

Shirley Hiew (LKK Auto)

From: CuiPing (Ms Lee) <cuiping@carway.com.sg>
Sent: Thursday, 16 July 2020 10:35 am
To: Guo Qiang (LKKAuto)
Cc: Shirley Hiew (LKK Auto)
Subject: Re: 回复: SLM5355H (TP: First Capital)

Dear Guo Qiang / Shirley,

Offer accepted. Finalize COR \$6550 before GST @ 7 working days. Pls assist to close the file.

Please advise where do I submit the claim docs too?

Thank you.

Best Regards,

◆ CuiPing (Ms Lee) ◆



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On 2020-07-15 17:54, Guo Qiang (LKKAUTO) wrote:

Dear CuiPing,

Finalize COR \$6550 before GST @ 7 working days.

Regards,
Guo Qiang

发件人: CuiPing (Ms Lee) <cuiping@carway.com.sg>

发送时间: 2020年4月28日 14:14

收件人: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

抄送: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>

主题: Re: SLM5355H (TP: First Capital)

Dear Shirley,

In view of the finalization amount has been grossly reduced, we have studied through the case carefully.

Attached some of the photos we have in file for your better reference. We also highlighted some damaged parts which can be clearly seen from the photos in the GIA Report (reported in LKK office).

Besides the above, we also disputed on some of the parts' prices and we have re-confirmed it with 1 of the major supplier - JAE Auto Pte Ltd (attached)

Kindly look into the matter and review accordingly.

Thank you.

Best Regards,

◆ **CuiPing (Ms Lee)** ◆

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