

INVOICE

INS. CASE OWNER

AIDA

CC 4/III1900

4641, JWB39

LKR

IDAC

Surveyor:

H.J.

DOI:

12/7/19

Date / Time:

12/7/19

Registered in Merines:

14/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHH 1161 L

Name of Insured:

CTPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

10/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

SEE EE FOR

Driver Tel No.:

(VA- YES / NO)

Claim No.:

H0190302AA

Policy No.:

MIMMOU5

Make / Model:

HYUNDAI

Place of Accident:

BENLOUWST

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SMB VR2



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMBT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE/PIC
	SMB VR2 - SHH 1161 L	Non-Reporting ltr (1st)	
		Non-Reporting ltr (2nd)	
01/08/19	- PICK UP REQUIRED - OLD MAX OPEN REAR RIGHT DOOR.	Non-Reporting ltr (Final)	
	- SEEK CHERITY WAREHOUSE.	Notification ltr (if non-pickup)	
	- III APPROVED DO	Call OI	
	- FINISHED	After call ltr to OI	
	- TO LOD PROVIDED BY III IN WORKING	Documentation Check List: Handler Typist	
16/08/19	- TYPE REPORT FOR WARRANT APPROVAL	Notification ltr (if non-pickup)	
	- REPORT DONE	After call ltr to OI	
22/08/19	- SEEK WARRANT APPROVAL TO III	Authorisation To Act	
26/08/19	- III APPROVED WARRANT.	Release Voucher	
31/08/19	- SEND DOT OFFER TO TP.	Final Repair Bill	
05/09/19	- TP ACCEPTED OFFER.	Car Rental Invoice	
	- ALL BOOK IN ORDER.	Towing Invoice	
	- TO CLOS.	LTA / GIA	
		Medical Bill	
		PIR	
		Mandate/Reject Instruction	
		LOD	
		Payment Breakdown Form	
		Post-Repair Photos	
		Others	

PRELIMINARY ADVICE		Date/Time:	Sent By:	
FINALIZATION		Date/Time:	Confirm with:	
Repair Cost:	L6	SS 16,700.00	4 days	Reduction: 6 %
FINAL SETTLEMENT		Date/Time:	Confirm with:	
Final Liability:	% 100	(Agreed/Assessed)	BOLA S/N No.:	26
Repair Cost:	SS 16,700.00			
Loss of Rental (LOR):	SS -	() days		
Loss of Use (LOU):	SS 1,000.00 x 4	(4) days		
Loss of Income (LOI):	SS -	(5) x days		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	<input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search:	SS -			
Medical:	SS -			
Disbursement:	SS -	(e.g. Tow/Independent)		
Legal Cost:	SS -			
Total:	SS 17,700.00	Global Sum SS:	17,700.00	
FINAL PAYMENT		Date/Time:	Confirm with:	
Payee 1:	SS 17,700.00	Name 1:	SURT BURO LTD	
Payee 2: (Strike if N.A.)	SS -	Name 2:	-	
Payee 3: (Strike if N.A.)	SS -	Name 3:	-	

NAME: Hwee Jie

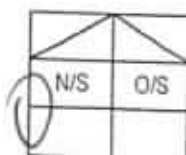
REF: III

ASSIGNMENT

Front: _____ Date: _____
 Estimated Cost: _____
 OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SMB227Z Yr Regn: 14 Dec 2011
 Type: M.Car / M.Cycle / ☒ Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____

Make: man A22 C.C. 10518
 Colour: multi colour A/C: Insured / Std / NI / NA
 Sp. Reading: 720446 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: WMAA222Z1B7001201

Gen. Cond: ☒ Good / Fair / Poor / Burnt
 Steering: ☒ In order / Jammed / Leaked / Burnt or _____
 Brake: ☒ In order / Jammed / Leaked / Burnt or _____
 Modi: Nil / ☒ S/Rim / STD A/Rim or _____

Tyre Size: F: 275/70R22.5
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Firenza

Front	Rear
R/Bal. <u>7</u> mm	R/Bal. <u>7</u> mm
L/Bal. <u>7</u> mm	L/Bal. <u>7</u> mm
D.O.A. <u>10/3/19</u>	D.O.I. <u>13/3/19</u>

Survey held at Sumit
 Des. of Damages: Frt / Rear / O/S / ☒ N/S / U/C / Rooftop or _____

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>Lo \$16,700.00</u>
	<u>CRD: \$1,110.00 (6%)</u>

Date/Time: File Pass to?

☐ : Proli. Report
☐ : Final Report

1) Date/Time: File Return to?
 2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Survey Fee:

Transportation:

) \$ + PG. \$

) Photos

) Citibank

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63655592
Estimator Telephone Number : 68652523
Accident Reporting Number : 68652672

Date Generated : 05/04/2019

User ID : CatherineLee

Vic

Finalized - HJ

Section A - Accident Details

Registration Number	SM8227Z
Case Reference Number	BU503/19/1028
Registration Date	14/12/2011
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Tan Kok Chye
Type of Accident	Open Door Case
Accident Date and Time	10/3/2019 3:28 PM
Accident Reported Date and Time	12/3/2019 10:54 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24100577
Special Instruction to ARC, if any	SM8227Z - REAR DOOR SHA1181L (TP) - COMFORT TAXI. INSURED WITH III. RIGHT PORTION
Prepared Date and Time	12/3/2019 1:26 PM
Chassis Number	WMAA22ZZ1B7001201
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,120.00	\$1,325.00
Total Spray Cost	\$786.00	\$446.00
Total Spare Part Cost	\$14,904.00	\$14,904.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$17,810.00	\$16,675.00
Lump Sum Total	\$17,800.00	\$16,709.00
Number of Repair Days	5.0	4.0
Prepared / Adjusted By	Kok Kheon Goh	Hwee Jie
ARC / Surveyor Sign Off Date	13/03/2019 11:12 AM	13/03/2019 4:02 PM
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63855582
Estimator Telephone Number : 68652523
Accident Reporting Number : 68652672

Date Generated : 05/04/2018

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	\$2,120.00	\$1,325.00 ✓
Total Labour	\$2,120.00	\$1,325.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$788.00	\$445.00 ✓
Total Spray Painting & Panel Beating	\$788.00	\$445.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010001	BODY LH	A01001-CW557	PANEL SIDE L7.FOR MAN A22 BUS	1.00	\$330.70	100.00	\$0.00 ✗	Repair	Repair
6010003	BODY LH	A01001-CW558	PANEL SIDE L8.FOR MAN A22 BUS	1.00	\$248.20	100.00	\$0.00 ✗	Repair	Repair
6010006	BODY LH	A01001-CW562	PANEL SIDE L12.FOR MAN A22 BUS	1.00	\$247.30	100.00	\$0.00 ✗	Repair	Repair
6010060	Body	FD1001-CW271	COVER REAR TAIL LAMP LH.FOR MAN A22 BUS	1.00	\$974.70	100.00	\$0.00 ✗	Repair	Repair
6010457	DOOR		LEAF ASSY REAR DOOR.FOR MAN A22 BUS	1.00	\$20,700.00	10.00	\$18,630.00 ✓	Replace	Replace BT
Total					\$22,500.90		\$18,630.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

L/s \$16,700 + 4 days.





SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

Date Generated : 13/03/2019

User ID : GohKK2

Section A - Accident Details	
Registration Number	SMB227Z
Case Reference Number	BUS/03/19/1029
Registration Date	14/12/2011
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Tan Kok Chye
Type of Accident	Open Door Case
Accident Date and Time	10/3/2019 3:26 PM
Accident Reported Date and Time	12/3/2019 10:54 AM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special instruction to ARC, if any	SMB227Z - REAR DOOR SHA1161L (TP) - COMFORT TAXI. INSURED WITH III. RIGHT PORTION
Prepared Date and Time	12/3/2019 1:26 PM
Chassis Number	WMAA222Z187001201
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,120.00	\$0.00
Total Spray Cost	\$786.00	\$0.00
Total Spare Part Cost	\$16,560.00	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$19,466.00	\$0.00
Lump Sum Total	\$19,450.00	\$0.00
Number of Repair Days	5.0	
Prepared / Adjusted By	ARC Manager Team	
ARC / Surveyor Sign Off Date	13/03/2019 11:12 AM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
80 Woodlands Industrial Park 54, Singapore 757705	
FAX Number	63685592
Estimator Telephone Number	68662623
Accident Reporting Number	68662672

Date Generated : 13/03/2019

User ID : GohKK2

Section A - Accident Details

Registration Number	SMB227Z
Case Reference Number	BUS/03/19/1028
Registration Date	14/12/2011
Company Type	SMRT Buses Ltd
Make	MAN
Model	A32
Name of Driver	Tan Kok Chye
Type of Accident	Open Door Case
Accident Date and Time	10/3/2019 3:28 PM
Accident Reported Date and Time	12/3/2019 10:54 AM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special instruction to ARC, if any	SMB227Z - REAR DOOR SHA1161L (TP) - COMFORT TAXI INSURED WITH III. RIGHT PORTION
Prepared Date and Time	12/3/2019 1:26 PM
Chassis Number	WMAA22Z21B7001201
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,120.00	\$0.00
Total Spray Cost	\$786.00	\$0.00
Total Spare Part Cost	\$16,550.00	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$19,456.00	\$0.00
Lump Sum Total	\$19,450.00	\$0.00
Number of Repair Days	5.0	
Prepared / Adjusted By	ARC Manager Team	
ARC / Surveyor Sign Off Date	13/03/2019 11:12 AM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Print Received Message

This mail is associated with :

***SMB227Z (MCT19030244)**

[SHA1161L]

TP

SMRT BUSES LTD

Mar 10 2019 3:00PM

[COMFORT TRANSPORTATION PTE LTD]

SMRT Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 23/05/2019 09:02 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$17700.00) - SMB227Z - Claim Handler: Zuhaidah Bte Samsuri

Approved:17700.00:LOU @ \$250 per day.

Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Friday, 31 May, 2019 5:24 PM
To: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAuto); Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses); Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA)
Subject: RE: LOD - ACCIDENT INVOLVING SMB227Z AND SHA1161L ON 10/03/2019 ALONG BENCOOLEN ST LKK REF CC4/III19004641/Jhb3
Attachments: DV.pdf; ATA.pdf

Without Prejudice

Dear Eileen,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we prepared to settle at a global sum of **\$17,700.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back the original signed copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Admin-D (LKKAuto)
Sent: Friday, 26 April, 2019 9:06 AM
To: 'Motor Claim - III'; Vic (LKKAuto)
Cc: 'Zuhaidah Samsuri'; 'Stanley Lai'; assignments; Admin A; CS A Team
Subject: FW: LOD - ACCIDENT INVOLVING SMB227Z AND SHA1161L ON 10/03/2019 ALONG BENCOOLEN ST

Vic (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, 26 April, 2019 9:06 AM
To: 'Motor Claim - III'; Vic (LKKAuto)
Cc: 'Zuhaidah Samsuri'; 'Stanley Lai'; assignments; Admin A; CS A Team
Subject: FW: LOD - ACCIDENT INVOLVING SMB227Z AND SHA1161L ON 10/03/2019 ALONG BENCOOLEN ST
Attachments: SMB227Z.PDF; img-425182120-0001.pdf

Dear Sir/Mdm,

Thank you for the email.

Dear Vic,

Kindly assist

FYNA Our Ref : CC4/III19004641/Jhb3

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Friday, 26 April 2019 9:01 AM
To: 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>; Stanley Lai <stanley.lai@iii.com.sg>; Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <eileenbay@smrt.com.sg>
Subject: FW: LOD - ACCIDENT INVOLVING SMB227Z AND SHA1161L ON 10/03/2019 ALONG BENCOOLEN ST

Dear LKK,

LOD from SMRT. Kindly assist with direct settlement.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) [mailto:eileenbay@smrt.com.sg]
Sent: 25 April, 2019 6:30 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>; Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>
Subject: LOD - ACCIDENT INVOLVING SMB227Z AND SHA1161L ON 10/03/2019 ALONG BENCOOLEN ST

SMRT Ref: **BUS/03/19/1028/AW**

SMRT OIC: **Audrey Woo**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SMB227Z**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$16,700.00
Loss of Use	\$1,100.00 (4 days x \$275.00)
Total	\$17,800.00

We enclose the following documents:

- 1) Repair Invoice
- 2) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Kindly note to issue payment in favour to **SMRT BUSES LTD**.

* Please direct all correspondences to our officer in charge Ms Audrey.

Thanks and regards,

Eileen Bay

On behalf of Audrey Woo

OIC DID: 65563521 | Email: audrey@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K



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Bus/03/19/1028/AW.

AUTHORISATION TO ACT

I/We, **SMRT BUSES LTD** ("the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705**(address), owner of **SMB 227Z** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SMB 227Z** that was damaged pursuant to the accident which occurred on **10/03/2019** (date) along **BENCOOLEN STREET** (location) involving vehicle no/s **SHA 1161L** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of June (month) 2019 (year)

Andrey
Woo



Signed by "the third party claimant"
(with chop if applicable)



03/06/19

Signed by "the workshop"
(with chop)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT19030244
Claimant Ref: BUS/03/19/1028/AW | SMB 227Z

We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 17,700.00 (Global Sum - all in) (loss of use/rental). S\$ — (search fee), vehicle no. SMB227Z that was damaged pursuant to the accident which occurred on 10/03/2019 (date) at BENCOOLEN STREET (location) involving vehicle no. SHA1161L (insured vehicle). This is pursuant to the inspection conducted on 13/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SMB227Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMB227Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 17,700.00 to SMRT BUSES LTD

Dated this 3 day of June 2019

CLAIMANT:

Signature:

03/06/19

Signed by "the workshop" (with chop)

Name:

Balgish

NRIC:

Address:

6 Ang Mo Kio St 62
SG 569 140

Nationality:

SG

Occupation:

Claims

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVENUE 1 #01-25

PAYA UBI INDUSTRIAL PARK (S) 408933

Nationality:

Occupation:



045



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190400157
Date : 10.04.2019
Vehicle No. : SMB227Z
Your Ref No. : BUS/03/19/1028
Our Ref No. : 24100577
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 16,700.00
GRAND TOTAL				\$ 16,700.00

Remark :

Make/Model : MAN A22
Accident Date : 10.03.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

E. & O.E

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Mar 2019 Edit Reg		13 Mar 2019 00:00 Edit Adj Rpt	S\$16,700.00 Edit Estimates	S\$16,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	SMB227Z	Date of Loss:	10/03/2019 15:00 - :59 [86 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19030244	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHA1161L	Policy No. (Claimant):	D-18090224MFBP
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 50 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 25/03/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III_SG (23/05/2019): Alert - Adj Mandate Approved (S\$17700.00) - SMB227Z - Claim Handler: Zuhaidah Bt...
- III_SG (01/04/2019): Alert - Adj Mandate Approved (S\$0.00) - SMB227Z - Claim Handler: Zuhaidah Bte Sa...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMB227Z (MCT19030244)
 [SHA1161L]
 TP
 SMRT BUSES LTD
 Mar 10 2019 3:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 SMRT Automotive Services Pte Ltd

Upload Documents

Upload Photos


































Compose New Letter

View

View in Browser



Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
2	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
3	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
4	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
5	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
6	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
7	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
8	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
9	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
10	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
11	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
12	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
13	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
14	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
15	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
16	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
17	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
18	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
19	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
20	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
21	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
22	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
23	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
24	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
25	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
26	18/03/19 09:33	General View	 Load JPG	<input checked="" type="checkbox"/>
27	08/04/19 09:55	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
28	08/04/19 09:55	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
29	08/04/19 09:55	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
30	08/04/19 09:55	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
31	08/04/19 09:55	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
32	08/04/19 09:55	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
33	08/04/19 09:55	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/03/19 14:40	EMAIL FROM III DD 13032019	 Load PDF	
2	14/03/19 14:40	TP ESTIMATE	 Load PDF	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
3	14/03/19 14:40	TP GIA REPORT		Load PDF
4	14/03/19 16:13	TP ESTIMATE- MARKED		Load PDF
5	21/05/19 11:45	WORKSHOP INVOICE		Load PDF
6	19/06/19 09:38	AUTHORISATION TO ACT FORM		Load PDF
7	19/06/19 09:38	DISCHARGE VOUCHER		Load PDF
8	19/06/19 09:38	LOD		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	15/03/19 09:23	Singapore Accident Statement		Load PDF
2	02/05/19 10:13	Letter of Demand from Third Party TPD LOD FROM SHRT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19004641/JHB3Q2

Date: 19/06/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : SMB227Z

Insured Vehicle No : SHA1161L

Date of Loss: 10/03/2019

Nature of Claim:

TP

Claim No: MCT19030244

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMB227Z

Make & Model: MAN NL320F (A22), 10.5 D ABS TURBO (A)

Engine No: 50329355662938

Reg. Date: 14/12/2011 (Man. Year: 2011)

Chassis No: WMAA22ZZ1B7001201

Colour: Multi-colour

Odometer: 720446 km

Engine Capacity: 10518 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size: 275/70 R22.5

Front Left Side: Firenza 7 mm

Rear Left Side: Firenza 7 mm

Front Right Side: Firenza 7 mm

Rear Right Side: Firenza 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	22,500.90	18,630.00	3,870.90	17.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,906.00	1,771.00	1,135.00	39.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	25,406.90	20,401.00	5,005.90	19.70
Approved Total (Overridden) (S\$)		16,700.00		
Nett Amount (S\$)	25,406.90	16,700.00	8,706.90	34.27
+ Loss of Use (4.0 x S\$250.00/day) (S\$)		1,000.00		
Nett Liability (S\$)		17,700.00		
Global Sum Settlement (S\$)		17,700.00		

INSPECTION

Date of Assignment: 13/03/2019

Date Inspected: 13/03/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: ONG HWEE JIE**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 21 May 2019)	
Parts:	N/A	MAN NL320F (A22) 10.5 D ABS TURBO (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMB227Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LEAF ASSY :REAR DOOR ,FOR ,MAN A22 BUS	Bent	20,700.00 F	*20,700.00 FL
2	1		*PANEL ,SIDE :L7,FOR MAN A22 BUS	Not Necessary	330.70 F	*- FL
3	1		*PANEL ,SIDE :L9,FOR MAN A22 BUS	Not Necessary	248.20 F	*- FL
4	1		*PANEL ,SIDE :L12,FOR MAN A22 BUS	Not Necessary	247.30 F	*- FL
5	1		*COVER :REAR TAIL LAMP LH,FOR MAN A22 BUS	Not Necessary	974.70 F	*- FL

F=Franchise part, L=ListItemDisc.

Sub Total (S\$)	22,500.90	20,700.00
- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	2,070.00
Total Parts (S\$)	22,500.90	18,630.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	2,120.00	1,325.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	786.00	446.00
Gross Labour Cost (S\$)			2,906.00	1,771.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >