

INS. CASE OWNER:

Kim Mary

CC4 / ALH 1900

TY 22, 5/13/19

IDAC:

ASSIGNMENT

DOI:

12/3/19

Date / Time:

14/3/19

Registered in Merimen:

18/3/19

Pre-assign / CCU / FTE

SLN 6462U



Insured Vehicle No.:

Claim No.:

Name of Insured:

Andrew Michael Cullen

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

D.O.A.:

12/3/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLO 920J



INSRS:

WSP:

Tel:

Liability:

RMKS:

motorway car



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time:

12/3/19
CPL

SLO 920J - X

SLN 6462U - X

04/04

sent 1st AR letter

14/4/19

sent 1st AR letter

19/4/19

spoke to OI and OIH will lodge report ASAP.

21/05/2019

OI GIA Report In

BOLA 27, sent to car collision, sent letter to OI

before point photo

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 12/4/19

After call ltr to OI: 24/5/2019

Documentation Check List: Handler: Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5,944.50

(5 - days)

Reduction: 51.31 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost:

\$5,560.62

sent to car

Loss of Rental (LOR):

\$5 -

(5 - days)

Loss of Use (LOU):

\$5,420.00

(\$60.00 x 7 days)

Loss of Income (LOI):

\$5 -

(5 x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$5 2.00

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

Total:

\$5 6,782.62

Global Sum \$5: 6,782.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$5 6,782.00

Name 1:

Motorway Car Care Centre Pte Ltd

Payee 2: (Similar if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

AVCASH

Star

REF:

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop no: _____
of: _____
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____
(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.
Bal. or Market Value: _____
IDAC Accident Report: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 5 days Res.: Yes or No
Lum Sum: 382 % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____
Vehicle: IN / OUT

N/S	O/S
X	X

Veh No: SLO 9220J Yt Regn: 30/06/16
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Ssang Yong Tivoli cc: 1.6
Colour: White A/C Insured / Std / NI / NA
Sp. Reading: 40797 T/Ratio: Insured / Std / NI / NA
Eng/No: _____
Ct/No: KPT 3681VSG P 077779
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyro Size: F: 205/60R16
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or NEXEN
Front: _____ Rear: _____
R/Bal. 7 mm R/Bal. 7 mm
L/Bal. 7 mm L/Bal. 7 mm
D.O.A. 12/3/19 D.O.I. 15/3/19
Survey held at motorway
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time : Action / Instruction

MV- 100.000
PV- 53.299
AV- 46.731

12.12.83

P/P 35,944.50 Credit 6,278.33 / 51.37%

Date/Time: File Pass to:

☐ : Procl. Report
☐ : Final Report

Date/Time: File Return to:

Days Of Repair:

Resurvey No. of Trip:

Report Format:

Lump Sum / I.B. /

Add Fee: ☐ : Site Insp (\$
☐ : Interview (\$
☐ : Tech Invs (\$
☐ : Weekend (\$

Survey Fee:
Transportation

1 - S + R. 2
1 - Photos
1 - Fuel: AR ✓ 52.54 /



1094 Lower Delta Road Motorway Building S(169205)
Main +65.6468 2200 | Fax +65.6273 5535

AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 Shenton Way #07-16
Singapore 079120

Steve (LKK)
8322 8813

with Mr. Peter
15/3/19 11.45am

5 days

P/P

Ray before of Disposal
(before spray).

Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO. : **SLD92203**

CHASSIS NO : KPT36B1VSGP077779

ENGINE NO : 17391002044330

MAKE / MODEL : SSANGYONG TIVOLI XLV 1.6G 6AT 2WD ESP E4

DATE OF ACCIDENT : 12.03.2019 @ 08:00

<u>PARTS DISCRIPTION</u>	<u>QTY</u>	<u>Cost Price</u>	<u>Total cost Price</u>
REAR BUMPER UPPER ASSY X R	1pc	\$ 1,995.00	\$ 1,995.00 X
REAR UPPER BUMPER CLIPS / NEC	1set	\$ 35.00	\$ 35.00 N
REAR IMPACT BEAM - REINFORCEMENT ? X NN	1pc	\$ 550.00	\$ 550.00 X
REAR BUMPER LOWER ASSY / CUT	1pc	\$ 490.00	\$ 490.00 /
REAR LOWER BUMPER CLIPS / NEC	1set	\$ 30.00	\$ 30.00 N
REAR TOWING COVER X NN	1pc	\$ 20.00	\$ 20.00 X
REAR LH TAIL LAMP X NN	1pc	\$ 990.00	\$ 990.00 X
LOWER BUMPER LH REFLECTOR X NN	1pc	\$ 105.00	\$ 105.00 X
REAR CENTRE REFLECTOR X NN	1pc	\$ 350.00	\$ 350.00 X
REAR 'SSANGYONG' EMBLEM / NEC	1pc	\$ 60.00	\$ 60.00 /
REAR 'XLV' EMBLEM / NEC	1pc	\$ 60.00	\$ 60.00 /
REAR 'SSANGYONG' LOGO / NEC	1pc	\$ 135.00	\$ 135.00 /
TAILGATE PANEL ASSY / DD	1pc	\$ 2,800.00	\$ 2,800.00 /
TAILGATE BODY WEATHERSTRIP X NN	1pc	\$ 195.75	\$ 195.75 X
TAILGATE LATCH X NN	1pc	\$ 135.00	\$ 135.00 X
TAILGATE STRICKER X NN	1pc	\$ 30.00	\$ 30.00 X
REAR LICENSE PLATE GARNISH X NN ? X NN	1pc	\$ 460.00	\$ 460.00 X
REAR LICENSE PLATE LAMP X NN	2pc	\$ 40.00	\$ 80.00 X
		Total	\$ 8,520.75
		ADD 10%	\$ 852.08
		TOTAL PARTS	\$ 9,372.83

N-65 / P-3545
+ 10%
3899.50

<u>PARTS DISCRIPTION</u>	<u>QTY</u>	<u>Cost Price</u>	<u>Total cost Price</u>
REAR LICENSE PLATE + FRAME (SPECIAL NETT) X NN	1pc	\$ 35.00	\$ 35.00 X
		TOTAL PARTS	\$ 35.00

AIG ASIA PACIFIC INSURANCE PTE. LTD.
78 Shenton Way #07-16
Singapore 079120

Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO. : **SLD9220J**
CHASSIS NO : KPT36B1VSGP077779
ENGINE NO : 17391002044330
MAKE / MODEL : SSANGYONG TIVOLI XLV 1.6G 6AT 2WD ESP E4
DATE OF ACCIDENT : 12.03.2019 @ 08:00

LABOUR CHARGES

TO REMOVE & REPLACE ALL DAMAGED PARTS DUE TO ACCIDENT	\$ 1,050.00✓
TO CHECK, REPAIR AND REPLACE ALL ELECTRICAL WIRE FOR REAR TAILGATE LAMP	\$ 300✓ 500.00
TO CARRY OUT DIAGNOSTIC TEST	\$ 100 300.00
TO SPRAY PAINT ON THE AFFECTED REAR PORTION AREAS DUE TO THE ACCIDENT	\$ 600 900.00
TO APPLY ANTI RUSTPROOFING	\$ 30 100.00

TOTAL LABOUR	\$ 2,850.00
TOTAL PARTS	\$ 9,372.83
GST 7%	\$ 855.60
GRAND TOTAL	\$ 13,078.42

Prepared By : -
RAJ
Motor Claims
TEL: 6571 9625 FAX : 6278 5535
EMAIL: tisweenra@motorway.com.sg

P - 3899.50
A - 65
L - 1980
5944.50
5 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 Shenton Way #07-16
Singapore 079120

Steve (LKK)
8322 8813
with Prey die
15/3/19 11.45am
5 days
P/P
Any before & Disassemble
(before spray).
Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO. : **SLD9220J**

CHASSIS NO : KPT36B1VSGP077779

ENGINE NO : 17391002044330

MAKE / MODEL : SSANGYONG TIVOLI **XLV** 1.6G 6AT 2WD ESP E4

DATE OF ACCIDENT : 12.03.2019 @ 08:00

<u>PARTS DISCRIPTION</u>	<u>QTY</u>	<u>Cost Price</u>	<u>Total cost Price</u>
REAR BUMPER UPPER ASSY <i>X R</i>	1pc	\$ 1,995.00	\$ 1,995.00
REAR UPPER BUMPER CLIPS <i>/ NEC</i>	1set	\$ 35.00	\$ 35.00 <i>R</i>
REAR IMPACT BEAM - REINFORCEMENT <i>? X N</i>	1pc	\$ 550.00	\$ 550.00
REAR BUMPER LOWER ASSY <i>/ CUT</i>	1pc	\$ 490.00	\$ 490.00
REAR LOWER BUMPER CLIPS <i>/ NEC</i>	1set	\$ 30.00	\$ 30.00 <i>N</i>
REAR TOWING COVER <i>X NAI</i>	1pc	\$ 20.00	\$ 20.00
REAR LH TAIL LAMP <i>X NAI</i>	1pc	\$ 990.00	\$ 990.00
LOWER BUMPER LH REFLECTOR <i>X NAI</i>	1pc	\$ 105.00	\$ 105.00
REAR CENTRE REFLECTOR <i>X NAI</i>	1pc	\$ 350.00	\$ 350.00
REAR 'SSANGYONG' EMBLEM <i>/ NEC</i>	1pc	\$ 60.00	\$ 60.00
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TAILGATE STRICKER <i>X NAI</i>	1pc	\$ 30.00	\$ 30.00
REAR LICENSE PLATE GARNISH <i>X NAI ? X N</i>	1pc	\$ 460.00	\$ 460.00
REAR LICENSE PLATE LAMP <i>X NAI</i>	2pc	\$ 40.00	\$ 80.00
Total			\$ 8,520.75
ADD 10%			\$ 852.08
TOTAL PARTS			\$ 9,372.83

<u>PARTS DISCRIPTION</u>	<u>QTY</u>	<u>Cost Price</u>	<u>Total cost Price</u>
REAR LICENSE PLATE + FRAME (SPECIAL <i>X NAI</i> NETT)	1pc	\$ 35.00	\$ 35.00
TOTAL PARTS			\$ 35.00

AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 Shenton Way #07-16
Singapore 079120

Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO. : **SLD9220J**

CHASSIS NO : KPT36B1VSGP077779

ENGINE NO : 17391002044330

MAKE / MODEL : SSANGYONG TIVOLI **XLV** 1.6G 6AT 2WD ESP E4

DATE OF ACCIDENT : 12.03.2019 @ 08:00

LABOUR CHARGES

TO REMOVE & REPLACE ALL DAMAGED PARTS DUE TO ACCIDENT	\$	1,050.00✓
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TO SPRAY PAINT ON THE AFFECTED REAR PORTION AREAS DUE TO THE ACCIDENT	\$	600 900.00
TO APPLY ANTI RUSTPROOFING	\$	30 100.00
TOTAL LABOUR	\$	2,850.00
TOTAL PARTS	\$	9,372.83
GST 7%	\$	855.60
GRAND TOTAL	\$	13,078.42

Prepared By : -

RAJ

Motor Claims

TEL: 6571 9625 FAX : 6278 5535

EMAIL: tisweenraj@motorway.com.sg

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- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Motorway

Sign up for EZ-Pay
with DBS/POSB bank cards!

Preferred payment partner



Ssangyong Tivoli

Price Range

Depreciation

2017

Vehicle Type



Advanced Search

Home » Used Cars » Motor-Way Credit Pte Ltd » Ssangyong Tivoli XLV 1.6A

Ssangyong Tivoli XLV 1.6A

Overview

Financial

Insurance

Accessories

Similar

Research

Photos

Map



Price \$107,000

Depreciation \$12,460 /yr
View models with similar depre

Reg Date 06-Jan-2017
(7yrs 9mths 18days COE left)

Mileage 37,600 km (17.1k /yr)

Manufactured 2016

Road Tax \$742 /yr

Transmission Auto

Dereg Value \$53,674 as of today (change)

OMV \$19,405

COE \$50,101

ARF \$19,405

Engine Cap 1,597 cc

Power 94.1 kW (126 bhp)

Curb Weight 1,420 kg

No. of Owners 1

Type of Vehicle SUV

Features

Beautiful Mid Range SUV, 1.6 Auto, 128 Bhp E-XGI Petrol Engine, 160 Nm / 4,600 Rpm, 160Km/h. View specs of the Ssangyong Tivoli XLV (2016)

Accessories

Navigation Systems, Reverse Camera, Bluetooth, Touchscreen Display, USB And AUX Connector, Smart Steering.

Description

Stylish Black Mid Range SUV, Full Smart Steering, Cruise Control System, Dual Zone Air Condition. Loan Available. Price Inclusive Of GST.

Category

PARF Car

Status

Available

Re: Compare



Location Map

Shortlist

Compare

Add note

Report Error

More Actions

Seller Information

Company

Motor-Way Credit Pte Ltd

• dealer's pricelist

• 32 vehs sold | 75 vehs availab

Address

1094 Lower Delta Road

Search cars nearby this location

Location

Motorway Building

Office No

64682200

Contact Person(s)

Rick Hong 84674-

J Tang 83741-

Joyce Wong 81987-

Desmond Koh 92398-

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 2927C

Vehicle Details

Vehicle No.: SLD9220J

Vehicle to be Exported: No

Intended Deregistration Date: 18 Mar 2019

Vehicle Make: SSANGYONG

Vehicle Model: TIVOLI XLV 1.6G 6AT 2WD ESP E4

Primary Colour: White

Manufacturing Year: 2016

Engine No.: 17391002044330

Chassis No.: KPT36B1VSGP077779

Maximum Power Output: 94.1 kW (126 bhp)

Open Market Value: \$18,354.00

Original Registration Date: 30 Jun 2016

First Registration Date: 30 Jun 2016

Transfer Count: 0

Actual ARF Paid: \$18,354.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 29 Jun 2026

PARF Rebate Amount: \$13,765.00

Intended COE Rebate Details

COE Expiry Date: 29 Jun 2026

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$54,301.00

COE Rebate Amount: \$39,534.00

Total Rebate Amount: \$53,299.00

The information contained herein is correct as at 18 Mar 2019

OK

Poh Kin (LKKAuto)

From: Tew Ai Nee <ainee@motorway.com.sg>
Sent: Friday, 7 June 2019 2:17 PM
To: Poh Kin (LKKAuto)
Cc: malcolm@motorway.com.sg; leonard@motorway.com.sg
Subject: RE: ACCIDENT INVOLVING SLD9220J & SLN6462U (AIG ins'd) ON 12.03.2019 @ 08:00HRS ALONG 835 BUKIT TIMAH ROAD

Dear Poh Kin

We accept the offer
Kindly do a necessary follow up

From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: June 7, 2019 1:32 PM
To: Tew Ai Nee
Cc: malcolm@motorway.com.sg; leonard@motorway.com.sg
Subject: RE: ACCIDENT INVOLVING SLD9220J & SLN6462U (AIG ins'd) ON 12.03.2019 @ 08:00HRS ALONG 835 BUKIT TIMAH ROAD
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/AIG19004922/Efa3
Your Ref: SLD 9220J

Dear Ai Nee,

We refer to the above matter and your letter of demand.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$6,780.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 7 June 2019 1:32 PM
To: Tew Ai Nee
Cc: malcolm@motorway.com.sg; leonard@motorway.com.sg
Subject: RE: ACCIDENT INVOLVING SLD9220J & SLN6462U (AIG ins'd) ON 12.03.2019 @ 08:00HRS ALONG 835 BUKIT TIMAH ROAD

Importance: High

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Our Ref: CC4/AIG19004922/Efa3
Your Ref: SLD 9220J

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Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Tew Ai Nee [mailto:ainee@motorway.com.sg]
Sent: Friday, 26 April 2019 9:33 AM

Pre-Repair Inspection Request – SLD9220J vs SLN6462U (OI) on D.O.A.: 12/03/2019

From: Hor, Yinnul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur
Sent: 14/3/2019 2:16:50 PM
Attachments: [SLN6462U AGOENDUM.pdf](#); [ESTIMATE.pdf](#)

Hi,

Please refer to the enclosed request from **Motorway Car Care Centre Pte Ltd**.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Mohammed Rasul** as Single Joint Expert as requested.*

Thanks & Regards,

Yinnul Hor, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOI, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinnul.Hor@aig.com | www.aig.sg

From: tisweenraj@motorway.com.sg [mailto:tisweenraj@motorway.com.sg]

Sent: Thursday, March 14, 2019 2:59 PM

To: Hor, Yinnul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; tisweenraj@motorway.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN6462U AND SLD9220J ON 12/03/2019

Dear Officer,

Kindly assign Mohammed Rasul from LKK Auto Consultants Pte Ltd to conduct the survey.

Date and time: 15.03.2019 @ 10am / Morning slot

Venue: 1094 Lower Delta Road Motorway Building S(169205)

Person to contact: Raj

Thanks & regards,

Raj

Motor Claims

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9625 | Fax : 6278 5531

From: Hor, Yinnul

Sent: Thu, 14 Mar 2019 06:40:55 +0000

To: tisweenraj@motorway.com.sg

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN6462U AND SLD9220J ON 12/03/2019

Without Prejudice

Your Reference : SLD9220J

Our Reference : SLN6462U

10:35am @ 15/3/19
vehicle in
Raj
Raj agreed Steve
to survey as Rasul
on leave today.

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rui, Hor (Viviane)

AIG

Claim Adjuster II, Singapore ENOL, Claims Operations - Auto

Shared Service - Malaysia | Global Business Services

YinRui.Hor@aig.com | www.aig.sg

From: Tis [<mailto:tisweenraj@motorway.com.sg>]

Sent: Thursday, March 14, 2019 1:14 PM

To: AIG SGP, Claims-Survey

Cc: lynn@motorway.com.sg

Subject: PRI & LIABILITY STATUS FOR ACCIDENT INVOLVING SLD9220J & SLN6462U (AIG ins'd) ON 12.03.2019 @ 08:00HRS ALONG 835 BUKIT TIMAH ROAD

Dear Officers,

We refer to the above, kindly advise liability and arrange survey.

Thanks & regards,

Raj

Motor Claims

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9625 | Fax : 6278 5531

IMPORTANT NOTICE:

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View Received Message

This mail is associated with :

***SLD9220J (76340233455G)**
[SLN6462U]

TP

MOTORWAY CAR RENTALS PTE LTD

Mar 12 2019 8:00AM

[Cullen Andrew Michael]

Motorway Car Care Centre Pte Ltd - Lower Delta

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 20/03/2019 15:13 PM.
To LKK_HQ
Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Andrew Michael Cullen

Address :

18

BALMORAL PARK

THE BALMORAL

Singapore 259848

Mobile No: 97330714

Thank you.

Reagrds,

Aashween

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19004922/Efa3

25 March, 2019

Andrew Michael Cullen
18 BALMORAL PARK
THE BALMORAL
SINGAPORE 259848

Dear Sirs,

**ACCIDENT INVOLVING SLN 6462U AND SLD 9220J ON 12/03/2019 ALONG/
AT 835 BUKIT TIMAH ROAD (SLIP ROAD)**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Poh Kin, Chong
Claims
Tel : 6841 2132
Fax: 6741 4108
Email : pohkin@lkkauto.com

*c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19004922/Efa3

04 April 2019

By Registered Mail

Andrew Michael Cullen
18 BALMORAL PARK
THE BALMORAL
SINGAPORE 259848

57891
57

167 Jalan Kampong (hentet)

Dear Sir,

**ACCIDENT INVOLVING SLN 6462U AND SLD 9220J ON 12/03/2019 ALONG/
AT 835 BUKIT TIMAH ROAD (SLIP ROAD)**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 25/03/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 20/04/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,


Poh Kin, Chong
Claims
Tel : 6841 2132
Fax: 6741 4108
Email : pohkin@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

24th April 2019

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Attn: Officer in charge – Motor Claims Department

Dear Sirs

**ACCIDENT INVOLVING SLD9220J AND SLN6462U ON 12.03.2019 AT 0800HRS AT
ALONG 835 BUKIT TIMAH ROAD (SLIP ROAD).**

We are the authorized repair workshop for the owner of vehicles SLD9220J, which was involved in the above captioned accident caused by your insured vehicle number SLN6462U. The vehicle owner has requested and authorized us to assist him in presenting his claim for the damage to the vehicle.

We are submitting this claim in demand for direct settlement on behalf of the owner/claimant:

COST OF REPAIR (incl. 7% GST)	:	\$6,360.62	ALDY FINALIZE WITH SURVEYOR
LOSS OF USE (\$100 x 7days)	:	\$700.00	
THIRD PARTY INSURANCE SEARCH	:	\$2.00	
TOTAL	:	\$7,062.62	

We enclosed herewith the following documents to support the claims.

Failure of which the case shall be send to our solicitor without further advice.

Kindly review and revert within the next (7) seven days.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Annie Tew (Ms)

Motor Claims

Motorway Car Care Centre Pte Ltd

DID : 6571 9625, Fax : 6278 5535

Email : aineet@motorway.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG19004922/Efa3

24 MAY 2019

**ANDREW MICHAEL CULLEN
167 JALAN KAMPONG CHANTEK
SINGAPORE 587891**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLN 6462U AND SLD 9220J ALONG/AT BUKIT TIMAH ON
12/03/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin Chong
Case handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORIZATION

To : **Motorway Car Care Centre Pte Ltd & Insurance Company**
RE : **Accident Involving**

Vehicle(s) Number : **SLD9220J & SLN6462U**

Location : **835 BUKIT TIMAH ROAD (SLIP ROAD)**

Date & Time : **12.03.2019 @ 0800HRS**

I / We **MOTRWAY CAR RENTALS PTE LTD**

NRIC / ROC No. **199902927C**

The owner of vehicle number **SLD9220J** hereby authorize MOTORWAY CAR CARE CENTRE PTE LTD to commence repairs of the said vehicle forthwith. I / We agree to assign the whole proceeds of my my / our third party claim to MOTORWAY CAR CARE CENTRE PTE LTD including any claim for loss of use if a vehicle had been provided by MOTORWAY CAR CARE CENTRE PTE LTD during the period of repairs to my / our vehicle is applicable, my / our solicitors (to be appointed by MOTORWAY CAR CARE CENTRE PTE LTD on my / our behalf) shall accept this as my / our irrevocable authority to pay the amount compensated direct to MOTORWAY CAR CARE CENTRE PTE LTD after deduction of their costs a solicitor & client basis. **I / We undertake to co-operate fully with MOTORWAY CAR CARE CENTRE PTE, I / We shall be liable if there's a breach in terms and condition in any insurance policy and / or my / our solicitors and alsowith a true Motor Accident Report / Police Report until the claim to a successful conclusion including writing to court, failing which. I / We undertake to bear repair costs, rental, legal costs and all other any incidentals incurred.**

1. If the 3rd party claim is unsuccessful or partly successful as the case may be I/We hereby instruct and authorize MOTORWAY CAR CARE CENTRE PTE to claim direct from my / our insurance company on my / our vehicle immediately without delay.
2. If for any reason my / our insurers' are not willing to settle the repair costs either in part or in full,
I / We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the incidentals costs incurred of the abovementioned motor accident claims.
3. In alternative to no.1 & no. 2 above, if the 3rd party claims fails or only partly successful then I/We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the difference in amount of the claim.
4. I / We authorize MOTORWAY CAR CARE CENTRE PTE to sign all discharge vouchers / indemnity forms and all necessary paper on my / our behalf in connection with the abovementioned claim.
5. I / We also authorize MOTORWAY CAR CARE CENTRE PTE to appoint such firm of Solicitors on my / our behalf as MOTORWAY CAR CARE CENTRE PTE deem fit to purpose 3rd party / own insurance claims.
6. I / We undertake to inform MOTORWAY CAR CARE CENTRE PTE and / or the Solicitors appointed by MOTORWAY CAR CARE CENTRE PTE on my / our behalf in the event the 3rd party's insurance company communicate with me / us directly by telephone or in writing and I / We further undertake not to accept any monies, offer or settlement from third party's insurers without first communicate with MOTORWAY CAR CARE CENTRE PTE

DATED THIS

13

DAY OF

MARCH

2019



Signature of Owner / Driver
(Company's Stamp - If any)



Signature of Witness
Name of Witness :

TO : INSURANCE COMPANY
ATTN : MOTOR CLAIMS DEPARTMENT


SATISFACTION & DISCHARGE VOUCHER

I/We **MOTORWAY CAR RENTALS PTE LTD**

NRIC / ROC No **199902927C** hereby declare that the repairs to my / our vehicle
registration no. **SLD9220J** have been completed to my / our satisfaction.

I /We agree that **AIG ASIA PACIFIC INSURANCE PTE LTD** shall
make a full and final payment of the total agreed settlement amount to **MOTORWAY CAR
CARE CENTRE PTE LTD** of 1094 Lower Delta Road, Motorway Building, Singapore 169205
being the repair costs of my/our vehicle registration no. **SLD9220J** in connection to
the damages caused by your insured vehicle number **SLN6462U** in the accident
occurred on **12.03.2019** at **0800** hrs at along **835 BUKIT**

TIMAH ROAD (SLIP ROAD).

Signature : 
Name : Motorway Car Rentals Pte Ltd.
(Include Company stamp if applicable)

NRIC / UEN : 199902927C
Date : _____

Witness : 
Signature : Ai
Name : Annie

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Motorway Car Care Centre Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS 6,780.00 (Global Sum) for vehicle no. SLD 9220J that was damaged pursuant to the accident which occurred on 12/03/2019 (date) along Bukit Timah Road (location) involving vehicle no/s SLN 6462U. This is pursuant to the inspection conducted on 15/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Motorway Car Rentals Pte Ltd ("the third party claimant") of vehicle no. SLD 9220J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLD 9220J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of Jun (month) 20 19 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Ce Reg. No. 2000-00606-K
EST Reg. No. 2000-00606-K

Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
TEL: (65) 6467 2200
FAX: (65) 6278 5535
motorway.com.sg



TAX INVOICE NO: C0051158

Owner's Information	P/O No	Service Advisor	Job Card No
MWC 1016 ATLASIA PACIFIC INSURANCE PTE. LTD 77 SHENTON WAY #07-16 A1G BUILDING SINGAPORE 079120		INSURANCE CLAIM CASE/TPOD/WS1	JCM4813
	Registration No.	Make/Model	Date of Invoice
	SLD9220J	SSANGYONG TIVOLI XL V 1.6G 6AT 2WD ESP E4	2019-04-24
	Mileage (km)	Next Mileage	Next Service Date
	0		14-03-2019
	Chassis No.	Engine No.	Promised Date/Time
	KPT36B1VSGP077779	17391002044330	

Service Description	Quantity	Unit Price	Amount
		S\$	S\$
FINALIZE COR PART BY PART	1	5,944.50	5,944.50
		TOTAL	S\$ 5,944.50
		ADD GST @ 7%	416.12
		GRAND TOTAL	S\$ 6,360.62

SINGAPORE CURRENCY SIX THOUSAND THREE HUNDRED SIXTY AND CENTS SIXTY TWO ONLY

Complains: 24/4 - DONE FINALIZE

Important Note for Customer:

- 1. Goods sold are non returnable and non refundable.
- 2. Goods shall remain at property of Motorway Car Care Centre Pte Ltd until full payment is made.
- 3. Please collect receipt when making payment.
- 4. All clients' data will be kept strictly confidential and is solely used for the purpose of completing sales transactions. Should our company be required to release the data, our company will make this known to the customer and obtain his/her consent before releasing the information. The Company or the Company's related companies or associates company may give the Customer the privilege of interested inclusion in their promotional and informational notification lists and the Customer can opt to unsubscribe from the lists.

Customer's Signature/Co. Stamp

E. & O. E.

Service Advisor's Signature





GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-040071
Date of Request: 13/03/2019

Your Ref No: Online Purchase

Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205

Dear Sir/Madam,

Enquiry Date: 13/03/2019
Enquiry By: Tisweenraj Radha Kirshnan
TP Vehicle No.: SLN6462U
Accident Date: 12/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLN6462U	AIG Asia Pacific Insurance Pte. Ltd.	12/05/2018-11/05/2019	65-6419-3000

Thank You,

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-040071

Date of Request: 13/03/2019

Your Ref No:

Online Purchase

Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205

Dear Sir/Madam,

Enquiry Date: 13/03/2019
Enquiry By: Tisweenraj Radha Kirshnan
TP Vehicle No: SLN6462U
Accident Date: 12/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited
(Reg. No. 1620122246)
10 Raffles Road #
10-20 Singapore Post Centre
Singapore 600020

Tel: 1800
Fax: 6342 1114
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

(Signature)

NOTES:

- a) Separate forms are to be used for insured and Non-Insured Registered Articles.
- b) Please provide all information required and produce this receipt for all supplies.
- c) - Please tick where applicable. It shall be assumed no Advice of Receipt (AOR) is required or delivery by air is requested if relevant * is left blank.
- d) Please indicate the return address on the back to ensure prompt return in event of non-delivery to the addressee(s).
- e) Please post timely at the post office counter according to the respective stated values.

1. Name & Address of Addressee:
MOHAMMAD SHARUL BIN FATHULAH NANI
191 B PUNARPOL FIELD #03-S05
SINGAPORE 822196

(FBD 993P)

2. Name & Address of Addressee:
Andrew Nicholas Gellin
15 BALMORAL PARK
THE BIRMINGHAM
SINGAPORE 259549 (SLN 442U)

AR: () Y () N	BY: () AIR () SUR
Insurance: () Y \$ _____ () N	
Colours:	
AR: () Y () N	BY: () AIR () SUR
Insurance: () Y \$ _____ () N	
Colours:	

For Official Use Only
(When supplies are printed in order of posting at counter)

RA TSN Ref: 2634/098/00193
Date: 08 Apr 2019
RA No:
RC11323187596
RC11323188456

Sender's Acknowledgement

I have read, understood and agreed to the terms and conditions of posting services. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

122071

SINGAPORE POST
TANJONG PAGAR
GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600
GST Reg. No: M2-0105651-9
Date: 08 Apr 2019 Time: 13:21:01
Description Amount(\$\$) GST@7%
Ref. No: PSL01/2634/098/0139
Postage Label
LOCAL 2 X 2.54 5.08 0.33
SLB TOTAL 5.08 0.33
TOTAL AMOUNT 5.08
GST COLLECTED BY SINGPOST 0.33
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I have checked & confirmed the product is visually good, functional & performed within expectation.

PAID

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Mar 2019 Edit Reg		14 Mar 2019 00:00 Edit Adj Rpt	\$55,944.50 Edit Estimates	\$55,944.50 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	ANDREW MICHAEL CULLEN , ID: G3360281U								
Main Claimant:	MOTORWAY CAR RENTALS PTE LTD. , Co. Reg. No.: 199902927C								
Vehicle Reg. No.:	SLD9220J	Date of Loss:	12/03/2019 08:00 - :59 [32 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claims Type:	TP / 7634023345SG	Policy/Cover Note No.:	1700003297 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLN6462U	Policy No. (Claimant):	5093337471-01						
		Excess:							
Repairer:	Motorway Car Care Centre Pte Ltd - Lower Delta (HQ) 1094 LOWER DELTA ROAD, 169205 Bukit Merah - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 27/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (21/05/2019): Re: No OI GIA Report AIG_SG (09/05/2019): Re: No OI GIA Report AIG_SG (22/04/2019): Re: No OI GIA Report AIG_SG (03/04/2019): Re: No OI GIA Report AIG_SG (20/03/2019): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLD9220J (7634023345SG)

[SLN6462U]

TP

MOTORWAY CAR RENTALS PTE LTD

Mar 12 2019 8:00AM

[ANDREW MICHAEL CULLEN]

Motorway Car Care Centre Pte Ltd - Lower Delta

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown														Edit				
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
2	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
3	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
4	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
5	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
6	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
7	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
8	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
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13	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
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15	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
16	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
17	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
18	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
19	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
20	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
21	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
22	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
23	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
24	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
25	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
26	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
27	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
28	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
29	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
30	27/05/19 09:59	General View														Load JPG	<input checked="" type="checkbox"/>			
31	27/05/19 09:59	Odometer Reading														Load JPG	<input checked="" type="checkbox"/>			
32	27/05/19 09:59	Chassis Number														Load JPG	<input checked="" type="checkbox"/>			
33	27/05/19 10:00	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
34	27/05/19 10:00	Reinspection Photo														Load JPG				

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	27/05/19 10:00	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	27/05/19 10:00	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	27/05/19 10:00	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	27/05/19 10:00	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	27/05/19 10:00	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	27/05/19 10:00	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/03/19 21:45	ACKNOWLEDGEMENT EMAIL TO AIG DD 15.03.2019	 Load PDF	
2	18/03/19 21:45	TP GIA REPORT	 Load PDF	
3	18/03/19 21:45	EMAIL FROM AIG DD 14.03.2019	 Load PDF	
4	18/03/19 21:45	TP ESTIMATE	 Load PDF	
5	23/03/19 17:10	TP ESTIMATE - MARKED	 Load PDF	
6	25/03/19 08:09	Non reporting letter	 Load PDF	
7	07/06/19 11:56	LETTER TO OI	 Load PDF	
8	25/06/19 10:37	WORKSHOP INVOICE	 Load PDF	
9	25/06/19 10:37	AUTHORISATION TO ACT FORM	 Load PDF	
10	25/06/19 10:37	Release Voucher	 Load PDF	
11	25/06/19 10:37	GIA SEARCH	 Load PDF	
12	25/06/19 10:37	Registered Mail Fee	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	21/05/19 16:23	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLN6462U (Insd veh)	Model:	SSANGYONG TIVOLI XLV 1.6
	SLD9220J (TP veh)		G 6AT 2WD ESP E4 (A)
Date of Accident:	12/03/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	13,108.92
Final Repair Cost	:	\$	6,780.00
Loss of Use	:	\$	7.00 days at \$60.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	6,780.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Motorway Car Care Centre Pte Ltd	:	\$ 6,780.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

25 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19004922/EFA3Q2

Date: 25/06/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1700003297
Claimant Vehicle No :	SLD9220J	Insured Vehicle No :	SLN6462U
Date of Loss:	12/03/2019	Nature of Claim:	TP
		Claim No:	7634023345SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLD9220J		
Make & Model:	SSANGYONG TIVOLI XLV, 1.6 G 6AT 2WD ESP E4 (A)	Engine No:	17391002044330
Reg. Date:	30/06/2016 (Man. Year: 2016)	Chassis No:	KPT36B1VSGP077779
Colour:	White	Odometer:	40707 km
Engine Capacity:	1597 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Nexen 7 mm	Rear Left Side:	Nexen 7 mm
Front Right Side:	Nexen 7 mm	Rear Right Side:	Nexen 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,401.33	3,964.50	5,436.83	57.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,850.00	1,980.00	870.00	30.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	12,251.33	5,944.50	6,306.83	51.48
+ GST 7.00/7.00% (S\$)	857.59	416.12	441.47	51.48
Nett Amount (S\$)	13,108.92	6,360.62	6,748.30	51.48
+ Loss of Use (7.0 x S\$60.00/day) (S\$)		420.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		6,782.62		
Global Sum Settlement (S\$)		6,780.00		

INSPECTION

Date of Assignment:	14/03/2019	
Date Inspected:	15/03/2019 Inspected At:	Motorway Car Care Centre Pte Ltd - Lower Delta (HQ)

1094 LOWER DELTA ROAD
Singapore 169205

Estimated Period of Repair: 5.0 days

Adjuster: CHEN TSUE YEE

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER UPPER ASSY (WCP)	Repair	1,995.00 F	*- F
2	1		*SET REAR UPPER BUMPER CLIPS (WCP)	Necessary	35.00 FS	*35.00 FS
3	1		*REAR IMPACT BEAM -REINFORCEMENT (WCP)	Not Necessary	550.00 F	*- F
4	1		*REAR BUMPER LOWER ASSY (WCP)	Cut	490.00 F	*490.00 F
5	1		*SET REAR LOWER BUMPER CLIPS (WCP)	Necessary	30.00 FS	*30.00 FS
6	1		*REAR TOWING COVER (WCP)	Not Necessary	20.00 F	*- F
7	1		*REAR LH TAIL LAMP (WCP)	Not Necessary	990.00 F	*- F
8	1		*LOWER BUMPER LH REFLECTOR (WCP)	Not Necessary	105.00 F	*- F
9	1		*REAR CENTRE REFLECTOR (WCP)	Not Necessary	350.00 F	*- F
10	1		*REAR SSANGYONG EMBLEM (WCP)	Necessary	60.00 F	*60.00 F
11	1		*REAR XLV EMBLEM (WCP)	Necessary	60.00 F	*60.00 F
12	1		*REAR SSANGYONG LOGO (WCP)	Necessary	135.00 F	*135.00 F
13	1		*TAILGATE PANEL ASSY (WCP)	Dented	2,800.00 F	*2,800.00 F
14	1		*TAILGATE BODY WEATHERSTRIP (WCP)	Not Necessary	195.75 F	*- F
15	1		*TAILGATE CATCH (WCP)	Not Necessary	135.00 F	*- F
16	1		*TAILGATE STRICKER (WCP)	Not Necessary	30.00 F	*- F
17	1		*REAR LICENSE PLATE GARNISH (WCP)	Not Necessary	460.00 F	*- F
18	2		*REAR LICENSE PLATE LAMP (WCP)	Not Necessary	80.00 F	*- F
19	1		*REAR LICENSE PLATE +FRAME	Not Necessary	35.00 FS	*- FS

F=Franchise part. S=SpcNett.

Sub Total (\$\$)	8,555.75	3,610.00
+ Margin on L,N Items 10.00/10.00% (\$\$)	845.58	354.50

Total Parts (\$\$)	9,401.33	3,964.50
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REPLACE ALL DAMAGED PARTS DUE TO ACCIDENT	New	1,050.00	1,050.00
2	TO CHECK ,REPAIR AND REPLACE ALL ELECTRICAL WIRE FOR REAR TAILGATE LAMP	New	500.00	200.00
3	TO CARRY OUT DIAGNOSTIC TEST	New	300.00	100.00
4	TO SPRAY PAINT ON THE AFFECTED REAR PORTION AREAS DUE TO THE ACCIDENT	New	900.00	600.00
5	TO APPLY ANTI RUST RUSTPROOFING	New	100.00	30.00
Gross Labour Cost (S\$)			2,850.00	1,980.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >