

ASS. REC. BY:

REF: CS3/CT119004705/9cd302

Special Instruction:

Survivor:
Mummen

GQ

ASSIGNMENT (Office)

From (Person):

Elaine cheong

of

CTI

Date/Time:

14/3/19 @ 6:13pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLZ1272X

Insured:

SKH 819S

at Workshop m/s

Team Autopro

Tel:

90927279

of

No. 8 Keki Bkt Ave 4 # 06-21

Policy No:

DMPLSNBUSS231800

Claim No:

SNM19D201177C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

13/03/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

15/3/19 @ 12:07pm

Person Contacted:

Adele

Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate
	SLZ 1272X - CC6/AIG 19003331 / K493
	SKH 819S - CS/FCI 14010590 / T1 VM 3K3
	Dismantle: 18/3/2019.

D.O.A - 13/02/2019

PRS
GA

REF:

CTI

C 5524M

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Team Autopro

of _____

Insured: _____

Policy No. _____

Claims No. _____

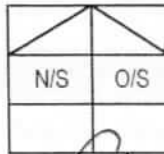
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt.: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SL81272X Yr Regn: 24 Apr 2018Type: ☒ M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: KIA Forte K3 c.c. 1591Colour: Black Blue A/C: Insured / Std / NI / NASp. Reading: 10360 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KNA FJ411 MJS762 092Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65 R15R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or KUMHO

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mm

D.O.A. _____

D.O.I. 15-03-19Survey held at w/sDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

\$3000 - \$4000

Date/Time, File Pass to?

☐ : Preli. ReportDays Of Repair: 4

1)

☐ : Final ReportResurvey No. of Trip: 1Survey Fee: 150

Transportation: _____

S + RS, SI

Photos

Others

TOTAL

150

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)Report Format: PRE

Lump Sum / I.B.I: (\$ _____)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Mar 2019		14 Mar 2019 18:13 Assign				New Assignment Cancel Case

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:			
Main Claimant:	ECK Shen Construction Pte Ltd		
Vehicle Reg. No.:	SLZ1272X	Date of Loss:	13/03/2019 19:00 - :59
Claim Type:	TP / SNM19D201177C02	Policy/Cover Note No.:	DMPCSN3055231800
Vehicle Reg. No. (Insured):	SKH8119S	Policy No. (Claimant):	
		Excess:	S\$750.00
Repairer:	Team Autopro Pte Ltd (KAKI BUKIT) No.8 Kaki Bukit Avenue 4, #06-21 Premier@ Kaki Bukit (Gate 2), 415875 Kaki Bukit - Tel: 90927279		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/03/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Sent: Thursday, 14 March 2019 5:52 PM
To: William Lee; 'assignments'
Cc: 'Ashley'; 'TeamAuto Pro'
Subject: RE: Our Ref:SNM19D201177 - & YR REF MKR/404/8735/2019/as.wl; Your Ref: Your insured vehicle no. SKH 8119S;

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear William,

We refer to your email of 14.03.19.

We regret to inform that we are not agreeable to your list of proposed surveyor and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com



From: William Lee [mailto:william@roypartners.com.sg]
Sent: Thursday, 14 March, 2019 4:09 PM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Cc: 'Ashley' <ashley@roypartners.com.sg>; 'TeamAuto Pro' <teamautooffice@gmail.com>

Subject: RE: Our Ref:SNM19D201177 - & YR REF MKR/404/8735/2019/as.wl; Your Ref: Your insured vehicle no. SKH 8119S;

Importance: High

Dear Sirs,

We refer to your email below.

Our client reject your list of proposed motor surveyors and propose Mr Dave Chang from Sincere Appraisal as the Single Joint Expert.

Pursuant to the new NIMA protocol, kindly let us know within **2 working days** of receipt of our letter whether you agree or has any objections to the motor surveyor proposed by our client, failing which you are deemed to have agreed to the appointment of any of the motor surveyors proposed by our client.

Thanks & regards,

William Lee

M/s Roy & Partners

101 Cecil Street

#11-09 Tong Eng Building

Singapore 069533

Tel : 6536 8466 Fax : 6536 1963

Email : william@roypartners.com.sg

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From: Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]

Sent: Thursday, 14 March, 2019 3:42 PM

To: William Lee <william@roypartners.com.sg>; 'Ashley (Mr)' <ashley@roypartners.com.sg>; 'TeamAuto Pro' <teamautoffice@gmail.com>

Subject: RE: Our Ref:SNM19D201177 - & YR REF MKR/404/8735/2019/as.wl; Your Ref: Your insured vehicle no. SKH 8119S;

WITHOUT PREJUDICE

Dear Sir,

We refer to your email of 14.03.19.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com



From: Angie Foo
Sent: Thursday, 14 March, 2019 3:01 PM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; William Lee <william@roypartners.com.sg>; 'Ashley (Mr)' <ashley@roypartners.com.sg>; 'TeamAuto Pro' <teamautooffice@gmail.com>
Subject: Our Ref:SNM19D201177 - & YR REF MKR/404/8735/2019/as.wl; Your Ref: Your insured vehicle no. SKH 8119S;
Importance: High

Dear Elaine,

PLEASE CONDUCT PRS SOONEST POSSIBLE. -

ELAINE –DED: 6389 6530

Best Regards,

Angie Foo
Claims Executive
Claims Department – Motor Division

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6186
Fax (65) 6224 7175 / 6224 7478
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com



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From: William Lee [<mailto:william@roypartners.com.sg>]
Sent: Thursday, 14 March, 2019 12:30 PM
To: Claims Dept of CTI; Angie Foo; Elaine Cheong
Cc: 'Ashley'; 'TeamAuto Pro'
Subject: Our Ref: MKR/404/8735/2019/as.wl; Your Ref: Your insured vehicle no. SKH 8119S;
Importance: High

Our Ref: MKR/404/8735/2019/as.wl;
Your Ref: Your insured vehicle no. SKH 8119S;

Dear Sirs,

Attn: Motor claims department

CLAIMANT: ECK SHEN CONSTRUCTION PTE LTD (OWNER OF SLZ 1272X)
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLZ 1272X AND SKH 8119S ALONG BUKTI BATOK EAST AVE 3 TOWARDS BUKIT BATOK EAST AVE 6 ON 13.03.2019 AT ABOUT 1930 HOURS.

We refer to the above matter.

We act for ECK Shen Construction Pte Ltd, the owner of motor car no. **SLZ 1272X**.

We are instructed by our client to notify you of a road traffic accident on 13.03.2019 at about 7.30 pm along Bukit Batok East 3 towards Bukit Batok East Ave 6 involving our client's motor car registration number **SLZ 1272X** and motor vehicle registration number **SKH 8119S** driven by your insured at the material time. A copy of the Singapore Accident Statement is attached.

As a result of the accident, our client's motor car **SLZ 1272X** has been damaged. Before our client proceed to repair the damaged motor car, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor car **SLZ 1272X** at our client's repairer workshop, M/s Team AutoPro Pte Ltd change at No. 8 Kaki Bukit Avenue 4 #06-21 Premier @ Kaki Bukit Singapore 415875. Your said surveyor may contact Mr. Alan Koh/Frederick Lim at 9092 7279/9674 6635. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you

Thanks & regards,

William Lee

M/s Roy & Partners

101 Cecil Street

#11-09 Tong Eng Building

Singapore 069533

Tel : 6536 8466 Fax : 6536 1963

Email : william@roypartners.com.sg

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5524M
Vehicle Details	
Vehicle No.:	SLZ1272X
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Mar 2019
Vehicle Make:	KIA
Vehicle Model:	FORTE K3 1.6A
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	G4FGHH692162
Chassis No.:	KNAFJ411MJ5762092
Maximum Power Output:	95.3 kW (127 bhp)
Open Market Value:	\$11,305.00
Original Registration Date:	24 Apr 2018
First Registration Date:	24 Apr 2018
Transfer Count:	0
Actual ARF Paid:	\$11,305.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Apr 2028
PARF Rebate Amount:	\$8,478.00
Intended COE Rebate Details	
COE Expiry Date:	23 Apr 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$37,000.00
COE Rebate Amount:	\$33,659.00
Total Rebate Amount:	\$42,137.00

The information contained herein is correct as at 18 Mar 2019

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Mar 2019		14 Mar 2019 18:13 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: -, Co. Reg. No.: -									
Main Claimant: ECK Shen Construction Pte Ltd									
Vehicle Reg. No.: SLZ1272X		Date of Loss: 13/03/2019 19:00 - :59 [10 Months and 17 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / SNM19D201177C02		Policy/Cover Note No.: DMPCSN3055231800							
Vehicle Reg. No. (Insured): SKH8119S		Policy No. (Claimant):							
		Excess: S\$750.00							
Repairer: Team Autopro Pte Ltd (KAKI BUKIT) No.8 Kaki Bukit Avenue 4, #06-21 Premier@ Kaki Bukit (Gate 2), 415875 Kaki Bukit - Tel: 90927279									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CELINE FONG] ... [Final Rpt due 25/03/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLZ1272X (SNM19D201177C02)
[SKH8119S]
TP
ECK Shen Construction Pte Ltd
Mar 13 2019 7:00PM
[-]
Team Autopro Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/03/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
2	18/03/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
3	18/03/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
4	18/03/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
5	18/03/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
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33	18/03/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
34	18/03/19 09:54	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
35	18/03/19 09:54	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
36	20/03/19 09:15	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>
37	20/03/19 09:15	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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80	20/03/19 09:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
81	20/03/19 09:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	14/03/19 18:16	PRS - SLZ1272X	 Load PDF	
2	14/03/19 18:16	PRS - NO SJE (SLZ1272X)	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/CTI19004705/GCD3E2

Date: 21/03/2019

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMPCSN3055231800

Claimant Vehicle
No: SLZ1272XInsured Vehicle
No: SKH8119S

Date of Loss: 13/03/2019

Nature of Claim: TP

Claim
No: SNM19D201177C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLZ1272X

Make & Model: KIA CERATO K3, 1.6 (A)

Engine No: G4FGHH692162

Reg. Date: 24/04/2018 (Man. Year: 2017)

Chassis No: KNAFJ411MJ5762092

Colour: Blue

Odometer: 10360 km

Engine Capacity: 1591 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Kumho 6 mm

Rear Left Side: Kumho 6 mm

Front Right Side: Kumho 6 mm

Rear Right Side: Kumho 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 14/03/2019

Date Inspected: 15/03/2019 Inspected At:

Team Autopro Pte Ltd (KAKI BUKIT)
No.8 Kaki Bukit Avenue 4, #06-21
Premier@ Kaki Bukit (Gate 2)
Singapore 415875

Estimated Period of Repair: 4.0 days

Adjuster: CELINE FONG

Manager: XING GUO QIANG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000.00 - \$4,000.00

REPAIR DETAILS

Reference		
Part Source: MRM-SG		Version: 1.0 (Last Synchronised: 21 Mar 2019)
Parts:	143	KIA CERATO K3 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLZ1272X)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >