

# Volkswagen Centre Singapore



Biz Reg. No. 53103069E  
GST No. M20098505-2

NO VIDEO

## Letter of Claims Request for direct settlement.

We are submitting a claim on behalf of our customer TERENCE YE JOO WAH  
NRIC S1812780 F insured of vehicle SKM 3579 against  
your insured vehicle number SLH 9760 C ( AlG )  
On the accident dated on 14-3-19 (ddmmyyyy) along CTE -

Dated this 18 MAR 2019 (day) of \_\_\_\_\_ (month) 2019 .

Charmaine Kong  
Volkswagen Group Singapore  
Accident Claims Dept.  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
DID : 63057176/ 63057299  
HP: 92361399

**VGS Singapore**  
247  
Alexandra Road  
159934 Singapore

Phone No. +65 6305 7299  
Fax No. +65 6474 3643  
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

TERENCE YEO JOO WAH  
863 YISHUN AVENUE 4  
#10-79  
Singapore, 760863  
Singapore

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV042759  
Quote No. SER/QUO/19SP0013  
QuoteDate 15/03/19  
Salesperson Elaine Ong  
Page 1

**THIS IS NOT AN OFFICIAL TAX INVOICE**

|                    |                          |                             |                        |
|--------------------|--------------------------|-----------------------------|------------------------|
| <b>Make</b>        | <b>Model Description</b> | <b>Mileage</b>              | <b>Service Advisor</b> |
| Skoda Auto         | Karoq 1.5 110kW Style    | 15                          | Kong Charmaine         |
| <b>License No.</b> | <b>VIN</b>               | <b>Initial Registration</b> | <b>Sales Advisor</b>   |
| SKM357Y            | TMBKR7NU4K5016596        | 30/11/18                    | Elaine Ong             |
| <b>Engine Code</b> | <b>Labor Type</b>        | <b>Engine No.</b>           | <b>Model Code</b>      |
|                    |                          | DAD 344127                  | NU74ND                 |

| No.                    | Description                | Qty. | UoM     | Unit Price | Amount           |
|------------------------|----------------------------|------|---------|------------|------------------|
| P B&P ALEX LABOUR      | REPLACE REAR WINDSCREEN    | 1    | Labor   |            | 840.00           |
| P B&P ALEX LABOUR      | R&R ROOF LINING            | 1    | Labor   |            | 840.00           |
| P B&P ALEX LABOUR      | R&R SIDE GARNISH TRIM      | 1    | Labor   |            | 840.00           |
| P B&P ALEX LABOUR      | LABOUR                     | 5    | Labor   |            | 4,200.00         |
| P B&P ALEX PAINT       | SPRAY PAINT                | 4    | Labor   |            | 3,200.00         |
| P B&P SOLAR FILM V-KOO | B&P SOLAR FILM -V-KOOL     | 1    | Labor   |            | 400.00           |
| P B&P DIAG             | PROGRAMMING & CALIBRATION  | 1    | Time Un |            | 480.00           |
| P B&P MECH             | CHECK WIRE HARNESS, ECU, S | 1    | Time Un |            | 280.00           |
|                        | <b>Sum Labor</b>           |      |         |            | <b>11,080.00</b> |
| P 565853621A FOD       | REAR SKODA BADGE           | 1    | Pieces  |            | 56.12            |
| P 575807305B           | BUMPER RETAINER            | 1    | Pieces  |            | 428.25           |
| P 575827705A 9B9       | BOOT WTHRSTRIP             | 1    | Pieces  |            | 118.84           |
| P 57A807083 9B9        | BUMPER ADAPTER LH          | 1    | Pieces  |            | 42.43            |
| P 57A807084 9B9        | BUMPER ADAPTER RH          | 1    | Pieces  |            | 42.43            |
| P 57A807377            | BUMPER GUIDE LH            | 1    | Pieces  |            | 305.11           |
| P 57A807378            | BUMPER GUIDE RH            | 1    | Pieces  |            | 305.11           |
| P 57A807393            | BUMPER BRACKET LH          | 1    | Pieces  |            | 274.91           |
| P 57A807394            | BUMPER BRACKET RH          | 1    | Pieces  |            | 274.91           |
| P 57A807521 9B9        | REAR BUMPER COVER UPPER B  | 1    | Pieces  |            | 1,127.60         |
| P 57A807835 2ZN        | BUMPER COVER LOWER BLACK   | 1    | Pieces  |            | 519.89           |
| P 57A807863            | STRIP                      | 1    | Pieces  |            | 46.37            |
| P 57A807983 GRU        | BUMPER COVER LH            | 1    | Pieces  |            | 197.17           |
| P 57A827025B           | LID                        | 1    | Pieces  |            | 2,927.36         |
| P 57A845049 NVB        | REAR WINDSCREEN GLASS      | 1    | Pieces  |            | 1,355.77         |
| P 57A853687A 2ZZ       | LETTERING KAROQ            | 1    | Pieces  |            | 77.63            |
|                        | <b>Sum carried forward</b> |      |         |            | <b>19,179.90</b> |

Payments to: - BBN: - Acc.-No.:

VGS Singapore, 247, 159934 Singapore

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863 YISHUN AVENUE 4  
#10-79  
Singapore, 760863  
Singapore

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| <b>Engine Code</b> | <b>Labor Type</b>        | <b>Engine No.</b>           | <b>Model Code</b>      |
|                    |                          | DAD 344127                  | NU74ND                 |

| Continued                    |                  |          | 19,179.90       |
|------------------------------|------------------|----------|-----------------|
| P 57A919485B                 | SENSOR BRACKET   | 1 Pieces | 88.01           |
| P 57A919485C                 | SENSOR BRACKET   | 1 Pieces | 88.01           |
| P 57A919486B                 | SENSOR BRACKET   | 1 Pieces | 62.88           |
| P 57A919486C                 | SENSOR BRACKET   | 1 Pieces | 62.88           |
| P 57A945701A                 | REFLECTOR LHR    | 1 Pieces | 29.96           |
| P 5JA853687 2ZZ              | NAME PLATE SKODA | 1 Pieces | 85.05           |
| P D 00920002                 | PRIMER           | 1 Pieces | 30.51           |
| P D 00940104                 | CLEANER          | 1 Pieces | 105.97          |
| 66H3 Service Campaign (GOLF) |                  |          |                 |
| P D 00950025                 | APPLICATOR       | 2 Pieces | 22.24           |
| P D 169300M2                 | 1K adhes.        | 1 Pieces | 39.71           |
| P D 180KU2A1                 | 2KADHESIVE       | 1 Pieces | 94.32           |
| P D 181802M1                 | ACTIVATOR        | 1 Pieces | 27.84           |
| P D 822150A1                 | BONDAGENT        | 1 Pieces | 67.48           |
| <b>Sum Item</b>              |                  |          | <b>8,904.76</b> |

|                            |                  |
|----------------------------|------------------|
| <b>Sum Labor</b>           | <b>11,080.00</b> |
| <b>Sum Item</b>            | <b>8,904.76</b>  |
| <b>Total SGD</b>           | <b>19,984.76</b> |
| 7% GST                     | 1,398.93         |
| <b>Total SGD Incl. GST</b> | <b>21,383.69</b> |

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| 15                          |
| <b>Initial Registration</b> |
| 30/11/18                    |
| <b>Engine No.</b>           |
| DAD 344127                  |

|                        |
|------------------------|
| <b>Service Advisor</b> |
| Kong Charmaine         |
| <b>Sales Advisor</b>   |
| Elaine Ong             |
| <b>Model Code</b>      |
| NU74ND                 |

### Explanations

P = Proportionately Charged

**Payment Terms**      No Credit

Payments to:      - BBN: - Acc.-No..: