

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 5 April, 2019 10:51 AM
To: Foo, Chityan
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: 2144581065SG_ACCIDENT INVOLVING VEHICLES SJE 6712U (OI) AND SLU 3926G (TP) ON 11/03/2019 LKK REF CC6/AIG19004926/Uha3
Attachments: TP VIDEO - SLU 3926G 110319.mp4

Your Ref: 2144581065SG
Our Ref: CC6/AIG19004926/Uha3

Dear Jimmy,

ACCIDENT INVOLVING VEHICLES SJE 6712U (OI) AND SLU 3926G (TP) ON 11/03/2019

We refer to the above matter.

Please be informed that TP repairer had provided to us a copy of their client's video footage as attached.

We had spoken to the Insured Mr Lau in which he confirmed accident details but disputed over liability and adjusted COR (\$400 – labour only) as he insisted that only a hairline scratch to his vehicle and TP should be more cautious since he was behind and must give way to him while reversing.

The Insured also informed us that he will not accept the claim and does not want us to settle the matter even at a 50/50.

Furthermore, the Insured may call directly AIG with regards to this matter.

Please advise further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

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