

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 28 March, 2019 11:54 AM
To: jobithomas@eurokars.com.sg
Cc: Admin A; Vic (LKKAuto)
Subject: RE: YOUR REF: GBC9511T / OUR REF: SKW9186L THIRD PARTY CLAIM *** LKK REF: CC4/ASM19004688/ha3

Without Prejudice

Dear Jobi,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: jobithomas@eurokars.com.sg [mailto:jobithomas@eurokars.com.sg]

Sent: Thursday, 28 March, 2019 10:38 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: YOUR REF: GBC9511T / OUR REF: SKW9186L THIRD PARTY CLAIM *** LKK REF: CC4/ASM19004688/ha3

Dear Vic,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive
27A Tanjong Penjuru, Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690
E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: 22 March 2019 9:48 AM
To: Jobi Thomas <jobithomas@eurokars.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: YOUR REF: GBC9511T / OUR REF: SKW9186L THIRD PARTY CLAIM *** LKK REF: CC4/ASM19004688/ha3

Without Prejudice

Dear Jobi,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]
Sent: Friday, 22 March, 2019 9:41 AM
To: Vic (LKKAuto)
Cc: CS A Team; Admin A; Mei Kwan (LKKAuto)
Subject: RE: YOUR REF: GBC9511T / OUR REF: SKW9186L THIRD PARTY CLAIM *** LKK REF: CC4/ASM19004688/ha3

Dear Vic,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive
27A Tanjong Penjuru, Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690
E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Jobi Thomas
Sent: 19 March 2019 3:45 PM
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: Eva Kok <eva.kok@eurokars.com.sg>; Rick Teo <rickteo@eurokars.com.sg>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Subject: RE: YOUR REF: GBC9511T / OUR REF: SKW9186L THIRD PARTY CLAIM *** LKK REF: CC4/ASM19004688/ha3

Dear Vic,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive
27A Tanjong Penjuru, Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690
E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Jobi Thomas
Sent: 18 March 2019 8:50 AM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Eva Kok <eva.kok@eurokars.com.sg>; Rick Teo <rickteo@eurokars.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Subject: RE: YOUR REF: GBC9511T / OUR REF: SKW9186L THIRD PARTY CLAIM *** LKK REF: CC4/ASM19004688/ha3

Dear Vic,

Kindly refer to the attached scene photos, thanks.

Best Regards.

Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 16 March 2019 1:50 PM

To: Jobi Thomas <jobithomas@eurokars.com.sg>

Cc: Eva Kok <eva.kok@eurokars.com.sg>; Rick Teo <rickteo@eurokars.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: YOUR REF: GBC9511T / OUR REF: SKW9186L THIRD PARTY CLAIM *** LKK REF: CC4/ASM19004688/ha3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us the following.

- **evidence i.e. video and scene photo.**
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096**.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg <jobithomas@eurokars.com.sg>

Sent: Wednesday, 13 March, 2019 5:22 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: eva.kok@eurokars.com.sg; rickteo@eurokars.com.sg

Subject: YOUR REF: GBC9511T / OUR REF: SKW9186L THIRD PARTY CLAIM

YOUR REF: GBC9511T / OUR REF: SKW9186L THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability/status of this case.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

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