

## Hsiao Tong (LKKAuto)

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**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Wednesday, 19 June 2019 12:35 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; coleen kwok; jenny chong  
**Subject:** LOD - SLF6779Z (TP-AXA)  
**Attachments:** 20190619123301056.pdf

Dear Poh Kin,

**Accident involving SLF6779Z & SJJ5347X on 14.03.2019.**

We refer to the above matter.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)





## <TP - Mandate IA> - S9M01GZ0 [ACCIDENT INVOLVING SJJ 5347X(OI) & SLF6779Z(TP) / OTHERS ON 14/03/2019]

Type

 Question

Message

Liability: 100%. 3 vehicles chain collision whereby our insured was the last car. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at 20,582.57(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 13 July 2019

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13/07/2019

### Survey Details:

Date of loss	14-Mar-19
Date of appointment	18-Mar-19
Date of survey	18-Mar-19
Location of survey	ESTEEM PERFORMANCE PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SLF 6779Z
Make and Model	TOYOTA PRIUS
Date of registration	5/9/2016
Excess	
Market Value	\$75,000
Parf Rebate	\$46,939
Nett Loss	\$28,061

### Repair details:

Initial Estimate	\$ 34,047.44
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### Proposed/Revised repair cost:

Parts	\$ 14,295.47
Check items (estimate)	NIL
Labour	\$ 3,650.00
Supplementary	\$ 103.05
<b>Total</b>	<b>\$ 18,048.52</b>
Lump Sum(if applicable)	\$ -

Number of days for repair	12
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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*Recommended 12 repair days + 2Sunday + 2PRS = 16days*

**Mandate:**

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	19,311.92
Loss of use		NIL no. of days
Loss of rental	\$	1,263.20 (16days x \$78.95)
Loss of income		NIL no. of days
LTA search fees	\$	7.45
Others		NIL
<b>Proposed Total</b>	<b>\$</b>	<b>20,582.57</b>

## Hsiao Tong (LKKAuto)

**From:** Shu Pei (LKKAuto)  
**Sent:** Thursday, 1 August 2019 9:43 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: New message for service request 105257, vehicle number SLF6779Z

noted. Thank you.		5:47:53 PM
100619 File transferred to Hsiao Tong to handle.-Vic	VAS	10/6/2019 4:18:41 PM
***TO PREPARE MANDATE	VAS	10/6/2019 4:18:51 PM
Dear Joy, Accident involving SLJ6711Y & SHD594L on 16.03.2019. We refer to the above matter. Attached herewith LOD for your attention. Kindly let us have your offer asap. Thank you Freundliche Grüße / Best Regards Carmen Lim M: 8799 0066 P: 6484 1221	HMK	19/6/2019 12:56:09 PM
Message Liability: 100%. 3 vehicles chain collision whereby our insured was the last car. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at 20,582.57(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 13 July 2019	CHT	13/7/2019 1:38:10 PM
7/31/19 5:41 PM WANG Peter -----Pls proceed DS with quantum as proposed -----LOR is subject to rental receipt.	LSP	1/8/2019 9:30:06 AM

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Sent: Wednesday, 31 July 2019 5:46 PM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 105257, vehicle number SLF6779Z

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: peter.wang@axa.com.sg [mailto:peter.wang@axa.com.sg]  
Sent: Wednesday, 31 July, 2019 5:43 PM  
To: admin-d@lkkauto.com  
Subject: New message for service request 105257, vehicle number SLF6779Z

AXA Insurance has sent you a message for claim number S9M01GZ0.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

## Hsiao Tong (LKKAUTO)

---

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Thursday, 7 November 2019 9:02 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; coleen kwok; jenny chong  
**Subject:** Re: LOD - SLF6779Z (TP-AXA) //LKK REF: CC4/ASM19004897/Kpb3

Dear Hsiao Tong,

We accept your offer **\$20582.57**.

Kindly let us have your express DV asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

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(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Sat, Nov 2, 2019 at 10:04 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to our email dated 30/08/2019.

Please confirm.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 30 August 2019 9:27 AM

**To:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; coleen kwok <[coleen21@esteemperf.com.sg](mailto:coleen21@esteemperf.com.sg)>; jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>

**Subject:** RE: LOD - SLF6779Z (TP-AXA) //LKK REF: CC4/ASM19004897/Kpb3

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$19,311.92
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2. Loss of Rental (16days x \$78.95)	\$ 1,263.20
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 20,582.57</b>

Please confirm.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

**Sent:** Tuesday, 27 August 2019 1:31 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; coleen kwok <[coleen21@esteemperf.com.sg](mailto:coleen21@esteemperf.com.sg)>; jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>

**Subject:** Re: LOD - SLF6779Z (TP-AXA) //LKK REF: CC4/ASM19004897/Kpb3

Dear Hsiao Tong,

Who to absorb the loss of rental on 15 March 2019 & 18 March 2018 ?

Email PRI on 15 March 2019 @ 12:04

Survey on 18 March 2019 @ 12:30 PM

Pls review the matter and let us hear from you asap.



Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

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385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Sun, Aug 25, 2019 at 9:40 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain offer at \$20,580.00(all-in).

\*Recommended 12 repair days + 2PRS + 2Sunday = 16days.

Kindly re-consider our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

**Sent:** Wednesday, 21 August 2019 9:44 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; coleen kwok <[coleen21@esteemperf.com.sg](mailto:coleen21@esteemperf.com.sg)>; jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>

**Subject:** Re: LOD - SLF6779Z (TP-AXA) //LKK REF: CC4/ASM19004897/Kpb3

Dear Hsiao Tong,

Pls ignore my previous email.

We prepare to maintain our request prepare to accept **\$20740.47** to close case, because of accident , our vehicle cannot be drive and check in on 14.03.2019.

We have already absorb 1 day loss of rental due to PRI email on 15.03.2019.

Pls review the matter and let us hear from you fovorably.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

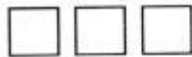
P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

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(Head Office)

385 Sin Ming Drive Vicom Inspection Centre  
(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Wed, Aug 21, 2019 at 9:37 AM Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)> wrote:

Dear Hsiao Tong,

We accept offer at **\$20580** to close case.

Kindly let us have your DV asap.

Thank you



Freundliche Grüße / Best Regards

## Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

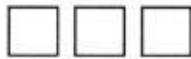
5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Tue, Aug 20, 2019 at 8:59 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are prepared to improve our offer at a global sum of **\$20,580.00(all-in).**

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

**Sent:** Thursday, 15 August 2019 9:16 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; coleen kwok <[coleen21@esteemperf.com.sg](mailto:coleen21@esteemperf.com.sg)>; jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>

**Subject:** Re: LOD - SLF6779Z (TP-AXA) //LKK REF: CC4/ASM19004897/Kpb3

Dear Hsiao Tong,

We are rejected your offer at \$20430.

We are prepare to accept **\$20740.47** to close case.

LOR should be 18 days,breakdown as below :-

DOA 14.03.2019

Request for PRI : 15.03.2019

Survey Date : 18.03.2019 - 4 days

Surveyor Recommend : 12 days

Weekend (24.03.2019 & 31.03.2019) : 2 days

Please review the matter and let us hear from your favorably.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre  
(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Wed, Aug 7, 2019 at 8:11 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$20,430.00(all-in).**

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

**Sent:** Wednesday, 19 June 2019 12:35 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; coleen kwok <[coleen21@esteemperf.com.sg](mailto:coleen21@esteemperf.com.sg)>; jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>

**Subject:** LOD - SLF6779Z (TP-AXA)

Dear Poh Kin,

**Accident involving SLF6779Z & SJJ5347X on 14.03.2019.**

We refer to the above matter.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

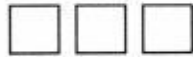
**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259  
(Head Office)  
385 Sin Ming Drive Vicom Inspection Centre  
(Showroom)

[www.esteempower.com](http://www.esteempower.com)





**ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SJJ 5347 X

Our Ref : CIV1301891 / SLF 6779 Z

Date : 19-06-2019

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

RE : ACCIDENT INVOLVING **SLF 6779 Z & SJJ 5347 X**  
ACCIDENT DATE **14-03-2019**  
ACCIDENT ALONG **PIE / CHANGI**

We are the workshop for the owner of motor vehicle no : SLF 6779 Z which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SJJ 5347 X we are submitting these claims for your consideration.

1	Cost of repair	S \$	19,311.92
2	Loss of rental <u>18</u> days @ \$ <u>78.95</u> / day	S \$	1,421.10
3	Surveyor Fee	S \$	
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<b>S \$</b>	<b>20,740.47</b>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*

Claims Executive

Email : [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: SJJ5347X  
Claim Type: Third Party  
Accident Date: 14/03/2019  
TP Veh Reg No: SJJ5347X

Claim No: CER1301455  
Final No: CIV1301891  
Date: 25 May 2019  
Policy No: A29114756MKF  
Veh Reg No: SLF6779Z  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8S  
Chassis No: JTDKB3FU203531780  
Engine No: 2ZRR931191  
Reg. Date:

## Tax Invoice to Vehicle No :SLF6779Z

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST OF REPAIR	1 PCS	18,048.52	18,048.52
		18,048.52	18,048.52
		Total	S\$ 18,048.52
		Add GST @ 7%	1,263.40
		Total Amount Payable	S\$ 19,311.92

TOTAL: SINGAPORE DOLLAR NINETEEN THOUSAND THREE HUNDRED ELEVEN AND CENTS NINETY TWO ONLY

The above vehicle was surveyed by KENNETH on 18/03/2019

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19004897/Kpb3s2

8 SHENTON WAY #24-01  
AXA TOWERS SINGAPORE 068811

Date : 19-11-2019



ATTN: PETER WANG

Code : ASM

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJJ 5347X	Veh. Inspected	SLF 6779Z
Policy No.	GA061879/1	Coverage (\$)	0.00
Claim No.	S9M01GZ0	Excess (\$)	0.00
Assign From	PETER WANG	Assign Date	21/03/2019

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDKB3FU203531780	Colour	METALLIC PEARL WHITE
Odometer	161495	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	9 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	9 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR AND FRONT PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	14/03/2019	Inspection Date	18/03/2019
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	12 Working Days
-------------------------------------	-----------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 5

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLF 6779Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	FRONT NUMBER PLATE GARNISH (CONSISTENT)	DENTED	129.00	129.00
1	BONNET (CONSISTENT)	BUCKLED	812.40	812.40
1	BONNET LOCK (CONSISTENT)	DISTORTED	130.00	130.00
1	BONNET HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	57.80	-
1	BONNET HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	57.80	-
1	BONNET HEAT INSULATOR (CONSISTENT)	SERVICEABLE	440.12	-
10	BONNET HEAT INSULATOR CLIP (CONSISTENT)	NOT NECESSARY	35.00	-
1	FRONT SUPPORT PANEL CENTRE (CONSISTENT)	BUCKLED	338.50	338.50
1	FRONT SUPPORT PANEL LH (CONSISTENT)	BENT	213.50	213.50
1	FRONT SUPPORT PANEL RH (CONSISTENT)	BENT	213.50	213.50
1	HEADLAMP PANEL LH (CONSISTENT)	TO REPAIR SEE LABOUR	89.20	-
1	HEADLAMP PANEL RH (CONSISTENT)	TO REPAIR SEE LABOUR	89.20	-
1	SUPPORT PANEL LOWER (CONSISTENT)	TO REPAIR SEE LABOUR	387.95	-
1	FRONT SUPPORT PANEL TOP GARNISH (CONSISTENT)	DISTORTED	285.40	285.40
10	FRONT SUPPORT PANEL TOP GARNISH CLIP (CONSISTENT)	NECESSARY	35.00	35.00
1	AIR DUCT (CONSISTENT)	CRACKED	195.40	195.40
1	AIR DUCT - INLET NO.2 (CONSISTENT)	CRACKED	109.75	109.75
1	BRACE PANEL (CONSISTENT)	BENT	105.20	105.20
1	CONDENSER (CONSISTENT)	SERVICEABLE	1,544.70	-
1	RADIATOR (CONSISTENT)	SERVICEABLE	1,841.80	-
1	RADIATOR FAN MOTOR RH (CONSISTENT)	SERVICEABLE	455.70	-
1	RADIATOR FAN MOTOR LH (CONSISTENT)	SERVICEABLE	491.79	-
1	RADIATOR FAN BLADE LH (CONSISTENT)	SERVICEABLE	197.80	-
1	RADIATOR FAN BLADE RH (CONSISTENT)	SERVICEABLE	219.80	-
1	RADIATOR FAN COWLING (CONSISTENT)	SERVICEABLE	287.67	-
1	RADIATOR TOP HOSE (CONSISTENT)	SERVICEABLE	49.80	-
1	RADIATOR BOTTOM HOSE (CONSISTENT)	SERVICEABLE	46.95	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	RADIATOR SPARE TANK (CONSISTENT)	SERVICEABLE	186.70	-
1	HEADLAMP LH (CONSISTENT)	MTG CRACKED	2,531.60	2,531.60
1	HEADLAMP RH (CONSISTENT)	MTG BROKEN	2,531.60	2,531.60
1	HEADLAMP BALLAST LH (CONSISTENT)	SERVICEABLE	551.97	-
1	HEADLAMP BALLAST LH (CONSISTENT)	SERVICEABLE	551.97	-
1	FRONT BUMPER (CONSISTENT)	TORN	450.80	450.80
10	FRONT BUMPER CLIP (CONSISTENT)	NECESSARY	40.00	40.00
1	FRONT BUMPER REINFORCEMENT - UPPER (CONSISTENT)	BENT	711.50	711.50
1	FRONT BUMPER REINFORCEMENT - LOWER (CONSISTENT)	BENT	245.30	245.30
1	FRONT BUMPER SIDE RETAINER RH (CONSISTENT)	DISTORTED	107.20	107.20
1	FRONT BUMPER SIDE RETAINER LH (CONSISTENT)	DISTORTED	107.20	107.20
1	FRONT BUMPER UPPER GRILLE (CONSISTENT)	CRACKED	321.90	321.90
1	FRONT BUMPER LOWER GRILLE (CONSISTENT)	CRACKED	148.60	148.60
1	FRONT BUMPER EMBLEM (CONSISTENT)	NECESSARY	87.10	87.10
1	FRONT BUMPER TOW COVER RH (CONSISTENT)	CRACKED	25.70	25.70
1	FRONT BUMPER TOW COVER LH (CONSISTENT)	DENTED	25.70	25.70
1	FRONT BUMPER SPONGE - UPPER (CONSISTENT)	CRACKED	89.81	89.81
1	FRONT BUMPER SPONGE - LOWER (CONSISTENT)	NOT NECESSARY	135.70	-
1	FOG LAMP LH (CONSISTENT)	SERVICEABLE	910.70	-
1	FOG LAMP RH (CONSISTENT)	SERVICEABLE	910.70	-
1	ENGINE UNDER COVER (CONSISTENT)	SERVICEABLE	198.30	-
10	ENGINE UNDER COVER CLIP (CONSISTENT)	NOT NECESSARY	35.00	-
1	AIR CLEANER BOX (CONSISTENT)	HOUSING DENTED	967.80	967.80
1	WASHER TANK (CONSISTENT)	SERVICEABLE	195.60	-
1	WASHER TANK MOTOR (CONSISTENT)	SERVICEABLE	196.74	-
1	RH FRONT FENDER (CONSISTENT)	BUCKLED	868.70	868.70
1	RH FRONT FENDER UNDERSHIELD (CONSISTENT)	SERVICEABLE	185.64	-
10	RH FRONT FENDER UNDERSHIELD CLIP (CONSISTENT)	NOT NECESSARY	25.00	-
1	RHF FENDER WORDING "HYBRID" (CONSISTENT)	NECESSARY	44.17	44.17
1	RH FRONT FENDER QUARTER GARNISH (CONSISTENT)	DISTORTED	122.70	122.70
1	LH FRONT FENDER (CONSISTENT)	TO REPAIR SEE LABOUR	868.70	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	LH FRONT FENDER UNDERSHIELD (CONSISTENT)	SERVICEABLE	195.60	-
10	LH FRONT FENDER UNDERSHIELD CLIP (CONSISTENT)	NOT NECESSARY	25.00	-
1	LHF FENDER WORDING "HYBRID" (CONSISTENT)	NOT NECESSARY	44.17	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	97.70	97.70
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	97.70	97.70
1	REAR WINDSCREEN SEALANT (CONSISTENT)	REPEATED	50.00	-
1	REAR BUMPER (CONSISTENT)	BENT	497.50	497.50
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	40.00	40.00
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	DISTORTED	112.70	112.70
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	DISTORTED	112.70	112.70
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	398.90	398.90
1	REAR BUMPER LOWER GARNISH CENTRE (CONSISTENT)	BENT	582.60	582.60
1	REAR BUMPER LOWER GARNISH LH (CONSISTENT)	SERVICEABLE	149.70	-
1	REAR BUMPER LOWER GARNISH RH (CONSISTENT)	MTG CRACKED	149.70	149.70
1	REAR BUMPER TOW COVER (CONSISTENT)	MISSING	31.70	31.70
1	REAR BUMPER UNDER COVER (CONSISTENT)	MISSING	355.20	355.20
1	REAR BUMPER UNDER COVER LH (CONSISTENT)	SERVICEABLE	187.60	-
1	REAR BUMPER UNDER COVER RH (CONSISTENT)	SERVICEABLE	187.60	-
4	REAR BUMPER UNDER COVER CLIP (CONSISTENT)	NOT NECESSARY	14.00	-
1	TAIL DOOR (CONSISTENT)	BUCKLED	1,122.50	1,122.50
1	TAIL DOOR LOCK (CONSISTENT)	DENTED	487.70	487.70
1	TAIL DOOR EMBLEM (CONSISTENT)	NECESSARY	61.70	61.70
1	WORDING "PRIUS" (CONSISTENT)	NECESSARY	51.90	51.90
1	WORDING "HYBRID" (CONSISTENT)	NECESSARY	55.47	55.47
1	TAIL DOOR HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	87.60	-
1	TAIL DOOR HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	87.60	-
1	TAIL DOOR PLATE GARNISH (CONSISTENT)	CRACKED	782.50	782.50
1	TAIL DOOR INNER TRIM (CONSISTENT)	SERVICEABLE	278.90	-
10	TAIL DOOR INNER TRIM CLIP (CONSISTENT)	NOT NECESSARY	28.00	-
1	TAILDOOR SPOILER (CONSISTENT)	SERVICEABLE	1,567.83	-
1	TAIL END PANEL (CONSISTENT)	BENT	596.60	596.60

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAIL END PANEL GARNISH (CONSISTENT)	SERVICEABLE	151.60	-
10	TAIL END PANEL GARNISH CLIP (CONSISTENT)	NOT NECESSARY	35.00	-
1	BOOT WEATHERSTRIP (CONSISTENT)	SERVICEABLE	353.10	-
1	SPARE TYRE WELL PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	793.15	-
1	SPARE TYRE BOARD (CONSISTENT)	SERVICEABLE	566.79	-
1	SPARE TYRE COMPARTMENT SPONGE LH (CONSISTENT)	SERVICEABLE	297.67	-
1	SPARE TYRE COMPARTMENT SPONGE RH (CONSISTENT)	SERVICEABLE	297.67	-
1	SPARE TYRE COMPARTMENT CENTRE (CONSISTENT)	SERVICEABLE	251.70	-
1	TAIL LAMP LH - UPPER (CONSISTENT)	CRACKED	498.75	498.75
1	TAIL LAMP RH - UPPER (CONSISTENT)	CRACKED	498.75	498.75
1	TAIL LAMP LH - LOWER (CONSISTENT)	SERVICEABLE	511.60	-
1	TAIL LAMP RH - LOWER (CONSISTENT)	SERVICEABLE	511.60	-
1	RADIATOR SIDE GUIDE LH (CONSISTENT) (ADDITIONAL)	CRACKED	68.70	68.70
1	RADIATOR SIDE GUIDE RH (CONSISTENT) (ADDITIONAL)	DISTORTED	68.70	68.70
	LESS 25% DISCOUNT		-9,171.00	-4,691.18
			27,512.98	14,073.52
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	50.00	40.00
	LESS 25% DISCOUNT		-12.49	-
			37.51	40.00
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	FRONT NUMBER PLATE (SN) (CONSISTENT)	BENT	45.00	45.00
1	REAR NUMBER PLATE (SN) (CONSISTENT)	SERVICEABLE	45.00	-
1	REVERSE SENSOR (SN) (CONSISTENT)	DENTED	200.00	200.00
1	TAOLDOOR GLASS SEALANT (SN) (CONSISTENT)	NECESSARY	50.00	40.00
			340.00	285.00





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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (FRONT BUMPER, BONNET, SUPPORT PANEL, LHF FENDER, RHF FENDER, RHF DOOR, REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, RHR FENDER) INCLUSIVE OF THE REPAIR OF BONNET HINGE LH, BONNET HINGE RH, HEADLAMP PANEL LH, HEADLAMP PANEL RH, SUPPORT PANEL LOWER, LH FRONT FENDER, TAIL DOOR HINGE LH, TAIL DOOR HINGE RH AND SPARE TYRE WELL PANEL.		2,400.00	1,400.00
	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (FRONT BUMPER, BONNET, SUPPORT PANEL, LHF FENDER, RHF FENDER, RHF DOOR, REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, RHR FENDER )		2,400.00	1,600.00
	TO CHECK WIRING & FOCUS HEADLAMP.		50.00	40.00
	TO REMOVE & REFIT REVERSE SENSOR.		120.00	50.00
	TO REMOVE & REFIT SPARE TYRE, SPARE TYRE BOARD, CARPET TRIM TO ASSIST WORK LOAD.		150.00	80.00
	TO REMOVE & REFIT REAR WINDSCREEN.		120.00	120.00
	TO TUFF COAT.		300.00	120.00
	TO TRANSFER BOOT MECHANISM TO NEW BOOT.		120.00	60.00
	TOWING.		60.00	50.00
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.		120.00	30.00
	TO RE-ALIGN REAR CHASSIC.	NOT NECESSARY	300.00	-
	TO REMOVE & REFIT RADIATOR, CONDENSER TO ASSIST WORK LOAD, TO TOP UP A/C GAS.		120.00	100.00
			6,260.00	3,650.00
	<b>GRAND TOTAL</b>		<b>34,150.49</b>	<b>18,048.52</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>18,048.52</b>

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KONG SENG CHEONG

Licensed Appraiser

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