

Adrian Meniman

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured _____

Policy No. 1700063538-01

Claims No. _____

Sum Insured: _____ Excess: 300/-

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 115K.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 88.3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SJW9318K. Yr Regn: 2017 / Oct.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 Sedan. cc 1395

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 37818 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WA422F48HA182190

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / STD / STD A/Rim or

Tyre Size: F: 235/40R18 -

R: 235/40R18 -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 13/3/19 D.O.I. 19/03/19

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD AIG

SJW9318K - CC3/AIG/8012070/Avd302

Date: 13/3/19

6/6/19 Final fig \$6514.52 (Red 15,062.48, 70%) Confirmed by email

RECEIVED 8 AUG 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 31/7 - typist

2)

3)

4)

5)

6)

Pref. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

200

S + RS, SI

Photos

Others

TOTAL

11

211

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 21 March 2019 1:21 PM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SJW 9318 K

Dear Sir/madam,

Excess at \$300

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 19 March 2019 12:13 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SJW 9318 K

Dear All,

Survey had carry out on this morning. Kindly assist follow up on excess amount.

Thank you.

Best regards,

Kelvin khoo

Premium Automobiles Pte Ltd (Reg No 159962271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2770C
Vehicle Details	
Vehicle No.:	SJW9318K
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	CVN041396
Chassis No.:	WAUZZZF48HA182190
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,096.00
Original Registration Date:	11 Oct 2017
First Registration Date:	11 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$26,935.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Oct 2027
PARF Rebate Amount:	\$20,201.00
Intended COE Rebate Details	
COE Expiry Date:	10 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,109.00
COE Rebate Amount:	\$41,155.00
Total Rebate Amount:	\$61,356.00

The information contained herein is correct as at 20 Mar 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN LI NGOH JOSEPHINE
Period of Insurance : 11 Oct 2018 To 10 Oct 2019
Engine No. : CVND41396
Chassis No. : WAUZZZF48HA182190

Vehicle No. : SJW9318K
Policy No. : 1700063538-01
Endorsement No. :
Issued Date : 31 Aug 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc: Optional

* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN LI NGOH JOSEPHINE : \$500 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 35 Ubi Road 1 Singapore 408699 63962020

For other Approved Reporting Centres/Audited Repairers, please contact our 24-hour accident emergency hotline at +65 6358 5200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0504125268

PREMIUM LEASING - MPL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. Tan

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

AIGASIA.PACIFIC

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1682770C



TAN LI NGOH JOSEPHINE

陳麗娥

CHINESE

Date of Birth

22-07-1965

Country of Birth

JOHORE

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1682770C



TAN LI NGOH JOSEPHINE

陳麗娥

CHINESE

Date of Birth

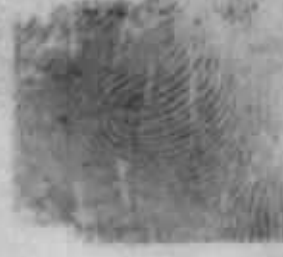
22-07-1965

Country of Birth

JOHORE



NRIC No. S1682770C



Issue Date

21-08-1993

30 JAMBOL PLACE
SINGAPORE 119357

NRIC No. S1682770C

Date: 31/01/2010 (R) No: 0403838



NRIC No. S1682770C



Issue Date

21-08-1993

30 JAMBOL PLACE
SINGAPORE 119357

NRIC No. S1682770C

Date: 31/01/2010 (R) No: 0403838

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

License Number: **S0231267J**

Name: **WONG CHEONG KEEN JEREMY**

Birth Date: **09 Sep 1951**

Issue Date: **06 Feb 2003**

100185664J

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S0231267J**

WONG CHEONG KEEN JEREMY

黃長堅

Race: **CHINESE**

Date of Birth: **09-09-1951** Sex: **M**

Country of Birth: **SINGAPORE**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class 3 **Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms**

PASS DATE: **27 Dec 1971**

NP 428A

License No: **S0231267J**

12078

NRIC No: **S0231267J**

30 JAMBOL PLACE
SINGAPORE 119357

NRIC No: **S0231267J**

Date: **31/01/2010 (R)** No: **6403837**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/03/2019 12:14
Date Of Accident	13/03/2019 17:45
Exact Location Of Accident	EXIT OF RAFFLES LINK INTO RAFFLES BOULEVARD RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJW9318K
Insured/Policyholder	
Name Of Registered Owner	TAN LI NGOH JOSEPHINE
NRIC No	S1682770C
Email Address	JOSEPHINEINTAN22@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96729925
Alternative Phone No	OTHERS-96729925

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700063538-01
Cover Note Number	

Driver

Name of Driver	WONG CHEONG KEEN JEREMY
NRIC No	S0231267J
Date Of Birth	09/09/1951
Occupation	INDOOR
Date Of Driving Pass	27/12/1971
Driving Experience	47 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97513630
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	30 JAMBOL PLACE
Postcode	119357
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 13TH MARCH 2019, AT ABOUT 5.45PM, I WAS DRIVING ALONG RAFFLES LINK TO MERGE INTO RAFFLES BOULEVARD. IN FRONT OF ME WAS VEHICLE, SFT8818D. I WAS DRIVING SLOWLY AND STOPPED BEHIND SAID VEHICLE (SFT8818D) AT EXIT OF RAFFLES LINK. WHEN THE SAID VEHICLE DROVE OFF RAPIDLY, I DROVE SLOWLY, WHILE LOOKING OUT FOR VEHICLES COMING ON LEFT IN RAFFLES BOULEVARD. WHEN I LOOK IN FRONT AGAIN, I WAS SURPRISED THAT VEHICLE SFT8818D, HAD STOPPED (THOUGH THE LANE ON THE LEFT WAS CLEAR). UNFORTUNATELY, IT WAS TOO LATE TO STOP MY VEHICLE IN TIME TO PREVENT THE COLLISION BETWEEN THE TWO VEHICLES.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFT8818D
Vehicle Make/Model/Colour	MERCEDES
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report ~~correctly~~ the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

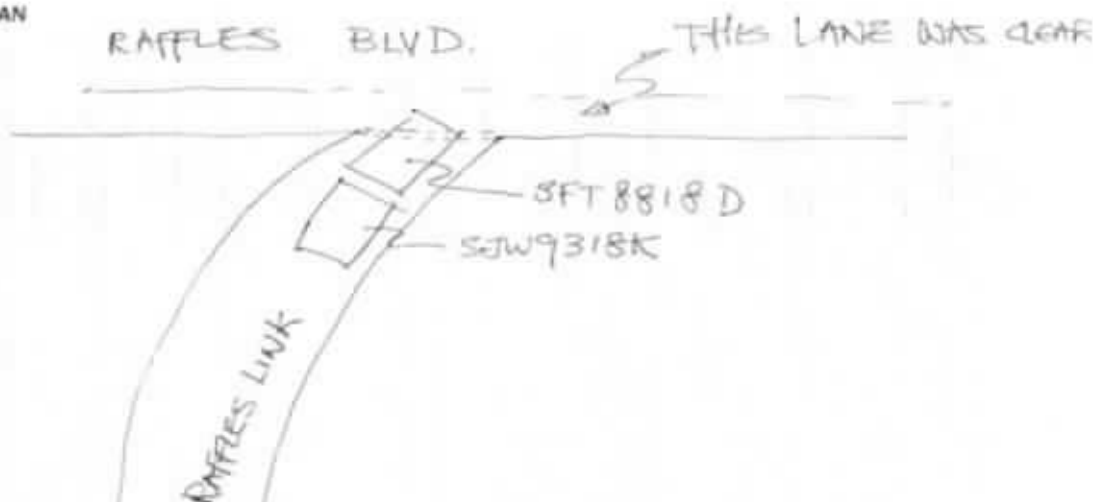
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 13TH MARCH 2019 AT ABOUT 5:45 PM, I WAS DRIVING ALONG RAFFLES LINK TO MERGE INTO RAFFLES BOULEVARD. IN FRONT OF ME WAS VEHICLE SFT8818D. I WAS DRIVING SLOWLY AND STOPPED BEHIND SAID VEHICLE (SFT8818D) AT EXIT OF RAFFLES LINK. WHEN THE SAID VEHICLE DROVE OFF RAPIDLY, I DROVE SLOWLY, WHILE LOOKING OUT FOR VEHICLES COMING ON LEFT IN RAFFLES BOULEVARD. WHEN I LOOK IN FRONT AGAIN, I WAS SURPRISED THAT VEHICLE SFT8818D HAD STOPPED (THOUGH THE LANE ON THE LEFT WAS CLEAR). UNFORTUNATELY, IT WAS TOO LATE TO STOP MY VEHICLE IN TIME TO PREVENT THE COLLISION BETWEEN THE TWO VEHICLES.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0334/2019/GW
Date	:	14-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Tan Li Nghog Josephine
Address	:	30 Jambol Place Singapore 119357
Telephone	:	HP +65 96729925
Type of Claim	:	Own Damage Claims
Policy No.	:	1700063538-01
Vehicle No	:	SJW 9318 K
Model Code	:	Audi A4 Sedan 1.4 TFSI S
Model / Year	:	11/10/2017
Engine No	:	CVN 041396
Chassis No	:	WAUZZZF48HA182190
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	13-Mar-19
Place of Accident	:	Exit of Raffles link Into Raffles BLVD Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJW 9318 K

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove ,check and reinstall front wire harness for headlights , horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper, lhs fornt fender and lhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00 500 ✓	✓
3	To respray front bumper and lhs front fender.	\$ 1,500.00 550 ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>4,152.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJW 9318 K**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>re-hand</i>	S 1,946.00	✓ 1556.80
2	FRONT BUMPER FIXING PARTS <i>new</i>	S 258.00	+
3	FRONT BUMPER SECURING STRIP <i>new</i>	S 64.00	+
4	FRONT BUMPER GRILLE-CENTER <i>not new crumpled.</i>	S 178.00	+ 142.40
5	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE <i>new</i>	S 191.00	+
6	FRONT BUMPER AIR GUIDE -LH <i>new</i>	S 56.00	+
7	RADIATOR GRILLE <i>crumpled</i>	S 1,053.00	✓ 812.40
8	FRONT BUMPER AIR GUDIE GRILLE-LH <i>new</i>	S 123.00	+
9	FRONT BUMPER CARRIER <i>not new sent.</i>	S 733.00	7 586
10	FRONT FOAM FILLER PIECE <i>not new crumpled</i>	S 113.00	7 90.40
11	FRONT BUMPER COVER <i>new</i>	S 116.00	+
12	FRONT BUMPER GUIDE SECTION-LH <i>new</i>	S 33.00	+
13	SIGN 'CAUTION' <i>2 new</i>	S 13.00	+ 9.76
14	AIR CONDITIONER STICKER	S 7.00	+ 5.12
15	FRONT LOCK CARRIER BRACKET <i>not new</i>	S 125.00	7 X
16	FRONT BUMPER SUPPORT-LH <i>damaged.</i>	S 26.00	7 20.32
17	FRONT FENDER-LH <i>new</i>	S 700.00	+
18	FRONT FENDER ATTACHMENT PARTS-LH <i>2</i>	S 183.00	+
19	FRONT FENDER CLOSING ELEMENT-LH <i>new</i>	S 45.00	+
20	FRONT FENDER BRACKET-LH	S 32.00	+
SUB-TOTAL SPARE PARTS		\$ 5,995.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJW 9318 K**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	FRONT FENDER BRACE-LH <i>3 new</i>	\$ 107.00	+
22	FRONT WHEEL HOUSING LINER-LH	\$ 223.00	+
23	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-LH <i>new</i>	\$ 82.00	+
24	FRONT WHEEL SPOILER-LH <i>2</i>	\$ 66.00	+
25	FRONT END PLATE-LH	\$ 32.00	+
26	FRONT STONE CHIP GUARD-LH	\$ 46.00	+
27	FRONT FENDER LEDGE-LH	\$ 28.00	+
28	FRONT FENDER LEDGE COVER-LH	\$ 21.00	+
29	LED HEADLIGHT-LH <i>new</i>	\$ 7,087.00	+
30	LED HEADLIGHT LIFT CYLINDER-LH <i>new</i>	\$ 192.00	+
31	FRONT NO. PLATE <i>2nd</i>	S/N \$ 25.00	✓ 25
32	SUNDRIES <i>new</i>	\$ 500.00	? 248.80
TOTAL SPARE PARTS		\$ 14,404.00	
TOTAL LABOUR CHARGES		\$ 4,152.00	
GRAND TOTAL		\$ 18,556.00	21,637

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

2162152

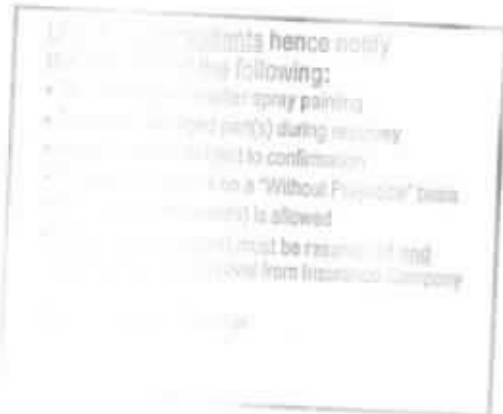
Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ly
Surveyed Date : 19/03/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Repairs, 03 Pairs.



Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 10 April 2019 1:37 PM
To: glory.tan@premiumauto.com.sg; SUR
Cc: 'Claims'; claims@premiumautocare.com.sg; allan.wu@premiumauto.com.sg; Adrian Ling (LKKAUTO)
Subject: RE: Supplementary, check items and before paint photos for SJW 9318 K
Attachments: IMG.pdf

Dear Glory,

Please refer attach.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: glory.tan@premiumauto.com.sg <glory.tan@premiumauto.com.sg>
Sent: Wednesday, 10 April 2019 10:08 AM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>; claims@premiumautocare.com.sg; allan.wu@premiumauto.com.sg; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>
Subject: Supplementary, check items and before paint photos for SJW 9318 K

Dear all,

Please refer to the attached for check items, supplementary items and before paint photos for SJW 9318 K. Please revise and get it back to us.

Supplementary item,

1. Reinforcement beam bracket LH. (SGD 178)
2. Reinforcement beam support RH. (SGD 23)

Check Item number in marked estimate,

4. Front bumper grille centre. (SGD 178)
9. Front bumper carrier. (SGD 733)
10. Front foam filler piece. (SGD 113)
16. Front bumper support LH. (SGD 26)

Thank you.

Best Regard,
Glory Tan
Bodyworks Department

Premium Automobiles Pte Ltd (Reg No 399902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **f.** +65 6841 1183

e. glory.tan@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 / Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0334/2019/GW
9-Apr-19
Kee Slang
1 of 1
SJW 9318 K
Audi A4 Sedan 1.4 TFSI S

Quantity	Description	Unit Price	Amount
Parts			
1	Reinforcement Beam Bracket LH <i>Best</i>	\$ 178.00	✓ 165.30
2	Reinforcement Beam Support RH <i>20.32</i>	\$ 23.00	✓ 20.32
GRAND TOTAL		\$ 201.00	

For Premium Automobiles Pte Ltd

Adrian Ling
SPS.



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0334/2019/GW
Date : 14-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

3 days - ok - jb - 13 May 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Tan Li Nghog Josephine
Address : 30 Jambol Place
Singapore 119357
Telephone : HP +65 96729925
Type of Claim : Own Damage Claims
Policy No. : 1700063538-01
Vehicle No : **SJW 9318 K**
Model Code : Audi A4 Sedan 1.4 TFSI S
Model / Year : 11/10/2017
Engine No : CVN 041396
Chassis No : WAUZZZF48HA182190
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 13-Mar-19
Place of Accident : Exit of Raffles link Into Raffles BLVD Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJW 9318 K

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove ,check and reinstall front wire harness for headlights , horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$	2,100.00	\$ 500.00
3	To respray front bumper and lhs front fender.	\$	1,500.00	\$ 550.00
3a	Added labour charges - see attached	\$	2,880.00	\$ 1,480.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 7,032.00</u>	<u>\$ 3,082.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJW 9318 K**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,946.00	\$ 1,556.80
2	FRONT BUMPER FIXING PARTS	\$ 258.00	
3	FRONT BUMPER SECURING STRIP	\$ 64.00	
4	FRONT BUMPER GRILLE -CENTER	\$ 178.00	\$ 142.40
5	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	\$ 191.00	
6	FRONT BUMPER AIR GUIDE -LH	\$ 56.00	
7	RADIATOR GRILLE	\$ 1,053.00	\$ 842.40
8	FRONT BUMPER AIR GUDIE GRILLE-LH	\$ 123.00	
9	FRONT BUMPER CARRIER	\$ 733.00	\$ 586.00
10	FRONT FOAM FILLER PIECE	\$ 113.00	\$ 90.40
11	FRONT BUMPER COVER	\$ 116.00	
12	FRONT BUMPER GUIDE SECTION-LH	\$ 33.00	
13	SIGN 'CAUTION'	\$ 13.00	\$ 9.76
14	AIR CONDITIONER STICKER	\$ 7.00	\$ 5.12
15	FRONT LOCK CARRIER BRACKET	\$ 125.00	
16	FRONT BUMPER SUPPORT-LH	\$ 26.00	\$ 20.32
17	FRONT FENDER-LH	\$ 700.00	
18	FRONT FENDER ATTACHMENT PARTS-LH	\$ 183.00	
19	FRONT FENDER CLOSING ELEMENT-LH	\$ 45.00	
20	FRONT FENDER BRACKET-LH	\$ 32.00	
SUB-TOTAL SPARE PARTS		\$ 5,995.00	\$ 3,253.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJW 9318 K**

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
			\$	3,253.20
21	FRONT FENDER BRACE-LH		\$ 107.00	
22	FRONT WHEEL HOUSING LINER-LH		\$ 223.00	
23	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-LH		\$ 82.00	
24	FRONT WHEEL SPOILER-LH		\$ 66.00	
25	FRONT END PLATE-LH		\$ 32.00	
26	FRONT STONE CHIP GUARD-LH		\$ 46.00	
27	FRONT FENDER LEDGE -LH		\$ 28.00	
28	FRONT FENDER LEDGE COVER-LH		\$ 21.00	
29	LED HEADLIGHT-LH		\$ 7,087.00	
30	LED HEADLIGHT LIFT CYLINDER-LH		\$ 192.00	
31	FRONT NO. PLATE	S/N	\$ 25.00	\$ 25.00
32	Added parts - see attached		\$ 201.00	\$ 185.52
33	SUNDRIES		\$ 500.00	\$ 28.80
TOTAL SPARE PARTS		:	\$ 14,605.00	\$ 3,492.52
TOTAL LABOUR CHARGES			\$ 7,032.00	\$ 3,082.00
GRAND TOTAL			\$ 21,637.00	\$ 6,574.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

SSI Reg No. 19-8902271-VV

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315	Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0334/2019/GW 9-Apr-19 Kee Siang 1 of 1 SJW 9318 K Audi A4 Sedan 1.4 TFSI S	
Quantity	Description	Unit Price	Amount
Parts			
1	Reinforcement Beam Bracket LH	\$ 178.00	\$ 165.20
2	Reinforcement Beam Support RH	\$ 23.00	\$ 20.32
GRAND TOTAL		\$ 201.00	\$ 185.52

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 / Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0334/2019/GW

9-May-19

Glory Tan

1 of 1

SJW 9318 K

Audi A4 Sedan 1.4 TFSI S

Quantity	Description	Unit Price	Amount
<u>Labour</u>			
<u>1</u>	To carry out vacuum/regas and to pressurise cooling system.	S/N \$ 480.00	\$ 480.00 ✓
<u>2</u>	To dislodge and reinstall front lock carrier to facilitate front bumper bracket renewal.	\$ 2,400.00	\$ 1,000.00 ✓
GRAND TOTAL		\$ 2,880.00	\$ 1,480.00

For Premium Automobiles Pte Ltd

Adrian Ling
A.S.

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 6 June 2019 10:26 AM
To: Boo seng yak; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SJW9318K - OD AIG - SURVEYED 19 MAR 19

Dear Mr Boo,

Confirm repair cost of \$6574.52 before excess \$300 and GST @ 3 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 13 May 2019 2:09 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SJW9318K - OD AIG - SURVEYED 19 MAR 19

Hi Adrian and all,

revised estimate is attached. Photographs mailed to you on 10 Apr 19.

Please confirm repair cost of \$6574.52 @ 3 days of repairs

Your early approval is appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJW 9318 K

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0334/2019/NK

30 July 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SJW 9318 K, Audi A4 Sedan 1.4 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SJW 9318 K**, claimant,
Ms. Tan Li Nghog Josephine, please find the related document per attached.

1. A copy of the Original invoice no. 85014069 – S\$ 6,713.74
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SJW 9318 K

Premium Automobiles Pte Ltd



Audi Centre Singapore
261 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
261 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408599
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:07

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014069 Date : 29/07/2019 Order : SJW9318K Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SJW9318K (V 34361) Regn Date: 11/10/2017 Mileage: 43841 WIP No.: 46251
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF46HA182190 Engine: CVN 041396 Dept: U
You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-300.00	1.00	-300.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO CARRY OUT VACUUM/REGAS AND TO PRESSURISE COOLING SYSTEM	480.00	1.00	480.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL FRONT LOCK CARRIER TO FACILITATE FRONT BUMPER BRACKET RENEWAL	1000.00	1.00	1,000.00
X	A8W0853651 3F3	GRILLE(sk) Less 020%	1.00	1053.00	842.40
X	A8W0807550A	FOAM INSERT Less 020%	1.00	113.00	90.40
X	A8W0807113	(V) (SK) BRACKET 10/4/ Less 020%	1.00	732.50	586.00
X	A8W0807065C GRU	COVER(ger) Less 020%	1.00	1946.00	1,536.80
X	A8W0807334	SUPPORT Less 020%	1.00	25.40	20.32
X	A8W0807333	SUPPORT Less 020%	1.00	25.40	20.32
X	A8W0807133	BRACKET Less 020%	1.00	206.50	165.20
X	A8K0805399B	BOLT Less 020%	2.00	1.60	2.56
X	A8W0807683 9B9	GRILLE Less 020%	1.00	178.00	142.40
X	A8W0010515A	STICKER Less 020%	1.00	6.40	5.12
X	A8K0010520A	PLATE Less 020%	1.00	12.20	9.76

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 14:07

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014069 Date : 29/07/2019 Order : SJW9318K Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SJW9318K (V 34361) Regn Date: 11/10/2017 Mileage: 43841 WIP No.: 46251
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF48HA182190 Engine: CVN 041396 Dept: 0
You have been assisted by :- UB-Tony Foong (33)

		Details		Qty	Unit Price	Amount
X	AN 91093901	RIVET	Less 020%	4.00	0.70	2.24
X	AN 02300311	NUT	Less 020%	2.00	0.50	0.80
X	AN 10036203	BOLT	Less 020%	2.00	12.60	20.16
X	AN 91178401	007175/ (V) (SK) BOLT 1	Less 020%	1.00	3.80	3.04

Parts 3,467.52
Labour 0.00
Sublet 3,107.00
Menus 0.00
Lubricant 0.00



Sub-Total 6,274.52
7% GST 439.22
Grand Total 6,713.74

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJW 9318 K

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0334/2019/GW
11 April 2019

Room
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 Sedan 1.4 TFSI S
Vehicle Chassis No. : WAUZZZF48HA182190
Vehicle Regn No. : SJW 9318 K
Vehicle Mileage : 38970 KM
Vehicle Owner : Ms Tan Li Ngoh Josephine
Certificate No : 1700063538-01
Own Damage Excess : \$321.00 (Inclusive 7%GST)
Accident Date : 13 March 2019
Place : EXIT OF RAFFLES LINK INTO RAFFLES
BOULEVARD RD
Repair Cost : \$ 6,713.74
WIP No. : 46251
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

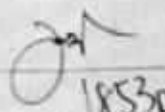
Service & Parts Centre
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


1853pm
11/4/2019

DISCHARGE VOUCHER - AIG - SJW 9318 K

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Mar 2019		20 Mar 2019 09:40 Edit Adj Rpt	S\$6,574.52 Edit Estimates	S\$6,574.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: TAN LI NGOH JOSEPHINE , ID: S1682770C									
Vehicle Reg. No.: SJW9318K		Date of Loss: 13/03/2019 17:00 - :59 [17 Months and 2 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 3437455450SG		Policy/Cover Note No.: 1700063538-01 (Comprehensive)							
		Excess: S\$300.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 29/03/2019]									
Driver/Custodian: WONG CHEONG KEEN JEREMY (67 / Male), NRIC: S0231267J, Tel: +6597513630 Email: NOEMAIL									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_5G (21/03/2019): SJW9318K / OD / 13/03/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJW9318K (3437455450SG)
 OD
 Mar 13 2019 5:45PM
 [TAN LI NGOH JOSEPHINE]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Video											1 per page		☐	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)									Thumbnail		Print	
1	14/03/19 13:01	Video - Accident [Linked Accident Report Documents]											Load MP4	
Photos/Images											3 per page		☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	20/03/19 09:59	General View											Load JPG	
2	20/03/19 09:59	Chassis Number											Load JPG	
3	20/03/19 09:59	General View											Load JPG	
4	20/03/19 09:59	General View											Load JPG	
5	20/03/19 09:59	General View											Load JPG	
6	20/03/19 09:59	General View											Load JPG	
7	20/03/19 09:59	General View											Load JPG	
8	20/03/19 09:59	General View											Load JPG	
9	20/03/19 09:59	General View											Load JPG	
10	20/03/19 09:59	General View											Load JPG	
11	20/03/19 09:59	General View											Load JPG	
12	20/03/19 09:59	General View											Load JPG	
13	20/03/19 09:59	General View											Load JPG	
14	20/03/19 09:59	General View											Load JPG	
15	20/03/19 09:59	General View											Load JPG	
16	04/06/19 09:53	Reinspection Photo											Load JPG	
17	04/06/19 09:53	Reinspection Photo											Load JPG	
18	04/06/19 09:53	Reinspection Photo											Load JPG	
19	04/06/19 09:53	Reinspection Photo											Load JPG	
20	04/06/19 09:53	Reinspection Photo											Load JPG	
21	04/06/19 09:53	Reinspection Photo											Load JPG	
22	04/06/19 09:53	Reinspection Photo											Load JPG	
23	04/06/19 09:53	Reinspection Photo											Load JPG	
24	04/06/19 09:53	Reinspection Photo											Load JPG	
25	04/06/19 09:53	Reinspection Photo											Load JPG	
26	04/06/19 09:53	Reinspection Photo											Load JPG	
27	04/06/19 09:53	Reinspection Photo											Load JPG	
28	04/06/19 09:53	Reinspection Photo											Load JPG	
Documentation											1 per page		☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	20/03/19 09:58	ESTIMATE.pdf											Load PDF	
2	20/03/19 09:58	DRIVING & CI.pdf											Load PDF	
3	20/03/19 09:58	SJW 9318K GIA.pdf											Load PDF	
4	10/04/19 13:42	SUPPLEMENTARY											Load PDF	
5	14/08/19 14:57	Workshop Invoice											Load PDF	

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
6	14/08/19 14:57	Discharge Voucher		Load PDF
7	14/08/19 15:02	Supplementary		Load PDF

Linked Accident Report Documents

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	14/03/19 13:01	Video - Accident		Load MP4
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	14/03/19 13:07	Accident Statement		Load HTM
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	14/03/19 12:55	Accident Photo		Load JPG
2	14/03/19 12:55	Accident Photo		Load JPG
3	14/03/19 12:55	Accident Photo		Load JPG
4	14/03/19 12:59	Accident Photo		Load JPG
5	14/03/19 12:59	Accident Photo		Load JPG
6	14/03/19 12:59	Accident Photo		Load JPG
7	14/03/19 12:59	Accident Photo		Load JPG
8	14/03/19 12:59	Accident Photo		Load JPG
9	14/03/19 12:59	Accident Photo		Load JPG
10	14/03/19 12:59	Accident Photo		Load JPG
11	14/03/19 12:59	Accident Photo		Load JPG
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	14/03/19 12:36	Sketch Plan		Load JPG
2	14/03/19 12:36	Sketch Plan #2		Load JPG

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18012070/AVD3E2

Date: 14/08/2019

REFERENCE

Insured/Claimant: TAN LI NGOH JOSEPHINE Policy No: 1700063538-01
Date of Loss: 13/03/2019 Nature of Claim: OD Claim No: 3437455450SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJW9318K**
Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVN041396
Reg. Date: 11/10/2017 (Man. Year: 2017) Chassis No: WAUZZZF48HA182190
Colour: Black Odometer: 37818 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$115,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/40 R18 Rear Tyre Size: 235/40 R18
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,589.52	3,492.52	11,097.00	76.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,032.00	3,082.00	3,950.00	56.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	21,621.52	6,574.52	15,047.00	69.59
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	21,321.52	6,274.52	15,047.00	70.57
+ GST 7.00/7.00% (S\$)	1,492.51	439.22	1,053.29	70.57
Nett Amount (S\$)	22,814.03	6,713.74	16,100.29	70.57

INSPECTION

Date of Assignment: 20/03/2019
Date Inspected: 19/03/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,946.00 FS	*1,556.80 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	1		*FRONT BUMPER SECURING STRIP	Not Necessary	64.00 FS	*- FS
4	1		*FRONT BUMPER GRILLE - CENTER	Cracked	178.00 FS	*142.40 FS
5	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	191.00 FS	*- FS
6	1		*FRONT BUMPER AIR GUIDE - LH	Not Necessary	56.00 FS	*- FS
7	1		*RADIATOR GRILLE	Cracked	1,053.00 FS	*842.40 FS
8	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Not Necessary	123.00 FS	*- FS
9	1		*FRONT BUMPER CARRIER	Bent	733.00 FS	*586.00 FS
10	1		*FRONT FOAM FILLER PIECE	Cracked	113.00 FS	*90.40 FS
11	1		*FRONT BUMPER COVER	Not Necessary	116.00 FS	*- FS
12	1		*FRONT BUMPER GUIDE SECTION - LH	Not Necessary	33.00 FS	*- FS
13	1		*SIGN CAUTION	Necessary	13.00 FS	*9.76 FS
14	1		*AIR CONDITIONER STICKER	Necessary	7.00 FS	*5.12 FS
15	1		*FRONT LOCK CARRIER BRACKET	Not Necessary	125.00 FS	*- FS
16	1		*FRONT BUMPER SUPPORT - LH	Damaged	26.00 FS	*20.32 FS
17	1		*FRONT FENDER - LH	Not Necessary	700.00 FS	*- FS
18	1		*FRONT FENDER ATTACHMENT PARTS - LH	Not Necessary	183.00 FS	*- FS
19	1		*FRONT FENDER CLOSING ELEMENT - LH	Not Necessary	45.00 FS	*- FS
20	1		*FRONT FENDER BRACKET - LH	Not Necessary	32.00 FS	*- FS
21	1		*FRONT FENDER BRACE - LH	Not Necessary	107.00 FS	*- FS
22	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS - LH	Not Necessary	82.00 FS	*- FS
23	1		*FRONT WHEEL SPOILER - LH	Not Necessary	66.00 FS	*- FS
24	1		*FRONT END PLATE - LH	Not Necessary	32.00 FS	*- FS
25	1		*FRONT STONE CHIP GUARD - LH	Not Necessary	46.00 FS	*- FS
26	1		*FRONT FENDER LEDGE - LH	Not Necessary	28.00 FS	*- FS
27	1		*FRONT FENDER LEDGE COVER - LH	Not Necessary	21.00 FS	*- FS
28	1		*LED HEADLIGHT - LH	Not Necessary	7,087.00 FS	*- FS
29	1		*LED HEADLIGHT LIFT CYLINDER - LH	Not Necessary	192.00 FS	*- FS
30	1		*FRONT NO. PLATE	Bent	25.00 FS	*25.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
31	1		*SUNDRIES	Necessary	500.00 FS	*28.80 FS
32	1		*REINFORCEMENT BEAM BRACKET LH	Bent	165.20 FS	*165.20 FS
33	1		*REINFORCEMENT BEAM SUPPORT RH	Damaged	20.32 FS	*20.32 FS
34	1		*FRONT WHEEL HOUSING LINER - LH	Not Necessary	223.00 FS	*- FS
F=Franchise part. S=SpcNett.				Total Parts (\$\$)	14,589.52	3,492.52

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND LHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,100.00	500.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	New	1,500.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	480.00	480.00
6	TO DISLODGE AND REINSTALL FRONT LOCK CARRIER TO FACILITATE FRONT BUMPER BRACKET RENEWAL	New	2,400.00	1,000.00
Gross Labour Cost (S\$)			7,032.00	3,082.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >