Surveyor: GQ | REF: AIG. CC3/AIG19004924/G9d302 | 7384J

Minimum

ASSIGNMENT

(-2022)

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s Premium Auto

of

Insured:

Policy No. 2100293901-06

Claims No. 3930803309 59

Sum Insured: Excess 400

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. on Market Value: $~~65K~~ ~~60K~~ 70K.

IDAC Accident Rport: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKE 7027X Yr Regn: 27 Mar 2012

Type: M.Cal / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Audi A6 c.c 1984

Colour white A/C: Insured / Std / NI / NA

Sp.Reading 164591 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZZ4G5CN113214

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inoper / Jammed / Leaked / Burnt or

Brake: Inoper / Jammed / Leaked / Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size F: 255/40 R19

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front		Rear	
R/Bal.	6 mm	R/Bal.	6 mm
L/Bal.	6 mm	L/Bal.	6 mm
D.O.A.		D.O.I.	18-03-19

Survey held at W/S 12pm

Des. of Damages Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
19/3	repair limit 10k.

RECEIVED 24 JUL 2019

SKE-7027X - CC3/AIG1400 8894 / Aub 397 D.O.A - 22/04 Poly

19/3/19 @ 5.12pm revert to Victor via Meiman. (pending car from repairer)

19/3/19 @ 5.19pm 2nd revert to Victor via Meiman. (repairer asking US $13K).

25/3/19 @ 2.18pm Victor informed C/A not $13K on US hours via Meiman.

25/3/19 @ 4.09pm Informed Mr. Chung & Nora C/A not more than US $13K & ~~$2~~ = $400 by email

14/6/19 @ 2.04pm confirmed with Mr Boo repair limit $13K, 6 days (Ref $ 12708, 49%)

Date/Time, File Pass to? 11/7/19 Thursday

Date/Time, File Return to?

2)

☐ : Preli. Report

☐ : Final Report

Days Of Repair: 5+1=6

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp ($)

☐ : Interview ($)

☐ : Tech. Invs ($)

☐ : Weekend ($)

Report Format : MER-09

Lump Sum / I.B.I: ($ 13000)

Survey Fee:	200
Transportation:	
Photos	
Others	11
TOTAL	211

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 14 June 2019 2:04 PM
To: Boo seng yak; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL EVISION - SKE7027X - OD AIG - SURVEYED 18 MAR 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm repair limit $13,000.00 before excess $400.00 & GST and 5 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 10 June 2019 3:39 PM
To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL EVISION - SKE7027X - OD AIG - SURVEYED 18 MAR 19

Hi Guo Qiang and all,

Revised estimate and re-survey documents is attached.

Please confirm limit repair cost of $13,000.00 @ 6 days.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 25 March 2019 4:09 PM
To: 'PAL Claim'; 'NORA '
Cc: SUR; Adrian Ling (LKKAuto); Guo Qiang (LKKAuto)
Subject: RE: SKE7027X- REPAIR LIMIT

Dear Mr Chang and Nora,

Please proceed to repair the insured vehicle SKE 7027X at repair cost not more than $13,000.00 on Lump Sum basis. (excess $400/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Friday, 22 March 2019 5:38 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; 'NORA ' <nora.khai@premiumauto.com.sg>; 'PAL Claim' <claims@premiumauto.com.sg>
Subject: RE: SKE7027X- REPAIR LIMIT

Dear Shiau Chan,

As spoken, kindly be inform that I have checked with our client's and they did not keep the car purchase agreement.

Thank you.

Best regards,
Chang Chee Sing
Claims Specialist

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	16 Mar 2019 08:55	**Clm Veh Model Changed**		[] Merimen Administrator
2	16 Mar 2019 08:55	**Clm Created**	Reg No: SKE7027X. Policy No: 2100293901-06. Acct Date: 2019/03/15. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA119035028	[I] Merimen Administrator
3	19 Mar 2019 11:18	**Clm Registration Modified**	Setl.Type:3->0. Claim Type:SC->OD.	[] LEE SU THING
4	19 Mar 2019 11:18	**Adj Clm Retrieved**	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
5	19 Mar 2019 11:18	**Adj Co Assigned**	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	19 Mar 2019 11:18	**Adj Next Rpt Changed**	Next Rpt:Final Rpt.Due Date:2019/03/28	[A] LEE SU THING
7	19 Mar 2019 11:18	**Adj Mandate Set**	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
8	19 Mar 2019 11:18	**Clm Registration Modified**	Rep:1137->200611.	[A] LEE SU THING
9	19 Mar 2019 11:18	**Clm Veh Model Changed**	(200049) AUDI A6 2.0 TFSI (A).	[A] LEE SU THING
10	19 Mar 2019 11:20	**Adj Adjuster Assigned**	[None] -> XING GUO QIANG	[A] LEE SU THING
11	19 Mar 2019 17:10	**Adj Rpt Initiated**		[A] SHIAU CHAN
12	19 Mar 2019 17:10	**Clm Dtl Modified**	JPJ Reg. Date: -> 2012/03/27.	[A] SHIAU CHAN
13	19 Mar 2019 17:10	**Clm Details Notified**		[A] SHIAU CHAN
14	19 Mar 2019 17:11	**Adj Im. Advice Submitted**	Next Rpt:Final Rpt.Due Date:2019/03/28	[A] SHIAU CHAN
15	19 Mar 2019 17:12	**Adj Mandate Request**	Cur.Req:0.00:DAMAGES CONSISTENT. PENDING REPAIR COST FROM REPAIRER. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	19 Mar 2019 17:15	**Adj Mandate Request Cancelled**		[A] SHIAU CHAN
17	19 Mar 2019 17:17	**Adj Im. Advice Submitted**	Next Rpt:Final Rpt.Due Date:2019/03/28	[A] SHIAU CHAN
18	19 Mar 2019 17:17	**Adj Mandate Request**	Cur.Req:13000.00:DAMAGES CONSISTENT. REPAIRER ASKING REPAIR COST AT $13,000.00 ON LUMP SUM BASIS. (MARGIN FOR REPAIR: $10,331.00) WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
19	20 Mar 2019 14:38	**Clm Registration Modified**	Init.Est.:->7,000 - 8,000. Excess: -> 400.00. Excess Waived: -> 400.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Daily Amri, Mimi Zarina
20	20 Mar 2019 14:38	**Label Added**	(20226):Coverage Confirmed.	[A] Merimen Administrator
21	21 Mar 2019 14:20	**Adj Next Rpt Changed**	Next Rpt:Final Rpt.Due Date:2019/03/28. Mandate Remarks: Repair limit at $10,000.00. Kindly confirm with repairer if they are able to repair within the limit if not kindly recommend total loss.	[I] Koh, Victor-CK
22	21 Mar 2019 14:20	**Adj Mandate Set**	Approved:10000.00:Repair limit at $10,000.00. Kindly confirm with repairer if they are able to repair within the limit if not kindly recommend total loss.Reinsp:Yes.	[I] Koh, Victor-CK
23	22 Mar 2019 15:20	**Adj Im. Advice Submitted**	Next Rpt:Final Rpt.Due Date:2019/03/28	[A] SHIAU CHAN
24	22 Mar 2019 15:23	**Adj Mandate Request**	Cur.Req:13000.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. REPAIRER WILLING TO UNDERTAKE THE REPAIR COST AT $13,000.00 ON LUMP SUM BASIS. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
25	25 Mar 2019 14:18	**Adj Next Rpt Changed**	Cur Rpt:Final Rpt. Cur Due Date:2019/03/28. Mandate Remarks: Repair limit not exceeding $13,000.00. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
26	25 Mar 2019 14:18	**Adj Mandate Set**	Approved:13000.00:Repair limit not exceeding $13,000.00. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK

Date From **Date To** **Audit Type** None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2090286	19/03/2019 17:10	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKE7027X		10.70

Shiau Chan (LKKAuto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Monday, 25 March 2019 8:51 AM
To: Shiau Chan (LKKAuto)
Cc: Bryan Ang (LKKAuto); Fong, Andy-SY
Subject: RE: OD VEHICLE SKE 7027X (YOUR REF: 3930803309SG)

~~Please refer to~~ see attach for your reference depreciations

Hi Shiau Chan,

average $15700 /year. x 3 years + Minimum PARF benefit ~~Actual ARF Paid~~ $23011 = 70100.

The agent would have a copy/ record of the sale.

Audi A6 Avant 2.0A TFSI MU **$81,800** **$12,130 /yr** 28-Feb-2014 1,984 cc 92,000 km Stationwagon Availab

Graded **B** by STR

Reasonable Offer Will Be Consider! Consumer Who Want A Little Luxury In Their Family Wagon, The Audi A6 Avant Will Not Disappoint. Must Act Fast Before Its Gone.

Universe Motoring

Posted: 15-Mar-2019 Tags: 2014 Audi A6, 2014 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

Judging from the MV you have uploaded, Insured vehicle about 1 year 11 mths older (Mar 2012). Shouldn't it be $81800.00 – ($12,130/12 x 23 mths) = $58,500.00?
Even if you take the annual depreciation of $12,130 = $1,010.83 /mth to work Insured vehicle.

First Registration Date:	27 Mar 2012
Transfer Count:	0
Actual ARF Paid:	$46,022.00
[redacted] PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Mar 2022
PARF Rebate Amount:	$29,914.00
[redacted] Rebate Details	
C[illegible]iry Date:	26 Mar 2022
C[illegible]E Category:	B - Car (1601cc & above)
C[illegible]E Period (Years):	10
C[illegible]	$82,003.00
C[illegible]ount:	$24,755.00
T[illegible]e Amount:	**$54,669.00**

he [illegible]on contained herein is correct as at 19 Mar 2019

Vehicle left 3 years. MV = ($12130 x 3 years) + $23,011.00 (paper rebate after 10 years) = $59,400.00.
Kindly advise how did your side come up with $70,000.00 as MV? Please get back to us by today as we have already activated LOU to Insured and due to your side delay on advising on the MV and repair limit.

Hi Andy,

FYI. Initial advise, advise wrong model MV. After mandate and instruction given, come back with a 2nd advise of MV $70,000.00 no documents to support the amount.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Friday, March 22, 2019 5:52 PM
To: NORA ; Koh, Victor-CK
Cc: Bryan Ang (LKKAuto); Fong, Andy-SY
Subject: RE: OD VEHICLE SKE 7027X (YOUR REF: 3930803309SG)

Dear Victor,

According to the repairer, they are unable to provide us the purchase invoice of above vehicle as the owner did not keep the car purchase agreement.

Kindly advice on the authorisation.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Friday, 22 March 2019 4:20 PM
To: 'NORA ' <nora.khai@premiumauto.com.sg>; 'Koh, Victor-CK' <Victor-CK.Koh@aig.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>
Subject: RE: OD VEHICLE SKE 7027X (YOUR REF: 3930803309SG)

Dear Nora,

Kindly provide us the purchase invoice of above vehicle as requested by insurance office.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NORA <nora.khai@premiumauto.com.sg>
Sent: Thursday, 21 March 2019 6:13 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; 'Koh, Victor-CK' <Victor-CK.Koh@aig.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>
Subject: RE: OD VEHICLE SKE 7027X (YOUR REF: 3930803309SG)

Dear All

Kindly refer to our attachments. Is there a calculation error?

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9827 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Thursday, 21 March 2019 5:39 PM
To: Koh, Victor-CK
Cc: Bryan Ang (LKKAuto); Fong, Andy-SY; NORA
Subject: RE: OD VEHICLE SKE 7027X (YOUR REF: 3930803309SG)

Dear Victor,

We have checked with repairer, they are unable to undertake the repair cost $10,000.00 and they counter purpose repair cost $12,000.00 on Lump Sum basis. They also informed us that the owner keep chase them on status of her vehicle.

Kindly advise.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Thursday, 21 March 2019 12:22 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

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7 vehicles | Search Audi A6 | Advanced Searc

	Make	Model	Price	Depreciation	Reg Dat	Eng Cap	Mileage
Search Selection	Audi A6		Any	Any	2014	Any	Any

Audi A6 Avant 2.0A TFSI MU | **$81,800** | $12,150 /yr | 28-Feb-2014 | 1,984 cc | 92,000 km

Graded **B** by STM

Reasonable Offer Will Be Consider! Consumer Who Want A Little Luxury In Their Family Wagon, The Audi A6 Avant Will Must Act Fast Before Its Gone.

Universe Motoring

Posted: 23-Mar-2019 Tags: 2014 Audi A6, 2014 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

Audi A6 2.0A TFSI MU | **$83,955** | $12,260 /yr | 14-May-2014 | 1,984 cc | 87,000 km

Guarantee No Time Waste. 1 Ownership With Low Mileage Done. Very Well Maintained And Serviced By The Authorized Almost New In Condition. High Loan Available. Viewing And Test Drive Are Mo...

Posted: 23-Mar-2019 Tags: 2014 Audi A6, 2014 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

Audi A6 2.0A TFSI MU | **$91,800** | $12,370 /yr | 09-Dec-2014 | 1,984 cc | -

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AL Autocar Pte Ltd

Posted: 23-Mar-2019 Tags: 2014 Audi A6, 2014 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

Audi A6 2.0A TFSI MU | **$89,800** | $12,450 /yr | 18-Oct-2014 | 1,984 cc | 78,112 km

Graded **B** by STM

1 Owner! Fully Agent Maintained Unit With Documented Service History! STA Certified Accident Free Quality Pre Owned Mind. Trade In And In House Financing Available! View Today!

Posted: 19-Mar-2019 Tags: 2014 Audi A6, 2014 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

Audi to debut new 'TFSI e' models

The latest phase of Audi's sustainable mobility offensive brings new petrol-electric variants to the A6, A7 Sportback, A8 a

Compare Read this article

Audi A6 2.0A TFSI MU | **$96,888** | $13,130 /yr | 29-Dec-2014 | 1,984 cc | 55,000 km

Genuine Low Mileage Unit, Owned By A Single Car Enthusiastic With Tracked Records From Agent Since Day 1. Respons Tuned Up. Irresistible To Its Superb Condition. Perfectly Well Balanced...

Posted: 20-Mar-2019 Tags: 2014 Audi A6, 2014 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

Audi A6 2.0A TFSI MU Ultra Edition | **$98,000** | $13,780 /yr | 25-Aug-2014 | 1,984 cc | 71,000 km

With Just 10% Driveway Today, This Ultra Edition Will Simply Amaze By Its Capabilities, Careful Owner With Full Servicir Reputable Servowerks Auto With Receipts Proof. Full LED Cockpit D...

Car Buyers Automotive Pte Ltd

Posted: 20-Jan-2019 Tags: 2014 Audi A6, 2014 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

Audi A6 2.0A TFSI MU Ultra Edition | **$100,800** | $15,960 /yr | 21-Jan-2014 | 1,984 cc | 70,800 km

Consignment Unit. Call Us To Arrange!

Car Search

Posted: 11-Mar-2019 Tags: 2014 Audi A6, 2014 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

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Make | Model | Price | Depreciation | Reg Dat | Eng Cap | Mileage

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2 vehicles

AUDI A6 AVANT

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	AUDI A6 AVANT		Any	Any	Any	Any	Any	Any	Available
		Audi A6 Avant 3.0 TFSI Quattro	$104,800	$18,000 /yr	14-Jan-2013	2,995 cc	-	Stationwagon	Available
		Henly Enterprises Co Posted: 17-Mar-2019 Tags: 2013 Audi A6, 2013 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi							
		Audi A6 Avant 2.0A TFSI MU	$81,800	$12,130 /yr	28-Feb-2014	1,984 cc	92,000 km	Stationwagon	Available
		Graded B by STM Reasonable Offer Will Be Consider! Consumer Who Want A Little Luxury In Their Family Wagon, The Audi A6 Avant Will Not Disappoint. Must Act Fast Before Its Gone. Universe Motoring Posted: 15-Mar-2019 Tags: 2014 Audi A6, 2014 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi							

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status

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Audi A6 Used Vehicle List (5 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabi
Audi A6 2.0A TFSI MU	**$61,800**	$14,220 /yr	11-Jan-2012	1,984 cc	-	ABS Auto Holding Pte Ltd	**Availal**

The A6 Has What Audi Calls A "Dynamic Chassis". It Is Aimed At Combining A Sports Car Like Ride And The Best Of Comfort, Schedule A Te Drive Today. Viewing Is Strictly By Appointment Only. Consignme...

Office No. - 64753423
Ivan Wong - 98430077

Audi A6 2.0A TFSI MU	**$72,000**	$14,710 /yr	23-Aug-2012	1,984 cc	94,000 km	Footprint Creative Hub	**Availal**

Lady Owner, New 6 Months Road Tax, Accident Free, Full Service Records With Major Parts Replaced Timely, Always Park Under Shelter, Sp Black On Black Interior, Superb Condition, Trade In Welcome, ...

Office No. - -
Darren Koh - 86689494

Audi A6 2.0A TFSI MU	**$68,000**	$16,310 /yr	19-Jan-2012	1,984 cc	135,003 km	Carro	**Availal**

Schedule A Test Drive Today. Viewing Is Strictly By Appointment Only.

Office No. - 67146652
Francis - 87539539

Audi A6 2.0A TFSI MU	**$75,888**	$16,590 /yr	28-Jun-2012	1,984 cc	113,000 km	Monster Motors Pte Ltd	**Availal**

Superbly Maintained With Many Parts Changed And Receipt To Prove. One Owner, Authentic Mileage, Accident-Free, Drive Off With Full Confidence, No Repairs Needed. Please Call For Viewing And Enquiry. T...

Office No. - -
Enzo - 97598881 | Ryan - 92325669

Audi A6 2.0A TFSI MU	**$80,800**	$20,120 /yr	28-Feb-2012	1,984 cc	58,000 km	Prem Roy Motoring	**Availal**

Excellent And Original Condition, Well Maintained Interior And Exterior, Premium Automobile Agent Servicing Since Day 1, Trade In Welcome Loan And Insurance Available. Consignment Unit. Call To Make ...

Office No. - 66028046
Kana - 96435365 | Ashvini - 98896985

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Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 22 Mar 2019

Preliminary Advice

Vehicle No	: SKE7027X	Accident Date	: 15/03/2019
Make	: AUDI A6	Policy No.	: 2100293901-06
Assignment Date	: 19/03/2019	Excess	: S$400.00
Date of Inspection	: 18/03/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S$	24,655.00
Revised Amount	:S$	16,603.00
Check Items (Estimated)	:S$	5,852.00
Total	:S$	22,455.00
Lump Sum Repair	:S$	

Total Loss Consideration

New for Old Value	:S$	
Pre-Accident Value	:S$	70,000.00
COE / PARF Rebate	:S$	54,669.00
Salvage Value	:S$	
Margin for Repair	:S$	15,331.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments : REPAIRER WILLING TO UNDERTAKE THE REPAIR COST AT $13,000.00 ON LUMP SUM BASIS.
THE PREVIOUSLY MARKET VALUE: $65,000.00 QUOTED FOR NORMAL AUDI A6 MODEL ; THE OWNER's VEHICLE IS AUDI A6 AVANT MODEL.

Shiau Chan (LKKAuto)

From: NORA <nora.khai@premiumauto.com.sg>
Sent: Thursday, 21 March 2019 6:13 PM
To: Shiau Chan (LKKAuto); 'Koh, Victor-CK'
Cc: Bryan Ang (LKKAuto); 'Fong, Andy-SY'
Subject: RE: OD VEHICLE SKE 7027X (YOUR REF: 3930803309SG)
Attachments: SAftersales19032118080.pdf

Dear All

Kindly refer to our attachments. Is there a calculation error?

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9827 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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---

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Thursday, 21 March 2019 5:39 PM
To: Koh, Victor-CK
Cc: Bryan Ang (LKKAuto); Fong, Andy-SY; NORA
Subject: RE: OD VEHICLE SKE 7027X (YOUR REF: 3930803309SG)

Dear Victor,

We have checked with repairer, they are unable to undertake the repair cost $10,000.00 and they counter purpose repair cost $12,000.00 on Lump Sum basis. They also informed us that the owner keep chase them on status of her vehicle.

500+ dealers competed to buy my car!

- Sell ur Car for More Cash
- Highest Price or Get $100 Free
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SELL YOUR CAR

QUOTZ

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5 vehicles

audi a6

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	audi a6		Any	Any	2012	Any	Any	Any	Available

Audi A6 2.0A TFSI MU $72,000 $14,670 /yr 23-Aug-2012 1,984 cc 94,000 km Luxury Available

Lady Owner, New 6 Months Road Tax, Accident Free, Full Service Records With Major Parts Replaced Timely, Always Park Under Shelter, Sporty Black On Black Interior, Superb Condition, Trade In Welcome, ...

Posted: 19-Mar-2019 Tags: 2012 Audi A6, 2012 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

Audi A6 2.0A TFSI MU $75,888 $16,540 /yr 28-Jun-2012 1,984 cc 113,000 km Luxury Available

Superbly Maintained With Many Parts Changed And Receipt To Prove. One Owner, Authentic Mileage, Accident-Free, Drive Off With Full Confidence, No Repairs Needed. Please Call For Viewing And Enquiry. T...

Monster Motors Pte Ltd

Posted: 25-Feb-2019 Tags: 2012 Audi A6, 2012 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

Audi A6 2.0A TFSI MU $80,800 $20,040 /yr 28-Feb-2012 1,984 cc 58,000 km Luxury Available

Excellent And Original Condition, Well Maintained Interior And Exterior, Premium Automobile Agent Servicing Since Day 1, Trade In Welcome. Loan And Insurance Available. Consignment Unit. Call To Make ...

Prem Roy Motoring

Posted: 16-Feb-2019 Tags: 2012 Audi A6, 2012 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

Audi A6 2.0A TFSI MU $61,800 $14,170 /yr 11-Jan-2012 1,984 cc - Luxury Available

The A6 Has What Audi Calls A "Dynamic Chassis". It Is Aimed At Combining A Sports Car Like Ride And The Best Of Comfort, Schedule A Test Drive Today. Viewing Is Strictly By Appointment Only. Consignme...

Posted: 26-Jan-2019 Tags: 2012 Audi A6, 2012 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

Racelight, High Strength But Low Weight

18"/19"/20" ATS Racelight (Flow-forming) rims suitable for Audi, Mercs, VW, Volvo, Lexus, BMW, Infiniti, Toyota

More info about this product

Audi A6 2.0A TFSI MU $68,000 $16,250 /yr 19-Jan-2012 1,984 cc 135,003 km Luxury Available

Schedule A Test Drive Today. Viewing Is Strictly By Appointment Only.

Carro

Posted: 21-Jan-2019 Tags: 2012 Audi A6, 2012 audi a6, Audi A6, audi a6, Audi, A6, a6, Used Audi

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status

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Shiau Chan (LKKAuto)

To: Koh, Victor-CK
Cc: Bryan Ang (LKKAuto); Fong, Andy-SY; NORA
Subject: RE: OD VEHICLE SKE 7027X (YOUR REF: 3930803309SG)

Dear Victor,

We have checked with repairer, they are unable to undertake the repair cost $10,000.00 and they counter purpose repair cost $12,000.00 on Lump Sum basis. They also informed us that the owner keep chase them on status of her vehicle.

Kindly advise.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Thursday, 21 March 2019 12:22 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: RE: OD VEHICLE SKE 7027X (YOUR REF: 3930803309SG)

Hi Shiau Chan,

Kindly upload PARF and MV in meirmen.
I think I have already stated that all repair limit vehicle and less than 3 years left vehicle need to upload PARF and MV.
I have to keep requesting for these documents for quite a few cases now.

Hi Bryan,

Kindly ensure all your admin staffs are aware of it to avoid unnecessary delay in authorization.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Thursday, March 21, 2019 9:15 AM
To: Dally Amri, Mimi Zarina; Koh, Victor-CK; ANDY
Subject: OD VEHICLE SKE 7027X (YOUR REF: 3930803309SG)

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 19 Mar 2019

Preliminary Advice

Vehicle No	: SKE7027X	Accident Date	: 15/03/2019
Make	: AUDI A6	Policy No.	: 2100293901-06
Assignment Date	: 19/03/2019	Excess	: S$0.00
Date of Inspection	: 18/03/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S$	24,655.00
Revised Amount	:S$	16,603.00
Check Items (Estimated)	:S$	5,852.00
Total	:S$	22,455.00
Lump Sum Repair	:S$	

Total Loss Consideration

New for Old Value	:S$	
Pre-Accident Value	:S$	65,000.00
COE / PARF Rebate	:S$	54,669.00
Salvage Value	:S$	
Margin for Repair	:S$	10,331.00

Remarks

( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments : REPAIRER ASKING REPAIR COST AT $13,000.00 ON LUMP SUM BASIS. (MARGIN FOR REPAIR: $10,331.00)

Shiau Chan (LKKAuto)

From: NORA <nora.khai@premiumauto.com.sg>
Sent: Tuesday, 19 March 2019 5:09 PM
To: Shiau Chan (LKKAuto); 'Claims Dept'
Cc: SUR; Adrian Ling (LKKAuto); Guo Qiang (LKKAuto)
Subject: RE: SKE7027X- REPAIR LIMIT

Importance: High

Dear Shiau Chan ,

Owner wants the vehicle to be repaired. We proposed for 13k lumpsum.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9827 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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---

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Tuesday, 19 March 2019 2:00 PM
To: 'Nora Khai'; Claims Dept
Cc: SUR; Adrian Ling (LKKAuto); Guo Qiang (LKKAuto)
Subject: RE: SKE7027X- REPAIR LIMIT

Dear Sir/Madam,

Any updates?

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 19 Mar 2019

Preliminary Advice

Vehicle No	: SKE7027X	Accident Date	: 15/03/2019
Make	: AUDI A6	Policy No.	: 2100293901-06
Assignment Date	: 19/03/2019	Excess	: S$0.00
Date of Inspection	: 18/03/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S$	24,655.00
Revised Amount	:S$	16,603.00
Check Items (Estimated)	:S$	5,852.00
Total	:S$	22,455.00
Lump Sum Repair	:S$	

Total Loss Consideration

New for Old Value	:S$	
Pre-Accident Value	:S$	65,000.00
COE / PARF Rebate	:S$	54,669.00
Salvage Value	:S$	
Margin for Repair	:S$	10,331.00

Remarks

( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments : PENDING REPAIR COST FROM REPAIRER.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7384J
Vehicle Details	
Vehicle No.:	SKE7027X
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	A6 AVANT 2.0 TFSI MU
Primary Colour:	White
Manufacturing Year:	2012
Engine No.:	CDN252225
Chassis No.:	WAUZZZ4G5CN113214
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	$46,022.00
Original Registration Date:	27 Mar 2012
First Registration Date:	27 Mar 2012
Transfer Count:	0
Actual ARF Paid:	$46,022.00
Unused PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Mar 2022
PARF Rebate Amount:	$29,914.00
Unused COE Rebate Details	
COE Expiry Date:	26 Mar 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
COE Price:	$82,003.00
COE Rebate Amount:	$24,755.00
Total Rebate Amount:	**$54,669.00**

The information contained herein is correct as at 19 Mar 2019

OK

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Audi A6 Used Vehicle List (5 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabi
Audi A6 2.0A TFSI MU	$61,800	$14,140 /yr	11-Jan-2012	1,984 cc	-	ABS Auto Holding Pte Ltd	Availal

The A6 Has What Audi Calls A "Dynamic Chassis". It Is Aimed At Combining A Sports Car Like Ride And The Best Of Comfort, Schedule A Te
Drive Today. Viewing Is Strictly By Appointment Only. Consignme...

Office No. - 64753423
Ivan [illegible] 430077

Audi A6 2.[illegible] TFSI MU	$68,000	$16,210 /yr	19-Jan-2012	1,984 cc	135,003 km	Carro	Availal

Schedule A Test Drive Today. Viewing Is Strictly By Appointment Only.

Office No. - [illegible]146652
Fran[illegible]

Aud[illegible] TFSI MU	$80,800	$20,010 /yr	28-Feb-2012	1,984 cc	58,000 km	Prem Roy Motoring	Availal

Excellent And Original Condition, Well Maintained Interior And Exterior, Premium Automobile Agent Servicing Since Day 1, Trade In Welcome
Loan [illegible] Available. Consignment Unit. Call To Make ...

Off[illegible]
Ka[illegible]rini - 98896985

Au[illegible]	$75,888	$16,510 /yr	28-Jun-2012	1,984 cc	113,000 km	Monster Motors Pte Ltd	Availal

Superb [illegible] With Many Parts Changed And Receipt To Prove. One Owner, Authentic Mileage, Accident-Free, Drive Off With Full
Con[illegible] Please Call For Viewing And Enquiry. T...

Off[illegible]
En[illegible] - 92[illegible]669

Au[illegible]	$72,000	$14,640 /yr	23-Aug-2012	1,984 cc	94,000 km	Footprint Creative Hub	Availal

Lady [illegible] Road Tax, Accident Free, Full Service Records With Major Parts Replaced Timely, Always Park Under Shelter, Sp
Bla[illegible] Condition, Trade In Welcome, ...

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Da[illegible]

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perfo[illegible], forum discussion, commercial vehicle leasing & COE results.

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	16/03/2019 08:21
Date Of Accident	15/03/2019 06:50
Exact Location Of Accident	CTE (NEAR EXIT 14)
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKE7027X
Insured/Policyholder	
Name Of Registered Owner	LOH WEI-FANG
NRIC No	S7727384J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96177402
Alternative Phone No	OTHERS-96177402
Vehicle Particulars	
Manufacturer	AUDI
Model	A6 C7 AVANT 2.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100293901-06
Cover Note Number	
Driver	
Name of Driver	NG EUGENE
NRIC No	S7505280D
Date Of Birth	08/03/1975
Occupation	INDOOR
Date Of Driving Pass	21/09/1995
Driving Experience	23 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96177402
Fax Number	
Contact Number	OTHERS-97543727
EMail Address	NOEMAIL

Address	BLK 841 YISHUN STREET 81 #07-266
Postcode	760841
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	JQP7122 (PRIVATE CAR)
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NG GENG WEE GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes,Please state which Police Station	
Police Station Name	TRAFFIC POLICE DIVISION HQ
Police Station Address	**ROAD**: 10 UBI AVENUE 3 , **POSTCODE:** 408865 , **COUNTRY**: SINGAPORE
Police Station Contact	**TEL NO**: 65470000 - **FAX NO**:
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

REFER TO POLICE REPORT NO:T/20190315/7004

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	JQP7122
Vehicle Make/Model/Colour	TOYOTA VIOS / SILVER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MUHAMAD NOR AZWAN BIN NOR AZMI
NRIC/Passport Number	940613015767

Contact Number	+601126799749
Address	NO 65 JALAN SARINDIT 20 TAMAN SCIENTEX PASIR GUDANG JOHOR
Postcode	81700
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SGC4712D
Vehicle Make/Model/Colour	TOYOTA / SILVER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

   I understand, acknowledge, agree and consent that:

   (a) My insurer, my workshop and the General Insurance Association of Singapore ("**GIA**") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

   (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

   (ii) investigating the accident and/or my claims;

   (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

   (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

   (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")

   (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

   (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

   (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

   (e) the information so collected under (d) above may be shared / disclosed:

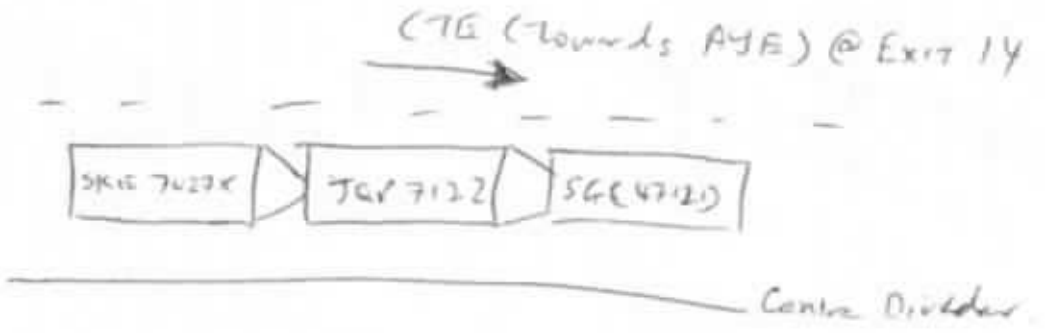
   (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or

   (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time	Driver's Signature (If driver is not the policyholder) Date & Time 15/3/2019, 9:10am	Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along CTE towards AYE at about 6.30am on 15/03/2019 when I collided into the rear of vehicle JQP 7122 after failing to stop in time. I was within the speed limit, ~~but~~ and traffic was heavy. The impact of the collision caused the vehicle JQP7122 to in turn collide with the vehicle in front of it, SGC4712D.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:
15/3/2019, 9.10am

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SINGAPORE POLICE FORCE

T/2019031 57904

Report No: T/2019031 5/7904

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470300

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made:	Vide Report No.:	Station Diary No.:
15/03/2019 10:24		

Informant's Particulars

Name of Informant: NG EUGENE			Address: APT BLK 841 YISHUN STREET 81 #07-266 SINGAPORE 760841	
ID Type / ID No.: NRIC NO / S7505280D			Contact No.: Home/Office	Mobile: 97543727
Nationality: SINGAPORE CITIZEN			Email: ngeugene@o2e.com.sg	
Sex: Male	Age: 44	Date of Birth: 08/03/1975	Type of Informant: Driver	
Race: Chinese			Language: English	Institution / School Name:
Occupation: Engineer			Driving Licence Information: Class:	Date of Expiry:

General Information of the Accident

Type of Accident:	Non-Injury Foreign Vehicle	Drink Drive: No	Date/Time of Accident: 15/03/2019 06:50	Type of Location: Straight Road
Location: CENTRAL EXPRESSWAY				
Weather: Clear		Road Surface: Dry		Road Speed Limit: 90 Km/h
Traffic Flow: Dual Carriage Way		Traffic Control: Controlled by Others e.g. Workmen		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
JQP 7122	Car	TOYOTA	Vios	Silver	Seriously Damaged	0
SGC 4712D	Car	TOYOTA		Silver	Slightly Damaged	1
SKE7027X	Car	AUDI	A6 Avant	White	Seriously Damaged	1

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date

SINGAPORE POLICE FORCE

T/201903/ 57904

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SKE7027X	AIG ASIA PACIFIC INSURANCE PTE LTD	2100293001-06	27/03/2018	26/03/2019

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	Muhamad Nor Azwan Bin Nor Azmi	ID No.	940613015767
Related Vehicle	JQP 7122 (Car)	Contact No	601126799749
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	Bahari Bin Ujang	ID No.	S1553079J
Related Vehicle	SGC 4712D (Car)	Contact No	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	NG EUGENE	ID No.	S7505280D
Related Vehicle	SKE7027X (Car)	Contact No.	97543727
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

SINGAPORE
POLICE FORCE

T/20190315/7004

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

CONTINUATION OF REPORT

Brief Details:

I was driving along CTE towards AYE (on the right-most lane) when I collided with Malaysia car JQP 7122 (driven by Mr Muhamad Nor Azwan Bin Nor Azmin) near Exit 14 after failing to stop in time. The Malaysian car had come to a stop due to traffic conditions, and I was within the speed limit. The impact caused the Malaysian car to in turn collide with the car ahead of it (SGC 4712D).

SINGAPORE
POLICE FORCE

T/2019031 5/7904

Report No. T/2019031 5/7904

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408885
Tel No: 65470000

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Informant:
The identity of the person making this report has been authenticated by SingPass. No signature is required.

Signature Of Interpreter:
Not applicable

Date/Time:
15/03/2019 10:24

Officer In Charge Of Case:
TP / TPHQ /
YEO GEAK ENG CECILIA
Contact No.: 65476404

Classification Of Case:

Authentication Stamp

NP 182

Accident Photo

AIG

CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder	: LOH WEI-FANG (LUO WEIFANG)	**Vehicle No.**	: SKE7027X
Period of Insurance	: 27 Mar 2018 To 26 Mar 2019	**Policy No.**	: 2100293901-06
Engine No.	: CDN252225	**Endorsement No.**	:
Chassis No.	: WAUZZZ4G5CN113214	**Issued Date**	: 26 Feb 2018

ABOUT THE COVER

Make/Model	: AUDI A6 C7 AVANT 2.0 TFSI MU				
Engine Capacity/Tonnage	: 1,984.00 CC	Sum Insured	: Market Value	First Year of Registration	: 2012
Driver Restriction	: NA	Off Peak Car	: No	Insuring with COE/PARF	: Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of $3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 30 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - $0 Own Damage - $800 Theft - $0 Flood Cover - $0

Section 2
Property Damage - $0

Windscreen : $100

Named Driver and Excess (where applicable)

LOH WEI-FANG (LUO WEIFANG) - $800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Co. Reg. No. 201208640D | Copyright © 2016 AIG Asia Pacific Insurance Pte. Ltd.

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit to obvious fault or agree with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.
Activation Hotline: 67428888
501 Guillemard Road Singapore 399840
Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

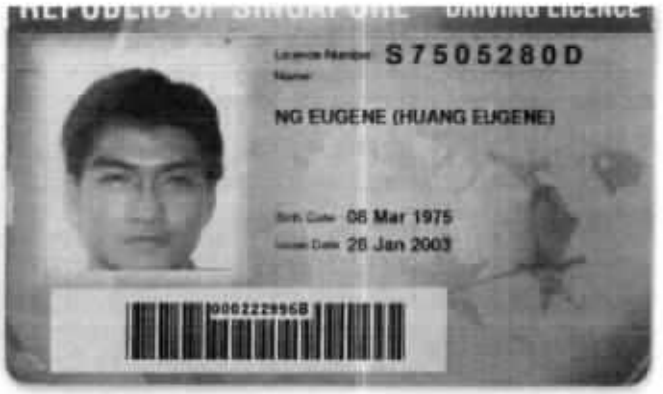
The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7505280D

Name
NG EUGENE
(HUANG EUGENE)
黄 腾 进
Race
CHINESE
Date of birth
08-03-1975
Sex
M
Country/Place of birth
SINGAPORE

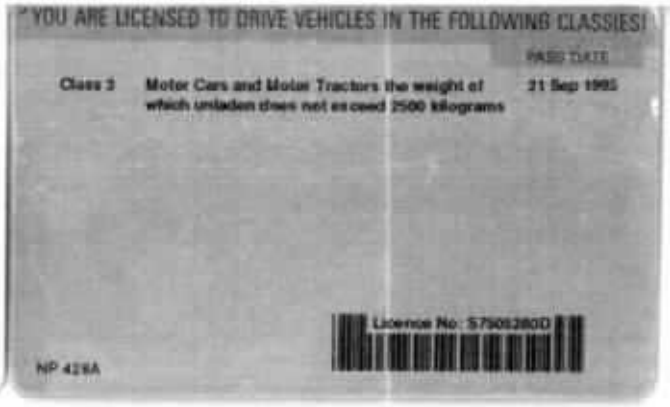
S7505280D



5462792

NRIC No. S7505280D

Date of issue
14-10-2015
Address
APT BLK 841 YISHUN STREET 81
#07-266
SINGAPORE 760841



Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0342/2019/GW
Date	:	16-Mar-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Loh Wei-Fang
Address	:	554 Miltonia Close #02-76 Singapore 768121
Telephone	:	HP +65 96177402
Type of Claim	:	Own Damage claims
Policy No.	:	2100293901-06
Vehicle No	:	**SKE 7027 X**
Model Code	:	Audi A6 Avant 2.0 TFSI
Model / Year	:	27/3/2012
Engine No	:	CDN 25225
Chassis No	:	WAUZZZ4G5VN113214
Mileage	:	164591 KM
Date In	:	15-Mar-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	15-Mar-19
Place of Accident	:	CTE (NEAR EXIT 14)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKE 7027 X

S/n	Nature of Jobs			Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N	$	480.00	
2	To dismantle and renew fornt bumper, bonnet and both headlights. Re-align both front fenders. Re-organise front crash management components. Reinstall all parts removed.	500	$	3,100.00	~~2250~~ ~~1750~~ 1500
3	To repsray front bumper , bonnet and lhs front fender.	550	$	2,500.00	1650
4	To carry out diagnostic check.	S/N	$	192.00	
	TOTAL LABOUR CHARGES	:	**$**	**6,272.00**	4072

Premium Automobiles
55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKE 7027 X

S/N	Parts Description			Damaged Parts & Prices S/Nett	Remark
1	FRONT BUMPER / RE		$	2,443.00	/ 1954.40
2	FRONT BUMPER FIXING PARTS X NN		$	249.00	X
3	RADIATOR GRILLE / CRA		$	1,227.00	/ 981.60
4	FRONT BUMPER SENSOR SUPPORT-LH / } MEC		$	61.00	/ 48.48
5	FORNT BUMPER SENSOR SUPPORT-RH /		$	61.00	/ 48.48
6	RADIATOR GRILLE COVER / CRA		$	33.00	/ 26.18
7	FRONT BUMPER GRILLE-LH / MIS		$	139.00	/ 111.20
8	FRONT BUMPER END CAP-LH ✓ ~~RE~~ MIS.		$	36.00	28.16 ✓
9	FOAM FILLER PIECE / CRA		$	90.00	/ 71.76
10	FRONT BUMPER SIDE REINFORCEMENT ✓ BT		$	754.00	602.20 ✓
11	FRONT BUMPER SUPPORT X NN	2	$	23.00	X
12	FRONT BUMPER COVER ✓ Cut		$	112.00	89.20 ✓
13	SIGN " CAUTION " / MEC		$	13.00	/ 9.76
14	FRONT SENSOR / DM	2	$	419.00	/ 140
15	FRONT SENSOR SEAL RING / MEC	4	$	5.00	/ 2
16	HEADLIGHT-LH/RH < LH ?✓ RH- CRA BR	2	$	6,100.00	3050 4880
17	HEADLIGHT MOUNTING-LH/RH ✓ CRA	2	$	214.00	171.20 ✓
18	BONNET X ~~RE~~ Repair		$	4,965.00	/ X
19	BONNET ATTACHMENT PARTS X } NN		$	130.00	X
20	BONNET CATCH HOOK X		$	127.00	X
	SUB TOTAL SPARE PARTS	:		**$ 17,201.00**	

All charges are not inclusive of GST.
Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles
55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKE 7027 X

S/N	Parts Description			Damaged Parts & Prices S/Nett	Remark
21	BONNET LOCK BAR		$	90.00	
22	BONNET LID LOCK WITH MICRO	2	$	391.00	
23	AIR CONDITIONER STICKER		$	18.00	
24	FRONT AIR DUCT-LH/RH	2	$	58.00	
25	FRONT NO. PLATE	S/N	$	25.00	
26	SUNDRIES		$	600.00	
	TOTAL SPARE PARTS	:	**$**	**18,383.00**	
	TOTAL LABOUR CHARGES		**$**	**6,272.00**	
	GRAND TOTAL		**$**	**24,655.00**	

All charges are not inclusive of GST.
Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name	:	5 Days.
Surveyed Date	:	Not Authorised.
Authorised Date	:	before paint photos
Excess Cost	:	Guo Qiang – 8288 0282
Liability	:	18/3/19.
Remarks	:	

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

L&K Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept **Tel: 6841 0055 / Fax: 6256 4315**	**Estimate No.** **Date** **Service Advisor** **Pages** **Regn No** **Model No**	PA/OD/0342/2019/GW 26-Mar-19 CHANG 1 of 1 SKE 7027 X AUDI A6 C7 AVANT 2.0 TFSI

Quantity	Description		Unit Price	Amount
Parts				
1	FRONT BUMPER GRILLE - RH BR / ~~LH / RH / BR~~	X NN	S 139.00	111.20
2	FRONT WHEEL SPOILER - LH/RH	2	S 483.00	X
3	HEADLIGHT WASHER CYLINER - LH/RH LH / RH / BR	2	S 431.00	744.80
	GRAND TOTAL	:	**$ 1,053.00**	

Steve 27/3/19 11.10 am

For Premium Automobiles Pte Ltd

Authorised Signature

WIP: 4638/

Premium Automobiles
55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKE 7027 X

S/N	Parts Description			Damaged Parts & Prices S/Nett	Remark
1	FRONT BUMPER / RL		$	2,443.00	
2	FRONT BUMPER FIXING PARTS ?		$	249.00	
3	RADIATOR GRILLE / CRA		$	1,227.00	
4	FRONT BUMPER SENSOR SUPPORT-LH / GREC		$	61.00	
5	FORNT BUMPER SENSOR SUPPORT-RH /		$	61.00	
6	RADIATOR GRILLE COVER / CRA		$	33.00	
7	FRONT BUMPER GRILLE-LH / MIS		$	139.00	
8	FRONT BUMPER END CAP-LH ? MIS /		$	36.00	
9	FOAM FILLER PIECE / CRA		$	90.00	
10	FRONT BUMPER SIDE REINFORCEMENT ? DD /		$	754.00	
11	FRONT BUMPER SUPPORT ?	2	$	23.00	
12	FRONT BUMPER COVER ? (Top cover) DR		$	112.00	
13	SIGN " CAUTION " / REC		$	13.00	
14	FRONT SENSOR / DM	2	$	419.00	
15	FRONT SENSOR SEAL RING / REC	4	$	5.00	
16	HEADLIGHT-LH/RH < LH? RH- CRA . LH / DR	2	$	6,100.00	
17	HEADLIGHT MOUNTING-LH/RH ? RH / LH / DR	2	$	214.00	
18	BONNET / BT		$	4,965.00	
19	BONNET ATTACHMENT PARTS ?		$	130.00	
20	BONNET CATCH HOOK ?		$	127.00	
	SUB TOTAL SPARE PARTS	:	**$**	**17,201.00**	

All charges are not inclusive of GST.
Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Steve 27/3/19 11.10 am

Premium Automobiles
55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKE 7027 X

S/N	Parts Description			Damaged Parts & Prices S/Nett	Remark
21	BONNET LOCK BAR ?		$	90.00	
22	BONNET LID LOCK WITH MICRO ?	2	$	391.00	
23	AIR CONDITIONER STICKER ?		$	18.00	
24	FRONT AIR DUCT-LH/RH ?	2	$	58.00	
25	FRONT NO. PLATE / BR.	S/N	$	25.00	
26	SUNDRIES ?		$	600.00	
	TOTAL SPARE PARTS	:	**$**	**18,383.00**	
	TOTAL LABOUR CHARGES		**$**	**6,272.00**	
	GRAND TOTAL		**$**	**24,655.00**	

All charges are not inclusive of GST.
Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

+ front bumper grille - RH BR /
+ front wheel spoiler - LH & RH
+ headlight cylinder - LH & RH

29708

Shiau Chan (LKKAuto)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 10 June 2019 3:39 PM
To: Guo Qiang (LKKAuto); Shiau Chan (LKKAuto); SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: FINAL EVISION - SKE7027X - OD AIG - SURVEYED 18 MAR 19
Attachments: PA03422019 -SKE 7027 X- A6 C7 AVANT 2.0 TFSI - FRONT (AIG) + SUPP.xlsx; RESURVEY - SKE7027X.pdf

Hi Guo Qiang and all,

Revised estimate and re-survey documents is attached.

Please confirm limit repair cost of $13,000.00 @ 6 days.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0342/2019/GW
Date	:	16-Mar-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Guo Qiang
6 days of repairs - ok - jb - 10 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Loh Wei-Fang
Address	:	554 Miltonia Close #02-76 Singapore 768121
Telephone	:	HP +65 96177402
Type of Claim	:	Own Damage claims
Policy No.	:	2100293901-06
Vehicle No	:	**SKE 7027 X**
Model Code	:	Audi A6 Avant 2.0 TFSI
Model / Year	:	27/3/2012
Engine No	:	CDN 25225
Chassis No	:	WAUZZZ4G5VN113214
Mileage	:	164591 KM
Date In	:	15-Mar-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	15-Mar-19
Place of Accident	:	CTE (NEAR EXIT 14)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKE 7027 X

S/n	Nature of Jobs			Estimated Charges		*Surveyor's Recommendation*
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N	$	480.00	$	*480.00*
2	To dismantle and renew fornt bumper, bonnet and both headlights. Re-align both front fenders. Re-organise front crash management components. Reinstall all parts removed. *(Repair bonnet $250.00 / Replaced lhs headlamp - $250.00 = $500.00 added)*		$	3,100.00	$	*2,250.00*
3	To repsray front bumper , bonnet and lhs front fender.		$	2,500.00	$	*1,650.00*
4	To carry out diagnostic check.	S/N	$	192.00	$	*192.00*
	TOTAL LABOUR CHARGES	:	**$**	**6,272.00**	$	*4,572.00*

Premium Automobiles
55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKE 7027 X

S/N	Parts Description		Damaged Parts & Prices S/Nett		Remark
					parts -20%
1	FRONT BUMPER	$	2,443.00	$	*1,954.40*
2	FRONT BUMPER FIXING PARTS	$	249.00		
3	RADIATOR GRILLE	$	1,227.00	$	*981.60*
4	FRONT BUMPER SENSOR SUPPORT-LH	$	61.00	$	*48.48*
5	FORNT BUMPER SENSOR SUPPORT-RH	$	61.00	$	*48.48*
6	RADIATOR GRILLE COVER	$	33.00	$	*26.08*
7	FRONT BUMPER GRILLE-LH	$	139.00	$	*111.20*
8	FRONT BUMPER END CAP-LH	$	36.00	$	*28.16*
9	FOAM FILLER PIECE	$	90.00	$	*71.76*
10	FRONT BUMPER SIDE REINFORCEMENT	$	754.00	$	*602.80*
11	FRONT BUMPER SUPPORT	2 $	23.00		
12	FRONT BUMPER COVER	$	112.00	$	*89.20*
13	SIGN " CAUTION "	$	13.00	$	*9.76*
14	FRONT SENSOR	2 $	419.00	$	*140.00*
15	FRONT SENSOR SEAL RING	4 $	5.00	$	*2.00*
16	HEADLIGHT-LH/RH	2 $	6,100.00	$	*4,880.00*
17	HEADLIGHT MOUNTING-LH/RH	2 $	214.00	$	*171.20*
18	BONNET	$	4,965.00		
19	BONNET ATTACHMENT PARTS	$	130.00		
20	BONNET CATCH HOOK	$	127.00		
	SUB TOTAL SPARE PARTS :	**$**	**17,201.00**	**$**	***9,165.12***

All charges are not inclusive of GST.
Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles
55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKE 7027 X

S/N	Parts Description				Damaged Parts & Prices S/Nett		Remark
		c/f				$	*9,165.12*
21	BONNET LOCK BAR			$	90.00		
22	BONNET LID LOCK WITH MICRO		2	$	391.00		
23	AIR CONDITIONER STICKER			$	18.00		
24	FRONT AIR DUCT-LH/RH		2	$	58.00		
25	FRONT NO. PLATE	S/N		$	25.00	$	*25.00*
26	***Added parts - see attached***			*$*	*1,053.00*	*$*	*456.00*
26	SUNDRIES			$	600.00	*$*	*90.24*
	TOTAL SPARE PARTS	:		**$**	**19,436.00**	*$*	*9,736.36*
	TOTAL LABOUR CHARGES			**$**	**6,272.00**	*$*	*4,572.00*
	GRAND TOTAL			**$**	**25,708.00**	*$*	*14,308.36*

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept **Tel: 6841 0055 / Fax: 6256 4315**	**Estimate No.** **Date** **Service Advisor** **Pages** **Regn No** **Model No**	PA/OD/0342/2019/GW 26-Mar-19 CHANG 1 of 1 SKE 7027 X AUDI A6 C7 AVANT 2.0 TFSI

Quantity	Description		Unit Price	Amount
Parts				
1	FRONT BUMPER GRILLE - RH		$ 139.00	*$ 111.20*
2	FRONT WHEEL SPOILER - LH/RH	2	$ 483.00	
3	HEADLIGHT WASHER CYLINER - LH/RH	2	$ 431.00	*$ 344.80*
	GRAND TOTAL	:	**$ 1,053.00**	***$ 456.00***

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKE 7027 X

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0342/2019/KK

22 July 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Dear Sir,

RE: INSURANCE CLAIM FOR SKE 7027 X, Audi A6 AVANT 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SKE 7027 X** claimant, **Ms. Loh Wei Fang,** please find the related document per attached.

1. A copy of the Original invoice no. 85014045 – S$13,482.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SKE 7027 X

Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:36

Company Reg.No.199902271W
GST Reg.No.199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85014045
Date : 19/07/2019
Order : SKE7027X
Term : 30

Account : A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No: SKE7027X (V 17670) Regn Date: 27/03/2012 Mileage: 164594 WIP No : 46381

Model : A6 C7 AVANT 2.0 TFSI MU Chassis: WAUZZZ4G5CN113214 Engine CDN 252225 DEPT : U

You have been assisted by:- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	To carry out contractial LIMIT repair basis as agreed	13,000.00	1.00	13,000.00
Q	EXC	Insurance Excess/Liability	-400.00	1.00	-400.00

Parts	0.00
Labour	0.00
Sublet	13,000.00
Menus	0.00
Lubricant	0.00

Sub- Total	12,600.00
7% GST	882.00
Grand Total	13,482.00

PREMIUM AUTOMOBILES PTE LTD
22/7

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKE 7027 X

Norah Khai — from
6768 9828 — Telephone +65-
6841 1183 — Telefax +65-
Mobile +65-
Body Repair — Our department
Your Claim Ref
PA/OD/0342/2019/DY — Our Ref
3rd February 2019 — Date
1 — total pages

Premium Automobiles Pte
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model	:	Audi A6 Avant 2.0 TFSI
Vehicle Chassis No.	:	WAUZZZ4G3BN006516
Vehicle Regn No.	:	**SKE 7027 X**
Vehicle Mileage	:	164591 KM
Vehicle Owner	:	Ms. Loh Wei Fang
Certificate No	:	2100293901-06
Own Damage Excess	:	$428.00 (Inclusive 7%GST)
Accident Date	:	15/03/2019
Place	:	CTE (Near Exit 14)
Repair Cost	:	$13,482
WIP No.	:	46381
Repairer's Name	:	Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time : 11 am

Date : 3/4/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Mar 2019 17:10		19 Mar 2019 11:18 Edit Adj Rpt	**S$13,000.00** Edit Estimates	**S$13,000.00** View Rpt		**Pending for Survey Report** Cancel Case

Main | Reference | Claim Details | Documents | Show All

CLAIM SUBFOLDER DETAILS **[Created by insurer]**

Insured:	**LOH WEI-FANG**, ID: S7727384J		
Vehicle Reg. No.:	**SKE7027X**	Date of Loss:	15/03/2019 06:00 - :59 [**83** Months and **16** Days From LTA Reg Date (Man Yr)]
Claim Type:	**OD** / 3930803309SG	Policy/Cover Note No.:	2100293901-06 (Comprehensive)
		Excess:	S$400.00
Repairer:	**Premium Automobiles Pte Ltd (UBI)** 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	**AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000 ... [Handled by **Daily Amri, Mimi Zarina**] MimiZarina.DailyAmri@aig.com		
Adjuster:	**LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **XING GUO QIANG**] ... [**Final Rpt** due 28/03/2019]		
Driver/Custodian:	NG EUGENE (44 / Male) , NRIC: S7505280D, Tel: +6596177402 Email: NOEMAIL		

ASSOCIATED MAIL RECEIVED View All | Compose Case Mail

- AIG_SG (25/03/2019): **Alert - Adj Mandate Approved (S$13000.00) - SKE7027X - Claim Handler: Daily Amri...**
- AIG_SG (21/03/2019): **Alert - Adj Mandate Approved (S$10000.00) - SKE7027X - Claim Handler: Daily Amri...**
- AIG_SG (20/03/2019): **SKE7027X / OD / 15/03/2019 / Coverage & Excess update**

ALL ASSOCIATED TASKS View All | Search Tasks | Create New Task | Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKE7027X (3930803309SG)**
OD
Mar 15 2019 6:50AM
[LOH WEI-FANG]
Premium Automobiles Pte Ltd

Upload Documents | Upload Photos | Compose New Letter | Upload Video | Upload Audio

View: View in Browser

Video — 1 per page

No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	16/03/19 08:51	**Video - Accident** [Linked Accident Report Documents]		Load MP4	

Assessment Reports — 1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/03/19 17:11	**Adjuster Immediate Advice**		Load HTM	
2	19/03/19 17:17	**Adjuster Immediate Advice**		Load HTM	
3	22/03/19 15:20	**Adjuster Immediate Advice**		Load HTM	

Photos/Images — 3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/03/19 12:04	**General View**		Load JPG	☑
2	19/03/19 12:04	**General View**		Load JPG	☑
3	19/03/19 12:04	**General View**		Load JPG	☑
4	19/03/19 12:04	**General View**		Load JPG	☑
5	19/03/19 12:04	**General View**		Load JPG	☑
6	19/03/19 12:04	**General View**		Load JPG	☑
7	19/03/19 12:04	**General View**		Load JPG	☑
8	19/03/19 12:04	**General View**		Load JPG	☑
9	19/03/19 12:04	**General View**		Load JPG	☑
10	19/03/19 12:04	**General View**		Load JPG	☑
11	19/03/19 12:04	**General View**		Load JPG	☑
12	19/03/19 12:04	**General View**		Load JPG	☑
13	19/03/19 12:04	**General View**		Load JPG	☑
14	19/03/19 12:04	**General View**		Load JPG	☑
15	19/03/19 12:04	**General View**		Load JPG	☑
16	19/03/19 12:04	**General View**		Load JPG	☑
17	19/03/19 12:04	**General View**		Load JPG	☑
18	19/03/19 12:04	**General View**		Load JPG	☑
19	19/03/19 12:04	**General View**		Load JPG	☑
20	19/03/19 12:04	**General View**		Load JPG	☑
21	19/03/19 12:04	**General View**		Load JPG	☑
22	19/03/19 12:04	**General View**		Load JPG	☑
23	19/03/19 12:04	**General View**		Load JPG	☑
24	19/03/19 12:04	**General View**		Load JPG	☑
25	19/03/19 12:04	**General View**		Load JPG	☑
26	19/03/19 12:04	**General View**		Load JPG	☑
27	19/03/19 12:04	**General View**		Load JPG	☑
28	19/03/19 12:04	**General View**		Load JPG	☑
29	19/03/19 12:04	**General View**		Load JPG	☑
30	19/03/19 12:04	**General View**		Load JPG	

Video				1 per page	☑
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
					☑
31	19/03/19 12:04	General View	❶	Load JPG	☑
32	19/03/19 12:04	General View	❶	Load JPG	☑
33	19/03/19 12:04	General View	❶	Load JPG	☑
34	19/03/19 12:04	General View	❶	Load JPG	☑
35	19/03/19 12:04	Odometer Reading	❶	Load JPG	☑
36	19/03/19 12:04	Chassis Number	❶	Load JPG	☑
37	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
38	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
39	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
40	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
41	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
42	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
43	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
44	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
45	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
46	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
47	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
48	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
49	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
50	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
51	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
52	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
53	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
54	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
55	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
56	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
57	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
58	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
59	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
60	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
61	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
62	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
63	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
64	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
65	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑
66	14/06/19 09:01	Dismantled Parts	❶	Load JPG	☑

Documentation				1 per page	☑
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/03/19 12:03	Singapore Accident Statement	❶	Load PDF	
2	19/03/19 12:03	Police Report	❶	Load PDF	
3	19/03/19 12:03	Certificate of Insurance	❶	Load PDF	
4	19/03/19 12:03	Driver's Driving License	❶	Load PDF	
5	19/03/19 12:03	ESTIMATE	❶	Load PDF	
6	21/03/19 13:20	MARKET VALUE ADVERTISMENT	❶	Load PDF	
7	21/03/19 13:20	Log card (if available)	❶	Load PDF	
8	22/03/19 15:22	AUDI A6 AVANT MV ADVERTISMENT	❶	Load PDF	
9	22/03/19 16:17	AUDI A6 AVANT ADVERTISTMENT	❶	Load PDF	
10	28/03/19 10:59	SUPPLEMENTARY LIST	❶	Load PDF	
11	30/07/19 15:37	Workshop Invoice	❶	Load PDF	
12	30/07/19 15:37	Discharge Voucher	❶	Load PDF	
13	30/07/19 15:38	Supplementary	❶	Load PDF	

Linked Accident Report Documents

View View in Browser

Video			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	16/03/19 08:51	Video - Accident		Load MP4	

Assessment Reports			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	16/03/19 08:55	Accident Statement		Load HTM	

Photos/Images			3 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	16/03/19 08:43	Police Report		Load JPG	
2	16/03/19 08:43	Police Report		Load JPG	
3	16/03/19 08:43	Police Report		Load JPG	
4	16/03/19 08:43	Police Report		Load JPG	
5	16/03/19 08:47	Accident Photo		Load JPG	
6	16/03/19 08:47	Accident Photo		Load JPG	
7	16/03/19 08:47	Accident Photo		Load JPG	
8	16/03/19 08:47	Accident Photo		Load JPG	
9	16/03/19 08:48	Accident Photo		Load JPG	
10	16/03/19 08:48	Accident Photo		Load JPG	
11	16/03/19 08:48	Accident Photo		Load JPG	
12	16/03/19 08:48	Accident Photo		Load JPG	
13	16/03/19 08:48	Accident Photo		Load JPG	
14	16/03/19 08:48	Accident Photo		Load JPG	
15	16/03/19 08:48	Accident Photo		Load JPG	
16	16/03/19 08:48	Accident Photo		Load JPG	
17	16/03/19 08:48	Accident Photo		Load JPG	
18	16/03/19 08:48	Accident Photo		Load JPG	
19	16/03/19 08:48	Accident Photo		Load JPG	
20	16/03/19 08:48	Accident Photo		Load JPG	

Documentation			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	16/03/19 08:42	Sketch Plan		Load JPG	
2	16/03/19 08:42	Sketch Plan #2		Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19004924/GQD3E2
Date: 30/07/2019

REFERENCE

Insured/Claimant:	LOH WEI-FANG	Policy No:	2100293901-06		
Date of Loss:	15/03/2019	Nature of Claim:	OD	Claim No:	3930803309SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	**SKE7027X**		
Make & Model:	AUDI A6, 2.0 TFSI (A)	Engine No:	CDN252225
Reg. Date:	27/03/2012 (Man. Year: 2012)	Chassis No:	WAUZZZ4G5CN113214
Colour:	White	Odometer:	164591 km
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S$70,000.00		
Sum Insured (S$):	**Market Value/New Car Price**		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:		Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	255/40Z R19	Rear Tyre Size:	255/40Z R19
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	19,322.00	9,736.36	9,585.64	49.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,272.00	3,822.00	2,450.00	39.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S$)	**25,594.00**	**13,558.36**	**12,035.64**	**47.03**
Approved Total (Overridden) (S$)		**13,000.00**		
- Excess (S$)	400.00	400.00	0.00	0.00
(S$)	25,194.00	12,600.00	12,594.00	49.99
+ GST 7.00/7.00% (S$)	1,763.58	882.00	881.58	49.99
Nett Amount (S$)	**26,957.58**	**13,482.00**	**13,475.58**	**49.99**

INSPECTION

Date of Assignment:	19/03/2019		
Date Inspected:	18/03/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	6.0 days		

Adjuster: XING GUO QIANG **Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,443.00 FS	*1,954.40 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	249.00 FS	*- FS
3	1		*RADIATOR GRILLE	Cracked	1,227.00 FS	*981.60 FS
4	1		*FRONT BUMPER SENSOR SUPPORT - LH	Necessary	61.00 FS	*48.48 FS
5	1		*FRONT BUMPER SENSOR SUPPORT - RH	Necessary	61.00 FS	*48.48 FS
6	1		*RADIATOR GRILLE COVER	Cracked	33.00 FS	*26.08 FS
7	1		*FRONT BUMPER GRILLE - LH	Missing	139.00 FS	*111.20 FS
8	1		*FRONT BUMPER END CAP - LH	Missing	36.00 FS	*28.16 FS
9	1		*FOAM FILLER PIECE	Cracked	90.00 FS	*71.76 FS
10	1		*FRONT BUMPER SIDE REINFORCEMENT	Bent	754.00 FS	*602.80 FS
11	2		*FRONT BUMPER SUPPORT	Not Necessary	23.00 FS	*- FS
12	1		*FRONT BUMPER COVER	Cut	112.00 FS	*89.20 FS
13	1		*SIGN CAUTION	Necessary	13.00 FS	*9.76 FS
14	2		*FRONT SENSOR	Damaged	419.00 FS	*140.00 FS
15	4		*FRONT SENSOR SEAL RING	Necessary	5.00 FS	*2.00 FS
16	2		*HEADLIGHT - LH/RH	N/S Broken / O/S Cracked	6,100.00 FS	*4,880.00 FS
17	2		*HEADLIGHT MOUNTING - LH/RH	Cracked	214.00 FS	*171.20 FS
18	1		*BONNET	Repair	4,965.00 FS	*- FS
19	1		*BONNET ATTACHMENT PARTS	Not Necessary	130.00 FS	*- FS
20	1		*BONNET CATCH HOOK	Not Necessary	127.00 FS	*- FS
21	1		*BONNET LOCK BAR	Not Necessary	90.00 FS	*- FS
22	2		*BONNET LID LOCK WITH MICRO	Not Necessary	391.00 FS	*- FS
23	1		*AIR CONDITIONER STICKER	Not Necessary	18.00 FS	*- FS
24	2		*FRONT AIR DUCT - LH/RH	Not Necessary	58.00 FS	*- FS
25	1		*FRONT NO. PLATE	Bent	25.00 FS	*25.00 FS
26	1		*SUNDRIES	Necessary	600.00 FS	*90.24 FS
27	1		*FRONT BUMPER GRILLE - RH	Broken	111.20 FS	*111.20 FS
28	2		*FRONT WHEEL SPOILER - LH/RH	Not Necessary	483.00 FS	*- FS
29	2		*HEADLIGHT WASHER CYLINDER - LH/RH	Broken	344.80 FS	*344.80 FS
				Total Parts (S$)	**19,322.00**	**9,736.36**

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	**TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.**	New	480.00	480.00
2	**TO DISMANTLE AND RENEW FRONT BUMPER, BONNET AND BOTH HEADLIGHTS. RE-ALIGN BOTH FRONT FENDERS. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED**	New	3,100.00	1,500.00
3	**TO RESPRAY FRONT BUMPER, BONNET AND LHS FRONT FENDER**	New	2,500.00	1,650.00
4	**TO CARRY OUT DIAGNOSTIC CHECK**	New	192.00	192.00
		Gross Labour Cost (S$)	**6,272.00**	**3,822.00**

Report was unsubmitted during this print-out.

< END OF ESTIMATES >