

REVISION

INS. CASE OWNER

Richard  
Adnan

CC 4 KSM  
AXA1900

4840, AFB3/C

LKR:

IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merima:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

SHB 9695E

TRANS - CAB

HP:

D.O.A:

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

SAKOLAKU/104426

YPR/VLB80522

RENTAL

WENTIN CO.

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SFN 336TC



INSRS:

WSP:

Tel:

Liability:

RMKS:

mg  
solution



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SFN 336TC-X

SHB 9695E-X

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call Of:

After call 1st to OI:

Documentation Check List: Handler / Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / CIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

24/6/19

TP number/ evidence

OI number, only see photo - non-pickup

3/9/19

File -> Su to send PS form

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Repair Cost:

SS

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(S - x days)

Loss of Income (LOI):

SS

(S - x days)

LOR only

LOU only

SS

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost

SS

1) Claim status: N/A/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

MG SOLUTION PTE LTD

(X) GIA WSP

Adrian

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 4 days Res: Yes or No  
 Lum Sum: 20 % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SFN 3367C - Yr Regn: 2004 10ct.  
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or

Make: Toyota Vios c.c. 1497  
 Colour: Red A/C: Insured / Std / NI / NA  
 Sp. Reading: 312745 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: MROS3HY420408367

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 185/60R14R: 185/60R14

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front		Rear	
R/Bal.	<u>06</u> mm	R/Bal.	<u>06</u> mm
L/Bal.	<u>06</u> mm	L/Bal.	<u>06</u> mm
D.O.A.		D.O.L.	<u>15/03/19</u>

Survey held at M6 solution

Des. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TPAXACOE Expiry: 30/09/2019.42 \$ 1W Cleed \$ 5842.78 / 849MV: 4.51C.PV: 3.4KNett: 1.1K.

Date/Time, File Pass to?

Date/Time, File Return to?

1)	2)
3)	4)
5)	6)

Preli. Report:  
 Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic &amp; Add.

S + RS, SI

Photos

Others

TOTAL

# MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email: mg3solution@gmail.com

TO	: AXA	DATE	: 15-Mar-19
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SFN3367C		
MODEL	: TOYOTA VIOS G AUTO	Vic	
CHASSIS NO			
<u>ACCIDENT DETAILS</u>		DATE	: 12-Mar-19
		TIME	: 22:00HRS
THIRD PARTY REQUESTOR / CONTACT : JACK LI			

## CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	REAR DOOR RH <i>Dented</i>	1	\$ 1,255.80	\$ <u>1,255.80</u>
2	REAR DOOR PROTECTOR RH <i>Dented</i>	1	\$ 130.00	\$ 130.00
3	REAR FENDER RH <i>Repair</i>	1	\$ 955.10	\$ 955.10
4	REAR WINDSCREEN MOULDING <i>New</i>	1	\$ 103.00	\$ 103.00
5	REAR BUMPER <i>Repair</i>	1	\$ 488.90	\$ 488.90
6	REAR BUMPER SIDE RETAINER ( FRONT) RH <i>2nd</i>	1	\$ 155.90	\$ 155.90
7	REAR BUMPER SIDE RETAINER ( REAR) RH <i>1st</i>	1	\$ 75.00	\$ <u>75.00</u>

TOTAL PRICE \$ 3,163.70

LESS 25% \$ 790.93

SUB TOTAL PRICE \$ 2,372.78

	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR BUMPER CLIPS (SET) <i>New</i>	1	\$ 30.00	\$ 30.00
2	REAR BUMPER LOWER LID (SET) <i>cracked</i>	1	\$ 450.00	\$ 450.00
3	REAR WINDSCREEN SEALANT <i>He m</i>	1	\$ 120.00	\$ 120.00

TOTAL \$ 600.00

## CLAIM DETAILS: LABOUR AND SPRAY PAINTING

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST	APPROVED
1	TO PANEL BEAT, WELD, CUT, KNOCK, GRAZE, ADJUST, REPLACE NEW PARTS	\$ 1,400.00	400	
2	TO PUTTY, SPRAY PAINT, POLISH, WAX ADJACENT PANELS	\$ 1,400.00	600	
3	TO SPRAY TUFF COAT AND RUST PROOF ADJACENT PANELS	\$ 250.00	X	
4	WIRING/ BULB CHECKING	\$ 150.00	30	
5	REMOVE AND REFIX CUSHION SEAT/ UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR	\$ 250.00	50	
6	REMOVE AND REFIX REVERSE REAR DOOR <i>fitting</i>	\$ 180.00	80	
7	TO CONDUCT WATER LEAKAGE TEST	\$ 180.00	X	
8	REMOVE AND REFIX REAR WINDSCREEN	\$ 160.00	X	

**TOTAL**

**\$ 3,970.00**

*1160*

#### ESTIMATE REPORT

TOTAL PARTS COST : \$ 2,972.78  
TOTAL LABOUR COST : \$ 3,970.00  
TOTAL REPAIR COST : \$ 6,942.78

#### APPROVED DETAILS

EXCESS :  
NO. OF WORKING DAY :  
RE-SURVEY :

PART BY PART OR LUMP SUM :

DATE & TIME OF SURVEY :

SURVEYED BY :

CONTACT NUMBER :

FAX NUMBER :

*Adrian Lj*  
*4/s 15/03/19.*

*04 Days.*

*Total: 2207.75*

*L/S: 1.1K*

*(Nett Value)*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Information	
Owner ID Type:	Business
Owner ID:	3843B
Vehicle Details	
Vehicle No.:	SFN3367C
Vehicle to be Exported:	Yes
Intended Deregistration Date:	19 Mar 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS 1.5E A
Primary Colour:	Red
Manufacturing Year:	2004
Engine No.:	1NZX193049
Chassis No.:	MR053HY4204098367
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,149.00
Original Registration Date:	19 Oct 2004
First Registration Date:	19 Oct 2004
Transfer Count:	1
Actual ARF Paid:	\$13,364.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Sep 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$31,690.00
COE Rebate Amount:	\$3,362.00
Total Rebate Amount:	\$3,362.00
Miscellaneous	

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 19 Mar 2019

OK




## ANNOUNCING AA Trust Automotive

as sgCarMart Premium Dealer 2019




AA Trust Automotive Pte Ltd



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**New 10 Years Warranty Toyota Wish 1.8A**










2.88% P.A Low Interest @ Gv Finance. 2 Years Warranty. \$3800 Down Monthly From \$988  
CAR CLEAR Pte Ltd - StarAd

- Free VICOM evaluation
- Free grooming and 6 months maintenance
- In-house workshop ensures quality service
- Member of SVTA and hire purchase association
- 100% deposit refund for unapproved loan

**YONG LEE SENG MOTOR PTE LTD**

Browse by Category  [Save Search](#) [Print](#) [Back \( 1 2 3 4 5 \) Next >](#) [Sort by Date Posted](#)  20 results/page 

99 vehicles [Search](#)  [Advanced Search](#) [Search](#) [View All](#)

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Toyota Vios	Any	Any	> 10 year(s) old	Any	Any	Any	Available
	<input type="checkbox"/> Toyota Vios 1.5A G (COE till 02/2024)	\$25,800	\$5,240 /yr	19-Feb-2009	1,497 cc	-	Sedan	Available
<p>2.88% Per Annum, Interest At \$468 Monthly For Toyota Vios. 2 Years Warranty For Engine And Gear Box. Add On Available. 2.88% P.A Low Interest @ Gv Finance. 2 Years Warranty. \$1500 Down Monthly From \$468 GV Credit Pte Ltd</p> <p><a href="#">Posted: 18-Mar-2019</a> <a href="#">Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota Vios, vios, Used Toyota</a></p>								
	<input type="checkbox"/> Toyota Vios 1.5A E (COE till 03/2020)	\$10,000	\$9,920 /yr	22-Mar-2005	1,497 cc	151,000 km	Sedan	Available
<p>Current Paper \$6684! New Arrival! Owned By A Careful Lady Owner. Service Done Every 10k Km Without Fail. Accident Free, Original Paint And Beautiful Leather Seats. Suitable For All Ages, Idea For Short...</p> <p><a href="#">Posted: 28-Mar-2019</a> <a href="#">Tags: 2005 Toyota Vios, 2005 toyota vios, Toyota Vios, toyota vios, Toyota Vios, vios, Used Toyota</a></p>								
	<input type="checkbox"/> Toyota Vios 1.5A E (COE till 10/2020)	\$11,800	\$7,410 /yr	21-Oct-2005	1,497 cc	156,000 km	Sedan	Available
<p>One Year In House Warranty, Full Loan Available, Price Stated Above Is Actual Selling Price, Our Company Renew COE Cars Based On Car Condition, Accident Free, STA Or VICOM Evaluation Are Welcome, Wear...</p> <p>Carway</p> <p><a href="#">Posted: 18-Mar-2019</a> <a href="#">Tags: 2005 Toyota Vios, 2005 toyota vios, Toyota Vios, toyota vios, Toyota Vios, vios, Used Toyota</a></p>								
	<input type="checkbox"/> Toyota Vios 1.5A E (COE till 06/2021)	\$15,999	\$7,000 /yr	06-Jul-2006	1,497 cc	140,855 km	Sedan	Available
<p>Affordable \$15,999, Low Mileage Done, Good Engine Condition. Regularly Maintained. Nice Plate. Clean And Neat Interior. Sell As It Is Condition. Previously OPC. Probably Most Practical, Reliable 1.5L ...</p> <p><a href="#">Posted: 12-Mar-2019</a> <a href="#">Tags: 2006 Toyota Vios, 2006 toyota vios, Toyota Vios, toyota vios, Toyota Vios, vios, Used Toyota</a></p>								
<p><b>GET YOUR COE RENEWAL LOAN</b></p> <p><b>Is your COE expiring? Let us help you renew it!</b></p> <p>Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approval in 2 days without effort! Enquire today.</p>								
	<input type="checkbox"/> Toyota Vios 1.5A E (COE till 06/2021)	\$16,800	\$7,350 /yr	18-Jul-2006	1,497 cc	-	Sedan	Available
<p>One Of The Popular Sedan Among Its Class. Smooth Drive With Very Good Fuel Consumption. Low Maintenance Cost. Consignment Unit, Flexible Loan Scheme Available. Trade In Welcome! Call Us Now!</p> <p>Car Search</p> <p><a href="#">Posted: 18-Jan-2019</a> <a href="#">Tags: 2006 Toyota Vios, 2006 toyota vios, Toyota Vios, toyota vios, Toyota Vios, vios, Used Toyota</a></p>								
	<input type="checkbox"/> Toyota Vios 1.5M E (COE till 06/2021)	\$12,438	\$5,440 /yr	21-Jul-2006	1,497 cc	-	Sedan	Available
<p><a href="#">Posted: 10-Mar-2019</a> <a href="#">Tags: 2006 Toyota Vios, 2006 toyota vios, Toyota Vios, toyota vios, Toyota Vios, vios, Used Toyota</a></p>								
<p>SHORTLISTED HISTORY</p> <p><a href="#">Compare</a> </p>								
<input type="checkbox"/>	Toyota Vios 1.5A E (COE till	\$15,800	\$6,720 /yr	25-Jul-2006	1,497 cc	-	Sedan	Available



## Service Request Details

Claim

S9M01GUK

Reference

None 

Loss Date

March 12, 2019

Report Date

Mar 13, 2019 12:00:00 AM

Request Date

March 15, 2019

Due Date

March 15, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*Veh In - Adrian*

### Actions

Next Step

Finish the work

Complete Work

More ▾

### Vehicle Information

Incident Vehicle Registration #

SFN3367C

Model  
TOYOTA

### Service Address

---

...

### Primary Contact/Insured

---

TRANS-CAB SERVICES PTE LTD  
No.2 ANG MO KIO STREET 63, 569111, Singapore

### Claim Handler

---

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

New Message





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 15/06/2019

### Survey Details:

Date of loss	12.03.2019
Date of appointment	18.03.2019
Date of survey	15.03.2019
Location of survey	MG SOLUTION PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SFN3367K
Make and Model	Toyota Vios (1497cc)
Date of registration	19.10.2004
Excess	NIL
Market Value/ Book Value	\$ 4,500.00 (est)
Parf/COE Rebate	\$3,362.00 (est)
Nett Value/ ERV	\$ 1,138.00 (est)

### Repair details:

Initial Estimate	\$ 6,942.78
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 1,047.75
Check items (estimate)	NIL
Labour	\$ 1,160.00
Supplementary	NIL
<b>Total</b>	<b>\$ 2,207.75</b>
<b>Lump Sum(if applicable)</b>	<b>\$ 1,100.00 (ERV)</b>

Number of days for repair	4
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607188R

31 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*We will seek mandate after establish liability.  
Currently pending for evidence from both parties.*

**Mandate:**

Liability(TP)	TBA	
Proposed repair cost (w/GST)		
Loss of use		
Loss of rental		
Loss of income		
LTA/GIA search fees		
Others		
<b>Proposed Total</b>		

4/2/19

## Hsiao Tong (LKKAUTO)

---

**From:** MG Solution <mg3solution@gmail.com>  
**Sent:** Thursday, 13 June 2019 2:27 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SFN3367C & SHB9695E on 12/03/2019  
**Attachments:** SMG198130 for SFN3367C.pdf

9695

Your Ref: **SHB9695E**

Our Ref: **SFN3367C**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 22/04/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Apr 22, 2019 at 11:06 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **SHB9695E**

Our Ref: **SFN3367C**

Dear Vic,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Mar 15, 2019 at 1:14 PM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

We prefer our single joint expert as below:

LKK AUTO CONSULTANTS PTE LTD	ADRIAN LING WAI PING
RT APPRAISAL PTE LTD	MICHAEL

Thank You.

Best Regards,

MS HONG

**MG SOLUTION PTE LTD**

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

### PROFORMA BILL

Bill To:

**AXA INSURANCE SINGAPORE PTE LTD**

8 SHENTON WAY

#27-01 AXA TOWER

SINGAPORE 068811

Bill No : 198130

Date : 22-April-2019

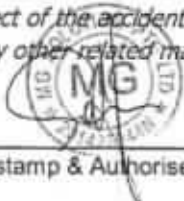
Vehicle Number : *SFN 3367C*

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 1,100.00
BEFORE GST		1,100.00
7% GST		77.00
TOTAL		\$ 1,177.00

***Tax Invoice will be issue upon amount finalised.***

*Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*



Co's stamp & Authorised Signature

**MG SOLUTION PTE LTD**  
23 Kaki Bukit Ave 4 (South Wing) #02-03B  
Vicom Inspection Centre, Singapore 415933  
Tel: 6243 1373 Fax: 6243 1376  
GST Reg. No. : 201427944N

**MOTOR CLAIM DISCHARGE**

INSURED: EC CARZ RENTAL  
CAR/ LORRY/CYCLE: REG NO: SFN 3367C POLICY NO: \_\_\_\_\_  
ACCIDENT CLAIM NO: \_\_\_\_\_

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle  
Registered No. SFN 3367C from the repairers,  
Messrs MG SOLUTION PTE LTD  
And that all repairs necessary as a result of an accident in which the said vehicle was involved on or  
about the 12 day of 03 2019 have been completed to my / our satisfaction, and that  
I / we have no further claim on the above company in Respect thereof.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Co's Stamp:  NRIC No: \_\_\_\_\_

15/03/2019 - PRI  
17/03/2019 - Sunday

Vehicle In - 15/03/2019  
Vehicle Out - 19/03/2019

20h - 5 days x \$200  
= \$1,000

## Hsiao Tong (LKKAUTO)

---

**From:** Sharon <mg3solution@gmail.com>  
**Sent:** Thursday, 20 June 2019 10:08 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SFN3367C & SHB9695E on 12/03/2019

Dear Hsiao Tong,

We refer to the email dated on 15/06/2019, we have checked with client that he does not have any scene photos and video footage, kindly assist to get from your client.

Thank You.

*Best Regards,*  
**Sharon Chia**  
MG Solution Pte Ltd  
No 23 Kaki Bukit Avenue 4  
Singapore 415933  
Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 15 June, 2019 2:12 PM  
**To:** MG Solution <mg3solution@gmail.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SFN3367C & SHB9695E on 12/03/2019

### **Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client cut into his lane and hit onto his taxi. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate and early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Thursday, 13 June 2019 2:27 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SFN3367C & SHB9395E on 12/03/2019

Your Ref: **SHB9695E**

Our Ref: **SFN3367C**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 22/04/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Apr 22, 2019 at 11:06 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **SHB9695E**

Our Ref: **SFN3367C**

Dear Vic,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

**Su Wong**



**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Mar 15, 2019 at 1:14 PM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

We prefer our single joint expert as below:

LKK AUTO CONSULTANTS PTE LTD	ADRIAN LING WAI PING
RT APPRAISAL PTE LTD	MICHAEL

Thank You.

Best Regards,

MS HONG

**MG SOLUTION PTE LTD**

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 15 June 2019 2:12 PM  
**To:** MG Solution  
**Cc:** Admin A  
**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SFN3367C & SHB9695E on 12/03/2019  
**Attachments:** Statement of SHB9695E.pdf

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client cut into his lane and hit onto his taxi. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate and early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>  
**Sent:** Thursday, 13 June 2019 2:27 PM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SFN3367C & SHB9395E on 12/03/2019

Your Ref: **SHB9695E**

Our Ref: **SFN3367C**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 22/04/2019.

## Hsiao Tong (LKKAUTO)

---

**From:** Disk Yao <diskyao@ava-ins.com>  
**Sent:** Wednesday, 14 August 2019 2:49 PM  
**To:** Hsiao Tong (LKKAUTO); 'claims@transcab.com.sg'  
**Cc:** Transcab\_AVA\_Claims; Admin A  
**Subject:** RE: ACCIDENT INVOLVING SHB 9695E AND SFN 3367C ALONG/AT CAIRNHILL ROAD ON 12/03/2019  
**Attachments:** IMG-20190313-WA0010.jpg; IMG-20190313-WA0011.jpg; IMG-20190313-WA0012.jpg; IMG-20190313-WA0013.jpg; IMG-20190313-WA0014.jpg; IMG-20190313-WA0015.jpg

Dear Hsiao Tong,

We do not have the video.

Attached are the photographs we have on record.

Thank you.

Best regards,

**Disk Yao (Mr), ACII**  
Assistant Manager, Claims  
**AVA Insurance Brokers Pte Ltd**  
91 Bencoolen Street | #08-03 Sunshine Plaza | Singapore 189652  
Tel: +65 6535 1828 | Fax: +65 6535 6898 | Website: [www.ava-ins.com](http://www.ava-ins.com)  
Mobile: +65 9789 9822  
Email : [diskyao@ava-ins.com](mailto:diskyao@ava-ins.com)  
Company Registration No. 200706523M

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### Personal Data Collection Statement

AVA Insurance Brokers Pte Ltd ("we", "our" or "us") collects your personal data for the purposes of our business functions and providing you the products/services that you have requested. If you provide us with personal data relating to third parties, you confirm that you have obtained the requisite consent from such third parties for our processing of their personal data. We take reasonable safeguards to ensure that all personal data is kept secure in accordance with the standards set out in Singapore's Personal Data Protection Act 2012. Should you require any clarifications on how we handle your personal data, or if you wish to request access or amendment/correction to your personal data, or if you wish to withdraw any consent with respect to your personal data that you had given us

previously, please contact our data protection officer at [dpo\\_brokers@ava-ins.com](mailto:dpo_brokers@ava-ins.com). You may wish to visit our website, [www.ava-ins.com](http://www.ava-ins.com) to review our Privacy Policy.

*Disclaimer: This message is confidential; its contents do not constitute a commitment by AVA Insurance Brokers Pte Ltd except where provided for in a written agreement between you and AVA Insurance Brokers Pte Ltd. Any unauthorised disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Friday, 9 August 2019 10:18 AM  
**To:** Disk Yao <[diskyao@ava-ins.com](mailto:diskyao@ava-ins.com)>; 'claims@transcab.com.sg' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Cc:** Transcab\_AVA\_Claims <[transcab\\_avaclaims@ava-ins.com](mailto:transcab_avaclaims@ava-ins.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SHB 9695E AND SFN 3367C ALONG/AT CAIRNHILL ROAD ON 12/03/2019

Dear Sirs/Mdm,

Our insured taxi vehicle number should be **SHB9695E** instead of SHB695E.

Kindly advise if there is any video footage from **SHB9695E**.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Disk Yao <[diskyao@ava-ins.com](mailto:diskyao@ava-ins.com)>  
**Sent:** Wednesday, 31 July 2019 10:40 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'claims@transcab.com.sg' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Cc:** Transcab\_AVA\_Claims <[transcab\\_avaclaims@ava-ins.com](mailto:transcab_avaclaims@ava-ins.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SHB 695E AND SFN 3367C ALONG/AT CAIRNHILL ROAD ON 12/03/2019

Dear Hsiao Tong,

We do not have any video footage relating to the subject matter.

Thank you.

Best regards,

**Disk Yao (Mr), ACII**

Assistant Manager, Claims

**AVA Insurance Brokers Pte Ltd**

91 Bencoolen Street | #08-03 Sunshine Plaza | Singapore 189652

Tel: +65 6535 1828 | Fax: +65 6535 6898 | Website: [www.ava-ins.com](http://www.ava-ins.com)

Mobile: +65 9789 9822

Email : [diskyao@ava-ins.com](mailto:diskyao@ava-ins.com)

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Personal Data Collection Statement

AVA Insurance Brokers Pte Ltd ("we", "our" or "us") collects your personal data for the purposes of our business functions and providing you the products/services that you have requested. If you provide us with personal data relating to third parties, you confirm that you have obtained the requisite consent from such third parties for our processing of their personal data. We take reasonable safeguards to ensure that all personal data is kept secure in accordance with the standards set out in Singapore's Personal Data Protection Act 2012. Should you require any clarifications on how we handle your personal data, or if you wish to request access or amendment/correction to your personal data, or if you wish to withdraw any consent with respect to your personal data that you had given us previously, please contact our data protection officer at [dpo\\_brokers@ava-ins.com](mailto:dpo_brokers@ava-ins.com). You may wish to visit our website, [www.ava-ins.com](http://www.ava-ins.com) to review our Privacy Policy.

*Disclaimer: This message is confidential; its contents do not constitute a commitment by AVA Insurance Brokers Pte Ltd except where provided for in a written agreement between you and AVA Insurance Brokers Pte Ltd. Any unauthorised disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 30 July 2019 2:01 PM

**To:** 'claims@transcab.com.sg' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Cc:** Transcab\_AVA\_Claims <[transcab\\_avaclaims@ava-ins.com](mailto:transcab_avaclaims@ava-ins.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SHB 695E AND SFN 3367C ALONG/AT CAIRNHILL ROAD ON 12/03/2019

Dear Sirs/Mdm,

Further to our below email.

Kindly advise if there is any video footage from your client(SHB695E).

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 24 June 2019 8:46 AM  
**To:** 'claims@transcab.com.sg' <claims@transcab.com.sg>  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SHB 695E AND SFN 3367C ALONG/AT CAIRNHILL ROAD ON 12/03/2019

Dear Sirs/Mdm,

Further to our below email.

Kindly advise if there is any video footage from your client.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 15 June 2019 2:08 PM  
**To:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A <admin-a@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING SHB 695E AND SFN 3367C ALONG/AT CAIRNHILL ROAD ON 12/03/2019

15 JUNE 2019

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM19004840/Apb3**  
**YOUR REF : P1680520 (SHB 9695E)**  
**ACCIDENT INVOLVING SHB 695E AND SFN 3367C ALONG/AT CAIRNHILL ROAD ON 12/03/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from MG SOLUTION PTE LTD acting on behalf of the owner of SFN 3367C against your motor insurance policy.

We have reviewed the matter and based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





## <TP - Mandate IA> - S9M01GUK [ACCIDENT INVOLVING SHB 9695E(OI) & SFN 3367C(TP) ON 12/03/2019]

Type

🔗 Question

Message

Liability: 50%. Both parties had given a conflict of version. No video/ concrete evidence from both parties.

Inform OI about third party claim. Agreed to settle at best. We seek your mandate up to 50% - \$767.50(all-in).

TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 24 Aug 2019

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 24/08/2019

### Survey Details:

Date of loss	12.03.2019
Date of appointment	15.03.2019
Date of survey	15.03.2019
Location of survey	MG SOLUTION PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SFN3367C
Make and Model	Toyota Vios (1497cc)
Date of registration	19.10.2004
Excess	
Market Value/ Book Value	\$ 4,500.00 (est)
Parf/COE Rebate	\$ 3,400.00 (est)
Nett Loss	\$ 1,100.00 (est)

### Repair details:

Initial Estimate	\$ 6,942.78
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 1,047.75
Check items (estimate)	NIL
Labour	\$ 1,160.00
Supplementary	NIL
Total	\$ 2,207.75
Lump Sum(if applicable)	\$ 1,100.00 (ERV)

Number of days for repair	4
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*Propose 50/50. No video/ concrete evidence to support either version.*

**Mandate:**

Liability(TP)	50%	
Proposed repair cost (w/GST)	\$ 1,177.00	
Loss of use	\$ 300.00	(5days x \$60.00)
Loss of rental	NIL	
Loss of income	NIL	
	\$ 1,477.00	
50%	\$ 738.50	
LTA/GIA search fees	\$ 29.00	
Others	NIL	
<b>Proposed Total</b>	<b>\$ 767.50</b>	

## Hsiao Tong (LKKAuto)

**From:** Shu Pei (LKKAuto)  
**Sent:** Friday, 30 August 2019 9:42 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: New message for service request 104436, vehicle number SFN3367C

<input type="checkbox"/>	140819 Estimate pass to HT	VAS	14/8/2019 2:36:37 PM
<input type="checkbox"/>	<u>140819 Rec'd email from OI agent: Dear Hsiao Tong, We do not have the video. Attached are the photographs we have on record. Thank you. Best regards, Disk Yao (Mr), ACIL</u>	CHT	24/8/2019 8:54:46 AM
<input type="checkbox"/>	Message Liability: 50%. Both parties had given a conflict of version. No video/ concrete evidence from both parties. Inform OI about third party claim. Agreed to settle at best. We seek your mandate up to 50% - \$767.50(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 24 Aug 2019	CHT	24/8/2019 9:04:36 AM
<input type="checkbox"/>	8/29/19 5:17 PM ANG Richard—Hi, pls proceed as per mandate. TY.	LSP	30/8/2019 9:28:17 AM

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Sent: Thursday, 29 August 2019 5:19 PM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 104436, vehicle number SFN3367C

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>  
Sent: Thursday, 29 August, 2019 5:17 PM  
To: admin-d@lkkauto.com  
Subject: New message for service request 104436, vehicle number SFN3367C

AXA Insurance has sent you a message for claim number S9M01GUK.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAUTO)

---

**From:** MG Solution <mg3solution@gmail.com>  
**Sent:** Monday, 2 September 2019 2:59 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SFN3367C & SHB9695E on 12/03/2019 //LKK REF: CC4/ASM19004840/Apb3

Your Ref: **CC4/ASM19004840/Apb3 (SHB9695E)**

Our Ref: **SFN3367C**

Dear Hsiao Tong,

We refer to below, we are pleased to accept the offer at a global sum of \$750.00.  
Please kindly let us have your **DV** soonest.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Sep 2, 2019 at 10:40 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Our insured has no video footage.

In view of conflicting versions of the accident and inconclusive scene photo, we have our principal instruction to offer at a global sum of \$750.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Tuesday, 20 August 2019 11:28 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SFN3367C & SHB9695E on 12/03/2019

Your Ref: **SHB9695E**

Our Ref: **SFN3367C**

Dear Hsiao Tong,

We refer to below, we would like to request for any evidence from you client for our further action.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Jun 20, 2019 at 10:07 AM Sharon <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Dear Hsiao Tong,

We refer to the email dated on 15/06/2019, we have checked with client that he does not have any scene photos and video footage, kindly assist to get from your client.

Thank You.

*Best Regards,*

**Sharon Chia**

**MG Solution Pte Ltd**

No 23 Kaki Bukit Avenue 4

Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]

**Sent:** Saturday, 15 June, 2019 2:12 PM

**To:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SFN3367C & SHB9695E on 12/03/2019

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client cut into his lane and hit onto his taxi. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate and early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Thursday, 13 June 2019 2:27 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SFN3367C & SHB9395E on 12/03/2019

Your Ref: **SHB9695E**

Our Ref: **SFN3367C**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 22/04/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Apr 22, 2019 at 11:06 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **SHB9695E**

Our Ref: **SFN3367C**

Dear Vic,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Mar 15, 2019 at 1:14 PM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

We prefer our single joint expert as below:

LKK AUTO CONSULTANTS PTE LTD	ADRIAN LING WAI PING
RT APPRAISAL PTE LTD	MICHAEL

Thank You.

Best Regards,

MS HONG

**MG SOLUTION PTE LTD**

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933  
Tel: 6243 1373 Fax: 6243 1376  
(GST Reg. No. 201427944N)

Date : 22/04/2019  
Your Ref : SHB9695E  
To : AXA INSURANCE SINGAPORE PTE LTD  
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SFN3367C & SHB9695E ON 12/03/2019 AT  
ALONG CARNHILL ROAD.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.198130 @ S\$1,177.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,000.00 (5 Days x S\$200)
- 3) LTA Search @ S\$29.00
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 15 June 2019 2:08 PM  
**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A  
**Subject:** ACCIDENT INVOLVING SHB 695E AND SFN 3367C ALONG/AT CAIRNHILL ROAD ON 12/03/2019

15 JUNE 2019

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM19004840/Apb3**  
**YOUR REF : P1680520 (SHB 9695E)**  
**ACCIDENT INVOLVING SHB 695E AND SFN 3367C ALONG/AT CAIRNHILL ROAD ON 12/03/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from MG SOLUTION PTE LTD acting on behalf of the owner of SFN 3367C against your motor insurance policy.

We have reviewed the matter and based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

Name : EC CARZ RENTAL  
Address : 11 SUNGAI KADUT AVE SUNGAI  
KADUT INDUSTRIAL ESTATE S(729647)  
Contact No : \_\_\_\_\_  
TO: AXA INSURANCE SINGAPORE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SFN 3367C AND SHB 9695E ON 12/03/2019  
AT/ALONG CARNHILL ROAD

I/We, EC CARZ RENTAL, am/are the registered owner of  
motor car no. SFN 3367C

Please note that I have assigned all compensations monies due to me/us in the above said accident to M/S MG SOLUTION PTE LTD.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION PTE LTD whom I had authorized to collect the said compensation monies.

Thank you



\_\_\_\_\_  
Signature of Claimant

\_\_\_\_\_  
Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

## AUTHORIZATION TO ACT

I, EC CARZ RENTAL ("the third party claimant")

of 11 SUNGEL KAPUT AVE SUNGEL KAPUT INDUSTRIAL ESTATE S(729647) (address),

owner of SFN3367C (vehicle no.) hereby authorize

MG SOLUTION PTE LTD

("The workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my

Vehicle No. SFN3367C that was damaged pursuant to the

accident which occurred on 12/03/2019 (date) along

CARNHILL ROAD (location)

involving Vehicle No/s SHB9695E

("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ (month) 20 \_\_\_\_\_ (year)



Signed by "the third party claimant"



Signed by "the workshop"





### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHB9695E	(Insd veh)	Model: TOYOTA : VIOS
	SEN3367C	(TP veh)	
Date of Accident/ Time:	12/03/2019		

Repair Estimate	: S	7,428.76	
Final Repair Cost	: S		
Loss of Use	: S		days at S per day
Rental (if any)	: S		days at S per day
LTA / GIA Search Fee	: S		
Others:	: S		
	: S		
Final Settlement Sum (GLOBAL SUM)	: S	750.00	
Payee Name : MG SOLUTION PTE LTD			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability	50 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: WONG SU HUI

Date:



LWP

Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date:

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: CHIA WEI YAN

Date:



Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

## TAX INVOICE

Bill To:

**AXA INSURANCE SINGAPORE PTE LTD**

8 SHENTON WAY

#27-01 AXA TOWER

SINGAPORE 068811

INVOICE No : TI 199240

PB No : 198130

Date : 04-September-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SFN 3367C

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 550.00
BEFORE GST		550.00
7% GST		38.50
TOTAL		\$ 588.50

Cheque should be made payable to MG Solution Pte Ltd



Co's stamp & Authorised Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-041199

Date of Request: 15/03/2019

Your Ref No: WALK IN HONG

MG SOLUTION - KAKI BUKIT  
23 KAKI BUKIT AVENUE 4, #04-01  
SINGAPORE 415933

Dear Sir/Madam,

Your Vehicle No: SFN3367C

Date of Accident: 12/03/2019

Place of Accident: CARNHILL RD

Involving Vehicle No: SHB9695E

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

## TAX INVOICE

Our Ref No: GR-19-041200

Date of Request: 15/03/2019

Your Ref No: WALK IN HONG

MG SOLUTION - KAKI BUKIT  
23 KAKI BUKIT AVENUE 4, #04-01  
SINGAPORE 415933

Dear Sir/Madam,

Date of Accident: 12/03/2019

Vehicle No: SFN3367C

Place of Accident: CARNHILL ROAD

Involving Vehicle No: SHB9695E

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHB9695E	CARNHILL ROAD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19004840/Apb3q2

8 SHENTON WAY #24-01

Date : 09-09-2019

AXA TOWERSINGAPORE 068811



ATTN:RICHARD ANG

Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SHB 9695E	Veh. Inspected	SFN 3367C
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M01GUK	Excess (\$)	0.00
Assign From		Assign Date	15/03/2019

**2. Vehicle Particulars & Condition**

Make & Model	TOYOTA VIOS	c.c	1497
Engine No.	HIDDEN	Year of Reg.	2004
Chassis No.	MR053HY4204098367	Colour	RED
Odometer	312745	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	185/60 R14	MICHELIN	6 mm
L/H Front Tyre	185/60 R14	MICHELIN	6 mm
R/H Rear Tyre	185/60 R14	MICHELIN	6 mm
L/H Rear Tyre	185/60 R14	MICHELIN	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	12/03/2019	Inspection Date	15/03/2019
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>4 Working Days</b>
-------------------------------------	-----------------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFN 3367C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR DOOR RH (CONSISTENT)	DENTED	1,255.80	992.00
1	REAR DOOR PROTECTOR RH (CONSISTENT)	DEFORMED	130.00	130.00
1	REAR FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	955.10	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY	103.00	-
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	488.90	-
1	REAR BUMPER SIDE RETAINER (FRONT) RH (CONSISTENT)	NOT NECESSARY	155.90	-
1	REAR BUMPER SIDE RETAINER (REAR) RH (CONSISTENT)	NECESSARY	75.00	35.00
	LESS 25% DISCOUNT		-790.93	-289.25
			2,372.77	867.75
<b>SPECIAL NETT ITEMS</b>				
1	SET REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET REAR BUMPER LOWER LID (SN) (CONSISTENT)	CRACKED	450.00	150.00
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	120.00	-
			600.00	180.00
<b>LABOUR</b>				
	TO PANEL BEAT ,WELD ,CUT ,KNOCK, GRAZE ,ADJUST ,REPLACE NEW PARTS.INCLUSIVE OF THE REPAIR OF REAR FENDER RH AND REAR BUMPER .		1,400.00	400.00
	TO PUTTY ,SPRAY PAINT ,POLISH ,WAX ADJACENT PANELS.		1,400.00	600.00
	TO SPRAY TUFF COAT AND RUST PROOF ADJACENT PANELS.	NOT NECESSARY	250.00	-
	WIRING/BULB CHECKING.		150.00	30.00
	REMOVE AND REFIX CUSHION SEAT/UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR.		250.00	50.00
	REMOVE AND REFIX FITTING REAR DOOR .		180.00	80.00
	TO CONDUCT WATER LEAKAGE TEST.	NOT NECESSARY	180.00	-

Report Ref No. CC4/ASM19004840/Apb3q2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REMOVE AND REFIX REAR WINDSCREEN.	NOT NECESSARY	160.00	-
			3,970.00	1,160.00
GRAND TOTAL			6,942.77	2,207.75
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,100.00

Report Ref No. CC4/ASM19004840/Apb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M01GUK

Reference

CCX/ASM19004640/Aub3q2

Loss Date

12 March 2019

Report Date

13 Mar 2019 12:00:00 AM

Request Date

15 March 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

5FNU367C

Make

TPVD

Model

TOYOTA

Service Address

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD  
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

ANG Richard  
richard.lange@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merimen	

LKKInvoice1 (4).pdf

Invoice

Survepor/ Assessor

LKK AUTO CONSULTANTS PTE

13 September



NAME	TYPE	expense SUB-TYPE	LTD (TP) AUTHOR	2019 DATE UPLOADED
LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LKKAdjustment1a (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
GUA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holder / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
TP-Mandate IA dd 240819 .pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	24 August 2019
GIA RPT SEARCH FEE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 August 2019
OI SCENE PHOTOS.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	24 August 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 June 2019
TP IA-3367C.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	15 June 2019
PAIRF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 June 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP_ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LOK AUTO CONSULTANTS PTE LTD (TP)	15 June 2019
 PRI FROM WORKSHOP WITH TP GIA SPN3367C.mtg	Letters and Correspondence	Workshop	KUMAR Shalendra	15 March 2019