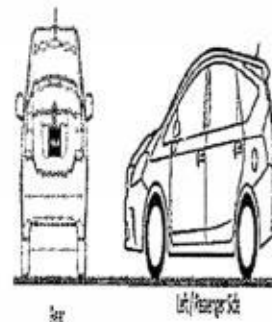
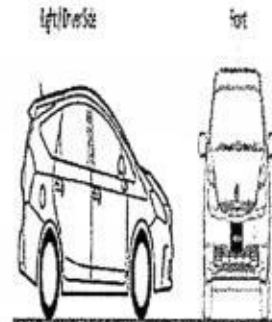
Acknowledged by Repairer



Signature:

Date:

**Section A - Accident Details**

Registration Number	SHB388B
Case Reference Number	TAX/03/19/2072
Registration Date	24/10/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	TAN KOK SENG
Type of Accident	Head to Rear
Accident Date and Time	16/3/2019 12:00 AM
Accident Reported Date and Time	16/3/2019 10:53 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100626
Special Instruction to ARC, if any	TP
Prepared Date and Time	18/3/2019 11:42 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	


**Section B - Summary of Repair Estimates**

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,095.00	\$300.00
Total Spray Cost	\$1,494.00	\$500.00
Total Spare Part Cost	\$3,257.64	\$1,163.19
Total Other Cost	\$636.88	(\$163.19)
<b>TOTAL COST</b>	<b>\$6,483.52</b>	<b>\$1,800.00 (L/S)</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	4.0
Prepared / Adjusted By	Zhi Yang Phua	Hwee Jie (LKK) / NTUC
ARC / Surveyor Sign Off Date	18/03/2019 3:20 PM	18/03/2019 3:01 PM
Signature		
Remarks	Initial estimates = 5 days Request number of days to extend 2 days	L/S REPAIR, PHOTO AFTER PAINT.



	76891-47020	BUMPER LIP REAR	1.00	\$228.90	25.00	\$171.68	Replace	Replace	✓	DER
	56307-47060	END PANEL	0.00	\$602.10	0.00	\$0.00	Replace	Check	X	nn
		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Check	X	nn
	61604-47090	FENDER RR/RH	0.00	\$766.80	0.00	\$0.00	Replace	Not Given	X	nn
		STICKER SMRT LOGO	0.00	\$7.80	0.00	\$0.00	Replace	Not Given	✓	nn
		STICKER DECAL 6555 8888	0.00	\$21.60	0.00	\$0.00	Replace	Not Given	X	nn
	52562-47010	TAIL LAMP BRACKET, RH	0.00	\$30.70	0.00	\$0.00	Replace	Check	X	nn
	81551-47180	TAIL LAMP RH	0.00	\$557.80	0.00	\$0.00	Replace	Check	X	nn
Total				\$3,816.10		\$904.21				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	
		52015-47050	ARM SUB-ASSY, RR	1.00	\$139.60	25.00	\$104.70	Replace	Replace	der
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace	bt ✓
Total					345.30		258.98			

7442.28

1163.19  
+ 300.00  
+ 816.88

2280.07

- 20%

1824.06

L/S \$1800/-

## Veron Chen (LKKAUTO)

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**From:** Hwee Jie (LKK Auto)  
**Sent:** Tuesday, 2 April 2019 10:10 AM  
**To:** Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
**Cc:** Veron Chen (LKKAUTO)  
**Subject:** RE: SHB388B

Hi poh suan,

Finalized L/S \$1,800/- 4days.

Best Regards,  
Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]  
**Sent:** Friday, 29 March, 2019 11:39 AM  
**To:** Hwee Jie (LKK Auto)  
**Cc:** SUR; CS A Team; 'EE SIN GUAN'; 'Leong Chee kwong'  
**Subject:** SHB388B

Hi Hwee Jie,

Attached herewith the repair estimate of SHB 388B having Case No: TAX/03/19/2072.

There is no change to the approved amount of \$1,800 @ 4 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong & Mr Ee,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards  
Poh Suan

-----Original Message-----

**From:** Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Sent: Friday, 29 March 2019 11:40 AM  
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
Subject: Scan Data from FX-D421D6




## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19004928/Jvd3s2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 09-04-2019	
			Code: INC4	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SGG 8844J	Veh. Inspected	SHB 388B	
Policy No.	5079709297-02	Coverage (\$)	0.00	
Claim No.	MT/1038472-001	Excess (\$)	0.00	
Assign From		Assign Date	18/03/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36U605752469	Colour	MAROON	
Odometer	-	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65R15	FALKEN	6 mm	
L/H Front Tyre	195/65R15	FALKEN	6 mm	
R/H Rear Tyre	195/65R15	FALKEN	6 mm	
L/H Rear Tyre	195/65R15	FALKEN	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	16/03/2019	Inspection Date	18/03/2019	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 388B**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	BUMPER REAR (DISC 25%)	DEFORMED	458.60	343.95
1	BUMPER LIP COVER RR/RH (DISC 25%)	DEFORMED	118.10	88.58
1	BUMPER LIP REAR (DISC 25%)	DEFORMED	228.90	171.68
2	PIXEL STICKER @ \$60.00 (SN)	NECESSARY	120.00	120.00
1	SENSOR REVERSE (SN)	SHORTED	180.00	180.00
1	BUMPER REINFORCEMENT REAR	NOT NECESSARY	205.70	-
1	ARM SUB-ASSY, RR BUMPER LH	NOT NECESSARY	139.60	-
1	ARM SUB-ASSY, RR BUMPER LH	NOT NECESSARY	139.60	-
1	BUMPER SIDE RETAINER RR/LH	NOT NECESSARY	94.80	-
1	BUMPER SIDE RETAINER RR/RH	NOT NECESSARY	94.80	-
1	BUMPER LIP COVER RR/LH	NOT NECESSARY	72.20	-
1	END PANEL	NOT NECESSARY	602.10	-
1	SEALANT SIKAFLEX	NOT NECESSARY	37.00	-
1	FENDER RR/RH	NOT NECESSARY	766.80	-
1	STICKER SMRT LOGO	NOT NECESSARY	7.80	-
1	STICKER DECAL 6555 8888	NOT NECESSARY	21.60	-
1	TAIL LAMP BRACKET, RH	NOT NECESSARY	30.70	-
1	TAIL LAMP RH	NOT NECESSARY	557.80	-
1	ARM SUB-ASSY, RR BUMPER RH (DISC 25%)	DEFORMED	139.60	104.70
1	BUMPER REINFORCEMENT REAR (DISC 25%)	BENT	205.70	154.28
1	ADVERTISEMENT STICKER (SN)	NECESSARY	296.88	296.88
			<b>4,518.28</b>	<b>1,460.07</b>
<b><u>LABOUR</u></b>				
PANEL BEATING & BODYWORK.			1,095.00	300.00
SPRAY PAINT.			1,494.00	500.00
TO CHECK WIRING AND SYSTEM FUNCTION.			80.00	20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA.		NOT NECESSARY	100.00	-
TO WASH AND VACUUM.		NOT NECESSARY	60.00	-
TO REPLACE SUNDRY PARTS.		NOT NECESSARY	100.00	-
			<b>2,929.00</b>	<b>820.00</b>

Report Ref No. NS/INC19004928/Jvd3s2

GRAND TOTAL		7,447.28	2,280.07
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)			1,800.00

Report Ref No. NS/INC19004928/Jvd3s2



ONG HWEE JIE

Automotive Assessor



K.K. LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MinstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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