

(1/1/2011)

INS. CASE OWNER:

CC 6 /AIG1900

4856, A63

LKK:

IDAL:

Surveyor:

Adrian

DOI:

ASSIGNMENT

4/1/19

Date / Time:

18/2/19

Registered in Merimen:

18/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLJ 853K

Claim No.:

89 2332518854

Name of Insured:

UM KHOON LING (Wm m m m m)

Policy No.:

140069898

Insured Tel No.:

HP:

Make / Model:

HONDA

Excess Sec II :SS

D.O.A.:

10/2/19

Place of Accident:

320 CERIAH BAY NORTH AVE 4

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SW 1543R



INSRS:

WSP:

Tel:

Liability:

RMKS:

modern



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SW 1543R

SW 1543R

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI: After 22-08-19

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: LAD

Repair Cost:

S\$ 2,300

(74 days) Reduction:

55 %

Email

Call

FINAL SETTLEMENT

Date/Time: 06.11.19

Confirm with: CHW

Email

Call

Final Liability:

S\$ 50

(Agreed / Assessed) BOLA S/N No.:

10p

If NO or B 28. Ass. Lia:

Repair Cost (Net):

S\$ 1,230.50

Both parties involved by Court Order

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 130.10

(S 10 x 9 days)

Loss of Income (LOI):

S\$ -

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search:

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost:

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+320

Total:

+2,703.00

S\$ 1,850.50

Global Sum S\$: 1,400

FINAL PAYMENT

Date/Time: 06.11.19

Confirm with: CHW

Email

Call

Payee 1:

S\$ 1,400.00

Name 1:

MODERN AUTOMOTIVE PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Adrian

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

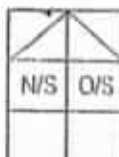
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT

Person Contacted: _____

Veh No: SLU1543R Yr Regn: 2017 / NovType: M. Cap / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Freed Hybrid c.c. 1496Colour: Blue A/C: Insured / Std / Nil / NASp. Reading 143570 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: 6BT1046909.Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 185/65R15R: 185/65R15.BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 04/04/19Survey held at Modern

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front o/s.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPA/G.

4.11.19 2.30 PM - 2.45 PM 55/1

mv:

PV:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

MODERN AUTOMOTIVE PTE LTD
BLK 3023A UBI ROAD 1 # 01-61
SINGAPORE 408717

Tel : 67484422 / 67464422 Fax : 6747- 6720 REG NO 200501102H

AIG ASIA PACIFIC INSURANCE PTE LTD

Charts Building
 78 Shenton Way #07-16
 Singapore 079120
 Tel : 6419 - 3000
 Fax : 6835 - 7416

Quotation
 DATE : 04.04.2019
 VEH NO : SLU1543R
 MODEL : Honda Freed
 D O A : 10.03.2019
 YR REF : SLJ853K

Attn : Motor Claim Dept (Pls arrange vehicle survey & check liability)

RE : ESTIMATE FOR ACCIDENT REPAIR SLU1543R (HONDA FREED)

Item	Description	Qty	Amt
NO	LIST ITEMS		
1	Front Bumper <i>Repr</i>	1	1,050.80 <i>X</i>
2	Front Bumper Clips <i>new</i>	1 set	30.00 <i>✓</i>
3	Front Bumper Side Holder - RH <i>new</i>	1	35.00 <i>+</i>
4	Front Fender - RH <i>Repr</i>	1	440.70 <i>+</i>
5	Head Lamp - RH <i>wt</i>	1	1,980.00 <i>✓</i>
			<hr/> 3,536.50
	Less 20%		(707.30)
			<hr/> \$ 2,829.20

S/NETT ITEMS

1	Front Wheel Rim - RH <i>wt</i>	1	850.00 <i>500</i>
Total Parts			\$ 3,679.20

LABOUR CHARGE

1	To knocking & pull out front RH portion & renew above parts	\$ 600.00 <i>300.1</i>
2	To putty & spray up paint works	\$ 600.00 <i>400</i>
3	To check wiring	\$ 50.00 <i>30</i>
4	To perform wheel alignment	\$ 150.00 <i>80.</i>
Total Labour		\$ 1,400.00

Grand Total **\$ 5,079.20**

total: 2918
c/s: 2131C.
O A Days.

LKR Auto Consultants hereby holds the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts; during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications; is allowed
- Supplementary claims must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 27 March 2019 9:13 AM
To: 'Chin'
Cc: Admin A
Subject: RE: Liability SLU1543R (AIG) //LKK REF: CC6/AIG19004856/pb3
Attachments: STATEMENT OF SLJ 853K.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Our insured disputed liability as he reported that your client encroached into his lane and hit onto his car. Attached is a copy of his statement for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin <chin@modernautomotive.com.sg>
Sent: Thursday, 21 March 2019 9:56 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: Liability SLU1543R (AIG)

Dear Hsiao Tong

We refer to the above .

Kindly advise liability of the accident.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

Hsiao Tong (LKKAUTO)

From: Chin <chin@modernautomotive.com.sg>
Sent: Thursday, 11 April 2019 11:45 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Liability SLU1543R (AIG) //LKK REF: CC6/AIG19004856/pb3

Dear Hsiao Tong

We refer to the above matter.

I think this is side swipe collision, what is your opinion?

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, March 27, 2019 9:13 AM
To: Chin <chin@modernautomotive.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Liability SLU1543R (AIG) //LKK REF: CC6/AIG19004856/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Our insured disputed liability as he reported that your client encroached into his lane and hit onto his car. Attached is a copy of his statement for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate an early reply.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin <chin@modernautomotive.com.sg>
Sent: Thursday, 21 March 2019 9:56 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Liability SLU1543R (AIG)

Dear Hsiao Tong

We refer to the above .

Kindly advise liability of the accident.

Thank you

Regards,

Grace Chin

Modern Automotive Pte Ltd

Blk 3023-A, Ubi Road 1, #01-61

Singapore 408717

Tel: 6748 4422

Fax: 6747 6720

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Mar 2019 Edit Reg		04 Apr 2019 00:00 Edit Adj Rpt	S\$2,300.00 Edit Estimates	S\$2,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LIM CHOON LENG (LIN JUNLONG) , ID: 57632292I, Tel: +6597480933									
Main Claimant: RAF MOTORS , Co. Reg. No.: 53370570C									
Vehicle Reg. No.:	SLU1543R	Date of Loss:	10/03/2019 15:00 - :59 [15 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8923325178SG	Policy/Cover Note No.:	1700069898 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLJ853K	Policy No. (Claimant):	5096186770-01						
		Excess:							
Repairer: Modern Automotive Pte Ltd (HQ) Blk 3023A Ubi Road 1, #01-61 & #01-58, 408717 Ubi - Tel: 6748 4422 / 6747 4422									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 27/03/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU1543R (8923325178SG)
[SLJ853K]
TP
RAF MOTORS
Mar 10 2019 3:00PM
[LIM CHOON LENG (LIN JUNLONG)]
Modern Automotive Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
2	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
3	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
4	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
5	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
6	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
7	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
8	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
9	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
10	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
11	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
12	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
13	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>
14	24/07/19 09:59	General View		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	18/03/19 14:02	TP GIA REPORT		Load PDF	
2	27/09/19 15:30	LETTER TO OI		Load PDF	
3	20/11/19 08:53	WORKSHOP INVOICE		Load PDF	
4	20/11/19 08:53	AUTHORISATION TO ACT FORM		Load PDF	
5	20/11/19 08:53	Release Voucher		Load PDF	
6	20/11/19 08:53	LOD		Load PDF	
7	20/11/19 08:53	GIA SEARCH		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print	
1	20/03/19 10:12	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLJ853K (Insd veh)	Model:	HONDA FREED HYBRID 1.5
	SLU1543R (TP veh)		G (A)
Date of Accident:	10/03/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No
Repair Estimate	:	\$	5,434.74
Final Repair Cost	:	\$	1,400.00
Loss of Use	:	\$	4.00 days at \$60.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,400.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> [] YES <input checked="" type="checkbox"/> [X] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 50 _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Modern Automotive Pte Ltd	:	\$ 1,400.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

20 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19004856/AEB3Q2

Date: 20/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700069898
Claimant
Vehicle No : SLU1543R **Insured Vehicle No :** SLJ853K
Date of Loss: 10/03/2019 **Nature of Claim:** TP **Claim No:** 8923325178SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLU1543R
Make & Model: HONDA FREED HYBRID, 1.5 G (A) **Engine No:** LEB5576285
Reg. Date: 23/11/2017 (Man. Year: 2017) **Chassis No:** GB71046909
Colour: Black **Odometer:** 143570 km
Engine Capacity: 1496 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:**

CONDITION OF TYRES

Front Tyre Size: 185/65 R15 **Rear Tyre Size:** 185/65 R15
Front Left Side: Dunlop 6 mm **Rear Left Side:** Dunlop 6 mm
Front Right Side: Dunlop 6 mm **Rear Right Side:** Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,679.20	2,108.00	1,571.20	42.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,400.00	810.00	590.00	42.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,079.20	2,918.00	2,161.20	42.55
Approved Total (Overridden) (S\$)		2,300.00		
(S\$)	5,079.20	2,300.00	2,779.20	54.72
+ GST 7.00/7.00% (S\$)	355.54	161.00	194.54	54.72
Nett Amount (S\$)	5,434.74	2,461.00	2,973.74	54.72
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
(S\$)		2,701.00		
Liabe Amount (50.00%) (S\$)		1,350.50		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,352.50		
Global Sum Settlement (S\$)		1,400.00		

INSPECTION

Date of Assignment: 04/04/2019

Date Inspected: 04/04/2019 Inspected At:

Modern Automotive Pte Ltd (HQ)
Blk 3023A Ubi Road 1, #01-61 & #01-

58
Singapore 408717

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,050.80 FL	*- FL
2	1		*SET FRONT BUMPER CLIPS	Necessary	30.00 FL	*30.00 FL
3	1		*FRONT BUMPER SIDE HOLDER -RH	Not Necessary	35.00 FL	*- FL
4	1		*FRONT FENDER -RH	Repair	440.70 FL	*- FL
5	1		*HEAD LAMP -RH	Cut	1,980.00 FL	*1,980.00 FL
6	1		*FRONT WHEEL RIM -RH	Cut	850.00 FS	*500.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,386.50	2,510.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	707.30	402.00
Total Parts (\$\$)	3,679.20	2,108.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO KNOCKING & PULL OUT FRONT RH PORTION & RENEW ABOVE PARTS	New	600.00	300.00
2	TO PUTTY & SPRAY UP PAINT WORKS	New	600.00	400.00
3	TO CHECK WIRING	New	50.00	30.00
4	TO PERFORM WHEEL ALIGNMENT	New	150.00	80.00
Gross Labour Cost (S\$)			1,400.00	810.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >