

Hsiao Tong (LKKAuto)

From: Sherini Pillai <sherini@iii.com.sg>
Sent: Thursday, 14 November 2019 9:31 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: SDS1666A (Invoices) DOA: 07.03.2019 //LKK REF: CC6/III19004918/Epa3

Hi Hsiao Tong,

We have agreed settlement at \$130,000.00 (all-in).

Please send DV to Chuan Ho.

Best Regards,

Sherini Pillai

Motor & Work Injury Claims Department

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

☎ 6347 6128 Fax: 6224 4174

Company Registration No. 198703792K



From: Sherini Pillai
Sent: Thursday, November 14, 2019 9:30 AM
To: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>
Subject: RE: SDS1666A (Invoices) DOA: 07.03.2019 //LKK REF: CC6/III19004918/Epa3

Hi Justin,

Thank you for your email.

We appreciate your patience in settling this matter amicably.

We are pleased to make a global offer of **\$130,000.00** (all-in).

Please confirm acceptance.

Best Regards,

Sherini Pillai

Motor & Work Injury Claims Department

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

☎ 6347 6128 Fax: 6224 4174

Company Registration No. 198703792K



From: CHUAN HO AUTO SERVICE [<mailto:chuanhoautoservice@gmail.com>]
Sent: Thursday, November 14, 2019 9:24 AM
To: Sherini Pillai <sherini@iii.com.sg>
Subject: Re: SDS1666A (Invoices) DOA: 07.03.2019 //LKK REF: CC6/III19004918/Epa3

Hi Miss Sherini,

My client's reply to the offer is as follows:

"" Past average closing of bentley continental gt 6.0 is @ \$60k per year, which is \$163 (round up dollar) per day

Insurance per month is about \$800 per month, which is \$27 (round up dollar) per day

Road Tax is \$7074 per year which is \$20 (round up dollar) per day.

Depreciation consist of coe, hence all added up will be \$210 per day.

Date of accident: 07/03/2019

Police investigation results out, and able to proceed with survey: 14/03/2019

Repairing done: 25/06/2019

Total of 108 Days for this whole procedure,
\$210 x 108 Days = \$22 680 ""

So sorry for the trouble and I hope we can close this matter soon. Please let me have an ALL-IN sum offer so that I can show him to satisfy his queries and close this matter as soon as possible, thank you so much!!

Best Regards,
Justin Ho
+65 9189 2365
Chuan Ho Auto Service
160 Sin Ming Drive, #07-09, Sin Ming Auto City, S 575722

On Tue, Nov 12, 2019 at 1:46 PM Sherini Pillai <sherini@iii.com.sg> wrote:

Hi Justin,

We have reviewed the matter and we can go up to a max of \$180/- per day totaling up to \$16,200.00 for LOU.

Please reconsider so we can wrap up the matter. Thank you.

Best Regards,

Sherini Pillai

Motor & Work Injury Claims Department

64 Cecil Street, #04/#05 IOB Building, Singapore 049711
☎ 6347 6128 Fax: 6224 4174



From: CHUAN HO AUTO SERVICE [mailto:chuanhoautoservice@gmail.com]

Sent: Monday, November 11, 2019 9:55 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Sherini Pillai <sherini@iii.com.sg>

Subject: Re: SDS1666A (Invoices) DOA: 07.03.2019 //LKK REF: CC6/III19004918/Epa3

Hi Miss Sherini,

My clients is requesting for minimum \$200 per day for the 3months LOU, as the currently offer works out to be \$150 per day LOU which is lesser than the depreciation of a 6 Litres Bentley Conti Gt.

Please assist for a new offer, thank you so much!

So sorry for the inconvenience caused and we hope to close this case as soon as possible, thanks thanks!

Best Regards,

Justin Ho

+65 9189 2365

Chuan Ho Auto Service
160 Sin Ming Drive, #07-09, Sin Ming Auto City, S 575722

On Sat, Nov 9, 2019 at 1:22 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

Thank you for your patience.

We have our principal instruction to offer at **\$126,500.00(all-in).**

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>

Sent: Friday, 4 October 2019 10:12 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fwd: SDS1666A (Invoices) DOA: 07.03.2019

Hi Hsiao Tong,

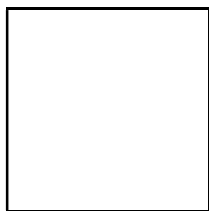
Please provide us an update for the LOU.

Thank you.

Best Regards,

Sharin Lim

+65 9069 1985



----- Forwarded message -----

From: **CHUAN HO AUTO SERVICE** <chuanhoautoservice@gmail.com>

Date: Mon, Sep 23, 2019 at 2:17 PM

Subject: Fwd: SDS1666A (Invoices) DOA: 07.03.2019

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Hi Hsiao Tong,

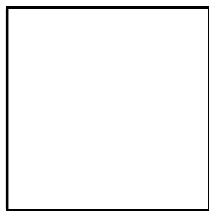
Please provide us an update for the LOU for this case ASAP.

Thank you.

Best Regards,

Sharin Lim

+65 9069 1985



----- Forwarded message -----

From: **CHUAN HO AUTO SERVICE** <chuanhoautoservice@gmail.com>

Date: Tue, Aug 27, 2019 at 9:48 AM

Subject: Fwd: SDS1666A (Invoices) DOA: 07.03.2019

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Hi Poh Kin,

My boss is looking at, at least 3 months of LOU at \$240/Day.

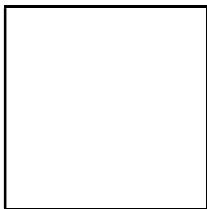
Please help us push for the amount.

Thank you!

Best Regards,

Sharin Lim

+65 9069 1985



----- Forwarded message -----

From: **CHUAN HO AUTO SERVICE** <chuanhoautoservice@gmail.com>

Date: Mon, Aug 26, 2019 at 10:51 AM

Subject: Fwd: SDS1666A (Invoices) DOA: 07.03.2019

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Hi Poh Kin,

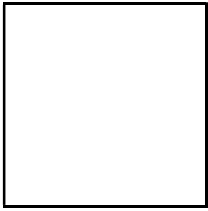
Any updates on the LOU?

Thank you.

Best Regards,

Sharin Lim

+65 9069 1985



----- Forwarded message -----

From: **CHUAN HO AUTO SERVICE** <chuanhoautoservice@gmail.com>

Date: Wed, Aug 21, 2019 at 11:30 AM

Subject: Re: SDS1666A (Invoices) DOA: 07.03.2019

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Hi Poh Kin,

Noted please finalize at \$113k.

Have attached our Final Repair Bill, please process this for us.

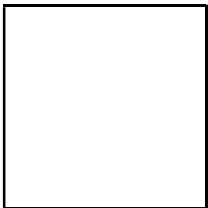
Do let us know who to speak to regarding the nego of the LOU.

Many Thanks!

Best Regards,

Sharin Lim

+65 9069 1985



On Wed, Aug 21, 2019 at 10:40 AM Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC6/III19004918/Epa3
Your Ref: SDS 1666A

Dear Ms Sharin,

We refer to the above matter.

For COR, our surveyor had recommended amount **at L/S \$113,000.00 (before GST)** with **14** repair days.

In the meantime, please be informed that we have instruction from our principal to offer Loss of Use at \$180.00 per day x 14 days.

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) **to us (LKK)** for our necessary action.

Thank you.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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64 Cecil Street, #04/#05 IOB Building, Singapore 049711

☎ 6347 6128 Fax: 6224 4174

Company Registration No. 198703792K

From: CHUAN HO AUTO SERVICE [<mailto:chuanhoautoservice@gmail.com>]

Sent: Tuesday, August 20, 2019 1:24 PM

To: Sherini Pillai <sherini@iii.com.sg>

Subject: Fwd: SDS1666A (Invoices)

Hi Ms Sherini,

Can I check if there are any updates on this?

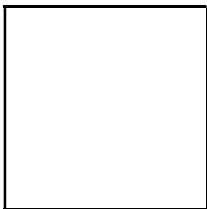
Please provide us the offer for LOU and the breakdown.

Many thanks!

Best Regards,

Sharin Lim

+65 9069 1985



----- Forwarded message -----

From: **CHUAN HO AUTO SERVICE** <chuanhoautoservice@gmail.com>

Date: Fri, Aug 16, 2019 at 6:16 PM

Subject: Re: SDS1666A (Invoices)

To: Sherini Pillai <sherini@iii.com.sg>

Hi Sherini,

Oh so do we followup with the surveyor side?

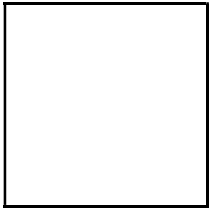
By the way, how much is your offer? Able to have a breakdown?

Thanks thanks! :) :)

Best Regards,

Justin Ho | Company Director

+65 9069 1985



On Fri, Aug 16, 2019 at 5:16 PM Sherini Pillai <sherini@iii.com.sg> wrote:

Hi Justin,

I have given mandate to our surveyor on 8 August 2019.

While we appreciate your intend to lower our exposure, we are not able to offer \$18K for LOU.

You may liaise with our surveyor with regards to this.

Have a great weekend!

Regards,

Sherini Pillai

Motor Claims Department



64 Cecil Street, #04/#05 IOB Building, Singapore 049711
DID: 6347 6128 Fax: 6224 4174

Company Registration No. 198703792K

From: CHUAN HO AUTO SERVICE [mailto:chuanhoautoservice@gmail.com]
Sent: Thursday, August 15, 2019 10:56 AM
To: Sherini Pillai <sherini@iii.com.sg>
Subject: Re: SDS1666A (Invoices)

Hi Sherini,

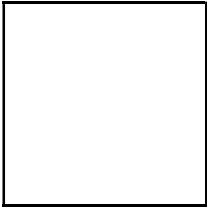
Is there any updates on the loss of use amount?

Thanks thanks! :)

Best Regards,

Justin Ho | Company Director

+65 9069 1985



On Tue, Aug 6, 2019 at 6:27 PM CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com> wrote:

Hi Sherini,

The client initially demand to either get a same category 6.0Litres Bentley Coupe or to get his loss of usage.

We tried looking for companies that does Bentley 6.0Litres rental and the rental fees are about \$15000 (lowest) average for monthly rental fees. Which covers the insurance (considered , road tax, maintenences) etc. His car is a coupe variant with 3year plus left and a W12 engine, hence will be different than 4 door 4.0Litres vehicles.

Given \$15000 rental per month, each day is average to about \$500. If we choose per day rental is about \$800.

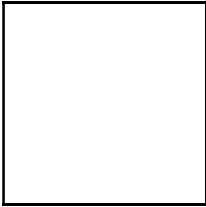
Hence we managed to talk thru to our client to opt for loss of usage, which if we calculate depreciation, road tax and insurance premium inside, cost about \$300 per day only. This will save a huge sum from the claims.

Therefore rather than incurring about \$45000 (for 3mths rental of same category), its better to be given as loss of usage from our deduction. Hope you understand that we are trying to help rather than drown the matter further

Best Regards,

Justin Ho | Company Director

+65 9189 2365



On Tue, Aug 6, 2019 at 5:19 PM Sherini Pillai <sherini@iii.com.sg> wrote:

Hi Justin,

Sorry I have a question.

In this 3 months, your client was not given a replacement vehicle?

Regards,

Sherini Pillai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711
DID: 6347 6128 Fax: 6224 4174



From: CHUAN HO AUTO SERVICE [mailto:chuanhoautoservice@gmail.com]

Sent: Monday, August 05, 2019 10:16 AM

To: Sherini Pillai <sherini@iii.com.sg>

Subject: SDS1666A (Invoices)

Hi Ms Sherini,

Good morning to you, as attached are the invoices from KBS that we ordered the parts for our client SDS1666A (Bentley Continental GT 6.0 Coupe).

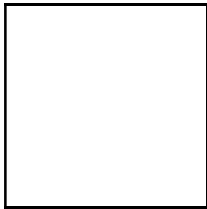
Thank you! :)

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Best Regards,

Justin Ho | Company Director

+65 9189 2365



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