

REF: MS16

MS16

MS16

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
X	

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No. SHB 1305J Yr Regn: 19 mar 2014
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius c.c. 1798

Colour: maroon A/C: Insured / Std / NI / NA

Sp. Reading: 480912 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKN36U605738619

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 12/3/19

D.O.I. 13/3/19

Survey held at Sumit

Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SHB1305J-CC4/ASM18012067/Vwb3

PBC4629X-X

03/19/2021

FBC4629

15/03/19 @ 16:00 p.m. - noted IA to Fwdl Poo v.e mtr.
15/3/19 Finalize Confin \$1450, 4 days (Poh Suan)
(\$ 3,173.36 Rep - 69%)

RECEIVED 19 AUG 2019

Date/Time: File Pass to?

19/08/19

☐ : Preli. Report

☒ : Final Report

1) Typ: 4
 Date/Time: File Return to?

Days Of Repair: 4

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

) \$ + PS. \$

) Photos

) Others

TOTAL

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$ 1,450/- HS)

150

11

161

16/8/2019

Shirley Hiew (LKK Auto)

From: Eileen Ang <eileen_ang@sg.msig-asia.com>
Sent: Friday, 15 March 2019 3:25 PM
To: ShirleyHiew@lkkauto.com
Cc: SUR; Accounts (LKKAuto; KKLau; Fievel Foo
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD ,DOA: 12/03/2019 ,SHB 1305J (TP VEHICLE), FBC 4629X (OI VEHICLE)
Attachments: TP GIA REPORT.pdf; ESTIMATE.pdf

Dear Shirley,

Third Party folder created in merimen, claim ref is MSC/V/19-000315.

Eileen Ang
Senior Admin Officer, Claims Services (Motor)
D: +65 6594 2561 | F: +65 6827 2702 | eileen_ang@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Thursday, 14 March, 2019 4:49 PM
To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>; Eileen Ang <eileen_ang@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>; KKLau <kklau@lkkauto.com>; Low Yi Qian <yiqian_low@sg.msig-asia.com>
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD ,DOA: 12/03/2019 ,SHB 1305J (TP VEHICLE), FBC 4629X (OI VEHICLE)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Fievel/Eileen,

Please be informed that we had inspected the vehicle SHB 1305J at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 13/03/2019.

Enclosed herewith a copy of TP GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Thank you.

Best Regards,

Shirley Hiew (LKK Auto)

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Friday, 16 August 2019 8:50 AM
To: Steve Chen (LKK Auto)
Cc: Shirley Hiew (LKK Auto)
Subject: RE: SHB1305J Finalize

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

From: Steve Chen (LKK Auto) [mailto:SteveChen@lkkauto.com]
Sent: Thursday, 15 August 2019 7:02 PM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Cc: Shirley Hiew (LKK Auto)
Subject: SHB1305J Finalize

Dear Poh Suan,

We confirm the finalize \$1450 (L/S, before GST). 4 repair days.

Thanks

Best Regards,
Steve Chen | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAUTO)

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Tuesday, 6 August 2019 4:24 PM
To: SUR; CS A Team
Subject: SHB1305J
Attachments: img-806161234-0001.pdf; IMG_2692.jpg; IMG_2681.jpg; IMG_2682.jpg; IMG_2683.jpg; IMG_2684.jpg; IMG_2685.jpg; IMG_2686.jpg; IMG_2687.jpg; IMG_2688.jpg; IMG_2689.jpg; IMG_2690.jpg; IMG_2691.jpg

Hi All,

Attached herewith the repair estimate of SHB 1305J having Case No: TAX/03/19/2051.

There is no change to the approved amount of \$1,450 @ 4 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Sent: Tuesday, 6 August 2019 4:13 PM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Subject: Scan Data from FX-D421D6

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 14 March 2019 4:49 PM
To: 'Fievel_Foo@sg.msig-asia.com'; 'eileen_ang@sg.msig-asia.com'
Cc: 'sur@lkkauto.com'; 'Accounts (LKKAuto)'; 'KKLau'; 'yiqian_low@sg.msig-asia.com'
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD ,DOA: 12/03/2019 ,SHB 1305J (TP VEHICLE), FBC 4629X (OI VEHICLE)
Attachments: TP GIA REPORT.pdf; ESTIMATE.pdf

Dear Fievel/Eileen,

Please be informed that we had inspected the vehicle SHB 1305J at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 13/03/2019.

Enclosed herewith a copy of TP GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Fievel Foo Wen Yao

Date: 15 Mar 2019

Preliminary Advice

Insured Vehicle No	: FBC4629X	Accident Date	: 12/03/2019
TP Vehicle No	: SHB1305J	Assignment Date	: 15/03/2019
Make	: TOYOTA PRIUS TAXI	Est. Duration of Repair	: 4 days
Date of Inspection	: 13/03/2019		
Inspection At	: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,535.42
Revised Amount	:S\$	1,483.00
Check Items (Estimated)	:S\$	384.00
Total	:S\$	1,867.00

Lump Sum Repair	:S\$
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Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/03/2019 12:02
Date Of Accident	12/03/2019 08:40
Exact Location Of Accident	CLEMENTI ROAD TOWARDS AYE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB1305J
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-800000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	LIM KING LOONG
NRIC No	S2503521F
Date Of Birth	07/03/1959
Occupation	OUTDOOR
Date Of Driving Pass	15/01/1982
Driving Experience	37 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOWN
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG CLEMENTI ROAD TOWARDS AYE WITH ONE PASSENGER (FEMALE MALAY) ON BOARD. FRONT VEHICLES SLOWED DOWN AND STOPPED AND I FOLLOWED SUIT. AFTER WHICH I FELT AN IMPACT AT THE LEFT PORTION OF MY TAXI. A MOTORCYCLE FBC4629X HAD COLLIDED ONTO THE LEFT REAR PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

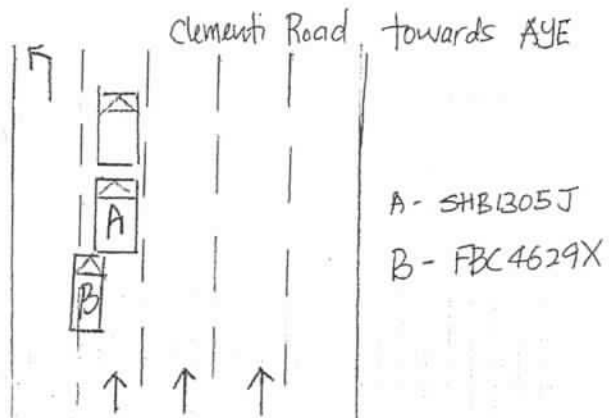
Vehicle Registration Number	FBC4629X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	CHAN YU TAT
NRIC/Passport Number	S9342486G
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature: _____
Date & Time: _____



Driver's Signature
(If driver is not the policyholder)
Date & Time: 12/3/20

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

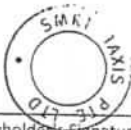
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

[Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time: 12/3/2019

[Signature] 12/3/2019

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FA Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 13/03/2019



User ID : ZhiYangPhua

Section A - Accident Details

Registration Number	SHB1305J
Case Reference Number	TAX/03/19/2051
Registration Date	19/3/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LIM KING LOONG
Type of Accident	Side Swipe
Accident Date and Time	12/3/2019 8:40 AM
Accident Reported Date and Time	12/3/2019 12:30 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100554
Special Instruction to ARC, if any	TP/MSIG - AIS
Prepared Date and Time	13/3/2019 8:58 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates

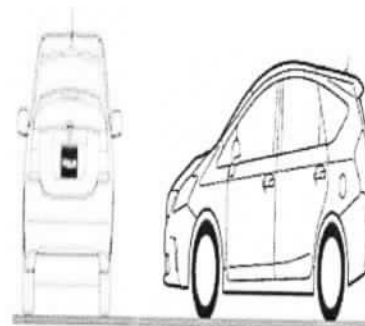
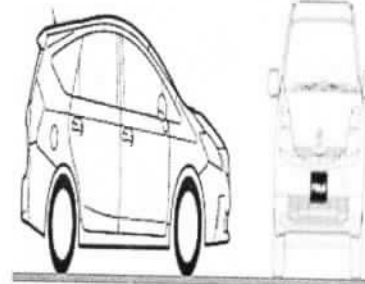
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$0.00
Total Spray Cost	\$756.00	\$0.00
Total Spare Part Cost	\$2,109.42	\$0.00
Total Other Cost	\$825.00	\$0.00
TOTAL COST	\$4,535.42	\$0.00
Lump Sum Total	\$4,550.00	\$0.00
Number of Repair Days	5.0	
Prepared / Adjusted By	ARC Manager Team	
ARC / Surveyor Sign Off Date	13/03/2019 9:15 AM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Right / Driver Side

Front



Rear

Left / Passenger Side

Toyota Prius

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 13/03/2019

User ID : ZhiYangPhua

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION REAR	\$845.00 400 /	
Total Labour	\$845.00	

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR FENDER LH	\$375.00 200 /	
TO RESPRAY REAR BUMPER	\$378.00 200 /	
Total Spray Painting & Panel Beating	\$756.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00 20 /	
TO CHECK WIRING AND SYSTEM FUNCTION	\$87.00 20 /	
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	\$125.00 X	
TO REMOVE & REFIT REAR QUARTER GLASS LH	\$120.00 X	
TO REMOVE / REFIT SEAT	\$120.00 X	
TO REPLACE SUNDRY PARTS	\$100.00 X	
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00 X	
TO WASH AND VACUUM	\$60.00 X	
Total Other Costs	\$825.00	

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace /	nec
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace /	nec
		81561-47170	TAIL LAMP LH	1.00	\$548.40	10.00	\$493.56	Replace /	CRA
		52159-47905	BUMPER REAR	1.00	\$458.60	30.00	\$320.92	Replace X	Repair
		61602-47091	FENDER RR/LH	1.00	\$766.80	30.00	\$536.76	Replace X	Repair
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	1.00	\$139.60	30.00	\$95.72	Replace ?	X N/A
			SEALANT W/SCREEN	1.00	\$37.00	0.00	\$37.00	Replace X	nr
		76088-47020	BUMPER LIP COVER RR/LH	1.00	\$72.20	30.00	\$50.54	Replace ?	X N/A
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	30.00	\$144.00	Replace ?	X N/A
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace X	nr
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	1.00	\$139.60	30.00	\$95.72	Replace X	nr
		52575-47020	BUMPER SIDE RETAINER RR/RH	1.00	\$94.80	30.00	\$66.36	Replace X	nr
		62720-47031	QUARTER GLASS RR/LH	1.00	\$166.10	30.00	\$116.27	Replace X	nr
		76891-47020	BUMPER LIP REAR	1.00	\$228.90	30.00	\$160.23	Replace X	nr
			STICKER SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace X	nr
		52576-47020	BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	30.00	\$66.36	Replace ?	X N/A
Total					\$3,223.90		\$2,636.78		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
-------------	---------	--------------	-----------	----------	---------------	--------------	------------------	-----------	----------------

LKK Auto Consultancy will notify the Repairer of the following:

- To resurvey before respraying/painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

15/3/19 Hwee Jia - LKK
13/3/19 9826.90
4/5 4 days.
Photo after paint.

REQUEST FOR SUPPLEMENTARY PARTS

Contractor:			
Accident Case Number	TAX 03/19/2051	Date of Collection:	1 / 1
Vehicle No	SHB 1305 J	Date of Request	14/03/2019
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (if any)	NO

S/N	Part Number	Part Description	Quantity	Unit Price
		BUMPER SIDE RETAINER REAR LH	1pc	✓
		REAR BUMPER Lip LH	1pc	MAX 5/1/16

CRA \$66.36
mis \$50.53

<<Please submit photographs for damaged parts>>>

15/3/19

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration
(to be signed in front of an authorised witness)

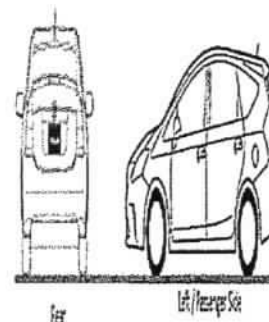
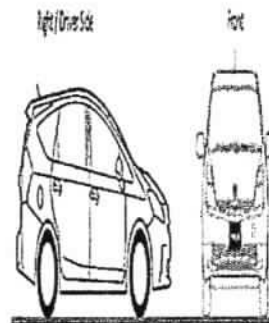
I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

Section A - Accident Details



Registration Number	SHB1305J
Case Reference Number	TAX/03/19/2051
Registration Date	19/3/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LIM KING LOONG
Type of Accident	Side Swipe
Accident Date and Time	12/3/2019 8:40 AM
Accident Reported Date and Time	12/3/2019 12:30 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100554
Special Instruction to ARC, if any	TP/MSIG - AIS
Prepared Date and Time	13/3/2019 8:58 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Toyota

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$756.00	\$400.00
Total Spare Part Cost	\$2,197.36	\$607.89
Total Other Cost	\$825.00	\$40.00
TOTAL COST	\$4,623.36	\$1,447.89
Lump Sum Total	\$4,600.00	\$1,450.00 (L/S)
Number of Repair Days	5.0	4.0
Prepared / Adjusted By	Klm Ming Chin	Hwee Jie (LKK) / MSIG
ARC / Surveyor Sign Off Date	13/03/2019 11:58 AM	13/03/2019 11:48 AM
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1908-0054	Invoice Number	
Quotation Date	06.08.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION REAR	\$845.00	\$400.00
Total Labour	\$845.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY REAR FENDER LH	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$756.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO REMOVE & REFIT REAR QUARTER GLASS LH	\$120.00	\$0.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	\$125.00	\$0.00
TO REMOVE / REFIT SEAT	\$120.00	\$0.00
TO WASH AND VACUUM	\$50.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$825.00	\$40.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	100.00	\$0.00	Replace	Repair
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given
		52576-47020	BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	0.00	\$0.00	Replace	Check
		52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given
		76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Check
		76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given
		81602-47091	FENDER RR/LH	1.00	\$766.80	100.00	\$0.00	Replace	Repair
			STICKER SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace
			STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace

	62720-47031	QUARTER GLASS RR/LH	0.00	\$168.10	0.00	\$0.00	Replace	Not Given X
		SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given X
		PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace ✓
	61561-47170	TAIL LAMP LH	1.00	\$548.40	10.00	\$493.56	Replace	Replace ✓
Total				\$3,223.90		\$842.96		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52576-47020	BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	30.00	\$66.36	Replace	Replace ✓
		76088-47020	BUMPER LIP COVER RR/LH	1.00	\$72.20	30.00	\$50.54	Replace	Replace ✓
Total					167.00		116.90		

③
④

A Co
A mis

759.86

- 20%

607.89

+ 400.00

+ 440.00

1447.89

LS \$1450/-

...CLAIM SUBFOLDER...(Pending for Survey Report)



CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 Mar 2019		15 Mar 2019 11:23 Edit Adj Rpt	S\$1,450.00 Edit Estimates	S\$1,450.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHAN YU TAT , ID: S9342486G								
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB1305J	Date of Loss:	12/03/2019 08:00 - :59 [59 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MSC/V/19-000315	Policy/Cover Note No.:	MSD/VMT/19-394694 (Third Party Only) Coverage: 25/01/2019 - 24/01/2020						
Vehicle Reg. No. (Insured):	FBC4629X	Policy No. (Claimant):							
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Fievel Foo Wenyao - 6643 1316]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 14/04/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB1305J (MSC/V/19-000315)
[FBC4629X]
TP
SMRT TAXIS PTE LTD
Mar 12 2019 8:00AM
[CHAN YU TAT]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print					
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No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	15/03/19 16:00	Adjuster Immediate Advice		Load HTM						
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
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2	18/03/19 09:35	General View		Load JPG	<input checked="" type="checkbox"/>					
3	18/03/19 09:35	General View		Load JPG	<input checked="" type="checkbox"/>					
4	18/03/19 09:35	General View		Load JPG	<input checked="" type="checkbox"/>					
5	18/03/19 09:35	General View		Load JPG	<input checked="" type="checkbox"/>					
6	18/03/19 09:35	General View		Load JPG	<input checked="" type="checkbox"/>					
7	18/03/19 09:35	General View		Load JPG	<input checked="" type="checkbox"/>					
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9	18/03/19 09:35	General View		Load JPG	<input checked="" type="checkbox"/>					
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13	18/03/19 09:36	General View		Load JPG	<input checked="" type="checkbox"/>					
14	18/03/19 09:36	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
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21	15/08/19 19:05	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>					
22	15/08/19 19:05	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>					
23	15/08/19 19:05	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>					
24	15/08/19 19:05	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>					
25	15/08/19 19:05	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>					
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27	15/08/19 19:05	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>					
28	15/08/19 19:05	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>					
Documentation							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print					
1	15/03/19 11:23	Direct Survey by LKK		Load PDF						

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
2	26/03/19 09:44	SHB1305J E-file Report From: SC - Reg. No: FBC4629X, Claimant: CHAN YU TAT		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/09/19 08:54	Supplementary		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG19004666/ESD3E2

Date: 05/09/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: MSD/VMT/19-394694

Claimant Vehicle No: SHB1305J

Insured Vehicle No: FBC4629X

Date of Loss: 12/03/2019

Nature of Claim: TP

Claim No: MSC/V/19-000315

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB1305J

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Reg. Date: 19/03/2014 (Man. Year: 2014)

Colour: Maroon

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

Engine No: 2ZR5977305

Chassis No: JTDKN36U605738619

Odometer: 480912 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Falken 6 mm	Rear Left Side:	Falken 6 mm
Front Right Side:	Falken 6 mm	Rear Right Side:	Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,450.90	759.86	2,691.04	77.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,426.00	840.00	1,586.00	65.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	5,876.90	1,599.86	4,277.04	72.78
Approved Total (Overridden) (\$\$)		1,450.00		
Nett Amount (\$\$)	5,876.90	1,450.00	4,426.90	75.33

INSPECTION

Date of Assignment: 15/03/2019

Date Inspected: 13/03/2019 Inspected At:

 SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Sep 2019)
Parts:	144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB1305J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER SIDE RETAINER RR/LH (DISC 30%)	Cracked	94.80 F	*66.36 F
2	1		*BUMPER LIP COVER RR/LH (DISC 30%)	Missing	72.20 F	*50.54 F
3	1		*TAIL LAMP LH (DISC 10%)	Cracked	548.40 F	*493.56 F
4	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
5	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
6	1		*STICKER SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
7	1		*ARM SUB-ASSY, RR BUMPER LH	Not Necessary	139.60 F	*- F
8	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
9	1		*BUMPER LIP COVER RR/LH	Not Necessary	72.20 F	*- F
10	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F
11	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
12	1		*ARM SUB-ASSY, RR BUMPER RH	Not Necessary	139.60 F	*- F
13	1		*BUMPER SIDE RETAINER RR/RH	Not Necessary	94.80 F	*- F
14	1		*QUARTER GLASS RR/LH	Not Necessary	168.10 F	*- F
15	1		*BUMPER LIP REAR	Not Necessary	228.90 F	*- F
16	1		*BUMPER SIDE RETAINER RR/LH	Not Necessary	94.80 F	*- F
17	1		*BUMPER REAR	Repair	458.60 F	*- F
18	1		*FENDER RR/LH	Repair	766.80 F	*- F

F=Franchise part.

Total Parts (\$\$) **3,450.90** **759.86**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	845.00	400.00
2	SPRAY PAINTING	New	756.00	400.00
3	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	20.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
5	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM	New	125.00	0.00
6	TO REMOVE & REFIT REAR QUARTER GLASS LH	New	120.00	0.00
7	TO REMOVE / REFIT SEAT	New	120.00	0.00
8	TO REPLACE SUNDRY PARTS	New	100.00	0.00
9	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	0.00
10	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			2,426.00	840.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >