Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Friday, 22 March, 2019 9:23 AM

To: Elaine Chia

Cc: Admin A; Vic (LKKAuto)

Subject: RE: RE: Pre-Repair Inspection Request – GY7996R vs SKQ9038M (OI) on D.O.A.:

12/03/2019 *** LKK REF: CC4/AIG19004639/Kha3

"WITHOUT PREJUDICE"

Dear Elaine,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Mei Kwan (LKKAuto)

Sent: Thursday, 21 March, 2019 1:37 PM

To: Elaine Chia

Cc: Vic (LKKAuto); CS A Team; Admin A

Subject: RE: Pre-Repair Inspection Request – GY7996R vs SKQ9038M (OI) on D.O.A.: 12/03/2019 *** LKK REF:

CC4/AIG19004639/Kha3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported.

Please refer to the below OI's sketch plan and statement.

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DESCRIBE CIRCUMSTANCES DETI BU 12/02/2015 LEGE ROBD & WAR BUFFRER CURN 71 9 7 WILLO MOT OF 74th SMO GOL	AT ABOUT 1630 AM 7 WAS AT SOON WAR ST WHAT TO THEN RIGHT TO SCEN WAR ST WA IS A COPRY GY 7896 R SUPPRINCY BEAT BROKK IN TIME & BOWN INTO THE CAR

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)