



AUTOMOTIVE GROUP

A Sin Ming Autocity,
160 Sin Ming Drive #03-03
Singapore 575722

T 6453 2121 (4 lines) / 6458 1111 (24 hrs)

F 6459 9795 / 6459 0433

E admin@vinsautogroup.com.sg

W www.vinsautogroup.com.sg

Our Ref : OD/052019/3884

Accident date: 11/3/2019

Your Ref : GA340074/1

Tax Invoice :

Date : 24/5/2019

MOTOR CLAIM DEPARTMENT

AXA INSURANCE (S) PTE LTD

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

ESTIMATE COST OF REPAIRS

Vehicle No.: SKH1792T

Model: VOLVO XC60 T6 R-DESIGN AT ABS D/ AB HID SR 4WD

1	pc	Front bumper	/ TN	\$	1,544.20	△
1	pc	Front bumper reinforcement	X LNN	\$	1,226.40	X
1	pc	Front bumper sponge	X	\$	345.20	X
1	pc	Front grille	8 / BR	\$	745.30	△
1	pc	Front steering air bag	/	\$	3,698.50	△
1	pc	Front steering air bag sensor	/	\$	435.30	△
1	pc	Front LH air bag	/	\$	4,786.30	△
1	pc	Front air bag ECU	/	\$	1,932.60	△
1	pc	Front dashboard	/	\$	2,296.60	△
2	pcs	Front safety belt @ \$1573.00	/	\$	3,146.00	△
2	pcs	Rear safety belt @ \$526.60	/	\$	1,053.20	△
1	pc	Rear centre safety belt	/	\$	453.30	△
				\$	21,662.90	
Less 5%				\$	(1,083.15)	
				\$	20,579.76	
1	pc	Front no plate	X NN	\$	40.00	N
Balance C/F				\$	20,619.76	

Vin's

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Tax Invoice :

Date : 24/5/2019

Balance B/F	\$	20,619.76	
To remove and renew front dashboard	\$	250.00	200
To reset air bag system	\$	350.00	200
To repair front damages	\$	580.00	200
To spray painting	\$	580.00	200
	\$	<u>22,379.76</u>	200

VIN'S MOTOR PTE LTD

5 Days.

(lump sum repair).

After repair photos.

Gino Gino - 8288 0282

27/5/19.

~~Not Authorized.~~

28/5/19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



redefining / insurance

LETTER OF UNDERTAKING/ AUTHORIZATION FOR LUMP SUM REPAIR

1. I, [Name] [NRIC] Sebastian Tan Boon Guan / S6832545E the owner/ authorized driver of vehicle [Registration No.] SKH 1792T ("Vehicle") do hereby authorize the [Workshop/Insurer] to repair the Vehicle on a lump sum basis instead of part by part.
2. The [Workshop/Insurer] has explained to me the difference between lump sum repair and part by part repair and the consequences of my authorization for lump sum repair for the Vehicle.
3. I understand that with lump sum repair, the Workshop may use a mixture of genuine parts, original equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the repair and I note that the [Workshop/Insurer] will not be furnishing a detailed breakdown of parts or price for such lump sum repair.
4. I am aware that AXA Insurance Pte Ltd ("AXA Insurance") does not encourage lump sum repair as AXA Insurance strongly recommends repairs for vehicles on a part by part basis for transparency reasons. I confirm that I will hold AXA Insurance harmless from any claims arising from the lump sum repair of the Vehicle which I have authorized.
5. * To be applicable where person authorizing is the authorized driver.
I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

Signed and acknowledged by:

Signature of policyholder/ authorized driver* and company stamp (where applicable)

Date:



Name and signature of workshop personnel including workshop stamp

Date:

*authorized driver to either the named drivers as per motor insurance policy or in the case of commercial vehicles, permitted drivers who are permitted to drive the insured Vehicle.



redefining / insurance

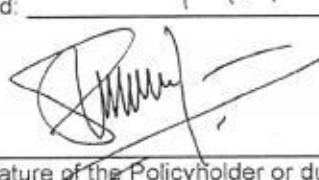
SATISFACTION VOUCHER / WORKSHOP'S WARRANTY

To: AXA Insurance Pte Ltd

I/We Sebastian Tan Boon Guan hereby confirm that I/we have taken delivery of my/our vehicle of registration number SKH17927 from the Workshop, Messrs Vin's Motor Pte Ltd and that all necessary and reasonable repairs arising from the accident involving my/our vehicle that occurred on 11/3/19 have been effected to my/our entire satisfaction. Save for my/our rights under the Warranty set out below, I/we confirm that I/we have no further claims against the Workshop in respect of such repairs.

I/We hereby authorise my/our insurer, AXA Insurance Pte Ltd, to pay the costs of such repairs (less the excess) which amounts to S\$ 7276.00 directly to the said Workshop and I/we confirm that such payment shall wholly discharge any and all liability on the part of AXA Insurance Pte Ltd to indemnify me/ us for all damage to my/our said vehicle arising from the said accident.

Dated: 4/6/19


Signature of the Policyholder or duly authorized representative and company stamp where applicable.

WORKSHOP'S WARRANTY

Subject to provisions (a) to (d) below, the repairs effected to the abovementioned vehicle are warranted good by the Workshop for twelve (12) months from the date of this Satisfaction Voucher and during this period, rectification of repairs effected by the Workshop which prove to be faulty shall be undertaken by the Workshop free of charge.

This Warranty shall be inapplicable to:

- (a) faults arising out of abnormal usage of the vehicle;
- (b) faults due to attempts to correct any defect in the repairs effected by the Workshop or the mishandling of rectification work to the vehicle by persons other than the Workshop;
- (c) manufacturing defects in any parts replaced that could not reasonably have been detected by the Workshop at the time the repairs were effected;
- (d) faults or defects arising out of normal wear and tear, misuse, neglect, accident, flood, acts of God, or use in violation of the specifications relevant to the vehicle.

 
Signature and stamp of the Workshop



AUTOMOTIVE GROUP

Our Ref : OD/052019/3884
Accident date: 11/3/2019
Your Ref : GA340074/1

Tax Invoice : VM20194054

Date : 6/6/2019

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160 Sin Ming Drive #03-03
Singapore 575722
T 6453 2121 (4 lines) / 6458 1111 (24 hrs)
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MOTOR CLAIM DEPARTMENT
AXA INSURANCE (S) PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

FINAL REPAIR BILL TO

Vehicle No. : SKH1792T
Model : VOLVO XC60 T6 R-DESIGN AT ABS D/AB HID SR 4WD

To supply spare parts

To remove and renew front dashboard

To reset air bag system

To repair front damages

To spray painting

Total amount agreed as at limit repair
Less Excess

Add : 7% GST

\$	7,200.00
\$	(400.00)
\$	6,800.00
\$	476.00
\$	<u>7,276.00</u>

VIN'S MOTOR PTE LTD

Please issue Cheque to: Vin's Motor Pte Ltd
Please transfer to: Vin's Motor Pte Ltd
UOB Current Account
A/C No: 451-307-638-4

Claim	S9M01GT6
Reference	CS/ASM19004645/Kqd3s2 
Loss Date	March 11, 2019
Report Date	Mar 13, 2019 10:17:38 AM
Request Date	March 14, 2019
Due Date	

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (OD)
Type of Loss	Own Damage
Services	Accelerated workshop survey

Additional Instructions XS - \$400

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Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (OD)	September 2, 2019

Actions

Next Step

Wait for None - invoices paid

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SKH1792T
Make	VOLVO
Model	XC60 T6 3.0
Service Address	
10 Ang Mo Kio Ind. Park 2A, ., 568047	
Primary Contact/Insured	
CHUA CHEW GUAT 223D COMPASSVALE WALK, #08-671, 544223, Singapore	
INSURANCE@DICKSON-AUTO.COM	
Claim Handler	
TEO Kitty 6568804602 kitty.teo@axa.com.sg	



SERVICE REQUESTS

MESSAGES

CLAIMS

DF

TYPE

SUB-TYPE

AUTHOR

DATE
UPLOADED

Reports & Statement

GIA Report

DHAKAL Raghav

March 13,
2019

Insured GIA Report (SKH1792T) - 3rd & last vehicle.PDF

Reports & Statement

GIA Report

DHAKAL Raghav

March 13,
2019

TP GIA Report (SLJ 5375R) - 2nd vehicle.PDF

Reports & Statement

GIA Report

DHAKAL Raghav

March 13,
2019

1792.pdf

Forms / Claim Documents

Estimate / Quotation

AH LIM MOTOR CO (AMK)

March 13,
2019

Claim

59M01GT6

Reference

CS/ASM19004645/Kqd3s2

Loss Date

March 11, 2019

Report Date

Mar 13, 2019 10:17:38 AM

Request Date

March 14, 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (IDD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step: Wait for None - invoices paid

Add Invoice

Vehicle Information

Incident Vehicle Registration #: SKH1792T

Make: VOLVO

Model: XC60 T6 3.0

Service Address: 10 Ang Mo Kio Ind Park 2A, ., 568047

Primary Contact/Insured: CHUA CHEW GUAT
223D COMPASSVALE WALK, #08-671, 544223, Singapore

Insurance: INSURANCE@DICKSON-AUTO.COM

Claim Handler: TEO Kitty
6568804602
kitty.teo@axa.com.sg

Additional Instructions XS - \$400

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Messages		Invoices	History	Documents	Assessment	Metrics	Notes			
Add										
CREATED USER	VERSION DATE	ESTIMATED AMOUNT		APPROVED AMOUNT		STATUS		SHARE		CLONE
User Portal	9/2/19 4:39 PM	6800		6800		Open		Share		Clone
TEO Kitty	3/14/19 11:09 AM	19986.76		19986.76		Open		Share		Clone



SERVICE REQUESTS

MESSAGES

CLAIMS

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

General Details

Involving

1 2012 VOLVO XC60 T6 3.0 (SKH1792T)

Date of Loss

March 11, 2019

Time of Loss

8.30

Loss Description

SKH1792T (INSD) > SLJ5375R (TP) > SHD9857U

Comment

Workshop Details

Total Rebate Amount

62755

Nett Loss Amount

\$7,245.00

Assigned Workshop

LKK AUTO CONSULTANTS PTE LTD (OO)

Days of work completion

7

Vehicle & Driver Details

Vehicle Registration#	SKH1792T	Purchase Date	mm/dd/yyyy
Registration State	SINGAPORE	Registration Date *	11/12/2012
Mileage	139566	Age of Vehicle	6
Driver Details			
CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION	
Manufacturing Year	2012		
Make	VOLVO	Driver Name	SEBASTIAN TAN
Model	XC60 T6 3.0	Date of Birth	mm/dd/yyyy
Type		Age	0
Type of Paint		Occupation	Unknown
Chassis No	YV1DZ90H6D2391151	Education Qualification	Other
Engine No	B6304T13071203121	Driving Experience	0
Engine Capacity	2953 cc	Driver License #	
Sum Insured	0	License Type	
		License Issue Date	mm/dd/yyyy



SERVICE REQUESTS

MESSAGES

CLAIMS

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Detailed Assessment

Inspection Date *

05/27/2019



Condition of Vehicle at time of survey

General condition

Good

Total Loss

Yes No

Steering (Serviceable)

Yes No

Towing Charges

0

Footbrake (Serviceable)

Yes No

Voluntary Excess

0

Handbrake (Serviceable)

Yes No

Compulsory Excess

0

Engine Modification

Yes No

Young/Inexperienced/Unarmed Driver Excess

0

Pre-accident condition

Good

Other Excess

Tyre Condition

Age of Tyres

Spare wheel

Front Tyre Size

225/45R20

Rear Tyre Size

225/45R20

Front left side

BRIDGESTONE 6mm

Rear left side

BRIDGESTONE 6mm

Front right side

BRIDGESTONE 6mm

Rear right side

BRIDGESTONE 6mm

SERVICE REQUESTSMESSAGESCLAIMS

General & Workshop DetailsVehicle & Driver DetailsVehicle ConditionTaxes & RatioParts & LabourMiscellaneousSummary

Parts

EDIT	SR NO	QUAN TTY	MATERIAL	PART NAME	CONDITION	LIST PRICE (WORKSHOP)	LIST PRICE (SURVEYOR)	SUPPLEMENTARY PARTS	DEPR/ BTRN	DISC QUANTY	SALV AGEN	ESTIMATED AMOUNT	ADJUSTED AMOUNT	ACTION (PARTS)	REMOVE
	0	1		FRONT BUMPER	Damaged	0	1544.2	No		5			1466.99	Reviewing	
	0	1		FRONT BUMPER REINFORCEMENT	Serviceable	0	0	No		5			0	Reviewing	
	0	1		FRONT BUMPER SPONGE	Serviceable	0	0	No		5			0	Reviewing	
	0	1		FRONT GRILLE	Broken	0	745.3	No		5			708.04	Reviewing	
	0	1		FRONT STEERING AIR BAG	Activated	0	3698.5	No		5			3513.58	Reviewing	
	0	1		FRONT STEERING AIR BAG SENSOR	Activated	0	435.3	No		5			413.54	Reviewing	
	0	1		FRONT LH AIR BAG	Activated	0	4786.3	No		5			4546.99	Reviewing	
	0	1		FRONT AIR BAG ECU	Activated	0	1932.6	No		5			1835.97	Reviewing	
	0	1		FRONT DASHBOARD	Activated	0	2296.6	No		5			2181.77	Reviewing	
	0	2		FRONT SAFETY BELT	Activated	0	1573	No		5			2988.7	Reviewing	
	0	2		REAR SAFETY BELT	Activated	0	526.6	No		5			1000.54	Reviewing	
	0	1		REAR CENTRE SAFETY BELT	Activated	0	453.3	No		5			430.64	Reviewing	

Labour

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	ESTIMATE LABOUR AMOUNT	ADJUSTED LABOUR AMOUNT	ESTIMATE PAINT AMOUNT	ADJUSTED PAINT AMOUNT	ACTION (LABOUR)	COMMENT	REMOVE
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EDIT	SR NO	NAME	ACTION	ESTIMATED AMOUNT	ADJUSTED AMOUNT	COMMENT	REMOVE
	0	DAYS OF REPAIR	Reviewing	0	5		
	0	FRONT NO PLATE	Reviewing	0	NOT NECESSARY		

- SERVICE REQUESTS
- MESSAGES
- CLAIMS

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
Estimated Claim Amount		\$0.00		Adjusted Claim Amount			\$19,986.76	
CATEGORY		ESTIMATE		ADJUSTED				
Spare Parts		\$0.00		\$19,086.76				
Labour		\$0.00		\$900.00				

Submit for Review

Add

Approve

Deny

Submit All

EDIT	SR NO	NAME	ACTION	ESTIMATED AMOUNT	ADJUSTED AMOUNT	COMMENT	REMOVE
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	0	FINAL LUMP SUM	Reviewing		7200		
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HOME SERVICE REQUESTS MESSAGES CLAIMS

General & Workshop Details		Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
Estimated Claim Amount		\$0.00		Adjusted Claim Amount		\$6,800.00	
CATEGORY	ESTIMATE	ADJUSTED					
Miscellaneous	\$0.00	\$7,200.00					
Excess		-\$400.00					

Submit for Review