

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 5 July 2019 10:59 AM
To: richard@ltm.sg
Cc: Admin A; Mandy
Subject: RE: Claim Submission - Third Party Claim - SJN 2156 D, Your Insured : SDZ 218E, D.O.A. : 18/03/2019 LKK REF CC6/CTI19004894/Kka3
Attachments: CTI DV.pdf

Tracking:	Recipient	Delivery
	richard@ltm.sg	
	Admin A	
	Mandy	
	Meikwan@lkkauto.com	Delivered: 5/7/2019 10:59 AM
	shupeil@lkkauto.com	Delivered: 5/7/2019 10:59 AM

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,350.00
2. Loss of Rental (6days x \$140.00)	\$ 840.00
3. LTA/GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 6,197.45</u>

Please duly sign the DV enclosed and return back the **original hard copy** to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>

Sent: Tuesday, 2 July 2019 11:21 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mandy <mandy@ltm.sg>

Subject: RE: Claim Submission - Third Party Claim - SJN 2156 D, Your Insured : SDZ 218E, D.O.A. : 18/03/2019 LKK REF CC6/CTI19004894/Kka3

Importance: High

WITHOUT PREJUDICE

Our ref : LTP032019/025 (SJN 2156 D)
Your ref : CC6/CTI19004894/Kha3 (SDZ 218 E)

Dear Khanchna,

We refer to your colleague, Vic email dated 12th June 2019 and understand that this case has been assigned to you.

Please advised the status of this case as our client is checking onto the final outcome

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩珍私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 12 June 2019 5:20 PM

To: richard@ltm.sg; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mandy <mandy@ltm.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Claim Submission - Third Party Claim - SJN 2156 D, Your Insured : SDZ 218E, D.O.A. : 18/03/2019 LKK REF CC6/CTI19004894/Kka3

Without Prejudice

Dear Richard,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by my colleague Ms Khanchna and she will get back to you for an update/offer.

Thank you.

Hi Khanchna,

Fyna please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Wednesday, 12 June, 2019 5:03 PM

To: Vic (LKKAuto); CS A Team

Cc: Admin A; Mandy

Subject: RE: Claim Submission - Third Party Claim - SJN 2156 D, Your Insured : SDZ 218E, D.O.A. : 18/03/2019

Importance: High

WITHOUT PREJUDICE

Our ref : LTP032019/025 (SJN 2156 D)
Your ref : CC6/CTI19004894/Kha3 (SDZ 218 E)

Dear Vic,

We refer to our Letter of Demand dated 7th May 2019.

Please review and let us have your proposed offer soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩摩私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2139

WWW.LTM.SG



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Tuesday, 7 May 2019 12:25 PM

To: Vic (LKKAuto) <vicaleph@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mandy <mandy@ltm.sg>

Subject: RE: Claim Submission - Third Party Claim - SJN 2156 D, Your Insured : SDZ 218E, D.O.A. : 18/03/2019

Importance: High

WITHOUT PREJUDICE

Our ref : LTP032019/025 (SJN 2156 D)
Your ref : CC6/CTI19004894/Kha3 (SDZ 218 E)

Dear Vic,

In reference to the above claim, we hereby now enclosed our Letter of Demand for your necessary assessment and settlement.

Please look into our client's claim and seek mandate from your principal to revert with a proposed offer soonest.

Please acknowledge receipt and we look forward hearing from you soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩移私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Monday, 25 March 2019 9:34 AM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Cc: Mandy <mandy@ltm.sg>

Subject: RE: Checking Liability - Third Party Claim - SJN 2156 D, Your Insured : SDZ 218E, D.O.A. : 18/03/2019

Importance: High

WITHOUT PREJUDICE

Dear Shu Pei,

In reference to our earlier tele-conversation, please discard the earlier GIA report and use the enclosed copy instead.

Please also advised on liability soonest.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

WWW.LTM.SG



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: richard@ltm.sg [<mailto:richard@ltm.sg>]
Sent: Friday, 22 March 2019 11:14 AM
To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Mandy <mandy@ltm.sg>
Subject: RE: Checking Liability - Third Party Claim - SJN 2156 D, Your Insured : SDZ 218E, D.O.A. : 18/03/2019
Importance: High

WITHOUT PREJUDICE

Dear Shu Pei / Mei Kwan,

In reference to our email to you dated 18th March 2019, please advised on liability to the above claim

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)
+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

Like us in Facebook!!

www.facebook.com/LTMsg
www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩摩私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

WWW.LTM.SG



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.
The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.
Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: venus [<mailto:venus@ltm.sg>]
Sent: Monday, 18 March 2019 5:49 PM
To: admin-a@lkkauto.com

Cc: admin-d@lkkauto.com; richard@lrm.sg; mandy@lrm.sg

Subject: RE : Survey Request - Third Party Claim - SJN 2156 D, Your Insured : SDZ 218E, D.O.A. : 18/03/2019

Without Prejudice

Dear Sir / Mdm,

We are assisting our mutual client the vehicle owner of SJN 2156 D to submit a claim against your insured, SDX 218 E which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference.

- Our mutual client GIA report.
- Repair Estimate

Please arrange the survey.

Vehicle is currently non at our workshop premises..

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈厚珍私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 160 SIN MING DRIVE
SIN MING AUTO CITY #01-13
SINGAPORE 575722

TEL: +65 6433 2397

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm



24hrs Helpline: +65 64520893

WWW.LTM.SG

IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.