

Hsiao Tong (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 1 June 2022 4:10 PM
To: Hsiao Tong (LKKAuto); claims-singapore
Cc: Admin A
Subject: VC012338 : [Seek Mandate]- Direct Settlement - Accident Involving GBC709A (OI : QBE - TBA) and GBC1342S (TP : LKK REF - CC6/QBE19004919/Aba3) on 23/02/2019

Hi Hsiao Tong

Please proceed as per advice.

Thank you.

Jenny Toh

Senior Assistant

Claims | Asia

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SBR Management Excellence Awards 2021 – Innovator of the Year & Team of the Year – General Insurance, Singapore
Insurance Asia Awards 2021 – Claims Initiative of the Year, Singapore
Insurance Business Asia List – Elite Women 2021, Asia and Top Insurance Workplaces 2020, Asia
AustCham Singapore Business Awards – Business Excellence Award 2021 and Digital Capability Award 2020, Singapore

I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 1 June 2022 3:33 pm
To: claims-singapore <claims-singapore@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate]- Direct Settlement - Accident Involving GBC709A (OI : QBE - TBA) and GBC1342S (TP : LKK REF - CC6/QBE19004919/Aba3) on 23/02/2019

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sirs/Mdm,

We refer to our email dated 14/03/2022.

Kindly let us have your instruction/approval as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 1 April 2022 2:20 PM

To: claims-singapore <claims-singapore@qbe.com>; jenny.toh@qbe.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate]- Direct Settlement - Accident Involving GBC709A (OI : QBE - TBA) and GBC1342S (TP : LKK REF - CC6/QBE19004919/Aba3) on 23/02/2019

Dear Sirs/Mdm,

We refer to our email dated 14/03/2022.

Kindly let us have your instruction/approval.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 14 March 2022 3:44 PM

To: claims-singapore <claims-singapore@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate]- Direct Settlement - Accident Involving GBC709A (OI : QBE - TBA) and GBC1342S (TP : LKK REF - CC6/QBE19004919/Aba3) on 23/02/2019

Your ref: **TBA**

Our ref : CC6/QBE19004919/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC709A(LONPAC) AND GBC1342S(TP) ON 23/02/2019

We refer to the above matter.

Our insured driver collided onto third party parked vehicle. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer **"TEK SOON MOTOR REPAIR & SPRAY PAINTING"** at **\$2,040.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,813.20	\$ 1,800.00
2. Loss of Use (3days x \$80.00)	\$ 240.00	\$ 240.00 (3days x \$80.00)
Total	\$ 4,053.20	<u>\$ 2,040.00</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/02/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 28 August, 2020 12:06 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC709A (OI : QBE - TBA) and GBC1342S (TP : LKK REF - CC6/QBE19004919/Aba3) on 23/02/2019

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBC 1342S at M/s Tek Soon Motor Repair & Spray Painting - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- OI GIA report

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge Jasper and he can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

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