

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 21 January 2020 10:51 AM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING GW6904Z & SLP4878G ON 15.3.2109 [External Confidential]

Lonpac External - Confidential

Dear Jia,

Kindly proceed to reject the third party claim.

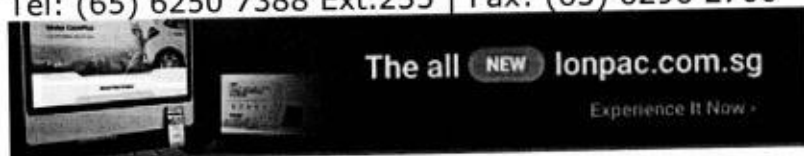
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Tuesday, 21 January 2020 10:27 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: ACCIDENT INVOLVING GW6904Z & SLP4878G ON 15.3.2109 [External Confidential]

Dear Gerald,

We have seek rejection on 11/12/19.

Kindly let us have your approval/instruction.

Thank you.

“Wishing you a Happy and Prosperous Lunar New Year”



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Tuesday, 21 January 2020 10:06 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING GW6904Z & SLP4878G ON 15.3.2109 [External Confidential]

Lonpac External - Confidential

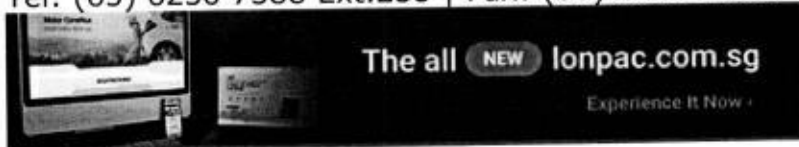
Dear Nivitha,

Kindly assist to forward the email to Asher.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN

Sent: Monday, 20 January 2020 5:13 pm

To: 'ashersng@lkkauto.com.sg' <ashersng@lkkauto.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING GW6904Z & SLP4878G ON 15.3.2109 [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VC00/021535

Dear Asher,

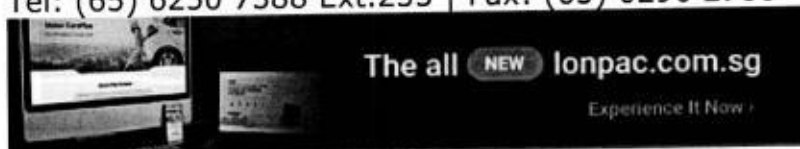
We have viewed the video footage and are of the view that our insured is not at fault.

Please view the footage and let us your opinion on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 21 January 2020 11:09 AM
To: Pegasus Engineering
Cc: Pauline Ngu; Soon Tat Ng; Lionel Chua <lionelchua@pegasusengrg.com.sg>; Admin A
Subject: RE: REMINDER // LOD - Third party claim - Our ref: SLP4878G Your ref: 19/19/19/VC00/021535 for GW6904Z on 15/03/2019 *** LKK REF: CC4/LPC19004876/R1da3 CC4/LPC19004876/R1da3
Attachments: Video - GW6904Z.MP4

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING GW 6904Z & SLP 4878G ON 15/03/2019

We refer to the above matter.

From our insured's video, your vehicle changed lane and resulted accident.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [mailto:ar_claims@pegasusengrg.com.sg]

Sent: Friday, 8 November 2019 6:00 PM

To: Jia Le (LKK Auto)

Cc: Pegasus Engineering; Pauline Ngu; Soon Tat Ng; Lionel Chua <lionelchua@pegasusengrg.com.sg>; Admin A

Subject: Re: REMINDER // LOD - Third party claim - Our ref: SLP4878G Your ref: 19/19/19/VC00/021535 for GW6904Z on 15/03/2019 *** LKK REF: CC4/LPC19004876/R1da3 CC4/LPC19004876/R1da3

Our ref: VSR19-15230

WITHOUT PREJUDICE

Dear Jia Le,

We refer to your below email and the contents were noted.

As requested, we enclosures a copy of the video footage for your reference, it was shows clearly that the collision happened between our mutual client's vehicle and your insured's vehicle has drove in a fast speed without ample care of the said collision.

In view that your principal's driver is the proximate cause of the accident, please expedite to settle our client's claim and revert us with your offer without any further delay for the above matter.

We look forward to hearing from you soon.

Thanks & Regards,

Lionel Chua
Pegasus Engineering & Trading Pte Ltd
74 Kian Teck Road
Singapore 628800

Tel : 6513 7748
Fax : 6251 3161
Email : ar_claims@pegasusengrg.com.sg

On Fri, Nov 8, 2019 at 3:59 PM Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Lionel,

Please let us have a copy of video footage for our viewing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [mailto:ar_claims@pegasusengrg.com.sg]

Sent: Friday, 8 November 2019 3:51 PM

To: Jia Le (LKK Auto)

Cc: Pegasus Engineering; Pauline Ngu; Soon Tat Ng; Lionel Chua <lionelchua@pegasusengrg.com.sg>; Admin A

Subject: Fwd: REMINDER // LOD - Third party claim - Our ref: SLP4878G Your ref: 19/19/19/VC00/021535 for GW6904Z on 15/03/2019 *** LKK REF: CC4/LPC19004876/R1da3 CC4/LPC19004876/R1da3

Our ref: VSR19-15230

WITHOUT PREJUDICE

Dear Jia Le,

Good day to you and hope this email serve you well.

Please note that our client's has been chasing us for your reply on the status of the above-mentioned claim.

As our driver was adamant that your principal's driver has drove in at fast speed without ample care with collided onto our client's vehicle while he was stationary resulting in this accident.

Please expedite to settle our client's claim and let us have your offer without any delay for the above matter.

Your assistance towards the matter above would be greatly appreciated.

Thank you so much.

Lionel Chua
Pegasus Engineering & Trading Pte Ltd
74 Kian Teck Road
Singapore 628800

Tel : 6513 7748
Fax : 6251 3161

Email : ar_claims@pegasusengrg.com.sg

On Thu, Oct 3, 2019 at 4:39 PM Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING GW 6904Z AND SLP 4878G ON 15/03/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax:
6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-
25 | S(408933)

From: Pauline Ngu <pauline.pegasusengrg@gmail.com>

Sent: Thursday, 3 October, 2019 1:10 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>;
geraldpoh@lonpac.com

Cc: Pauline Ngu <pauline.pegasusengrg@gmail.com>; Soon Tat Ng <ngsoontat@vendaengrg.com.sg>;
Lionel Chua <lionelchua@pegasusengrg.com.sg>; Pegasus Engineering

<ar_claims@pegasusengrg.com.sg>

Subject: LOD - Third party claim - Our ref: SLP4878G Your ref: 19/19/19/VC00/021535 for GW6904Z
on 15/03/2019

Without Prejudice

Dear Sir/Madam,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf.

Please inform us the officer in charge as well.

Thank You

Best Regards,

Pauline

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161