

Jos Tan | CC 4, Asm 1900 4795, ea3

ASSIGNMENT

14/3/2019

Surveyor: _____

DOI: _____

Date / Time: _____

Registered in Merimen: _____

Pre-assign / CCU / FTE

YQ 281 G "VIP/MA" "



Insured Vehicle No. : _____

Claim No. : _____

59 m 01 64w

Name of Insured : _____

Policy No. : _____

Insured Tel No. : _____

HP: _____

Make / Model : _____

Excess Sec II :SS _____

D.O.A: 11/3/2019

Place of Accident : _____

Is driver the owner? (YES / NO)

Nature of Accident : _____

If NO, Driver Name / Age : _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____

(V/L: YES / NO)

Insured Liability : _____ %

Final ? Yes / No

FBI 1952P



INSRS:

WSP: _____

Tel: _____

Liability: _____

RMKS: _____

Lim Tan



INSRS:

WSP: _____

Tel: _____

Liability: _____

RMKS: _____



INSRS:

WSP: _____

Tel: _____

Liability: _____

RMKS: _____



INSRS:

WSP: _____

Tel: _____

Liability: _____

RMKS: _____

Date/ Time		STAGE	DATE / PIC
	FBI 1952P - X ; YQ 281 G - X	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
		Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
		Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
		Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/> <input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
		PIR:	<input type="checkbox"/> <input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
		LOD	<input type="checkbox"/> <input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
		Others:	<input type="checkbox"/> <input type="checkbox"/>

OTHER

Vanilla Case
4/4/2019

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: S\$ _____ (_____ days) Reduction: _____ % Email Call

FINAL SETTLEMENT Date/Time: _____ Confirm with _____ Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. : _____ If NO or B 28, Ass. Lia : _____

Repair Cost: S\$ _____

Loss of Rental (LOR): S\$ _____ (_____ days)

Loss of Use (LOU): S\$ _____ (\$ x _____ days)

Loss of Income (LOI): S\$ _____ (\$ x _____ days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search S\$ _____

Medical: S\$ _____

Disbursement: S\$ _____ (e.g. Tow/ Independent)

Legal Cost S\$ _____

Total: S\$ _____ **Global Sum S\$:** _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: S\$ _____ Name 1: _____

Payee 2: (Strike if N.A.) S\$ _____ Name 2: _____

Payee 3: (Strike if N.A.) S\$ _____ Name 3: _____

Lim Tan
- VIRTUAL

◀ Service Request Details

Claim

S9M01GYW

Reference

None 

Loss Date

7 March 2019

Report Date

14 Mar 2019 12:10:59 PM

Request Date

14 March 2019

Due Date

14 March 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Incident Vehicle Registration #

YQ251G

N FBK 1952P

Make

MITSUBISHI

Model

FEB21ER4SDEN MT C/C

Primary Contact/Insured

OMNI AQUATIC SUPPLIES PTE. LTD.
149 PANDAN LOOP, 128347, Singapore
63380083
JEUNESSE@VIRTUALINVEST.BIZ

Claim Handler

TAN Jas
6568804844
jas.tan@axa.com.sg

Additional Instructions

TAN LIM VIRTUAL ACC NR - we will send the NR letter, please do not finalise repair.

[Messages](#) [Invoices](#) [History](#) [Documents](#) [Assessment](#) [Metrics](#) [Notes](#)

[New Message](#)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 4 April 2019 9:20 AM
To: 'richard@ltm.sg'
Cc: assignments; Admin A; Mandy
Subject: RE: Survey Request - Our Client : FBK1952P Your Insured : YQ251G D.O.A : 07/03/2019 *** LKK REF: CC4/ASM19004795/ea3 // VIRTUAL

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Mdm,

We refer to the above matter.

Please be informed that our Principal had repudiated the liability.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of YQ 251G company.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>
Sent: Monday, 18 March 2019 10:11 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mandy <mandy@ltm.sg>
Subject: RE: Survey Request - Our Client : FBK1952P Your Insured : YQ251G D.O.A : 07/03/2019 *** LKK REF: CC4/ASM19004795/ea3 // VIRTUAL
Importance: High

WITHOUT PREJUDICE

Dear Mei Kwan,

We had just spoken to your principal authorised driver earlier. According to him, they had reported this accident to AXA last Thursday upon receiving a letter from them.

Please confirm with your principal and revert soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩摩私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6 pm Sat 9am - 5pm

24hrs Helpline: +65 84520893

WWW.LTM.SG

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Saturday, 16 March 2019 1:03 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Survey Request - Our Client : FBK1952P Your Insured : YQ251G D.O.A : 07/03/2019 *** LKK REF: CC4/ASM19004795/ea3 // VIRTUAL

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.



repudiated liability

Type

🔗 Question

Message

Hi Asher, we have repudiated liability. please inform TP to seek address from insured directly. thanks.

Reply

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us evidence i.e. video/ scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>

Sent: Thursday, 14 March, 2019 11:07 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Mandy <mandy@ltm.sg>

Subject: RE: Survey Request - Our Client : FBK1952P Your Insured : YQ251G D.O.A : 07/03/2019

Importance: High

WITHOUT PREJUDICE

Good Morning Sir / Madam,

We are assisting our mutual client the vehicle owner of **FBK1952P** to submit a claim against your insured, **YQ251G** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

www.LTM.sg

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+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈厚移私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-Q119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
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EMAIL: SALES@LTM.SG

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24hrs Helpline: +65 64520893

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