

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

1000	00.0	T STA	 11-11-11

Date Of Report 08/03/2019 12:16 08/03/2019 09:30 Date Of Accident

Exact Location Of Accident ENTRANCE OF KPE TUNNEL HEADING TOWARDS CITY

SINGAPORE Country/State of Loss

#### DETAILS OF OWN VEHICLE

SJY1661K Vehicle Registration Number

Insured/Policyholder

Name Of Registered Owner CHENG JIANKAI, EUGENE

NRIC No S8708002A

Emai Address EUGENESQUE@HOTMAIL.COM

Mobile Phone No (LOCAL) +65-97541094 Alternative Phone No OTHERS-97541094

Vehicle Particulars

Manufacturer AUDI

Model A4 SEDAN 2.0 TFSI 8W

Exac: Purpose for which vehicle was being used at PRIVATE USE

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No. Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 1800029497

Cover Note Number

Driver

Name of Driver CHENG JIANKAI, EUGENE

NRIC No S8708002A Date Of Birth 21/03/1987 Occupation: INDOOR Date Of Driving Pass 13/09/2008

Driving Experience 10 YEARS AND 5 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-97541094

Fax Number

OTHERS-97541094 Contact Number

EMail Address EUGENESQUE@HOTMAIL.COM Address 17 PASIR RIS RISE

#08-34

Postcode 518088

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident CHAIN COLLISION

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) 5

involved in the accident

Vas any body injured in the Accident? NO

Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Passenger 1

NAME:

: CASA SOO

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

NO

2

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

I WAS DRIVING IN THE FIRST LANE OF THE KPE HEADING TOWARDS THE CITY. WEATHER WAS CLEAR, ROAD WERE DRY. AFTER ENTERING THE KPE TUNNEL, TAXI IN FRONT OF ME (4TH CAR) JAMMED BRAKE. I HAD NO CHOICE BUT TO JAM BRAKE BUT I COULD NOT STOP IN TIME, SO MY CAR (5TH CAR), CONTACTED THE TAXI, (4TH CAR), I HAD TO WATCH OUT FOR THE CAR BEHIND ME AS WELL & I COULD NOT JAM BRAKED TOO HARD. TURNING OUT, THE TAXI, (4TH CAR) WAS DRIVING QUITE CLOSE TO A VOLKSWAGON POLO (3RD CAR), WHICH HAD TO JAM BRAKED TOO BECAUSE A TOYOTA VIOS (2ND CAR) JAMMED BRAKE TOO. THE 2ND CAR BRAKED BECAUSE THE 1ST CAR (UNKNOWN, DROVE AWAY), JAMMED BRAKED. 4TH, 2ND AND 3RD CAR WERE SEVERELY DAMAGED. MY CAR, DESPITE CONTACTING THE TAXI'S BACK DOES NOT APPEAR TO BE DAMAGED. TAXI'S BACK APPEARS SLIGHTLY DAMAGED BUT I DO NOT THINK IT WAS CAUSED BY MY CAR. TAXI WAS CARRYING A PASSENGER (WITNESS), WHO CAN AT LEAST SEE THAT THE TAXI WAS VERY CLOSE TO THE FRONT CAR.

#### Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? YES
Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHC4973E

Vehicle Make/Model/Colour TOYOTA PRIUS

Details Of Properties

Vehicle Category TAXI

Name of Driver PANG KUM SENG

NRIC/Passport Number

S1171778J

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SKH8267Y

Vehicle Make/Model/Colour

VOLKSWAGEN / GREY

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

JEFFERESON

NRIC/Passport Number

S7814366E

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### **DETAILS OF OTHER VEHICLE PROPERTY 3**

Vehicle Registration Number

SJT1862

Vehicle Make/Model/Colour

TOYOTA / VIOUS / BLACK

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

ANDY

NRIC/Passport Number

S7003683E

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### **DETAILS OF OTHER VEHICLE PROPERTY 4**

Vehicle Registration Number

Vehicle Make/Model/Colour

UNKNOWN CAR

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- [d] my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyfielder's Senature Date & Time 913, 14

1045

Driver's Signature (If driver is not the policyholder)

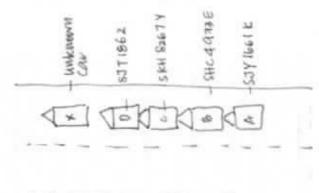
Date & Time:

Reporting Centre Personnel's Signature Name

NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES DE THE ACCIDENT

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	models and	of the ear h					
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an way	congreg &	tour Cun	m) who c	en catego	se de de	97 (PK)	ing.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Poljcyhoider's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Coptile Personner's Signature

Name: NRIC/FIN No.:





NEPUBLIC OF DISCHPOSE

IDENTITY CARD NO. \$8708002A





CHENG JIANKAI, EUGENE



CHINESE

Date of Mirth 21-03-1987 Country/Fince of both SINGAPORE

58708002A

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES.

NF 428A





57694

- S8708002A

17-07-2017

17 PASIR RIS RISE #08-34 SINGAPORE 518088



# CERTIFICATE OF INSURANCE

#### AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: CHENG JIANKAI, EUGENE

Period of Insurance

: 02 Apr 2018 To 01 Apr 2019 : CVK056267

Engine No. Chassis No.

: WAUZZZF46JA123001

Vehicle No.

: SJY1661K

Policy No.

: 1800029497

Endorsement No. Issued Date

: 04 Apr 2018

#### ABOUT THE COVER

Make/Model

: AUDI A4 Sedan 2.0 TFSI S tronic

Engine Capacity/Tonnage : 1,984.00 CC

Sum Insured : Market Value

First Year of Registration : 2018

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\* :

b) Any other person who is driving on the Policyholder's order or with heither permission.
This Policy will indemnify the Policyholder or any authorised driver only if heithe meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") If You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for him or reward, driving test, racing, pace-making, reliability that or speed-testing, the carnage of goods other than samples in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

#### **EXCESS**

Section 1

Fire - \$0 Own Damage - \$1600 Thatt - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

CHENG JIANKALEUGENE - \$1500 (Own Damage)

#### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Util Road 1 Singapore 409599 63662323

For other: Approved Reporting Centres/AIG Authorised Repeirers, please contact our 24-hour accident emergency hotine at +65 6338 6200. Alternatively, you may refer to AIG website www.arg.com.ag or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

#### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance retates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125276

PREMIUM LEASING -SCS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

#### 24-HOUR AIG AUTO HOTLINE: +65 6338 6200

## IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

#### What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

#### What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not)
  via our approved reporting centres or authorised repairers within 24 hours or the
  next working day of the accident.
- Submit Witt/Summons/Correspondences from third party(les) to AIG immediately.

#### If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

#### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

#### LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

#### Steps to activate Loss of Use Car Replacement Benefit and Important Information

- To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
- 2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
- At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
- The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
- 5. Rental cars are strictly for use in Singapore only.
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
- Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

"The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

#### IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



AIG Asia Pacific Insurance Ple. Ltd.
78 Shenton Way
#07-16
AIG Building
Singapore 079120
Co.Reg.No.201009404M

Policy/Reference No. 1800029497

04 Apr 2018

Mr. CHENG JIANKAI,EUGENE 17 PASIR RIS RISE 08-34 SINGAPORE 518088

Dear Mr. CHENG JIANKAI EUGENE

#### Your Motor Insurance Policy

We are pleased to enclose the Certificate of Insurance and other policy documents for your new AUDI AUTO PROTECTOR PRIVATE VEHICLE motor policy.

The details of your policy are as below:

Policy No.

1800029497

Policy Period

02 Apr 2018 to 01 Apr 2019

Please review the enclosed policy documents to verify that all the information in these documents is accurate. It is important that you read the policy terms and conditions so that you are familiar with your policy coverage and obligations.

Our list of Approved Reporting Centres and AIG Authorized Workshops can be found at www.aig.com. sg. You can also access this list through our AIG Mobile App which can be downloaded for free at iTunes or Google Play.

As our valued policyholder, you can enhance the value of your policy to include a Loyalty Home Cover that provides up to \$720,000 in extended protection for your home and your third party liability. As a bonus, you will receive \$50,000 Non-motoring Worldwide Personal Accident cover at no additional cost.

To include Loyalty Home Cover, the cost is only an additional \$95 (before GST). Simply call us or complete the enclosed form and return it to us with credit card payment via fax or email.

#### For More Information

If you require more information about your policy, please contact our customer service representatives. Monday through Friday between 9am to 5pm at +65 6419 3000. Alternatively, you can send an email at www.aig.com.sg or a fax at +65 6415 3723.

Thank you for your support. We look forward to serving you in all your general insurance needs.

Yours sincerely

Bucha Manik

Head of Individual Personal Insurance

PS: You can enjoy round-the-clock access to selected AIG products and services with our easy-to-use Apple or Android smartphone app. Purchase new policies, renew your policies, access claims support or receive assistance with motor accidents, anytime, 24-hours a day. Your AIG Mobile App can be downloaded for free at iTunes or Google Play.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/0D/0309/2019/GW (NK)

Date : 8-Mar-19

#### Vehicle NOT IN workshop.

#### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr.Cheng Jiankai, Euene

Address : 17 Pasir Ris Rise

#08-34

Singapore 518088

Telephone : 97541094

Type of Claim : Own Damage Claims
Policy No. : 1800029497
Vehicle No : SJY 1661 K

Model Code : A4 Sedan 2.0 TFSI
Model / Year : 2/4/2018

Model / Year : 2/4/2018 Engine No : CVK 056267

Chassis No : WAUZZZF46JA123001

Mileage :

Date In :

Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 8-Mar-19

Place of Accident : Entrance of KPE Tunnel Heading TWDS City

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

## Telefax

## Estimated Labour Charges for Accident Vehicle SJY 1661 K

S/n	Nature of Jobs		Estimated Charges	_
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	
2	To dismantle and renew front bumper. Re-organise front crash management components. Reinstall all parts removed.		\$ 900.00	
3	To respray front bumper.		\$ 800:00	
4	To carry out diagnostic check.	5/N	\$ 192.00	Y
	TOTAL LABOUR CHARGES	:	\$ 2,372.00	

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55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

## Telefax

# Material List for Accident Vehicle Regn No. SJY 1661 K

				<b>Damaged Parts</b>	& Prices
S/N	Parts Description			S/Nett	Remark
1	FRONT BUMPER REYLLS		\$	1,999.00 4	
2	FRONT BUMPER FIXING PARTS		\$	258.00	
3	FRONT BUMPER SECURING STRIP	2	s	64.00	
4	FRONT BUMPER GRILLE-CENTER		S	178.00 -	
5	FRONT BUMPER AIR GUIDE-LH/RH	2	S	112.00*	
6	RADIATOR GRILLE (ruled		s	1,227.00	98160
7	FRONT BUMPER AIR GUDIE GRILLE-LH/RH	2	s	246.00 %	
8	FOAM FILLER PIECE 7		S	113.00 %	
9	FRONT BUMPER CARRIER		s	733.00 5	
10	FRONT BUMPER COVER		S	116.00 *	
11	SIGN ' CAUTION'		s	13.00 🗶	
12	AIR CONDITIONER FOR STICKER MA		s	7.00 💉	
13	FRONT SENSOR	2	s	462.00 /	
14	FRONT SENSOR SEAL RING	4	s	12.00 #	
15	FRONT BUMPER BRACKET LOCK CARRIER		\$	125.00 -	
16	FRONT BUMPER SUPPORT-LH/RH	2	\$	52.00 4	
17	FRONT NO. PLATE Her	5/N	\$	25.00	25
18	SUNDRIES SHE HEC.		5	300.00	×
	TOTAL SPARE PARTS	3	\$	6,042.00	
	TOTAL LABOUR CHARGES		\$	2,372.00	
	GRAND TOTAL		\$	8,414.00	
				THE RESERVE	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

Name

Surveyed Date

Authorised Date

**Excess Cost** 

Liability

Remarks

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey.
- . Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- \* No illegal modification(s) is allowed
- · Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature: Date:

Anthonised Bypurs, 030ays

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

Estimate

Accident Repairs

Workshop Contact No : Ubi Road 1 : 6366 2323

Fax No Reference 6841 1183 PA/OD/0309/2019/GW

Date

: 11-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

#### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 3 days - ok - jb - 15 Apr 19

HI Adrian

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

: Mr. Cheng Jiankai, Euene

Address

17 Pasir Ris Rise

#08-34

Singapore 518088

Telephone

HP +65 97541094

Type of Claim

Own Damage Claims

Policy No.

1800029497

Vehicle No

SJY 1661 K

Model Code

A4 Sedan 2.0 TFSI

Model / Year

2/4/2018

**Engine No** 

: CVK 056267

Chassis No

: WAUZZZF46JA123001

Mileage

Date In

21

Liability

**Excess Cost** 

10

Estimated By

Johnny Boo / Allan Wu

**Accident Date** 

8-Mar-19

Place of Accident

Entrance of KPE Tunnel Heading TWDS City

# Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

## Telefax

# Estimated Labour Charges for Accident Vehicle SJY 1661 K

S/n	Nature of Jobs		Estimated Charges		urveyor's mmendation
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	\$	480.00
2	To dismantle and renew front bumper. Re-organise front crash management components. Reinstall all parts removed.		\$ 900.00	\$	500.00
3	To respray front bumper		\$ 800.00	\$	550.00
4	To carry out diagnostic check.	S/N	\$ 192.00	s	192.00
	TOTAL LABOUR CHARGES	:	\$ 2,372.00	\$	1,722.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

# Material List for Accident Vehicle Regn No. SJY 1661 K

				Damaged Pa	rts &	Prices
S/N	Parts Description		_	S/Nett		Remark
1	FRONT BUMPER		\$	1,999.00		
2	FRONT BUMPER FIXING PARTS		\$	258.00		
3	FRONT BUMPER SECURING STRIP	2	\$	64.00		
4	FRONT BUMPER GRILLE-CENTER		\$	178.00		
5	FRONT BUMPER AIR GUIDE GRLILLE -LH/RH	2	\$	112.00		
6	RADIATOR GRILLE		\$	1,227.00	\$	981.60
7	FRONT BUMPER AIR GUIDE GRILLE-LH/RH	2	\$	246.00		
8	FRONT FOAM FILLER PIECE		\$	113.00		
9	FRONT BUMPER REINFORCEMENT BEAM		\$	733.00		
10	FRONT BUMPER COVER		\$	116.00		
11	SIGN ' CAUTION'		\$	13.00		
12	AIR CONDITIONER FOR STICKER		\$	7.00		
13	FRONT SENSOR	2	\$	462.00		
14	FRONT SENSOR SEAL RING	4	\$	12.00		
15	FRONT BUMPER BRACKET-LOCK CARRIER		\$	125.00		
16	FRONT BUMPER SUPPORT-LH/RH	2	\$	52.00		
17	FRONT NO. PLATE	S/N	\$	25.00	\$	25.00
18	SUNDRIES		\$	300.00		
	TOTAL SPARE PARTS	;	\$	6,042.00	\$	1,006.60
	TOTAL LABOUR CHARGES		\$	2,372.00	\$	1,722.00
	GRAND TOTAL		\$	8,414.00	\$	2,728.60
	All above and the basis of CCT				_	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

Name : Surveyed Date :

Authorised Date :

Excess Cost

Liability

Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SJY 1661 K Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept PA/OD/0309/2019/MAS

9 May 2019

from

Telephone +65-Telefax +65-

EMail

Our department

Our Ref Your Ref

Date

Dear Sir.

RE: INSURANCE CLAIM FOR SJY 1661 K, Audi A4 Sedan 2.0 TFSI

With reference to the above-mentioned vehicle, no. SJY 1661 K, claimant, Mr. Cheng Jiankai, Eugene, please find the related document per attached.

- A copy of the Original invoice no. 85013722 S\$2,063.60
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SJY 1661 K

total pages

Premium Automobiles Pte Ltr Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Su	bmitted	Adj Assigned	+	Adj Rpt	Adj Submitted	Ins Auth'ed	Status Pending fo	ve Survey		
Main	13 Mar 2019			15 Mar 2019 16:21 Edit Adj Rpt	U 557	2,728.60 Estimates	\$\$2,728.60 View Rpt		Report Cancel Ca	THE MORE		
	Main	Y	Ref	erence	ľ	Claim De	etails I	Document	s )	Show All		
LAIM S	UBFOLDER DET	TAILS						The second secon	ed by insure	117.0		
nsured:			CHENG	JIANKAI, EUGE	NE, I	D: S8708002	A, Tel: +6597541	the same of the sa	GENESQUE®H			
Vehicle Ri	eg. No.:		SJY16	61K		Date of	Loss:	[11 Mc	2019 08:00 - : nths and <b>6</b> Da te (Man Yr)]			
Claim Typ	e		OD / S	66680946050	5	Policy/C	cy/Cover Note No.: (Comprehensive)					
						Excess:		S\$800.				
Repairer:			Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling	Insurer:			ia Pacific Insura chan@aig.com	ance Pt	e. Ltd. (SG)	- Tel: 65-6419-300	0 [Handled by	Chan, Yoke	Shi]		
Adjuster:			due 26	to Consultants [/03/2019]	Pte Ltd	(HQ) - Tel:	6256-3561 [Han	dled by ADRIAN	LING) [F	inal Rpt		
Driver/Cu	stodian:			IIANKAI, EUGEN SQUE@HOTMAII		Male) , NRI	C: 58708002A, T	d: +6597541094	Email:			
ASSOCI	ATED MAIL REC	EIVED						View All	Compose	Case Mail		
• AIG_S	G (18/03/2019):	S3Y166	IK / OD ,	08/03/2019	Cover	age & Exces	s update					
8		22				1100	PALS S	S W S S	(V Pr-9)			
ALL ASS	OCIATED TASK	CS				Vie	w All Search Ta	sks Creat	e New Task	Complete		
Due Da	te Priority	Type	Task G	roup Subjec	t H	andler A	ssigned By C	ompleted On	Created C	n Done?		

#### Claim Documents

\*SJY1661K (5666809460SG) OD Mar 8 2019 8:00AM [CHENG JIANKAI, EUGENE] Premium Automobiles Pte Ltd

T)	Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer	
Vide	eo					1 per	page +	(2)
No	Finalized On	Premium Automo	biles Pte Ltd (UBI)				Thumbnail	Print
1	08/03/19 12:42	Video - Other (Linked Accident Report	Documents)			0	Load MP4	
Pho	tos/Images					3 per	page *	7
No	Relabel/Reorder	LKK Auto Consult	ants Pte Ltd (HQ)				Thumbnail	Print
1	16/04/19 18:31	General View				0	Load JPG	7
2	16/04/19 18:31	General View				0	Load JPG	V
3	16/04/19 18:31	General View				0	Load JPG	V
4	16/04/19 18:31	General View				0	Load JPG	V
5	16/04/19 18:31	General View				0	Load JPG	V
6	16/04/19 18:31	General View				0	Load JPG	U
7	16/04/19 18:31	General View				0	Load JPG	<b>V</b>
8	16/04/19 18:31	General View				0	Load JPG	V
9	16/04/19 18:31	General View				0	Load JPG	区
Doc	umentation					1 per	page •	[9]
No.	Relabel/Reorder	LKK Auto Consult	ants Pte Ltd (HQ)				Thumbnail	Print
1	18/03/19 08:31	Certificate of Ins	urance			0	Load PDF	
2	18/03/19 08:31	Driver's Driving L	icense / nirc			0	Load PDF	
3	18/03/19 08:31	Singapore Accide	nt Statement			0	Load PDF	
4	18/03/19 08:39	ESTIMATE				0	Load PDF	
5	17/05/19 10:39	WORKSHOP INVO	DICE			0	Load PDF	
6	17/05/19 10:39	DISCHARGE VOU	CHER			0	Load PDF	

## **Linked Accident Report Documents**

			View	Use Viewer	-
Vide	eo		1 per p	age +	12
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	08/03/19 12:42	Video - Other	0	Load MP4	
Ass	essment Reports		1 per p	age -	1
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	08/03/19 12:54	Accident Statement	0	Load HTM	
Pho	tos/Images		3 per p	age •	U
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	08/03/19 12:47	Accident Photo	0	Load JPG	V
2	08/03/19 12:47	Accident Photo	0	Load JPG	V
3	08/03/19 12:47	Accident Photo	0	Load JPG	2
4	08/03/19 12:47	Accident Photo	0	Load JPG	V
5	08/03/19 12:47	Accident Photo	0	Load JPG	V
6	08/03/19 12:47	Accident Photo	0	Load JPG	V
7	08/03/19 12:47	Accident Photo	0	Load JPG	12
8	08/03/19 12:47	Accident Photo	0	Load JPG	0
9	08/03/19 12:47	Accident Photo	0	Load JPG	区
10	08/03/19 12:47	Accident Photo	0	Load JPG	V
Doc	umentation		1 per s	age *	7

No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	08/03/19 12:47	Sketch Plan	0	Load JPG	V
2	08/03/19 12:47	Sketch Plan #2	0	Load JPG	(V)

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	*
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

## LKK Auto Consultants Pte Ltd (Co.Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way #08-16

Singapore 079120

Our File No:

CS/AIG19004725/ATD3N2

Date:

17/05/2019

REFERENCE

Date of Loss:

Insured/Claimant:

CHENG JIANKAI, EUGENE

08/03/2019

Policy No:

Nature of Claim:

OD Claim No:

5666809460SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJY1661K

Make & Model:

AUDI A4, 2.0 (A) 02/04/2018 (Man. Year: 2018) Engine No: Chassis No:

Odometer:

CVK056267 WAUZZZF46JA123001

17098 km

Reg. Date: Colour:

Green

Engine Capacity:

1984 cc

Market Value/New Car

Price:

S\$150.000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

245/40R18

Front Tyre Size: Front Left Side:

245/40R18 Michelin 6 mm Rear Tyre Size: Rear Left Side:

Michelin 6 mm

Front Right Side:

Michelin 6 mm

Rear Right Side:

Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIM Parts Miscellaneous Item		Repairer's 6,042.00 0.00	Adjuster's 1,006.60 0.00	5,035.40 0.00	Diff % 83.34
Labour Paintwork Labour		2,372.00	1,722.00	650.00 0.00	27.40
		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	8,414.00	2,728.60	5,685.40	67.57
	- Excess (S\$)	800.00	800.00	0.00	0.00
	(S\$)	7,614.00	1,928.60	5,685.40	74.67
	+ GST 7.00/7.00% (S\$)	532.98	135.00	397.98	74.67
	Nett Amount (S\$)	8,146.98	2,063.60	6,083.38	74.67

INSPECTION

Date of Assignment:

15/03/2019

Date Inspected:

15/03/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1 Singapore 408699

Estimated Period of Repair:

3.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Recommended Parts	Rec	omn	nend	ded	Par	ts
-------------------	-----	-----	------	-----	-----	----

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,999.00 FS	*-FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*-FS
3	2		*FRONT BUMPER SECURING STRIP	Not Necessary	64.00 FS	*-FS
4	1		*FRONT BUMPER GRILLE-CENTER	Not Necessary	178.00 FS	*-FS
5	2		*FRONT BUMPER AIR GUIDE-LH/RH	Not Necessary	112.00 FS	*-FS
6	1		*RADIATOR GRILLE	Cracked	1,227.00 FS	*981.60 FS
7	2		*FRONT BUMPER AIR GUIDE GRILLE-LH/RH	Not Necessary	246.00 FS	*-FS
8	1		*FOAM FILLER PIECE	Not Necessary	113.00 FS	*-FS
9	1		*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*-FS
10	1		*FRONT BUMPER COVER	Not Necessary	116.00 FS	*-FS
11	1		*SIGN CAUTION	Not Necessary	13.00 FS	*-FS
12	1		*AIR CONDITIONER FOR STICKER	Not Necessary	7.00 FS	*-FS
13	2		*FRONT SENSOR	Not Necessary	462.00 FS	*-FS
14	4		*FRONT SENSOR SEAL RING	Not Necessary	12.00 FS	*-FS
15	1		*FRONT BUMPER BRACKET LOCK CARRIER	Not Necessary	125.00 FS	*-FS
16	2		*FRONT BUMPER SUPPORT-LH/RH	Not Necessary	52.00 FS	*-FS
17	1		*FRONT NO PLATE	Necessary	25.00 FS	*25.00 FS
18	1		*SUNDRIES	Not Necessary	300.00 FS	*-FS
F=Fn	anchise	part. S=Spcf	Nett.	T I		
				Total Parts (S\$)	6,042.00	1,006.60

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

#### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASS AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER.RE- ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900,00	500.00
3	TO RESPRAY FRONT BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross La	bour Cost (S\$)	2,372.00	1,722.00
	Report was unsubmitted	during this print-out.		

< END OF ESTIMATES >