

CASE OWNER:

RA

CC 4 / Asm 1900 4904, Jho382

LKK: IDAC:

104840

ASSIGNMENT

Surveyor:

Ally

LCI:

19/3/19

Date / Time:

18/03/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SKT 405X

Claim No. : SAM01HC6

Name of Insured : Ang Wei Jiny

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II :SS D.O.A: 15/3/2019

Place of Accident :

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SHE 4202



INSRS: WSP: SMT WL
Tel: Liability:
RMKS:



INSRS: WSP:
Tel: Liability:
RMKS:



INSRS: WSP:
Tel: Liability:
RMKS:



INSRS: WSP:
Tel: Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
7/4	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
18/3	Notification ltr (if non-pickup):	
	Call OI:	
03/04	After call ltr to OI:	7 CPL
4/4	Documentation Check List: Handler	Typist
20/6	Notification ltr (if non-pickup)	<input type="checkbox"/>
23/19	After call ltr to OI:	<input type="checkbox"/>
16/8/19	Authorisation To Act:	<input checked="" type="checkbox"/>
4/9/19	Release Voucher:	<input checked="" type="checkbox"/>
6/9/19	Final Repair Bill:	<input checked="" type="checkbox"/>
17/9	Car Rental Invoice:	<input checked="" type="checkbox"/>
26/10	Towing Invoice	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 15/8/19 / 2.15pm Sent By: Poh suan

FINALIZATION Date/Time: 15/8/19 / 2.15pm Confirm with: Poh suan Confirm by: Steve

Repair Cost: 45 SS 2000.00 (5 days) Reduction: \$5801.52 % 74 Email Call

FINAL SETTLEMENT Date/Time: 17/11/19 / 10pm Confirm with: Lebek / Poh suan. Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27

Repair Cost: SS 2000.00

Loss of Rental (LOR): SS 869.78 (6.5 days) x \$133.75

Loss of Use (LOU): SS - (\$ x days)

Loss of Income (LOI): SS - (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search SS 7.00

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost SS -

Total: SS 2876.78 Global Sum SS:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: SS 2876.78 Name 1: SHIRT TAXIS Pte Ltd

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

COPY SENT 11/11/19

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: P
- 3) Survey fee: \$350-

Stripped these de

ASSIGNMENT

From: _____ Date: 19/3/19

Veh No: SHC4210Z Yr Regn: 29 Nov 2013
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Estimated Cost: _____

Truck / Trailer or

OD TP / WS / TP RES / OD RES / EVA / INV / MV

Make: Toyota Prius c.c 1798

To Inspect Vehicle No: SHC 4210Z

Colour: Maroon A/C: Insured / Std / NI / NA

at Workshop m/s SMRT woodlands Depot

Sp. Reading: 475346 T/Radio: Insured / Std / NI / NA

Insured: _____

Eng/No: _____ C/No: JTDKN36U805709459

Policy No. _____

Gen. Cond: Good / Fair / Poor / Burnt

Claims No. _____

Steering: Inorder / Jammed / Leaked / Burnt or

Sum Insured: _____ Excess: _____

Brake: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Modi: Nil / S/Rim / STD A/Rim or

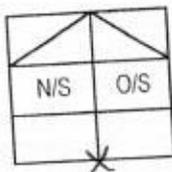
Make of Veh: _____

Tyre Size: F: 195/65 R15

(Policy Condition)

R: _____

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Falken

Bal. or Market Value: _____

Front Rear

IDAC Accident Rpt: _____ Consistent?: Yes or No

R/Bal. 6 mm R/Bal. 6 mm

GIA / PR Seen: _____ Consistent?: Yes or No

L/Bal. 6 mm L/Bal. 6 mm

Est. Repairs: 5 days Res.: Yes or No

D.O.A. 15/3/19 D.O.I. 19/3/19

Lum Sum: 20 % 3 Val.: Yes or No

Survey held at Summit

CA / REV / REP. / 24 HRS up

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

03/19/20780 SKT 4015X

L/S \$2000/- (Red = \$5801.52 / 74%)

* 5 repair days + 1 Sunday + 0.5 PRS = 6.5 days.

Date/Time, File Pass to?

: Preli. Report
 : Final Report

Days Of Repair:

1)

Date/Time, File Return to?

2)

Resurvey No. of Trip: _____

Survey Fee:

Add Fee: Site Insp (\$ _____)

Transportation:

Interview (\$ _____)

S + RS, SI

Tech. Invs (\$ _____)

Photos

Weekend (\$ _____)

Others PR ✓ \$234

Report Format :

Lump Sum / I.B.I: (\$ _____)

TOTAL



Cecilia

Case Details

Case Reference Number : TAX/03/19/2070
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4210Z

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-6126-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AXA Insurance Singapore Pte Ltd
 Accident Date and Time : 15/03/2019 02:05 PM
 Vehicle Age(In Months) : 64

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Coating Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation				Repair/Replace	Surveyor Quantity	Surveyor Approval		Remarks
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)			Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace	DEF ✓
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check	X NAI
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check	X NAI
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check	X NAI
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check	X NAI
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check	X NAI
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Givt	X un
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	Check	X NAI

Total Spare Part Cost	4,888.23	Surveyor Total	815.63
Lump Sum Discount (%)	20.00	Lump Sum Dis (%)	20
Final Spare Part Cost	3,910.58	Final Sur Total	652.50

BOM Type	Costing Type	Portion	Material Number	Part Name	SMRT Recommendation					Surveyor Approval			Remarks	
					Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)		Repair/Replace
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	1	171.68	Replace	• / SCR
One Time Key In	Main			UNDER COVER SUB-ASSY, RR FLOOR	1	514.50	514.50	25.00	385.88	Replace	0	0	Check	• X NM
One Time Key In	Main			END PANEL	1	602.10	602.10	25.00	451.58	Replace	0	0	Check	• X NM
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check	• X NM
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00	Replace	• / shorted
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	• / nec
One Time Key In	Main			TAILGATE ASY	1	1,007.90	1,007.90	25.00	755.92	Replace	1	0	Repair	• Repair X
One Time Key In	Main			TAILGATE OUTSIDE GARNISH	1	504.90	504.90	25.00	378.67	Replace	0	0	Not Give	• X nm
One Time Key In	Main			STICKER SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	0	0	Not Give	• X nm
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	0	0	Not Give	• X nm
One Time Key In	Main			EMBLEM REAR	1	60.30	60.30	25.00	45.22	Replace	0	0	Not Give	• X nm
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	0	0	Not Give	• X nm
One Time Key In	Main			NAME PLATE (PRIUS)	1	60.80	60.80	25.00	45.60	Replace	0	0	Not Give	• X nm
One Time Key In	Main			NAME PLATE (TOYOTA)	1	49.40	49.40	25.00	37.05	Replace	0	0	Not Give	• X nm

Total Spare Part Cost 4,886.23
 Lump Sum Discount (%) 20.00
 Final Spare Part Cost 3,910.58

Surveyor Total 815.63
 Lump Sum Dis (%) 20
 Final Sur Total 652.50

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			TAIL LAMP BRACKET, LH	1	30.70	30.70	25.00	23.02	Replace	0	0	Check	X N/A
One Time Key In	Main			TAIL LAMP BRACKET, RH	1	30.70	30.70	25.00	23.02	Replace	0	0	Check	X N/A
One Time Key In	Main			TAIL LAMP LH	1	548.40	548.40	10.00	493.56	Replace	0	0	Check	X N/A
One Time Key In	Main			TAIL LAMP RH	1	557.80	557.80	10.00	502.02	Replace	0	0	Check	X N/A
One Time Key In	Main			MOULDING BACK WINDOW, LOWER NO.1	1	29.40	29.40	25.00	22.05	Replace	0	0	Not Give	X
One Time Key In	Main			TAIL GATE DOOR GLASS MOULDING, LH	1	29.40	29.40	25.00	22.05	Replace	0	0	Not Give	X
One Time Key In	Main			TAIL GATE DOOR GLASS MOULDING, RH	1	29.40	29.40	25.00	22.05	Replace	0	0	Not Give	X
One Time Key In	Main			SEALANT W/SCREEN	3	37.00	111.00	0.00	111.00	Replace	0	0	Not Give	X
Total Spare Part Cost									4,886.23	Surveyor Total		815.63		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									3,910.58	Final Sur Total		652.50		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	1,014.00	400 /	
Total:			1,014.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200 /	
2	Main	TO RESPRAY REAR PANEL	180.00	0	
Total:			1,116.00	400.00	

11/19/2019

<https://vacswb.smr.com.sg/Estimation.aspx>

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
3	Main	TO RESPRAY TAIL GATE	378.00	200 ✓	
4	Main	TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0	
Total:			1,116.00	400.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20 APC	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	0	
3	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20 APC	
4	Main	TO INSPECT RR LIGHTING MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0	
5	Main	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	40 APC	
6	Main	TO TRANSFER REAR TAILGATE MECHANISM	120.00	0	
7	Main	TO REMOVE / REFIT WINDSCREEN	120.00	0	
8	Main	TO WASH AND VACUUM	60.00	0	
9	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			1,040.00	80.00	

4307.30
10222.20M

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	3,910.58	652.50
Total Labour Cost	1,014.00	400.00
Total Spray Painting	1,116.00	400.00
Other	1,040.00	80.00
Overall Total	7,080.58	1,532.50
Lump Sum Repair Option	✓	✓
Lump Sum Total	7,100.00	1,550.00

<https://vacswb.smr.com.sg/Estimation.aspx>

2019

Estimator Assessment(\$)

Surveyor Assessment(\$)

1,550.00

Surveyor Approved Amount

4

No of Repair Days*

6

L/S REPAIR, PHOTO AFTER PAINT.

Remarks

Hwee Jie

Surveyor Name

Signature

D

Save Clear

Survey Date

19/03/2019

- LKK Auto Consultants** hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Contractor	WEGA ENGINEERING PTE LTD		
Accident Case Number	7AX/03/19/2070	Date of Collection	20/3/19
Vehicle No	SHC 4210Z	Date of Request	20/3/19
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend	17 DAYS

REQUEST FOR SUPPLYMENT PARTS

S/N	Number photos	Part Description	Quantity	Unit Price
1	8286, 87, 93, 94 8295	Arm Sub Assy RR Bumper LH		\$139.60 ✓
2	8288, 89, 96, 97	Arm Sub Assy RR Bumper RH		\$139.60 ✓
3	8280, 81, 82, 83 8284, 85	Bumper Reinforcement Rear		\$205.70 ✓
4	8290, 91, 92	To Repair End Panel		\$250.00
5		To Respray End Panel		\$150.00
6				
7				
8				

BT 104.70
BT 104.70
DD 154.28
\$100
\$100

<<<Please submit photographs for damaged parts>>>

21/3/19

I. (Name) CHIA

(Position) ADVISOR

Do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Chia

Signature of person making this declaration

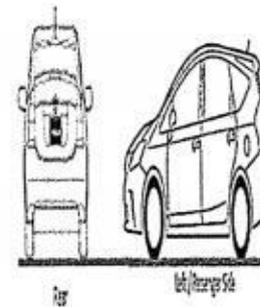
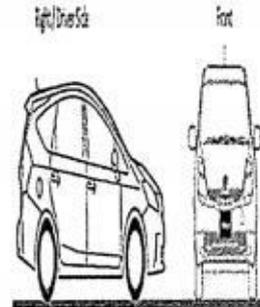
[To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC / Reservation / Number
Photo Submitted		Date of submission

For SMRT Staff

Section A - Accident Details	
Registration Number	SHC4210Z
Case Reference Number	TAX/03/19/2070
Registration Date	29/11/2013
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	CHAN CHIN TIONG
Type of Accident	Head to Rear
Accident Date and Time	15/3/2019 10:05 PM
Accident Reported Date and Time	16/3/2019 8:46 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100642
Special Instruction to ARC, if any	TSS
Prepared Date and Time	18/3/2019 1:19 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Right Side

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,264.00	\$500.00
Total Spray Cost	\$1,296.00	\$500.00
Total Spare Part Cost	\$4,201.52	\$943.45
Total Other Cost	\$1,040.00	\$80.00
TOTAL COST	\$7,801.52	\$2,023.45
Lump Sum Total	\$7,350.00	\$2,000.00 (L/S)
Number of Repair Days	7.0	5.0
Prepared / Adjusted By	Kim Ming Chin	Hwee Jie (LKK) / AXA
ARC / Surveyor Sign Off Date	19/03/2019 3:30 PM	19/03/2019 1:32 PM
Signature		
Remarks		L/S REPAIR, PHOTO AFTER PAINT.



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
 60 Woodlands Industrial Park E4, Singapore 757705
 FAX Number 63982092
 Estimator Telephone Number 8662623
 Accident Reporting Number 6662672

Date Generated : 14/01/2019
 User ID : PohSuan

Section C - Quotation and Accident Invoice Details			
Quotation Number	QN-1908-0141	Invoice Number	
Quotation Date	13.08.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$1,014.00	\$400.00
TO REPAIR RR END PANEL	\$250.00	\$100.00
Total Labour	\$1,264.00	\$500.00

Part 2 - Spray Painting & Panel Beating Related Works		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR PANEL	\$180.00	\$100.00
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY REAR PANEL	\$180.00	\$0.00
TO RESPRAY TAIL GATE	\$378.00	\$200.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,296.00	\$500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$200.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$40.00
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$0.00
TO REMOVE / REFIT WINDSCREEN	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$1,040.00	\$80.00

Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace
		52576-47020	BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	0.00	\$0.00	Replace	Check X
		52576-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Check X
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check X
		52015-47050	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check X
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Check X
		76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given X



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
 60 Woodlands Industrial Park EA, Singapore 757105
 FAX Number: 63655532
 Estimate Telephone Number: 6862623
 Accident Reporting Number: 58562872

Date Generated : 14/08/2018
 User ID : PubSuan

	76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Check	X
	76891-47020	BUMPER LIP REAR	1.00	\$228.90	25.00	\$171.68	Replace	Replace	X
	58308-47011	UNDER COVER SUB-ASSY, RR FLOOR	0.00	\$514.50	0.00	\$0.00	Replace	Check	X
	58307-47060	END PANEL	0.00	\$602.10	0.00	\$0.00	Replace	Check	X
		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Check	X
		SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace	X
		PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	X
	67005-47241	TAILGATE ASY	1.00	\$1,007.90	100.00	\$0.00	Replace	Repair	X
	76801-47070-B0	TAILGATE OUTSIDE GARNISH	0.00	\$504.90	0.00	\$0.00	Replace	Not Given	X
		STICKER SMRT LOGO	0.00	\$7.80	0.00	\$0.00	Replace	Not Given	X
		STICKER DECAL 6555 8888	0.00	\$21.60	0.00	\$0.00	Replace	Not Given	X
	75310-47020	EMBLEM REAR	0.00	\$60.30	0.00	\$0.00	Replace	Not Given	X
	75374-47051	NAME PLATE (HYBRID)	0.00	\$51.90	0.00	\$0.00	Replace	Not Given	X
	75442-47030	NAME PLATE (PRIUS)	0.00	\$60.80	0.00	\$0.00	Replace	Not Given	X
	75441-47031	NAME PLATE (TOYOTA)	0.00	\$49.40	0.00	\$0.00	Replace	Not Given	X
	52563-47010	TAIL LAMP BRACKET, LH	0.00	\$30.70	0.00	\$0.00	Replace	Check	X
	52562-47010	TAIL LAMP BRACKET, RH	0.00	\$30.70	0.00	\$0.00	Replace	Check	X
	81561-47170	TAIL LAMP LH	0.00	\$548.40	0.00	\$0.00	Replace	Check	X
	81551-47160	TAIL LAMP RH	0.00	\$557.80	0.00	\$0.00	Replace	Check	X
	75575-47030	MOULDING BACK WINDOW, LOWER NO.1	0.00	\$29.40	0.00	\$0.00	Replace	Not Given	X
	75574-47020	TAIL GATE DOOR GLASS MOULDING, LH	0.00	\$29.40	0.00	\$0.00	Replace	Not Given	X
	75573-47060	TAIL GATE DOOR GLASS MOULDING, RH	0.00	\$29.40	0.00	\$0.00	Replace	Not Given	X
		SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X
Total				\$6,003.30		\$815.63			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52016-47050	ARM SUB-ASSY. RR BUMPER LH	1.00	\$139.60	25.00	\$104.70	Replace	Replace
		52016-47030	ARM SUB-ASSY. RR BUMPER RH	1.00	\$139.60	25.00	\$104.70	Replace	Replace
6505547		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace
Total					484.90		363.68		

1179.31
 - 202

L/S \$2000/-

+ 943.45
 + 500.00
 + 580.00

 2023.45



Case Details

Case Reference Number :
TAX/03/19/2070

Type of Repair : Accident Repair

Vehicle Registration Number :
SHC4210Z

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-6126-ID

Assigned By : Taxi Claims Manager
Team

Insurance Company Name : AXA Insurance Singapore Pte Ltd

Accident Date and Time : 15/03/2019 02:05 PM

Vehicle Age(In Months) : 64

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation				Repair/Replace	Surveyor Approval			Remarks
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)		Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.9	Replace	DEF
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check	
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check	
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check	
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check	
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check	
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Give	un
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	Check	

Total Spare Part Cost 4,888.23

Surveyor Total 815.63

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 3,910.58

Final Sur Total 652.50

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	1	171.6	Replace	SCR
One Time Key In	Main			UNDER COVER SUB-ASSY, RR FLOOR	1	514.50	514.50	25.00	385.88	Replace	0	0	Check	
One Time Key In	Main			END PANEL	1	602.10	602.10	25.00	451.58	Replace	0	0	Check	
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check	
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.0	Replace	shorted
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.0	Replace	nee
One Time Key In	Main			TAILGATE ASY	1	1,007.90	1,007.90	25.00	755.92	Replace	1	0	Repair	Repair
One Time Key In	Main			TAILGATE OUTSIDE GARNISH	1	504.90	504.90	25.00	378.67	Replace	0	0	Not Give	nu
One Time Key In	Main			STICKER SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	0	0	Not Give	nu
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	0	0	Not Give	nu
One Time Key In	Main			EMBLEM REAR	1	60.30	60.30	25.00	45.22	Replace	0	0	Not Give	nu
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	0	0	Not Give	nu
One Time Key In	Main			NAME PLATE (PRIUS)	1	60.80	60.80	25.00	45.60	Replace	0	0	Not Give	nu
One Time Key In	Main			NAME PLATE (TOYOTA)	1	49.40	49.40	25.00	37.05	Replace	0	0	Not Give	nu

Total Spare Part Cost 4,886.23

Surveyor Total 815.63

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 3,910.58

Final Sur Total 652.50

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			TAIL LAMP BRACKET, LH	1	30.70	30.70	25.00	23.02	Replace	0	0	Check	
One Time Key In	Main			TAIL LAMP BRACKET, RH	1	30.70	30.70	25.00	23.02	Replace	0	0	Check	
One Time Key In	Main			TAIL LAMP LH	1	548.40	548.40	10.00	493.56	Replace	0	0	Check	
One Time Key In	Main			TAIL LAMP RH	1	557.80	557.80	10.00	502.02	Replace	0	0	Check	
One Time Key In	Main			MOULDING BACK WINDOW, LOWER NO.1	1	29.40	29.40	25.00	22.05	Replace	0	0	Not Give	~~~~
One Time Key In	Main			TAIL GATE DOOR GLASS MOULDING, LH	1	29.40	29.40	25.00	22.05	Replace	0	0	Not Give	~~~~
One Time Key In	Main			TAIL GATE DOOR GLASS MOULDING, RH	1	29.40	29.40	25.00	22.05	Replace	0	0	Not Give	~~~~
One Time Key In	Main			SEALANT W/SCREEN	3	37.00	111.00	0.00	111.00	Replace	0	0	Not Give	~~~~
Total Spare Part Cost									4,888.23	Surveyor Total		815.63		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									3,910.58	Final Sur Total		652.50		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	1,014.00	400	
Total:			1,014.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY REAR PANEL	180.00	0	
Total:			1,116.00	400.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
3	Main	TO RESPRAY TAIL GATE	378.00	200	
4	Main	TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0	
Total:			1,116.00	400.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	0	
3	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
4	Main	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0	
5	Main	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	40	
6	Main	TO TRANSFER REAR TAILGATE MECHANISM	120.00	0	
7	Main	TO REMOVE / REFIT WINDSCREEN	120.00	0	
8	Main	TO WASH AND VACUUM	60.00	0	
9	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			1,040.00	80.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	3,910.58	652.50
Total Labour Cost	1,014.00	400.00
Total Spray Painting	1,116.00	400.00
Other	1,040.00	80.00
Overall Total	7,080.58	1,532.50
Lump Sum Repair Option	✓	✓
Lump Sum Total	7,100.00	1,550.00

Estimator Assesment(\$)

Surveyor Assesment(\$)

Surveyor Approved Amount

1,550.00

No of Repair Days*

6

4

Remarks

L/S REPAIR, PHOTO AFTER PAINT.

Surveyor Name

Hwee jie

Signature

Save

Clear

Survey Date

19/03/2019

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Contractor:	WEGA ENGINEERING PTE LTD		
Accident Case Number	TAX/03/19/2070	Date of Collection	20/3/19
Vehicle No	SHC 4210Z	Date of Request	20/3/19
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend	17 DAYS

REQUEST FOR SUPPLYMENT PARTS

S/N	Number photos	Part Description	Quantity	Unit Price	
1	8286, 87, 93, 94 8295	Arm Sub Assy RR Bumper LH		\$139.60	BT
2	8288, 89, 96, 97	Arm Sub Assy RR Bumper RH		\$139.60	BT
3	8280, 81, 82, 183 8284, 85	Bumper Reinforcement Rear		\$205.70	DD
4	8290, 91, 92	To Repair End Panel		\$250.00	\$100
5		To Respray End Panel		\$150.00	\$100
6					
7					
8					

<<<Please submit photographs for damaged parts>>>

21/3/19

I, (Name) CHIA

(Position) ADVISOR

Do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Chia
Signature of person making this declaration

Signature of person making this declaration

[To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC / Reservation / Number
Photo Submitted		Date of submission

For SMRT Staff

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHC4210Z
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Mar 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2013
Engine No.:	2ZR5913158
Chassis No.:	JTDKN36U805709459
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$33,120.00
Original Registration Date:	29 Nov 2013
First Registration Date:	29 Nov 2013
Transfer Count:	0
Actual ARF Paid:	\$8,368.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Nov 2021
PARF Rebate Amount:	\$5,857.00
Intended COE Rebate Details	
COE Expiry Date:	28 Nov 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$63,297.00
COE Rebate Amount:	\$21,230.00
Total Rebate Amount:	\$27,087.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 22 Mar 2019

OK

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 18 March 2019 7:38 PM
To: assignments
Subject: FW: SHC4210Z - Survey (AXA)
Attachments: 2070 - 4210.pdf

6.50 am 19/3/19
vehicle in
house fire

Hi team,

TP smart. Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) <BThaiyalN@smrt.com.sg>

Sent: Monday, 18 March, 2019 3:53 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis) <TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/ARC/AR & SC) <YewChung@smrt.com.sg>; Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis) <ZhiYang.Phua@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/ARC/AR & SC/Taxis) <ngsiuching@smrt.com.sg>; Chew Tuck Loong Kelvin (Auto Svcs/ARC/AR & SC/Taxis) <ChewTuckLoongKelvin@smrt.com.sg>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <weisiong@smrt.com.sg>; Chin Kim Ming (Auto Svcs/ARC/AR & SC/Taxis) <kimming.chin@smrt.com.sg>

Subject: RE: SHC4210Z - Survey (AXA)

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHC4210Z** within 48 hours according to GIA guide line, involving your insured **SKT4015X**

Vehicle in Woodlands SMRT Depot

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 March, 2019

ANG WEI JING
334C YISHUN STREET 31
#04-121
SINGAPORE 763334

Dear Sir,

OUR REF : CC4/ASM19004904/ha3 // S9M01HCG
YOUR REF : SKT 4015X
ACCIDENT INVOLVING SKT 4015X AND SHC 4210Z ON 15/03/2019 ALONG/AT SIMS AVE

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

04 APRIL 2019

1st Reminder

ANG WEI JING
334C YISHUN STREET 31
#04-121
SINGAPORE 763334

Dear Madam,

OUR REF : CC4/ASM19004904/ha3 // S9M01HCG
YOUR REF : SKT 4015X
ACCIDENT INVOLVING SKT 4015X & SHC 4210Z ALONG/AT SIMS AVE ON 15/03/2019

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 12 APRIL 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHC 4210Z** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **12 APRIL 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Vic Alpeh Sanghian
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

22 APRIL 2019

FINAL REMINDER

ANG WEI JING
334C YISHUN STREET 31
#04-121
SINGAPORE 763334

Dear Madam,

OUR REF : CC4/ASM19004904/ha3 // S9M01HCG

YOUR REF : SKT 4015X

ACCIDENT INVOLVING SKT 4015X & SHC 4210Z ALONG/AT SIMS AVE ON 15/03/2019

We refer to our letters of 18/03/2019 & 04/04/2019 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 7 days, i.e by 1st MAY 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SHC 4210Z has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **1st MAY 2019**, we shall refer the third party claim to you for direct handling.

Yours faithfully

Vicalpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 15/03/2019
Time of accident : 22:05
Place of accident : SIMS AVE
Third Party's name : SMRT TAXIS PTE LTD
Third Party's vehicle number : SHC4210Z
Our insured's name : ANG WEI JING
Our insured's vehicle number : SKT 4015X
Our insured's NRIC number : NIL
Our insured's address : 334C YISHUN STREET 31, #04-121 S763334
Our Insured's telephone number : 86610830

A letter dated **(04/04/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC4/ASM19004904/Jha3)**)

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16
Singapore 079120

Name of contact person : Vic Alpeh Sanghilan
Contact Number : 6841 2096 Fax: 6741 4108
Date : 18/04/2019



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 6/9/2019

Survey Details:

Date of loss	15-Mar-19
Date of appointment	18-Mar-19
Date of survey	19-Mar-19
Location of survey	SMRT, WL

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHC4210Z
Make and Model	TOYOTA PRIUS TAXI (SMRT) - 1797cc
Date of registration	29-Nov-13
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	\$ 7,080.58
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 943.45
Check items (estimate)	\$ -
Labour	\$ 1,080.00
Total	\$ 2,023.45
Lump Sum(if applicable)	\$ 2,000.00

Number of days for repair	5
----------------------------------	----------



Remarks:

05 RECOMMENDED REPAIR DAYS + 1.5PRS = 6.5DAYS

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	2,000.00	
Loss of use	\$	-	
Loss of rental	\$	869.38	6.5days x \$133.75
Loss of income	\$	-	
LTA search fees	\$	7.00	
Others		-	
Proposed Total		2,876.38	



<MANDATE IA> - S9M01HCG {ACCIDENT INVOLVING SKT 4015X (OI) & SHC 4210Z (TP) ON 15/03/2019}

Type

🔔 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$2,876.38 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply



Date: 16/3/19

Our Ref. No.:

Letter of Authorisation

I, CHAN CHAN TIONG (NRIC No.: 51693712F) the registered hirer / relief driver (taxi share) driver of SMRT taxi registration number SHC4210Z hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SRT 4015X happened on 15/3/2019 2205 along Sing Ave

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: CHAN CHAN TIONG Signature: [Handwritten Signature]
NRIC No.: 51693712F
Tel No.: 94245930
Address: Woodlands Ave 5, B1K 354, #02-407
Spre 730356



Re:<MANDATE IA> - S9M01HCG {ACCIDENT INVOLVING SKT 4015X (OI) & SHC 4210Z (TP) ON 15/03/2019}

Type

 Question

Message

Hi, pls proceed as per mandate. TY>

Reply

Cecilia Chong (LKK Auto)

From: Suwanna (LKK Auto)
Sent: Monday, 2 September 2019 5:10 PM
To: LeeGek@smrt.com.sg
Cc: Admin A; Cecilia Chong (LKK Auto)
Subject: FW: LOD Re: Accident on 15/3/2019 involving SHC 4210Z & SKT 4015X (AXA's insured) Our Ref: TAX/03/19/2070/lg
Attachments: TAX 03 19 2070.pdf

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Cecilia Chong.

Hi Cecilia,

FYNA, our ref CC4/ASM19004904/Jga3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 2 September 2019 5:02 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 15/3/2019 involving SHC 4210Z & SKT 4015X (AXA's insured) Our Ref: TAX/03/19/2070/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$2000.00
Loss of Rental	\$869.38 (6.5 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$2876.38

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate



SMRT Automotive Services Pte Ltd
 251 North Bridge Road Singapore 179102
 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
 CRN : 1990042802
 Invoice No. : IV190800228
 Date : 19.08.2019
 Vehicle No. : SHC4210Z
 Your Ref No. : TAX/03/19/2070
 Our Ref No. : 24100642
 Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
 SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,000.00
GRAND TOTAL					\$ 2,000.00

Remark :

Make/Model : TOYOTA PRIUS
 Accident Date : 15.03.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorized Signature
 for SMRT Automotive Services Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19004904/Jga3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: RICHARD ANG

Date : 07-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKT 4015X	Veh. Inspected	SHC 4210Z
Policy No.	GA389516/1	Coverage (\$)	0.00
Claim No.	S9M01HCG	Excess (\$)	0.00
Assign From	RICHARD ANG	Assign Date	18/03/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	JTDKN36U805709459	Colour	MAROON
Odometer	475346	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	15/03/2019	Inspection Date	19/03/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **5 Working Days**



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4210Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER REAR (DISC 25%) (CONSISTENT)	DEFORMED	458.60	343.95
1	BUMPER LIP REAR (DISC 25%) (CONSISTENT)	SCRATCHED	228.90	171.68
1	SENSOR REVERSE (SN) (CONSISTENT)	SHORTED	180.00	180.00
2	PIXEL STICKER @ \$60.00 (SN) (CONSISTENT)	NECESSARY	120.00	120.00
1	BUMPER SIDE RETAINER RR/LH (CONSISTENT)	NOT NECESSARY	94.80	-
1	BUMPER SIDE RETAINER RR/RH (CONSISTENT)	NOT NECESSARY	94.80	-
1	BUMPER REINFORCEMENT REAR (CONSISTENT)	NOT NECESSARY	205.70	-
1	ARM SUB-ASSY, RR BUMPER LH (CONSISTENT)	NOT NECESSARY	139.60	-
1	ARM SUB-ASSY, RR BUMPER RH (CONSISTENT)	NOT NECESSARY	139.60	-
1	BUMPER LIP COVER RR/LH (CONSISTENT)	NOT NECESSARY	72.20	-
1	BUMPER LIP COVER RR/RH (CONSISTENT)	NOT NECESSARY	118.10	-
1	UNDER COVER SUB-ASSY, RR FLOOR (CONSISTENT)	NOT NECESSARY	514.50	-
1	END PANEL (CONSISTENT)	NOT NECESSARY	602.10	-
1	SEALANT SIKAFLEX (CONSISTENT)	NOT NECESSARY	37.00	-
1	TAILGATE OUTSIDE GARNISH (CONSISTENT)	NOT NECESSARY	504.90	-
1	STICKER SMRT LOGO (CONSISTENT)	NOT NECESSARY	7.80	-
1	STICKER DECAL 6555 8888 (CONSISTENT)	NOT NECESSARY	21.60	-
1	EMBLEM REAR (CONSISTENT)	NOT NECESSARY	60.30	-
1	NAME PLATE (HYBRID) (CONSISTENT)	NOT NECESSARY	51.90	-
1	NAME PLATE (PRIUS) (CONSISTENT)	NOT NECESSARY	60.80	-
1	NAME PLATE (TOYOTA) (CONSISTENT)	NOT NECESSARY	49.40	-
1	TAIL LAMP BRACKET, LH (CONSISTENT)	NOT NECESSARY	30.70	-
1	TAIL LAMP BRACKET, RH (CONSISTENT)	NOT NECESSARY	30.70	-
1	TAIL LAMP LH (CONSISTENT)	NOT NECESSARY	548.40	-
1	TAIL LAMP RH (CONSISTENT)	NOT NECESSARY	557.80	-
1	MOULDING BACK WINDOW, LOWER NO.1 (CONSISTENT)	NOT NECESSARY	29.40	-
1	TAIL GATE DOOR GLASS MOULDING, LH (CONSISTENT)	NOT NECESSARY	29.40	-
1	TAIL GATE DOOR GLASS MOULDING, RH (CONSISTENT)	NOT NECESSARY	29.40	-
3	SEALANT W/SCREEN @ \$37.00 (CONSISTENT)	NOT NECESSARY	111.00	-
1	TAILGATE ASY (CONSISTENT)	TO REPAIR SEE LABOUR	1,007.90	-

Report Ref No. CC4/ASM19004904/Jga3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	ARM SUB ASSY RR BUMPER LH (DISC 25%) (CONSISTENT) (ADDITIONAL)	BENT	139.60	104.70
1	ARM SUB ASSY RR BUMPER RH (DISC 25%) (CONSISTENT) (ADDITIONAL)	BENT	139.60	104.70
1	BUMPER REINFORCEMENT REAR (DISC 25%) (CONSISTENT) (ADDITIONAL)	DENTED	205.70	154.28
			6,622.20	1,179.31
	LABOUR			
	PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF TAILGATE ASY.		1,014.00	400.00
	SPRAY PAINT.		1,116.00	400.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.	NOT NECESSARY	200.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	20.00
	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.	NOT NECESSARY	120.00	-
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.		120.00	40.00
	TO TRANSFER REAR TAILGATE MECHANISM.	NOT NECESSARY	120.00	-
	TO REMOVE / REFIT WINDSCREEN.	NOT NECESSARY	120.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO REPAIR END PANEL. (ADDITIONAL)		250.00	100.00
	TO RESPRAY END PANEL. (ADDITIONAL)		180.00	100.00
			3,600.00	1,080.00
	GRAND TOTAL		10,222.20	2,259.31
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,000.00

Report Ref No. CC4/ASM19004904/Jga3s2

ONG HWEE JIE
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

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