

Form

REF: NS/INC19004694/Rlvds,2

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s: \_\_\_\_\_

of: \_\_\_\_\_

Insured: SMH 9112S

Policy No: 5101430616 (22/6/18-21/6/19)

Claims No: MT1035251-002

Sum Insured: \_\_\_\_\_

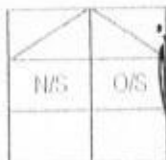
Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Ball or Market Value: \_\_\_\_\_

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Veh No: SHB 52882 Date: 2014 / MAR  
 Type: M/Car / M/Cycle / Bus / Van / Lorry / ☒ Car / Prime Mover /  
 Truck / Trailer or

Make: TOYOTA PRIUS CC: 1798  
 Colour: MARON A/C: Insured / Std / Nil / NA

Sp Reading: 495377 E/Factor: Insured / Std / Nil / NA

Eng/No: \_\_\_\_\_

C/Nr: JTDKN36U305721308

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ order / Jammed / Leaked / Burnt or

Brake: ☒ order / Jammed / Leaked / Burnt or

Mod: Nil / ☒ STD A/Rim or

Tyre Size: F: 195/65R15  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or FRUKEN

Front Rear  
 R/Bal: 5 mm R/Bal: 5 mm

L/Bal: 5 mm L/Bal: 5 mm

D.O.A: 01/03/19 D.O.A: 11/03/19

Survey held at SMRT

Des. of Damages: Frt / Rear / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction  
 SHB 52882 - NS/INC17022776/SVb2  
 SMA 9112S -

6/5/19 LS \$1500 (Red 3683.38, 6719)  
 Confirmed by email

DOA: 28/11/17 03/19/2020  
 SMA 9112S  
 6/5/19

RECEIVED 07 MAY 2019

Date/Time, File Path to: ☐ : Preli. Report

☐ : Final Report

Date/Time, File Return to:

6/5 - typist

Report Format: TP  
 Lump Sum / L.B.: 1500p

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp. ☐  
☐ Interview ☐  
☐ Tech. Insp. ☐  
☐ Wheel and ☐

Survey For: \_\_\_\_\_  
 Transportation: \_\_\_\_\_  
 Fuel: \_\_\_\_\_  
 Other: \_\_\_\_\_

## Veron Chen (LKKAUTO)

**From:** MTCL@income.com.sg  
**Sent:** Monday, 6 May 2019 2:25 PM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** FW: REQUEST FOR CLAIM NUMBER

Dear Veron

Claim created.

You may refer to the claim no below:-

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
1	MT/1035251-002	SMRT TAXIS PTE LTD	SHB 5288Z	SMA 9112S

D.O.A	Time of Accident	Estimate	Tentative repair cost
9/3/2019	10:30	\$5,483.38	\$1,500.00

Josephine Cheah  
Snr Administrator, Motor Insurance  
[www.income.com.sg](http://www.income.com.sg)

**income**  
made different



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
Find out more at [income.com.sg/careers](http://income.com.sg/careers)

**in** with you

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Monday, 6 May 2019 10:18 AM  
**To:** MTCL@income.com.sg  
**Subject:** REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No
1		SMRT TAXIS PTE LTD	SHB 5288Z	SMA 9112S

D.O.A	Time of Accident	Estimate	Tentative repair cost
9/3/2019	10:30	\$5,483.38	\$1,500.00

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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#### Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="09/03/2019 08:03"/>
Vehicle No.(For Motor)	<input type="text" value="SMA9112S"/>	Certificate Number	<input type="text"/>

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5101430616		CHEONG MUN CHOY, SUNNY (ZHANG MINCAI, SUNNY)	S7933654H	GPC	drive PREMIUM	SMA9112S	SMA9112S	22/06/2018	21/06/2019

**Veron Chen (LKKAuto)**

---

**From:** Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <weisiong@smrt.com.sg>  
**Sent:** Saturday, 4 May 2019 9:43 AM  
**To:** Rasul (LKKAuto)  
**Cc:** Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
**Subject:** RE: SHB5288Z  
**Attachments:** 2040 - 5288.pdf

Hi Rasul,

Please find attached GIA report.

Regards,  
Alex Lim Wei Siong  
SMRT Automotive Services PTE LTD  
Accident Reporting Center (Claims Dept)  
6866 2682 | weisiong@smrt.com.sg  
www.smrt.com.sg

-----Original Message-----

**From:** Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
**Sent:** 02/05/2019 16:30  
**To:** Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Rasul (LKKAuto)  
**Subject:** FW: SHB5288Z

Hi Alex,

Can you please help to forward the GIA report to Rasul?

Thanks & Regards  
Poh Suan

-----Original Message-----

**From:** Rasul (LKKAuto) [mailto:Rasul@lkkauto.com]  
**Sent:** Thursday, 2 May 2019 3:17 PM  
**To:** Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
**Cc:** Veron Chen (LKKAuto)  
**Subject:** RE: SHB5288Z

Hi Poh Suan,

I'm requesting Zhi Yang to forward to me the GIA report. Until now he haven't forward to me.  
Could you kindly assist me to forward to me the GIA report

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]

Sent: Saturday, 27 April, 2019 10:37 AM

To: Rasul (LKKAuto)

Cc: SUR; CS A Team; 'Leong Chee kwong'; 'EE SIN GUAN'

Subject: SHB5288Z

Hi Rasul,

Attached herewith the repair estimate of SHB 5288Z having Case No: TAX/03/19/2040.

There is no change to the approved amount of \$1,500 @ 4 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards

Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Sent: Saturday, 27 April 2019 10:39 AM

To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Subject: Scan Data from FX-D421D6

**SINGAPORE ACCIDENT STATEMENT**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**ACCIDENT STATEMENT**

Date Of Report	09/03/2019 12:13
Date Of Accident	09/03/2019 10:30
Exact Location Of Accident	WOODLANDS AVE 5
Country/State of Loss	SINGAPORE

**DETAILS OF OWN VEHICLE**

Vehicle Registration Number	SHB5288Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

**Vehicle Particulars**

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

**Insurance Company**

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

**Driver**

Name of Driver	YAM AH YENG
NRIC No	S0909684A
Date Of Birth	31/05/1949
Occupation	OUTDOOR
Date Of Driving Pass	20/05/1985
Driving Experience	33 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	4
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 2	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 3	NAME: : UNKNOWN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS TRAVELLING ALONG WOODLANDS AVE 5 WITH 3 PASSENGERS (MALAY FEMALE ) ON BOARD. SUDDENLY A VEHICLE SMA9112S WHICH WAS ON MY RIGHT CUT TOWARDS MY LANE ABRUPTLY AND COLLIDED ONTO THE RIGHT PORTION OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMA9112S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHEONG MUN CHOY SUNNY



NRIC/Passport Number

S7933654H

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

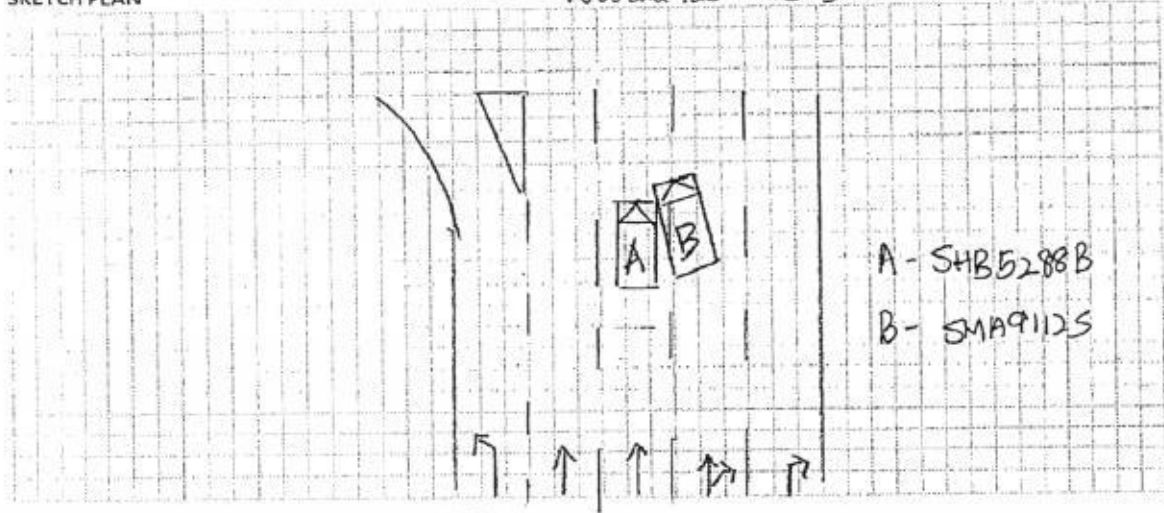
*[Signature]* 9/3/2019

*[Signature]* 9/3/2019

## Sketch Plan Pg. 2

### SKETCH PLAN

Woodlands Ave 5



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

[illegible]

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date &amp; Time:

Driver's Signature \_\_\_\_\_

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



OK

Print

Accident Photo



Accident Photo





Accident Photo





Accident Photo





## Case Details

**Case Reference Number :**

TAX/03/19/2040

**Type of Repair :** Accident  
Repair

**Vehicle Registration Number :**  
SHB5288Z

**Company Type :** SMRT Taxis  
Pte Ltd

**Estimation ID :** EST-6043-ID

**Assigned By :** Taxi Claims  
Manager Team

**Insurance Company Name :** NTUC Income Insurance  
Co-operative Ltd

**Accident Date and Time :** 09/03/2019 02:30 AM

**Vehicle Age(In Months) :** 60

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation				Surveyor Approval			
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Rej
One Time Key In	Main			DOOR FRT/RH	1	894.40	894.40	25.00	670.80	Replace	1	670.8	Replace
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace
One Time Key In	Main			DOOR LOCK FRT/RH	1	575.80	575.80	25.00	431.85	Replace	0	0	Not Giv
One Time Key In	Main			DOOR RR/RH	1	954.50	954.50	25.00	715.88	Replace	1	0	Repair
One Time Key In	Main			DOOR HINGE UPPER RR/RH	1	81.70	81.70	25.00	61.28	Replace	0	0	Not Giv

Total Spare Part Cost 2,410.88

Surveyor Total 790.80

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 1,744.09

Final Sur Total 632.64

## SMRT Recommendation

## Surveyor Approval

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Rej
One Time Key In	Main			DOOR HINGE LOWER RR/RH	1	90.10	90.10	25.00	67.57	Replace	0	0	Not Given
One Time Key In	Main			CHECK ASSY, RR DOOR,	1	150.30	150.30	25.00	112.73	Replace	0	0	Not Given
One Time Key In	Main			PIXEL STICKER	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace
One Time Key In	Main			PILLAR, CTR BODY	1	307.70	307.70	25.00	230.77	Replace	0	0	Not Given

Total Spare Part Cost 2,410.88

Surveyor Total 790.80

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 1,744.09

Final Sur Total 632.64

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	676.00	300	
Total:			676.00	300.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY FRONT DOOR RH	378.00	200	
2	Main	TO RESPRAY REAR DOOR RH	378.00	200	
3	Main	TO RESPRAY CENTER PILLAR RH	180.00	0	
Total:			936.00	400.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	296.88	NECESSARY
2	Main	TO TRANSFER DOOR MECHANISM	240.00	60	
3	Main	TO WASH AND VACUUM	60.00	0	
4	Main	TO REPLACE SUNDRY PARTS	100.00	0	
<b>Total:</b>			<b>696.88</b>	<b>356.88</b>	

## Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	1,744.09	632.64
Total Labour Cost	676.00	300.00
Total Spray Painting	936.00	400.00
Other	696.88	356.88
Overall Total	4,052.97	1,689.52
Lump Sum Repair Option		✓
Lump Sum Total	0.00	1,700.00
Surveyor Approved Amount		1,700.00
No of Repair Days*	5	4
Remarks		RESURVEY AFTER REPAIR / LUMP SUM
Surveyor Name		Rasul

Estimator Assessment(\$)

Surveyor Assessment(\$)

Signature

Rasul

Save

Clear

Survey Date

11/03/2019

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

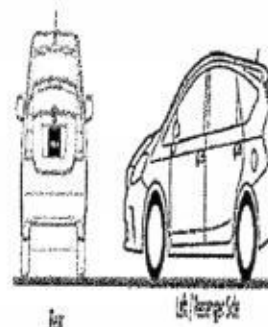
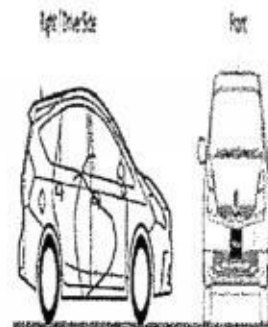
Acknowledged by Repairer

Signature:

Date:



## Section A - Accident Details

Registration Number	SHB5288Z
Case Reference Number	TAX/03/19/2040
Registration Date	5/3/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	YAM AH YENG
Type of Accident	Side Swipe
Accident Date and Time	9/3/2019 10:30 AM
Accident Reported Date and Time	9/3/2019 12:07 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100517
Special Instruction to ARC, if any	TP
Prepared Date and Time	11/3/2019 4:42 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



## Section B - Summary of Repair Estimates

## Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$675.00	\$300.00
Total Spray Cost	\$936.00	\$400.00
Total Spare Part Cost	\$2,410.88	\$790.80
Total Other Cost	\$696.88	\$9.20
TOTAL COST	\$4,719.76	\$1,500.00 (L/S)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	4.0
Prepared / Adjusted By	Kim Ming Chin	RASUL (LKK) / NTUC
ARC / Surveyor Sign Off Date	11/03/2019 5:35 PM	11/03/2019 5:25 PM
Signature		
Remarks		RESURVEY AFTER REPAIR / LUMP SUM

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1904-0383	Invoice Number	
Quotation Date	27.04.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$676.00	\$300.00
<b>Total Labour</b>	<b>\$676.00</b>	<b>\$300.00</b>

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR RH	\$378.00	\$200.00
TO RESPRAY REAR DOOR RH	\$378.00	\$200.00
TO RESPRAY CENTER PILLAR RH	\$180.00	\$0.00 xnn
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$936.00</b>	<b>\$400.00</b>

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	\$296.88	\$296.88
TO TRANSFER DOOR MECHANISM	\$240.00	\$50.00
TO WASH AND VACUUM	\$60.00	\$0.00 xnn
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00 xnn
Lump Sum Adjustment by Surveyor	\$0.00	(\$347.68)
<b>Total Other Costs</b>	<b>\$696.88</b>	<b>\$9.20</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		67001-47070	DOOR FRT/RH	1.00	\$894.40	25.00	\$670.80	Replace	Replace
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace
		69030-47070	DOOR LOCK FRT/RH	0.00	\$575.80	0.00	\$0.00	Replace	Not Given
		67003-47080	DOOR RR/RH	1.00	\$954.50	100.00	\$0.00	Replace	Repair
		68730-12120	DOOR HINGE UPPER RR/RH	0.00	\$81.70	0.00	\$0.00	Replace	Not Given
		68740-12120	DOOR HINGE LOWER RR/RH	0.00	\$90.10	0.00	\$0.00	Replace	Not Given
		68630-47031	CHECK ASSY, RR DOOR,	0.00	\$150.30	0.00	\$0.00	Replace	Not Given
			PIXEL STICKER	1.00	\$80.00	0.00	\$80.00	Replace	Replace
		61311-47030	PILLAR, CTR BODY	0.00	\$307.70	0.00	\$0.00	Replace	Not Given
<b>Total</b>					<b>\$3,174.50</b>		<b>\$790.80</b>		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
<b>Total</b>									

790.80  
+ 300.00  
+ 756.88  
1847.68  
- 202  
1478.14  
42 \$1500/-

5483.38

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 6 May 2019 4:52 PM  
**To:** Rasul (LKKAUTO); Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
**Cc:** SUR  
**Subject:** RE: SHB5288Z-DOA: 9/3/2019

Dear Poh Suan,

WITHOUT PREJUDICE

Amount \$1,500 confirmed @ 4 working days under lump sum repair.

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rasul (LKKAUTO)  
Sent: Thursday, 2 May 2019 3:17 PM  
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>  
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
Subject: RE: SHB5288Z

Hi Poh Suan,

I'm requesting Zhi Yang to forward to me the GIA report. Until now he haven't forward to me.  
Could you kindly assist me to forward to me the GIA report

Best Regards,  
Rasul | Assessor  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]  
Sent: Saturday, 27 April, 2019 10:37 AM  
To: Rasul (LKKAUTO)  
Cc: SUR; CS A Team; 'Leong Chee kwong'; 'EE SIN GUAN'  
Subject: SHB5288Z

Hi Rasul,

Attached herewith the repair estimate of SHB 5288Z having Case No: TAX/03/19/2040.



There is no change to the approved amount of \$1,500 @ 4 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
Sent: Saturday, 27 April 2019 10:39 AM  
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
Subject: Scan Data from FX-D421D6



# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19004694/R1vd3s2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 13-05-2019	
			Code: INC4	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SMA 9112S	Veh. Inspected	SHB 5288Z	
Policy No.	5101430616	Coverage (\$)	0.00	
Claim No.	MT/1035251-002	Excess (\$)	0.00	
Assign From		Assign Date	11/03/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36U305721308	Colour	MAROON	
Odometer	495377	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65R15	FALKEN	5 mm	
L/H Front Tyre	195/65R15	FALKEN	5 mm	
R/H Rear Tyre	195/65R15	FALKEN	5 mm	
L/H Rear Tyre	195/65R15	FALKEN	5 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	09/03/2019	Inspection Date	11/03/2019	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5288Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	DOOR FRT/RH (DISC 25%)	BENT	894.40	670.80
1	STICKER DECAL SMRT (DOOR) (SN)	NECESSARY	60.00	60.00
1	PIXEL STICKER (SN)	NECESSARY	60.00	60.00
1	DOOR LOCK FRT/RH	SERVICEABLE	575.80	-
1	DOOR HINGE UPPER RR/RH	SERVICEABLE	81.70	-
1	DOOR HINGE LOWER RR/RH	SERVICEABLE	90.10	-
1	CHECK ASSY, RR DOOR,	SERVICEABLE	150.30	-
1	PILLAR, CTR BODY	NOT NECESSARY	307.70	-
1	DOOR RR/RH	TO REPAIR SEE LABOUR	954.50	-
1	ADVERTISEMENT STICKER (SN)	NECESSARY	296.88	296.88
			3,471.38	1,087.68
<b>LABOUR</b>				
	PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF DOOR RR/RH.		676.00	300.00
	SPRAY PAINT.		936.00	400.00
	TO TRANSFER DOOR MECHANISM.		240.00	60.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
			2,012.00	760.00
<b>GRAND TOTAL</b>			<b>5,483.38</b>	<b>1,847.68</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b>				<b>1,500.00</b>

Report Ref No. NS/INC19004694/R1vd3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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