

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, 18 March, 2019 10:24 AM
To: clara.li@fwd.com; assignments; SUR; Admin A; Asher Sng (LKKAuto)
Cc: motorclaims.sg@fwd.com
Subject: RE: PRE-REPAIR SURVEY FOR SGW 3156 K Our Ref: PNPV2019-00002358/CL

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Clara,

Thank you for the assignment.

Please be informed that the vehicle currently not in workshop and repairer will arrange.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com [mailto:clara.li@fwd.com]
Sent: Monday, 18 March 2019 10:14 AM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com; AsherSng@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: PRE-REPAIR SURVEY FOR SGW 3156 K Our Ref: PNPV2019-00002358/CL

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

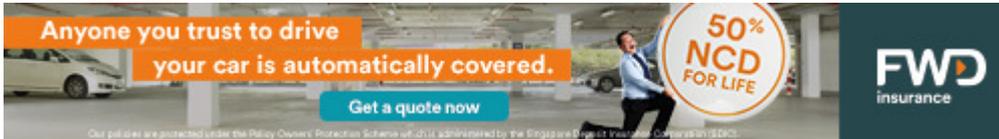
Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722
E clara.li@fwd.com
W fwd.com.sg



From: info@ktauto.com.sg [mailto:info@ktauto.com.sg]
Sent: Monday, 18 March, 2019 10:12 AM
To: Clara Li Zirong - SGUser
Cc: Motor Claims SG - SG Common; assignments@lkkauto.com; admin-a@lkk.com
Subject: RE: PRE-REPAIR SURVEY FOR SGW 3156 K Our Ref: PNPV2019-00002358/CL

Dear Clara,

Please help to arrange LKK Auto for joint survey. Thank you for your kind attention.

Yours faithfully
Wendy Siew
On and behalf of
Kian Teong Auto Centre
176 Sin Ming Drive
Sin Ming autocare #01-08
Singapore 575721
Tel: 65 64556268
Fax: 65 6455166
undefined

From: <clara.li@fwd.com>
Sent: 3/15/19 1:08 PM
To: <info@ktauto.com.sg>
Cc: <motorclaims.sg@fwd.com>
Subject: RE: PRE-REPAIR SURVEY FOR SGW 3156 K Our Ref: PNPV2019-00002358/CL
undefinedundefinedundefined

WITHOUT PREJUDICE

Dear Sir/ Madam,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE

3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



From: info@ktauto.com.sg [mailto:info@ktauto.com.sg]

Sent: Friday, 15 March, 2019 12:34 PM

To: Motor Claims SG - SG Common

Subject: RE: PRE-REPAIR SURVEY FOR SGW 3156 K Our Ref: PNPV2019-00002358/CL

Dear Sirs,

Kindly please arrange for pre-repair survey our client vehicle SGW3156K and your insured vehicle no SLF4926D. As direct settlement is our priority with FWD Insurance, kindly advise liability of the case. Thank you for your kind attention.

Yours faithfully
Wendy Siew
On and behalf of
Kian Teong Auto Centre
176 Sin Ming Drive
Sin Ming autocare #01-08
Singapore 575721
Tel: 65 64556268
Fax: 65 645

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