22/03/2002 - ASS. REC. BY	: REF	(53/5GI190	04640/ AC	d302 Special	Instruction:	9
: Surveyor :	A 1		ENT (Office)			
From (Person	yeunnie cheana			Da	te/Time: 14/3/1961	2.05pm
Estimated Co	st:		Bill to:			
	S/TP RES / OD RES / EV				22	
To Inspect V		GBA 180:	1 1	_ Insured:	SH 9802Z	
of	m/s	precise p	MTD 6	_ Tel:	67457367	
Policy No:	Ilcenti Bkf A	16 0 # 0		CDMPG19	2000 281	
Sum Insured:			Excess:	Compap	7000 28 [
Make of Veh (Client's Recor				D.0	D.A. 16/2/19	
	/ REP. / REV 24 HRS			1	I.O.D. Endorsement:	
Date/Time:	12.380mo 14/3/19 P	erson Contacted:	Aniv	Vehi	cle_IN/QUI	
Date/Time	Action/Instruction (+) Estimate	PRS.			
	GBA 4207 J - X					
-	SLJ 9802Z - X					
	Dismartle: 19/3/	2019	.1			
	After repair: 22/5	3/2019				

KEF:

Nivitha (LKK Auto)

From:

Jeannie Cheng < jeannie.cheng@ergo.com.sg>

Sent:

Thursday, 14 March 2019 12:05 PM

To:

admin-d@lkkauto.com

Cc:

sur@lkkauto.com

Subject:

FW: Pre-repair Inspection for GBA 4807J (Your Insured Vehicle no : SLJ 9802Z)

Attachments:

GBA4807J SAS.PDF; 13032019102923.pdf; SLJ9802Z SAS.PDF

Hi LKK,

With reference to the above matter, we have rejected to their PRS list.

Please assist to conduct this survey request from Precise Auto Service, their client's vehicle can be surveyed at the location as per stated in the letter attached.

Attached are the necessary documents for your further actions (No repair estimate was provided to us).

Note: To survey on without prejudice basis and inform the repairer in writing, that you are required to conduct a post-repair inspection before vehicle is returned to claimant.

They are to contact your office directly. Please do keep us in the loop.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards, Jeannie Cheng ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985 jeannie.cheng@ergo.com.sg

www.ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department)

Sent: Thursday, March 14, 2019 11:53 AM

To: 'Precise Auto Service'

Cc: Survey Report (ERGO Insurance Pte. Ltd.); Jeannie Cheng

Subject: RE: Pre-repair Inspection for GBA 4807J (Your Insured Vehicle no : SLJ 9802Z)

WITHOUT PREJUDICE

Dear Arine,

With reference to your email below, we are not selecting any of the motor surveyors as listed.

As such, we will proceed with the Pre-repair Inspection and will be appointing LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Thank you.

Warmest Regards, Jeannie Cheng ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985 jeannie.cheng@ergo.com.sg

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From: Precise Auto Service [mailto:Support@preciseauto.sq]

Sent: Thursday, March 14, 2019 11:17 AM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Re: Pre-repair Inspection for GBA 4807J (Your Insured Vehicle no : SLJ 9802Z)

Dear Sir.

We refer to your email on dated 13-03-2019.

We regrettable to inform you that we are unable to agree your surveyor list, herewith attached our independent surveyor for your necessary action.

Thank You.

Best	Regards
Arin	e

On Wed, 13 Mar 2019 at 14:07, ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg > wrote:

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd	
2	FTA	FormTeam Consultancy Pte Ltd	
3	IAS	Infiniti Appraisal Service	
4	JPK	JP Knights Pte Ltd	
5	LBS	L.B.S Auto Consultants Pte Ltd	
6	LKK	LKK Auto Consultants Pte Ltd	
7	PS	Priority Services	
8	VAC	Vicom Ltd	

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg
www.ergo.com.sg ERGO
ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.
in f
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From: Precise Auto Service [mailto:Support@preciseauto.sg] Sent: Wednesday, March 13, 2019 11:06 AM To: ERGO Insurance Pte. Ltd. (Claims Department) Subject: Pre-repair Inspection for GBA 4807J (Your Insured Vehicle no: SLJ 9802Z)
Dear Sir,
We refer to the above mentioned matter, herewith enclosed 2 days notice & LTA Search Result for your attention.
Kindly arrange a date and time to do a PRI for our client vehicle (SLJ 9802Z) in our workshop ASAP.

Thank You
Best Regards
Arine
-
T: 6745 7367 F: 6841 3390
E: support@preciseauto.sg
W: www.preciseauto.sg
A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883
T // //
Follow us on social media:
https://www.instagram.com/preciseautosvs/
https://twitter.com/preciseautosvs
https://www.facebook.com/PreciseAutoService/

T: 6745 7367 F: 6841 3390
E: support@preciseauto.sg
W: www.preciseauto.sg
A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883
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1 10. 1
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lettings //www.frachook.com/Dussing Aut. C.
https://www.facebook.com/PreciseAutoService/

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		GEL!
Owner ID Type:	Business	
Owner ID:	4554L	33
Vehicle Details Vehicle No.:	GBA4807J	
1200000	Yes	
Vehicle to be Exported:		
Intended Deregistration Date:	19 Mar 2019	
Vehicle Make:	OPEL	
Vehicle Model:	COMBO VAN AZ	
Primary Colour:	Silver	
Manufacturing Year:	2007	
Engine No.:	Z17DTH01643365	
Chassis No.:	W0L0XCF2574365751	
Maximum Power Output:		
Open Market Value:	\$19,931.00	
Original Registration Date:	01 Aug 2007	
First Registration Date:	01 Aug 2007	
Transfer Count:	3	
Actual ARF Paid:	\$0.00	
Intended PARF Rebate Details		
PARF Eligibility:	No	
PARF Eligibility Expiry Date:	•	
PARF Rebate Amount:	\$0.00	
Intended COE Rebate Details		
COE Expiry Date:	31 Jul 2022	
COE Category:	C - Goods Vehicle & Bus	
COE Period(Years):	5	
PQP Paid:	\$17,035.00	
COE Rebate Amount:	\$12,089.00	
Total Rebate Amount:	\$12,089.00	

Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.

The information contained herein is correct as at 19 Mar 2019

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MVA119021951 / VAC - Bukit Batok ENTRY DATE & TIME: 18/02/2019 09:26 SUBMITTED BY: SUSAN SEAH SOH ENG

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

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ACC	ш	-1		3 I /	_	-10/	-1	ч .
	_	_			_		_	•

 Date Of Report
 18/02/2019 09:26

 Date Of Accident
 16/02/2019 12:15

Exact Location Of Accident CHOA CHU KANG NORTH 5

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number GBA4807J

Insured/Policyholder

Name Of Registered Owner PINKIRON
Co Reg No 53134554L
Email Address NOEMAIL

Mobile Phone No (LOCAL) +65-91999934
Alternative Phone No OFFICE-91999934

Vehicle Particulars

Manufacturer OPEL

Model COMBO-1.7 D (M)

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy NO

Policy Number 5094820402-01

Cover Note Number

Driver

Name of Driver ABDUL MANAN BIN MOHADIU.

 NRIC No
 \$1698030G

 Date Of Birth
 17/02/1965

 Occupation
 OUTDOOR

 Date Of Driving Pass
 24/02/1997

Driving Experience 21 YEARS AND 11 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-91999934

Fax Number

Contact Number OFFICE-91999934

EMail Address NOEMAIL

Address

12 #07-216 #07-216

Postcode

S680012

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

NO

Was any body injured in the Accident?
Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I DROVE MY VEHICLE INTO THE CARPARK AT CHOA CHU KANG NORTH 5, I STOPPED MY VEHICLE AS I WANTED TO PARK INTO THE UNLOADING BAY CARPARK ON THE RIGHT SIDE, BEFORE I COULD MOVE MY VEHICLE, ALL OF A SUDDEN, A VEHICLE FRONT THE LEFT MAKE A SUDDEN REVERSE OF HIS VEHICLE. AS A RESULT, THE SAID REAR LEFT PORTION OF THE SAID VEHICLE HIT ONTO THE LEFT SIDE PORTION OF MY VEHICLE.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLJ9802Z

Vehicle Make/Model/Colour

AUDI

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurer's lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

(e)

18 FEB 2019

IDAC BUKIT BATOK (1997)
511 Bukit Batok Street 23
Singapore 659545
Tel: 6560 3312 Fax: 6569 0722
Email: vacbb@singnet.com

Dalieubaldar's Sign

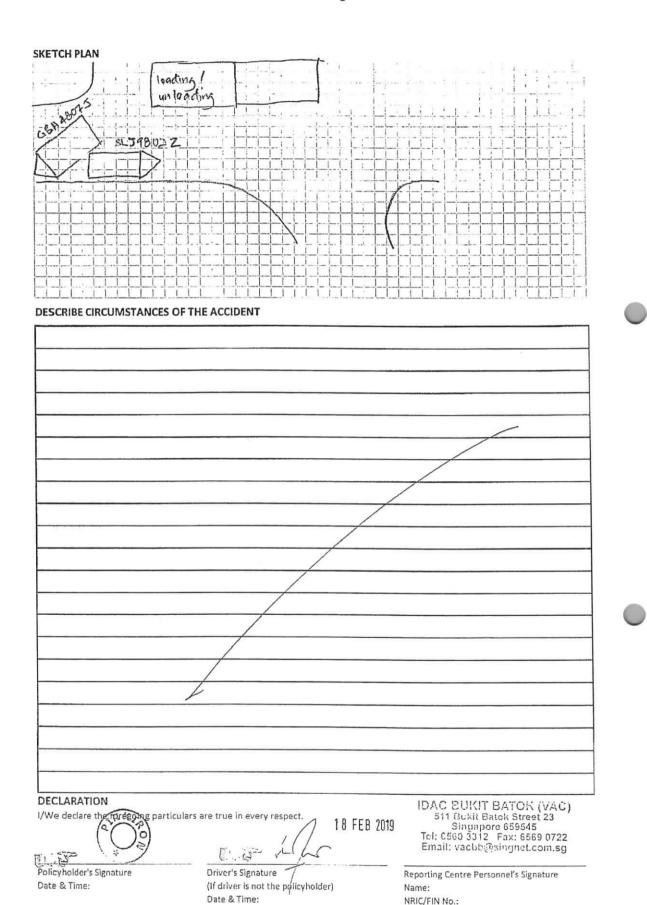
Policyholder's Signature Date & Time: Driver's Signature / (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

Sketch Plan #2 Pg. 1





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT CS3/EGI19004640/Acd3e2 ERGO INSURANCE PTE LTD 5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER Date: 01-04-2019 FIVE SINGAPORE 038985 Code: EGI Policy Particulars :- (THIRD PARTY CLAIM) SLJ 9802Z **GBA 4807J** Insured Veh. Veh. Inspected 0.00 Policy No. Coverage (\$) 0.00 CDMPG19000281 Claim No. Excess (\$) JEANNIE CHENG 14/03/2019 Assign From **Assign Date** Vehicle Particulars & Condition 1686 Make & Model OPEL COMBO C.C 2007 HIDDEN Year of Reg. Engine No. Chassis No. W0L0XCF2574365751 SILVER Colour Odometer 278355 KM Steering IN ORDER IN ORDER SPORTS RIM **Brakes** Modification GOOD General 3. Conditions of Tyres Make Balance Size R/H Front Tyre 195/55 R15 FIRESTONE 6 mm L/H Front Tyre 195/55 R15 FIRESTONE 6 mm FIRESTONE 195/55 R15 6 mm R/H Rear Tyre FIRESTONE L/H Rear Tyre 195/55 R15 6 mm 4. **Description of Damages** THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. 5. **General Information** 16/02/2019 Inspect Date / Time 18/03/2019 (10:24 AM) **Accident Date** PRECISE AUTO SERVICE Survey held at NO.1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883 5a. Remarks A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,500-\$4,500 5b. **Estimate Days of Repair** ESTIMATED NORMAL PERIOD FOR REPAIR: 6 Working Days

Report Ref No. CS3/EGI19004640/Acd3e2

Inspected By

X.S.

ADRIAN LING WAI PING

Licensed Appraiser

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Tu

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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