

25/11/2017

Event

Date

19/3/19

1. Incident / Crash

OD / TP / WS / TP RES / OOR RES / EVA / RV / MV

To Report Vehicle No

SKA 254Z

at Workshop no:

ACE Antolutoria

at 13 Kaler buket Rd 4 903-29

Insured

Policy No.

Claim No

Sum Insured

Excess

(Vehicle's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Est. or Market Value

IDAC Accident Report Consistent? Yes or No

GIA / PR Score Consistent? Yes or No

Est. Repair 4 days Res.: Yes or No

Est. Cost 20 % A Val: Yes or No

GA / REV / REP. / 24 HRS

Date: Person Conducted

Vehicle IN / OUT

Date / Time: Action / Instruction

TP A16.

42: +3,300 (RED: +7,639.08 70%)

Veh No.

SKA254Z.

Veh Reg. 2017 August.

Type: M/Cat / M/Cycle / Bus / Van / Lorry / Taxi / Private Motor /

Truck / Trailer or

Make

Toyota CHR.

V.S. 1797

Color

Grey.

A/S. Insured / Std / III / NA

Sp Reading

54541

T/Grade: Insured / Std / III / NA

Eng No.

Chassis

Z7X102008882

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Locked / Jammed / Leaked / Burnt or

Brake: Jammed / Jammed / Leaked / Burnt or

Mod: Hlt / Rm / STD A/Rim or

Tyre Size

F: 245/45R19.

R: 245/45R19.

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / PR / SUMI /

TOYO / YOKO or Falcon.

Front

Rear

R/Dat

06

mm

R/Dat

06

mm

L/Dat

06

mm

L/Dat

06

mm

D.O.A.

D.O.A.

19/03/19

Survey held at

Ace Antolutoria

Des. of Damages: Fit / Rear / OR / HS / UIC / Rooftop or

Front d/s.

The UIC / Chassis frame / Body Structure affected due to collision

End Time: Hlt / Parked?

☐

: Prel. Report

H

☐

: Final Report

End Time: Hlt / Parked?

H

Report Format

Lump Sum / LBA: 15

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp: 15

☐

Interp: 15

☐

Tech Insp: 15

☐

Workload: 15

Survey Fee

Transportation

A. C. 1. 1. 1.

B. 1. 1. 1.

C. 1. 1. 1.

D. 1. 1. 1.

E. 1. 1. 1.



ACE AUTOLUTION PTE LTD

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29
Singapore 417807
Tel:6702 4282 Fax:6702 4202 27x102008882

TPA16

Page No. 1

Galila Ashley

Vehicle No. SKA254Z TOYOTA CHR

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE (S\$)	SURVEYOR ADJUSTMENT
PARTS (LIST ITEMS)				
1	FRONT BUMPER <i>schnd</i>		1018.00	631
1	FRONT BUMPER SIDE RETAINER RH <i>new</i>		135.00	45
1	FRONT BUMPER SIDE BRACKET RH <i>cracked</i>		185.00	55
1	FRONT FENDER WHEEL ARCH GARNISH RH <i>ut</i>		210.00	✓
1	FRONT FENDER INNER SHIELD RH <i>new</i>		310.00	✓
1	FRONT FENDER RH <i>Repair</i>		880.00	✓
1	FRONT HEADLAMP RH <i>cracked</i>		1885.00	✓
1	FRONT LOWER ARM RH <i>3</i>		480.00	✓
1	FRONT BEARING RH <i>3</i>		650.70	✓
1	FRONT ABSORBER RH <i>3</i>		450.00	✓
1	FRONT KNUCKLE ARM RH <i>3</i>		688.40	✓
	Front Bumper Sponge <i>cracked</i>		89.80	✓
		less	25%	25%
			6892.10	
			1723.03	
			5169.08	
SPECIAL NETT ITEMS				
1	RIM RH <i>ut</i>		1115.00	650
1	TYRE RH <i>new</i>		450.00	✓
1	FRONT BUMPER LOWER SPOILER <i>ut</i>		410.00	✓
1	FRONT BUMPER FOGLAMP COVER RH <i>3</i>		255.00	✓
1 SET	FRONT FENDER INNER SHEILD CLIPS <i>3</i>		100.00	✓
1 SET	FRONT BUMPER CLIPS <i>new</i>		80.00	30
	Total Parts		7579.08	

**ACE AUTOLUTION PTE LTD**

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29
Singapore 417807
Tel:6702 4282 Fax:6702 4202

Page No. 2

Vehicle No. SKA254Z TOYOTA CHR

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	OUR ASSESSMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs and replace damaged parts	1400.00	400
2	To supply paint materials, expandable items & putty, respray paint on parts replaced	1200.00	600
3	To remove and refix wiring at damaged areas	250.00	30
4	To perform anti rust treatment on affected areas	240.00	x
5	To remove & refix undercarriage part	150.00	x
6	To conduct full computerised wheel alignment test	120.00	20
	Labour Total :	3360.00	
	TOTAL (PARTS & LABOUR):	10939.08	

910

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

As acknowledged by Repairer

REC

Total 4186.85
w/s 3310
04 days.

Pre-Repair Inspection Request – SKA254Z vs SJV8957C (OI) on D.O.A.: 14/03/2019

From: Hor, Yinnul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim; Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh; Aashweenjeetkaur
Sent: 18/3/2019 3:08:50 PM
Attachments:  tmp2155.tiff

Hi,

Please refer to the enclosed request from **JusEquity Law Corporation**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Adrian Ling** as Single Joint Expert as requested.*

Thanks & Regards,

Yin Rul. Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNCs, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinnul.Hor@aig.com | www.aig.sg

From: claims@juseq.com.sg [mailto:claims@juseq.com.sg]

Sent: Monday, March 18, 2019 2:12 PM

To: Hor, Yinnul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim; Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; claims@juseq.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJV8957C AND SKA254Z ON 14/03/2019

Dear Sirs,

We refer to your email.

Our client is agreeable to appoint **Mr. Adrian Ling (LKK Auto Consultants Pte Ltd)** as a single joint expert.

Please be informed that our client's motor vehicle is available for inspection at the under-stated workshop: -

ACE AUTOLUTION PTE LTD

13 KAKI BUKIT ROAD 4,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9657 2134

Person In-Charge: Ms Anna

Adrian

Regards,

Sim Teo Koon (On behalf of Mr Michael Yap)
JusEquity Law Corporation
171 Chin Swee Road #02-06, CES Centre
Singapore 169877
Tel: 6506 6065 / 6536 9339
Fax: 6536 5368

From: Hor, Yinnul
Sent: Mon, 18 Mar 2019 01:18:53 +0000
To: 'claims@juseq.com.sg'
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim; Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJV8957C AND SKA254Z ON 14/03/2019

Without Prejudice

Your Reference : JEQ/SKA254Z/ACE (zd)
Our Reference : SJV8957C

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rui, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOI, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinui.Hor@aig.com | www.aig.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)
Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Mar 2019 Edit Reg		18 Mar 2019 00:00 Edit Adj Rpt	\$53,300.00 Edit Estimates	\$53,300.00 View Rpt		Pending for Survey Report Cancel Case

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Yap Teik Yung Daniel, ID: -		
Main Claimant:	LOH SU CHING, ID: 57931817E		
Vehicle Reg. No.:	SKA254Z	Date of Loss:	14/03/2019 11:00 - :59 [22 Months and 15 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 0393768972SG	Policy/Cover Note No.:	2100190953
Vehicle Reg. No. (Insured):	SJV8957C	Policy No. (Claimant):	MP307127
		Excess:	
Repairer:	Ace Autolution Pte Ltd (KAKI BUKIT) 13 Kaki Bukit Road 4, #03-29/30 Bartley Biz Centre, 417807 Kaki Bukit - Tel: 68441184		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com		
Claimant's Insurer:	HL Assurance Pte Ltd (HQ) - Tel: 69226030		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 01/04/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKA254Z (0393768972SG)**
[SJV8957C]
TP
LOH SU CHING
Mar 14 2019 11:00AM
[Yap Teik Yung Daniel]
Ace Autolution Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Assessment Reports

1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	22/03/19 15:46	Accident Statement From: SC - Reg. No: SJV8957C, Claimant: YAP TEIK YUNG DANIEL	1	Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	26/07/19 11:36	General View	1	Load JPG	
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4	26/07/19 11:36	General View	1	Load JPG	
5	26/07/19 11:36	General View	1	Load JPG	
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Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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37	26/07/19 11:36	Reinspection Photo	 Load JPG	☒
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57	26/07/19 11:36	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/03/19 14:46	ACKNOWLEDGEMENT EMAIL TO AIG DD 18.03.2019	 Load PDF	
2	21/03/19 14:46	EMAIL FOM AIG DD 18.03.2019	 Load PDF	
3	21/03/19 14:46	NOTIFICATION FROM LAWYER + TP GIA REPORT	 Load TIF	
4	16/03/20 08:40	WORKSHOP INVOICE	 Load PDF	
5	16/03/20 08:40	AUTHORISATION TO ACT FORM	 Load PDF	
6	16/03/20 08:40	Release Voucher	 Load PDF	
7	16/03/20 08:40	RENTAL RECEIPT	 Load PDF	
8	16/03/20 08:40	LETTER TO OI	 Load PDF	
9	16/03/20 08:40	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note:

Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	SJV8957C (Insd veh)	Model:	TOYOTA C-HR HYBRID 1.8
	SKA254Z (TP veh)		S CVT (A)
Date of Accident:	14/03/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	11,006.42
Final Repair Cost	:	\$	3,300.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (If any)	:	\$	749.00 7 days
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,049.00
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown		
1)	Ace Autolution Pte Ltd	: \$ 4,049.00
2)		: \$

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

16 Mar 2020
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No:199807198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19004875/AEA3Q2
Date: 16/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100190953
Claimant
Vehicle No : SKA254Z **Insured Vehicle No :** SJV8957C
Date of Loss: 14/03/2019 **Nature of Claim:** TP **Claim No:** 0393768972SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKA254Z**
Make & Model: TOYOTA C-HR HYBRID, 1.8 S CVT (A) Engine No: 2ZR8023395
Reg. Date: 27/04/2017 (Man. Year: 2017) Chassis No: ZYX102008882
Colour: Grey Odometer: 54541 km
Engine Capacity: 1797 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 R19 Rear Tyre Size: 245/45 R19
Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm
The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,646.42	3,276.85	4,369.57	57.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,360.00	910.00	2,450.00	72.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,006.42	4,186.85	6,819.57	61.96
Approved Total (Overridden) (S\$)		3,300.00		
Nett Amount (S\$)	11,006.42	3,300.00	7,706.42	70.02
+ Car Rental (7.0 x S\$100.00/day + 7.00% GST) (S\$)		749.00		
Nett Liability (S\$)		4,049.00		

INSPECTION

Date of Assignment: 18/03/2019
Date Inspected: 19/03/2019 Inspected At: Ace Autolution Pte Ltd (KAKI BUKIT)
13 Kaki Bukit Road 4, #03-29/30
Bartley Biz Centre
Singapore 417807

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING **Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,018.00 FL	*631.00 FL
2	1		*FRONT BUMPER SIDE RETAINER RH	Necessary	135.00 FL	*45.00 FL
3	1		*FRONT BUMPER SIDE BRACKET RH	Cracked	185.00 FL	*55.00 FL
4	1		*FRONT FENDER WHEEL ARCH GARNISH RH	Cut	210.00 FL	*210.00 FL
5	1		*FRONT FENDER INNER SHIELD RH	Not Necessary	310.00 FL	*- FL
6	1		*FRONT FENDER RH	Repair	880.00 FL	*- FL
7	1		*FRONT HEADLAMP RH	Cracked	1,885.00 FL	*1,885.00 FL
8	1		*FRONT LOWER ARM RH	Not Necessary	480.00 FL	*- FL
9	1		*FRONT BEARING RH	Not Necessary	650.70 FL	*- FL
10	1		*FRONT ABSORBER RH	Not Necessary	450.00 FL	*- FL
11	1		*FRONT KNUCKLE ARM RH	Not Necessary	688.40 FL	*- FL
12	1		*FRONT BUMPER SPONGE	Cracked	89.80 FL	*89.80 FL
13	1		*RIM RH	Cut	1,115.00 FS	*650.00 FS
14	1		*TYRE RH	Not Necessary	450.00 FS	*- FS
15	1		*FRONT BUMPER LOWER SPOILER	Cut	410.00 FS	*410.00 FS
16	1		*FRONT BUMPER FOGLAMP COVER RH	Not Necessary	255.00 FS	*- FS
17	1		*SET FRONT FENDER INNER SHIELD CLIPS	Not Necessary	100.00 FS	*- FS
18	1		*SET FRONT BUMPER CLIPS	Necessary	80.00 FS	*30.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	9,391.90	4,005.80
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,745.48	728.95
Total Parts (\$\$)	7,646.42	3,276.85

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS AND REPLACE DAMAGED PARTS	New	1,400.00	400.00
2	TO SUPPLY PAINT MATERIALS ,EXPANDABLE ITEMS & PUTTY RESPRAY PAINT ON PARTS REPLACED	New	1,200.00	400.00
3	TO REMOVE AND REFIX WIRING AT DAMAGED AREAS	New	250.00	30.00
4	TO PERFORM ANTI RUST TREATMENT ON AFFECTED AREAS	New	240.00	0.00
5	TO REMOVE & REFIX UNDERCARRIAGE PART	New	150.00	0.00
6	TO CONDUCT FULL COMPUTERISED WHEEL ALIGNMENT TEST	New	120.00	80.00
Gross Labour Cost (\$\$)			3,360.00	910.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >