

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 11 April, 2019 8:31 PM
To: Elaine Chia
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: AIG Ref: 7604409664SG-003 | FW: Our ref: GY 7996 R - DOA: 12.03.2019 Letter of demand / your ref: SKQ 9038 M LKK REF CC4/AIG19004639/Kha3
Attachments: DV.pdf

WITHOUT PREJUDICE

Dear Elaine,

We refer to your below email and to the attached copy of the Letter of Demand.

On a without prejudice basis, purely for an amicable settlement and without admission of liability, we confirmed acceptance of your offer of **\$2,457.49** (all in).

Kindly chop and sign the attached DV and **forward back to us a copy together with the Authorization to Act Letter** for payment processing.

The above amount is to be made payable to **SERVE YOU MOTOR SERVICE**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Elaine Chia [mailto:elainesyms@gmail.com]

Sent: Friday, 22 March, 2019 11:50 AM

To: Vic (LKKAUTO); Admin A

Subject: Re: AIG Ref: 7604409664SG-003 | FW: Our ref: GY 7996 R - DOA: 12.03.2019 Letter of demand / your ref: SKQ 9038 M LKK REF CC4/AIG19004639/Kha3

Hi Vic

Re: AIG Ref: 7604409664SG-003 | FW: Our ref: GY 7996 R - DOA: 12.03.2019 Letter of demand / your ref: SKQ 9038 M LKK REF CC4/AIG19004639/Kha3

Thank you for your email.
Hereby attach our letter of demand for the above claim matter.
The original copies will be send by post.

Thank you.

Elaine Chia

Serve You Motor Service
Blk 5033 Ang Mo Kio Ind Park 2
#01-265 (S) 569536
H/P: 9239 3188 Tel: 6481 0555 / 6481 5652
Fax: 6483 1654

On Fri, Mar 22, 2019 at 9:23 AM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

“WITHOUT PREJUDICE”

Dear Elaine,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mei Kwan (LKKAuto)

Sent: Thursday, 21 March, 2019 1:37 PM

To: Elaine Chia

Cc: Vic (LKKAuto); CS A Team; Admin A

Subject: RE: Pre-Repair Inspection Request – GY7996R vs SKQ9038M (OI) on D.O.A.: 12/03/2019 ***

LKK REF: CC4/AIG19004639/Kha3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported.

Please refer to the below OI's sketch plan and statement.

On 12/02/2015 At About 10:30 AM I was at South
Lake Road & was about to turn right to South Lake St.
Before turn I saw a Horry Co 7996R supposedly being
a 7 who was not broken in time & went into the lane
of turn into lobby when all.

To check availability of the case handler, you may contact the undersigned.

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)