

INS. CASE OWNER:

CC 4 / 100 1900 494 / Measy

IDAC:

ASSIGNMENT

Surveyor: ksc

DOI: 19/3/2019

Date / Time: 18/3/19

Registered in Merimen: 18/3/19

Pre-assign / CCU / FTE



Insured Vehicle No.: SLP 49260

Claim No.:

Name of Insured: Lim Kang Wae

Policy No.:

Insured Tel No.:

HP: D.O.A: 14/3/19

Make / Model:

Excess Sec II :SS

Place of Accident:

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: % Final? Yes / No

SGW 3156k



INSRS: WSP: kwan tong, Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time

25/3  
12/4

SGW 3156k - N/A / (N/A) / (N/A) / (N/A) ; D.O.A: 14/3/19  
SLP 49260 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st);  
Non-Reporting ltr (2nd);  
Non-Reporting ltr (Final);  
Notification ltr (if non-pickup);  
Call OI;  
After call ltr to OI;

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)		
After call ltr to OI		
Authorisation To Act	<input checked="" type="checkbox"/>	
Release Voucher	<input checked="" type="checkbox"/>	
Final Repair Bill	<input checked="" type="checkbox"/>	
Car Rental Invoice		
Towing Invoice		
LTA / GIA	<input checked="" type="checkbox"/>	
Medical Bill		
PIR		
Mandate/Reject Instruction	<input checked="" type="checkbox"/>	
LOD	<input checked="" type="checkbox"/>	
Payment Breakdown Form		
Post-Repair Photos		
Others		

29.04.19

3000 WSP LIBRARY CASH.

08.06.19

FILE PASS TO TYPIST TO PREPARE REPORT.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: ksc

Repair Cost: % S\$ 3,150

( 4 days) Reduction: 68 %

Email  Call

FINAL SETTLEMENT

Date/Time: 28.07.19

Confirm with: WSP

Email  Call

Final Liability: % 100

(Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost: % 100 S\$ 3,150.50

OI REPAIR ENDED TP

Loss of Rental (LOR): S\$ -

( days)

Loss of Use (LOU): S\$ 36.40

(\$ 90 x 4 days)

Loss of Income (LOI): S\$ -

(\$ x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: S\$ 7.45

Medical: S\$ -

Disbursement: S\$ -

(e.g. Tow/ Independent)

Legal Cost: S\$ -

Total: S\$ 3,187.95

Global Sum S\$:

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format:
- 3) Survey fee: 4500

FINAL PAYMENT

Date/Time: 22.07.19

Confirm with: WSP

Email  Call

Payee 1: S\$ 3,187.95

Name 1: kwan tong auto center

Payee 2: (Strike if N.A.) S\$

Name 2:

Payee 3: (Strike if N.A.) S\$

Name 3:

COPY SENT 26/7/19





> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9781F
Vehicle Details	
Vehicle No.:	SGW3156K
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Mar 2019
Vehicle Make:	HONDA
Vehicle Model:	EDIX 2.0 A
Primary Colour:	Silver
Manufacturing Year:	2007
Engine No.:	K20A7060592
Chassis No.:	BE31200526
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$18,815.00
Original Registration Date:	12 Jul 2007
First Registration Date:	12 Jul 2007
Transfer Count:	1
Actual ARF Paid:	\$20,697.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	11 Jul 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$26,237.00
COE Rebate Amount:	\$17,354.00
<b>Total Rebate Amount:</b>	<b>\$17,354.00</b>
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 20 Mar 2019

OK

## Nivitha (LKK Auto)

---

**From:** clara.li@fwd.com  
**Sent:** Monday, 18 March 2019 10:14 AM  
**To:** assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com; AsherSng@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** FW: PRE-REPAIR SURVEY FOR SGW 3156 K Our Ref: PNPV2019-00002358/CL  
**Attachments:** image001.png; image002.png; img-190315123221-0001.pdf

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Clara Li  
Senior Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722  
E clara.li@fwd.com  
W fwd.com.sg

**FWD**  
insurance



**From:** info@ktauto.com.sg [mailto:info@ktauto.com.sg]  
**Sent:** Monday, 18 March, 2019 10:12 AM  
**To:** Clara Li Zirong - SGUser  
**Cc:** Motor Claims SG - SG Common; assignments@lkkauto.com; admin-a@lkk.com  
**Subject:** RE: PRE-REPAIR SURVEY FOR SGW 3156 K Our Ref: PNPV2019-00002358/CL

Dear Clara,

Please help to arrange LKK Auto for joint survey. Thank you for your kind attention.

Yours faithfully  
Wendy Siew  
On and behalf of  
Kian Teong Auto Centre  
176 Sin Ming Drive  
Sin Ming autocare #01-08  
Singapore 575721  
Tel: 65 64556268  
Fax: 65 6455166  
undefined

---

**From:** <clara.li@fwd.com>  
**Sent:** 3/15/19 1:08 PM  
**To:** <info@ktauto.com.sg>  
**Cc:** <motorclaims.sg@fwd.com>  
**Subject:** RE: PRE-REPAIR SURVEY FOR SGW 3156 K Our Ref: PNPV2019-00002358/CL  
undefinedundefinedundefined

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

*\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.*

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



**From:** [info@ktauto.com.sg](mailto:info@ktauto.com.sg) [mailto:[info@ktauto.com.sg](mailto:info@ktauto.com.sg)]

**Sent:** Friday, 15 March, 2019 12:34 PM

To: Motor Claims SG - SG Common

Subject: RE: PRE-REPAIR SURVEY FOR SGW 3156 K Our Ref: PNPV2019-00002358/CL

Dear Sirs,

Kindly please arrange for pre-repair survey our client vehicle SGW3156K and your insured vehicle no SLF4926D. As direct settlement is our priority with FWD Insurance, kindly advice liability of the case. Thank you for your kind attention.

Yours faithfully  
Wendy Siew  
On and behalf of  
Kian Teong Auto Centre  
176 Sin Ming Drive  
Sin Ming autocare #01-08  
Singapore 575721  
Tel: 65 64556268  
Fax: 65 645

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## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 29 April 2019 11:12 AM  
**To:** info@ktauto.com.sg  
**Subject:** RE: PRE-REPAIR SURVEY FOR SGW 3156 K Our Ref: PNPV2019-00002358/CL

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Monday, 18 March, 2019 10:12 AM  
**To:** Clara Li Zirong - SGUser  
**Cc:** Motor Claims SG - SG Common; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkk.com](mailto:admin-a@lkk.com)  
**Subject:** RE: PRE-REPAIR SURVEY FOR SGW 3156 K Our Ref: PNPV2019-00002358/CL

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Yours faithfully  
Wendy Siew

On and behalf of  
Kian Teong Auto Centre  
176 Sin Ming Drive  
Sin Ming autocare #01-08  
Singapore 575721  
Tel: 65 64556268  
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Thank you.

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Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)

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Yours faithfully  
Wendy Siew  
On and behalf of  
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176 Sin Ming Drive  
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Tel: 65 64556268  
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## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Mar 2019 21:34	<b>Cim Dtl Modified</b>	Claimant's Name: -> VALERIE WONG-THOMAS CHIN PHOON. Claimant's ID: -> S14597 81F.	[A] HOW MEI KWAN
2	18 Mar 2019 21:34	<b>Cim Veh Model Changed</b>	(200291) HONDA EDIX 2.0X (A).	[A] HOW MEI KWAN
3	18 Mar 2019 21:34	<b>Cim Created</b>	Reg No: SGW3156K, Acct Date: 2019/03/14, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Ki an Teong Auto Centre (HQ)	[A] HOW MEI KWAN
4	18 Mar 2019 21:34	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment, Suggested Adj. : Infiniti Appraisal Service.	[A] HOW MEI KWAN
5	18 Mar 2019 21:34	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/03/27	[A] HOW MEI KWAN
6	18 Mar 2019 21:34	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Mar 2019 21:34	<b>Label Added</b>	(20005):Direct Settlement .	[A] HOW MEI KWAN
8	18 Mar 2019 21:34	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	19 Mar 2019 09:47	<b>Cim Registration Modified</b>	Pol No:->PNPV2019-00002358.	[I] Clara Li Zi Rong
10	19 Mar 2019 09:47	<b>Cim Registration Modified</b>	Excess: -> 500.00.	[I] Clara Li Zi Rong
11	19 Mar 2019 09:47	<b>Cim Registration Modified</b>	Acct Time:17:00:00->16:00:00.	[I] Clara Li Zi Rong
12	27 Jun 2019 16:20	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	27 Jun 2019 16:20	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2007/07/12.	[A] JOANNE LEE KHANG MIN
14	27 Jun 2019 16:20	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	01 Jul 2019 15:47	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2019/03/27	[A] Asher Sng Rong Yi
16	01 Jul 2019 15:53	<b>Adj Mandate Request</b>	Cur.Req:3737.95:LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR w/GS T: \$3,370.50 + (b) LOU : \$360.00 (4days x \$90) + (c) LTA :\$7.45 Total: a+b+c \$3,737.95 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From     Date To     Audit Type

### ACTIVITY

[01/07/2019 15:47] Asher Sng Rong Yi:  
MARKET VALUE: \$22,000  
LTA REBATE: \$17,354  
NETT VALUE: \$4,646

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2192624	27/06/2019 16:20	Motor	LKK Auto Consultants Pte	LKK Auto Consultants Pte	SGW3156K	SLF4926D	11.77

## Print Received Message

This mail is associated with :

**\*SGW3156K (1201900006693)**  
**[SLF4926D]**

TP

VALERIE WONG-THOMAS CHIN PHOON

Mar 14 2019 4:00PM

[Lim Kang Wee]

Kian Teong Auto Centre

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 09/07/2019 17:50 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3737.95) - SGW3156K - Claim Handler: Clara Li Zi Rong

Approved:3737.95.



**KIAN TEONG AUTO CENTRE**

*Blk 176 Sin Ming Drive #01-08, Sin Ming AutoCare  
Singapore 575721*

**Tel: 64556268 Fax: 64555166**

TO: FWD INSURANCE

DATE: 10/04/2019

ATTN: MOTOR CLAIM DEPT

REF: PNPV2019-00002358/CL

**RE: LETTER OF DEMAND**

Please find below breakdown claim of the vehicle no: SGW3156K

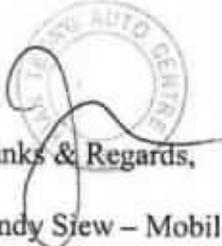
Repair cost: \$3,370.50(INCL GST)

Loss of used: 4days x \$90.00 = \$360.00

Search Fees: \$7.45

Total amount: \$3,737.95

Your kind assistance on above matter would be appreciated

  
Thanks & Regards,

Wendy Siew – Mobile: 91786498



**KIAN TEONG AUTO CENTRE**  
Blk 176 Sin Ming Drive #01-08, Sin Ming AutoCare  
Singapore 575721  
Tel: 64556268 Fax: 64555166

**Letter of Authorization**

Re: Accident on 14/3/2019 involving vehicles number  
LTB ALONG BRADDELL ROAD

I, VALERIE WONG - THOMAS CHOW POON NRIC NO: S1459781 F hereby authorize Kian Teong Auto Centre to handle and proceed all claims for my vehicle accident dated 14/3/2019. Vehicle involved SGV 3156K and S1F 4926D. I authorize Kian Teong Auto Centre to sign all necessary documents in connection with and arising out of the above claim with payment issue to Kian Teong Auto Centre.

Valerie Wong  
Name & Signature of Owner

Wong  
Name & Signature of Witness

**RELEASE**

Claim Reference:	1201900006693
Surveyor's Reference:	CC4/FWD19004921/Kea3
TP Reference:	SGW 3156K

We, **KIAN TEONG AUTO CENTRE** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SGW 3156K** ("Vehicle") to accept the sum of **\$3,737.95**, being the amount claimed for **\$3,370.50** (repair costs), **\$360.00** (loss of rental/use), **\$ -** (loss of income), **\$7.45** (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **14/03/2019** (date of accident) at / along **CTE GOING TO BRADDELL ROAD** (location) involving vehicle no/s. **SGW 3156K** and **SLF 4926D**.

This is pursuant to the inspection conducted on **19/03/2019** (date) at the Workshop.

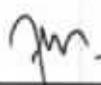
We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SLF 4926D** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 23 day of 07 2019

**CLAIMANT**


[Signed by the "Workshop" with Co. Stamp]  
For and on behalf of the "Claimant"

  
  
KSC

[FWD's appointed surveyor with Co. Stamp]  
For and on behalf of FWD Singapore Pte. Ltd.

# KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08  
Sin Ming AutoCare Singapore 575721  
Tel No. : 64556268 Fax No. : 64555166  
E-Mail : info@ktauto.com.sg  
Website : www.ktauto.com.sg  
Tax Reg. No. : 52991859E Buss. Reg. No. : 52991859E

FWD INSURANCE SINGAPORE PTE LTD

Tax Invoice : KT050118

Invoice Date : 23/07/2019  
Vehicle Num. : SGW 3156 K  
Make/Model : HONDA EDIX  
Mileage(Km) :  
PO/WO/RO# :  
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		ACCIDENT CLAIM DATED 14/03/2019	3,150.00	3,150.00

SingDollars : Three Thousand Three Hundred Seventy & Cents Fifty Only



F & O.E.

Total S\$ : 3,150.00  
GST@7% S\$ : 220.50  
Amount Due S\$ : 3,370.50

Terms : Cash

Customer's Signature/Co. Stamp

for KIAN TEONG AUTO CENTRE

Cheque must be crossed and made payable to "Kian Teong Auto Centre"

[Back to OneMotoring](#)

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575101  
GST Registration No.: M4-000529-2

Print Date/Time : 15 Mar 2019 / 12:21:45

Receipt Date/Time : 15 Mar 2019 / 12:21:45

**Tax Invoice/Receipt**

Receipt No. : ITNET 00005-190315-001448

Previous Receipt No.

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
	Result of Insurance Enquiry - SLF4526D As at 14 Mar 2019 23:59:00 Insurance Co: FWD SINGAPORE PTE. LTD.			
1	Insurance Enquiry - SLF4526D Expiry Fee 20190315121946140946	7.00	0.45	7.45
	<b>Sub-Total</b>	7.00	0.45	7.45
	<b>Total Before Rounding</b>	7.00	0.45	7.45
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	XXXXXXXXXX7726 Credit Card/ VisaMasterCard			7.45
	<b>Total</b>			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	18 Mar 2019 <a href="#">Edit Reg</a>		18 Mar 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,150.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,150.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;"><a href="#">[Created by adjuster]</a></span>									
Insured:	<b>Lim Kang Wee</b> , ID: 58022924								
Main Claimant:	<b>VALERIE WONG-THOMAS CHIN PHOON</b> , ID: S1459781F								
Vehicle Reg. No.:	<b>SGW3156K</b>	Date of Loss:	14/03/2019 16:00 - :59 <b>[140 Months and 2 Days From LTA Reg Date (Man Yr)]</b>						
Claim Type:	<b>TP / 1201900006693</b>	Policy/Cover Note No.:	PNPV2019-00002358 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLF4926D</b>	Policy No. (Claimant):	5073288682-03						
		Excess:	S\$500.00						
Repairer:	<b>Kian Teong Auto Centre (HQ)</b> BLK 176 SIN MING DRIVE #01-08 SIN MING AUTOCARE, 575721 Sin Ming - Tel:								
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... <a href="#">[Handled by Clara Li Zi Rong]</a>								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... <a href="#">[Handled by KENNETH KONG]</a> ... <a href="#">[Final Rpt due 27/03/2019]</a>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• FWD_SG (09/07/2019): <b>Alert - Adj Mandate Approved (S\$3737.95) - SGW3156K - Claim Handler: Clara Li Zi...</b></li> <li>• FWD_SG (01/07/2019): <b>Alert - Adj Mandate Approved (S\$3617.95) - SGW3156K - Claim Handler: Clara Li Zi...</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SGW3156K (1201900006693)  
[SLF4926D]  
TP  
VALERIE WONG-THOMAS CHIN PHOON  
Mar 14 2019 4:00PM  
[Lim Kang Wee]  
Kian Teong Auto Centre

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser	
<b>Letters/Correspondences</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail			Print			
1	(Draft)	<b>Third Party Express Settlement - Payment Breakdown</b>				Edit					
<b>Assessment Reports</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail			Print			
1	01/07/19 15:47	<b>Adjuster Immediate Advice</b>				Load HTM					
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail			Print			
1	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
2	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
3	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
4	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
5	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
6	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
7	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
8	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
9	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
10	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
11	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
12	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
13	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
14	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
15	01/07/19 15:45	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>			
16	01/07/19 15:46	<b>Reinspection Photo</b>				Load JPG		<input checked="" type="checkbox"/>			
17	01/07/19 15:46	<b>Reinspection Photo</b>				Load JPG		<input checked="" type="checkbox"/>			
18	01/07/19 15:46	<b>Reinspection Photo</b>				Load JPG		<input checked="" type="checkbox"/>			
<b>Documentation</b>										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail			Print			
1	18/03/19 21:35	<b>ACKNOWLEDGEMENT EMAIL TO FWD DD 18.03.2019</b>				Load PDF					
2	18/03/19 21:35	<b>TP GIA REPORT</b>				Load PDF					
3	11/04/19 11:32	<b>EMAIL - FWD TO OI DD 18.03.2019</b>				Load PDF					
4	28/06/19 10:49	<b>LTA SEARCH</b>				Load PDF					
5	09/07/19 15:13	<b>LOD</b>				Load PDF					
6	05/08/19 08:44	<b>AUTHORISATION TO ACT FORM</b>				Load PDF					
7	05/08/19 08:44	<b>WORKSHOP INVOICE</b>				Load PDF					
8	05/08/19 08:44	<b>Release Voucher</b>				Load PDF					
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)			Thumbnail			Print			
1	19/03/19 09:48	<b>E-filed GIA report</b>				Load PDF					

## Documents Checklist

**DOCUMENTS CHECKLIST**

Reset

Save

Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:  Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLF4926D (Insd veh)	Model:	HONDA EDIX 2.0X (A)
	SGW3156K (TP veh)		
Date of Accident:	14/03/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	10,683.95	
Final Repair Cost	:	\$	3,370.50	
Loss of Use	:	\$	360.00	4.00 days at \$90.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	7.45	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	3,737.95	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability ___100___(%)		
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Kian Teong Auto Centre	:	\$ 3,737.95
2)		:	\$
3)		:	\$

\_\_\_\_\_  
JOANNE LEE KHANG MIN

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
05 Aug  
2019

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/FWD19004921/KEA3Q2  
**Date:** 05/08/2019

#### REFERENCE

Handling Insurer:	FWD Singapore Pte. Ltd.	Policy No:	PNPV2019-00002358
<b>Claimant Vehicle No :</b>	SGW3156K	<b>Insured Vehicle No :</b>	SLF4926D
Date of Loss:	14/03/2019	Nature of Claim:	TP
			Claim No: 1201900006693

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SGW3156K</b>	Engine No:	K20A7080592
Make & Model:	HONDA EDIX, 2.0X (A)	Chassis No:	BE31200526
Reg. Date:	12/07/2007 (Man. Year: 2007)	Odometer:	245750 km
Colour:	Metallic Silver		
Engine Capacity:	1998 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,855.00	2,749.76	5,105.24	64.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,130.00	1,240.00	890.00	41.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>9,985.00</b>	<b>3,989.76</b>	<b>5,995.24</b>	<b>60.04</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,150.00</b>		
	(S\$)	9,985.00	3,150.00	68.45
	<b>+ GST 7.00/7.00% (S\$)</b>	698.95	220.50	68.45
	<b>Nett Amount (S\$)</b>	<b>10,683.95</b>	<b>3,370.50</b>	<b>7,313.45</b>
	<b>+ Loss of Use (4.0 x S\$90.00/day) (S\$)</b>		360.00	
	<b>+ Doc/Search Fee (S\$)</b>		7.45	
	<b>Nett Liability (S\$)</b>		<b>3,737.95</b>	

#### INSPECTION

Date of Assignment:	18/03/2019	
Date Inspected:	19/03/2019 Inspected At:	Kian Teong Auto Centre (HQ) BLK 176 SIN MING DRIVE #01-08 SIN

MING AUTOCARE  
Singapore 575721

Estimated Period of Repair: 4.0 days

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**Adjuster:** KENNETH KONG

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 28 Jun 2019)
<b>Parts:</b> 144	HONDA EDIX 2.0X (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SGW3156K)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOTH LID	Bent	1,680.00 F	*1,360.40 FL
2	1		*REAR BOOTH LID EMBLEM (HONDA LOGO)	Necessary	68.00 F	*68.00 FL
3	1		*REAR BOOTH LID EMBLEM (EDIX LOGO)	Necessary	68.00 F	*68.00 FL
4	1		*REAR BUMPER	Bent	1,080.00 F	*965.30 FL
5	1		*REAR BUMPER SIDE BRACKET	O/S Distorted	116.00 F	*58.00 FL
6	1		*REAR BUMPER REINFORCEMENT	Repair	850.00 F	*- FL
7	1		*REAR EXHAUST MUFFLER	Repair	1,350.00 F	*- FL
8	1		*REAR TAIL LAMP	O/S Cracked	1,390.00 F	*482.50 FL
9	1		*REAR FENDER -LH	Repair	580.00 F	*- FL
10	1		*REAR WINDSCREEN MOULDING	Necessary	395.00 F	*185.00 FL
11	1		*SET REAR BUMPER PLATE WITH CASING	Serviceable	58.00 FS	*- FS
12	1		*REAR BUMPER REVERSE SENSOR	Shorted	220.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>7,855.00</b>	<b>3,387.20</b>
- List Item Discount on L Items 0.00/20.00% (S\$)	0.00	637.44
<b>Total Parts (S\$)</b>	<b>7,855.00</b>	<b>2,749.76</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO PUTTY,APPLY PRIMER AND SPRAY PAINT DAMAGED AREAS	New	850.00	600.00
2	TO KNOCK AND REPAIR DAMAGED PARTS	New	960.00	500.00
3	TO CHECK AND REPAIR ELECTRICAL WIRING TO REMOVE AND REFIT EXHAUST UNIT TO FACILITATE REPAIR	New	180.00	20.00
4	TO REMOVE & REFIT REAR WINDSCREEN TO FACILITATE REPAIR	New	140.00	120.00
<b>Gross Labour Cost (S\$)</b>			<b>2,130.00</b>	<b>1,240.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >