

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 19 March 2019 2:56 PM
To: 'Claims Dept'
Cc: nora.khai@premiumauto.com.sg; Veron Chen (LKKAuto); SUR
Subject: RE: SLC 3699G-DOA: 13/3/19 (AIG OD)
Attachments: ESTIMATE.pdf

Dear All,

As instructed by our client, please proceed to repair the insured vehicle **SLC 3699G (Excess \$ 800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Monday, 18 March 2019 8:43 PM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: nora.khai@premiumauto.com.sg; 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: SLC 3699G-DOA: 13/3/19 (AIG OD)

Dear All ,

Please see attach for the document requested.

Thank You.

Best Regards,

Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 18 March 2019 9:57 AM

To: 'Claims Dept'; 'Chang Chee Sing'

Cc: nora.khai@premiumauto.com.sg; Veron Chen (LKKAuto); SUR

Subject: RE: SLC 3699G-DOA: 13/3/19 (AIG OD)

GENTLE REMINDER

Dear All,

Please revert us as soon as possible.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, 15 March 2019 5:58 PM

To: Chang Chee Sing <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

Subject: SLC 3699G-DOA: 13/3/19 (AIG OD)

Dear Tony,

Kindly provides us LTA for mandate approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)