

INSURANCE

INS. CASE OWNER:

DOO CHH YAN | CC 3 / AIG1900 4857, 12/13/19

LKK

IDAC:

Surveyor:

KEAUL

DOI:

ASSIGNMENT  
19/03/19

Date / Time:

18/3/19

Registered in Merimen:

18/3/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGF 4699T

Name of Insured:

BRIDGET ANGELA THESEIRA

Insured Tel No.:

HP:

Excess Sec II :S5

D.O.A.:

17/1/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

33231595816

Policy No.:

010068695-12

Make / Model:

TOYOTA

Place of Accident:

300W VAN VAY

OT GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SFT 3000D

SGF 4699T

SLW 3441B



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting Ir (1st):

Non-Reporting Ir (2nd):

Non-Reporting Ir (Final):

Notification Ir (if non-pickup):

Call Of:

After call Ir to Of:

Documentation Check List: Handler Typist

Notification Ir (if non-pickup):

After call Ir to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

25-3-19

11 AM SPOKER W/O 1  
CONFIRMED. AGREED  
PARKING NOT ISSUE.

05/07/19

- FINALIZED  
- TP LOD IN BY BUAL  
- TP VIDEO IN. UPLOADING IN WORKING.  
- CONFIRMED AMOUNT SHAW TO LOD  
- ALL DOCS IN ORDER.  
- TO CLOSE.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 4,120.86, 3

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

28-

If NO or B 28, Ass. Lia:

Repair Cost: (w/loss)

SS 4,420.02

(3 VEH. C.C.; 07/2ND)

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

180.00 x 3 days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/TA Search

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$310.00

Total:

SS 4,602.02

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4,602.02

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

SS

Name 2:

-

Payee 3: (Strike if N.A.)

SS

Name 3:

-

REF:

AG

90826

## ASSIGNMENT

From:

Date:

19/5/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLW 7441B

at Workshop n/s

Volkswagen

of

247 Alexandra Road

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

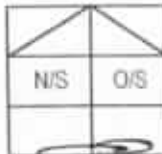
(Client's Record)

Make of Veh:

(sharp) 12m own waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR. Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SLW 7441B

Yr Regn: 2018 / FEB

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Sportivan 1-4A 1395

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading

13460

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVW ZZZANZJW 520 463

Gen. Cond: Good / ☒ Fair / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/45R17

R:

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

15/03/19

D.O.I.

19/05/19

Survey held at

ALEXANDRA RD

Des. of Damages: Frt ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RP \$4,130.86  
CRAB: \$4,291.54 (51%)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / L.B.I: (\$ )

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

VGS Singapore  
247  
Alexandra Road  
159934 Singapore

Phone No. +65 6305 7299  
Fax No. +65 6474 3643  
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

GUO SHAOKUN  
5 JURONG LAKE LINK  
#09-21  
Singapore, 648162  
Singapore

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV040108  
Quote No. SER/QUO/1900550  
QuoteDate 18/03/19  
Salesperson REX LEOW  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	SPORTSVAN 1.4 TSI CL	12,134	Kong Charmaine
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SLW7441B	WVWZZZAUZJW520463	28/02/18	REX LEOW
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CZC 868397	AM13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	Labor		840 2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	Labor		800 2,400.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	<b>Sum Labor</b>				<b>6,080.00</b>
P 510807393A	BUMPER GUIDE LH ? x uu	1	Pieces		69.00
P 510807393C	BUMPER BRACKET LH ? x uu	1	Pieces		67.80
P 510807394A	BUMPER GUIDE RH ? x uu	1	Pieces		69.00
P 510807394C	BUMPER BRACKET RH ? x uu	1	Pieces		67.80
P 510807417M GRU	REAR BUMPER COVER ? x uu	1	Pieces		1,263.06
	Predecessor 510807417J GRU				
P 510807863A	STRIP ? x uu	1	Pieces		72.02
P 5G6807568D 9B9	REAR DIFFUSER ? x uu	1	Pieces		338.57
	Use Predecessor 5G6807568D				
P 5G9807305A	BUMPER REINFORCEMENT ? x uu	1	Pieces		495.15
	<b>Sum Item</b>				<b>2,442.40</b>

Payments to: - BBN: - Acc.-No.:

## Joy Irene (LKKAUTO)

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**From:** Joy Irene (LKKAUTO)  
**Sent:** Sunday, 31 March 2019 10:05 PM  
**To:** CS A Team; Hsiao Tong (LKKAUTO); theseira@singnet.com.sg  
**Subject:** Re: ACCIDENT INVOLVING SGF 4699T / SLW 7441B / OTHERS ON 15/03/19

Hi Bridget,

Kindly call AIG hotline for our inquiry on your NCD and renewal.

Thank you.

Best Regards,

**Joy Irene**

LKK Auto Consultants Pte Ltd

DID : 68412049

Fax : 6741 4108

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**From:** theseira@singnet.com.sg <theseira@singnet.com.sg>  
**Sent:** Friday, 29 March 2019 9:54:27 AM  
**To:** CS A Team; Hsiao Tong (LKKAUTO)  
**Subject:** Fwd: ACCIDENT INVOLVING SGF 4699T / SLW 7441B / OTHERS ON 15/03/19

Hi,

Can someone please assist with my case on an urgent basis? I rang yesterday looking for Joy and I was told she was not in the office and nobody could assist me. I tried sending Joy an email today and her out of office message says that she is on long leave.

Please see my email below. I have received the attached liability confirmation and would appreciate it if someone could please get back to me asap as I have to renew my car insurance and road tax soon.

Thank you,  
Bridget Theseira  
Tel 9759 5050

On Fri Mar 29 2019 09:46:51 GMT+0800 (+08) <theseira@singnet.com.sg> wrote:

----- Original Message -----

Hi Joy,

Is there any update on my case? I have received the attached liability confirmation from MSIG to the workshop that is doing the repair work on my car. MSIG is the insurer of the driver of vehicle number SFT3000D that collided into my car on 15 March 2019.

Appreciate an update from you so that I can renew my car insurance and my road tax.

Thank you.  
Bridget

On Mon Mar 25 2019 11:07:37 GMT+0800 (+08) Joy Irene (LKKAuto)  
<JoyIrene@lkkauto.com> wrote:  
----- Original Message -----

OUR REF: CC3/AIG19004857/R1jb3

BRIDGET ANGELA THESEIRA

Policy Holder

Dear Madam,

ACCIDENT INVOLVING SGF 4699T / SLW 7441B / OTHERS ON  
15/03/19

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

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## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. \_ \_ \_ \_ \_

Claimant's Vehicle No. SLW 7441B \_ \_ \_ \_ \_

Accident on 15-3-19 \_ \_ \_ \_ \_ involving vehicle/s No. \_ \_ \_ \_ \_

\_ \_ \_ \_ \_ along/at BOON LAY WAY \_ \_ \_ \_ \_

### BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 4420.02 Payable to Volkswagen Centre Singapore

2. <sup>20PMJ v 860</sup> Loss-of-Use/  
~~Car Rental~~ S\$ 180 Payable to Volkswagen Centre Singapore

3. ~~Medical~~ and  
Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : \_ \_ \_ \_ \_

Service Adviser \_ \_ \_ \_ \_

Contact No.H/P. \_ \_ \_ \_ \_



**Joy Irene (LKKAuto)**

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**From:** Joy Irene (LKKAuto)  
**Sent:** Monday, 25 March 2019 11:08 AM  
**To:** 'theseira@singnet.com.sg'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SGF 4699T / SLW 7441B / OTHERS ON 15/03/19

OUR REF: CC3/AIG19004857/R1jb3

**BRIDGET ANGELA THESEIRA**

Policy Holder

Dear Madam,

**ACCIDENT INVOLVING SGF 4699T / SLW 7441B / OTHERS ON 15/03/19**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

## AUTHORIZATION TO ACT


### (AIG Asia Pacific - Express Third Party Claim)

I, GUO SHAOHUN (the third party claimant") of S 78890826 (address), owner of SLW7441B (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLW7441B that was damaged pursuant to the accident which occurred on 15/07/2019 (date) along BOON LAY WAY BEFORE JURONG TOWN HALL ROAD (location) involving vehicle no/s SGF46997 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12<sup>th</sup> (day) of APRIL (month) 2019 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed 811030001  
(with chop)



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

## RELEASE VOUCHER (AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 4,420.02 (repair costs), S\$ 180.00 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. SLW 7AA1B that was damaged pursuant to the accident which occurred on 15/03/19 (date) along BOON LAY WAY (location) involving vehicle no/s GGF 4G99T.

This is pursuant to the inspection conducted on 19/03/19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GUO SHAO KUN ("third party claimant") of vehicle no. SLW 7AA1B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLW 7AA1B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 day of 07 (month) 20 19 (year)



MSK

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

## VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

## Tax invoice

Page 1/1

Document no. 12333900092  
Document date 23-04-2019  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 39999  
Job order number 2019000058/ 1  
Job order date 02-04-2019  
Service Advisor MEI KWAN KONG

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
GUO  
SHAOKUN  
5 JURONG LAKE LINK  
#09-21  
Singapore 648162

License plate	Model code	First registration	VIN	Model	Mileage
SLW7441B	AM13HZ	28-02-2018	WVWZZZAUZJW520463	Sportsvan 1.4CLBMT 92 TSI D7F	14,129

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
510807393C	Guide Piece BUMPER BRACKET LH*CD-050419	1	pcs.	67.80	#1	67.80	72.55
510807417M GRU	Cover For Bumper Primed XR-040419	1	pcs.	1,263.06	#1	1,263.06	1,351.47
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	SPRAY PAINTING	1	pcs.	800.00	#1	800.00	856.00
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	SUPPLY & INSTALL REVERSE SENSOR	1	pcs.	400.00	#1	400.00	428.00
	DIRECT SETTLEMENT AGAINST AIG TP VEH: SGF4699T DOA: 15.3.19						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		4,130.86	7%	289.16	4,130.86	4,420.02
Total		4,130.86		289.16	4,130.86	4,420.02



Customer

-----VISIT OUR WEBSITE: [altersales.vw.com.sg](https://altersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](https://www.volkswagen.com.sg)

This is an authorised document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-041756

Date of Request: 16/03/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 16/03/2019  
Enquiry By Charmaine Kong Mei Kwan  
TP Vehicle No. SGF4699T  
Accident Date 15/03/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGF4699T	AIG Asia Pacific Insurance Pte. Ltd.	12/04/2018-11/04/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-041756

Date of Request: 16/03/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 16/03/2019

Enquiry By Charmaine Kong Mei Kwan

TP Vehicle No. SGF4699T

Accident Date 15/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Mar 2019 <a href="#">Edit Reg</a>		19 Mar 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,130.86</b> <a href="#">Edit Estimates</a>	<b>S\$4,130.86</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	Bridget Angela Theseira, ID: S6807923C								
Main Claimant:	GUO SHAOKUN, ID: S7889082G								
Vehicle Reg. No.:	SLW7441B	Date of Loss:	15/03/2019 07:00 - :59 [12 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3317315958SG	Policy/Cover Note No.:	0100628695 (Comprehensive)						
Vehicle Reg. No. (Insured):	SGF4699T	Policy No. (Claimant):	A29073751AVW						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 27/03/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLW7441B (3317315958SG)  
[SGF4699T]  
TP  
GUO SHAOKUN  
Mar 15 2019 7:00AM  
[Bridget Angela Theseira]  
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	05/07/19 10:19	Video - Accident TP VIDEO FOOTAGE													Load WMV					
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit					
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	05/07/19 10:08	Odometer Reading													Load JPG	<input checked="" type="checkbox"/>				
2	05/07/19 10:08	Chassis Number													Load JPG	<input checked="" type="checkbox"/>				
3	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
4	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
5	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
6	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
7	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
8	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
9	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
10	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
11	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
12	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
13	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
14	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
15	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
16	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
17	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
18	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
19	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
20	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
21	05/07/19 10:08	General View													Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	18/03/19 14:13	TP ESTIMATE													Load PDF					
2	18/03/19 14:13	TP GIA REPORT													Load PDF					
3	16/07/19 14:27	WORKSHOP INVOICE													Load PDF					
4	16/07/19 14:27	AUTHORISATION TO ACT FORM													Load PDF					
5	16/07/19 14:27	Release Voucher													Load PDF					
6	16/07/19 14:27	GIA SEARCH													Load PDF					
7	16/07/19 14:27	LETTER TO OI													Load PDF					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				



Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/03/19 13:13	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGF4699T (Insd veh)	Model:	VOLKSWAGEN SPORTSVAN
	SLW7441B (TP veh)		1.4 (A)
Date of Accident:	15/03/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	9,118.97	
Final Repair Cost	:	\$	4,420.02	
Loss of Use	:	\$	180.00	3.00 days at \$60.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	4,602.02	

**Is Third Party Workshop GIA Registered?**    ☐ YES    ☒ NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ 0 \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 4,602.02
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

16 Jul

2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: [sun@lkkauto.com](mailto:sun@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19004857/R1JB3Q2

Date: 16/07/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0100628695

Claimant Vehicle No : SLW7441B

Insured Vehicle No : SGF4699T

Date of Loss: 15/03/2019

Nature of Claim:

TP

Claim No: 3317315958SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLW7441B

Make &amp; Model: VOLKSWAGEN SPORTSVAN, 1.4 (A)

Engine No: CZC868397

Reg. Date: 28/02/2018 (Man. Year: 2017)

Chassis No: WWZZZAUJW520463

Colour: White

Odometer: 13460 km

Engine Capacity: 1395 cc

Market Value/New Car

Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/45 R17

Rear Tyre Size:

225/45 R17

Front Left Side: Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,442.40	1,330.86	1,111.54	45.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,080.00	2,800.00	3,280.00	53.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (\$\$)</b>	<b>8,522.40</b>	<b>4,130.86</b>	<b>4,391.54</b>	<b>51.53</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>596.57</b>	<b>289.16</b>	<b>307.41</b>	<b>51.53</b>
<b>Nett Amount (\$\$)</b>	<b>9,118.97</b>	<b>4,420.02</b>	<b>4,698.95</b>	<b>51.53</b>
<b>+ Loss of Use (3.0 x S\$60.00/day) (\$\$)</b>		<b>180.00</b>		
<b>+ Doc/Search Fee (\$\$)</b>		<b>2.00</b>		
<b>Nett Liability (\$\$)</b>		<b>4,602.02</b>		

### INSPECTION

Date of Assignment: 19/03/2019

Date Inspected: 19/03/2019 Inspected At:

Volkswagen Centre Singapore (HQ)

247 Alexandra Road

Singapore 159934

Estimated Period of Repair: 3.0 days

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**Adjuster:** MOHD RASUL**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER GUIDE LH	Not Necessary	69.00 FS	*- FS
2	1		*BUMPER BRACKER LH	Necessary	67.80 FS	*67.80 FS
3	1		*BUMPER GUIDE RH	Not Necessary	69.00 FS	*- FS
4	1		*BUMPER BRACKET RH	Not Necessary	67.80 FS	*- FS
5	1		*REAR BUMPER COVER	Deformed	1,263.06 FS	*1,263.06 FS
6	1		*STRIP	Not Necessary	72.02 FS	*- FS
7	1		*REAR DIFFUSER	Not Necessary	338.57 FS	*- FS
8	1		*BUMPER REINFORCEMENT	Not Necessary	495.15 FS	*- FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>2,442.40</b>	<b>1,330.86</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	SUPPLY & INSTALL REVERSE SE	New	400.00	400.00
4	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
5	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (\$\$)			6,080.00	2,800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >