

ASS. REC. BY

REF CS/1190046361 d3

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ASSIGNMENT (Office)

Prince Yeo

III

Date/Time 13/3/19 @ 4:56pm

Estimated Cost:

Toll to:

OD/TP WS/TP RES / OD RES / EVA / INV / MYTCS

To Inspect Vehicle No

SJQ 3729D

Insured

public liability

at Workshop no

Cycle & Cerringe Ind.

Tel

91817717

of

188 penden loop

Policy No

Claim No

Sum Insured

Excess

Make of Veh

D.O.A. 9/3/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

D.O.A. Endorsement

Date/Time: 10:39am @ 14/3/19

Person Contacted:

Rich Chee Hun

Vehicle IN (OUT)

| Date/Time | Action/Instruction (✓) Estimate |
|------------------|---|
| | SJQ 3729D - CC3 / A19 15004149 / RW39.2 D.O.A. - 08/03/2019 |
| 4/4/19 | VNI yet |
| 10/9/19 @ 2.07pm | Checked with Chee Hun, withdraw claim already. |
| 16/9/19 - | Revert through email. <u>Celine</u> 16/9/19 |

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 16 September 2019 10:23 AM
To: 'Grace Yeo'; assignments
Cc: 'Bobby Koh'
Subject: RE: SJQ3729D - PUBLIC LIABILITY - BARRIER - 1 BISHAN STREET 15 SKY VUE (S) 573910

Dear Sir/Mdm,

Please be informed that according to the repairer TP owner already withdraw the claim.

No survey was done for this case.

We will close this file at our end without billing.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 4 April 2019 1:01 PM
To: 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com>; 'Grace Yeo' <GraceYeo@iii.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: 'benjamintan@toplis.com.sg' <benjamintan@toplis.com.sg>; 'Bobby Koh' <Bobby@iii.com.sg>
Subject: RE: SJQ3729D - PUBLIC LIABILITY - BARRIER - 1 BISHAN STREET 15 SKY VUE (S) 573910

Dear Bryan,

Thank you for the email.

Please be informed that according to the repairer vehicle is still not in yet,

Therefore pending for survey arrangement.

Kindly refer to the attachment.

Best Regards,

Niyitha (LKK Auto)

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Sent: Wednesday, 13 March 2019 4:56 PM
To: Grace Yeo; assignments
Cc: Olivia Lau (LKKAuto); Bobby Koh; benjamin@toplis.com.sg
Subject: FW: (C1903/03/PL - SK) MCST 4475 (SKYVUE / D18LPL0000446) @ VEHICLE SJQ3729D TAILGATEING AND HIT BY BARRIER ON 09-03-19 (III REF : LPL2019D0000188)
Attachments: SJQ3729D.mp4; img-312151400-0001.pdf

Dear Grace

Acknowledge the contents of your email.

Dear Assignment Team

Please assign surveyor as per below request.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Grace Yeo <GraceYeo@iii.com.sg>
Sent: Wednesday, 13 March 2019 4:03 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Bobby Koh <Bobby@iii.com.sg>; 'benjamin@toplis.com.sg' <benjamin@toplis.com.sg>
Subject: FW: (C1903/03/PL - SK) MCST 4475 (SKYVUE / D18LPL0000446) @ VEHICLE SJQ3729D TAILGATEING AND HIT BY BARRIER ON 09-03-19 (III REF : LPL2019D0000188)

Dear Bryan,

We would like to appoint your firm for a motor survey for this case.

Attached is the claim documents and cctv footage for your attention.

Kindly contact Cycle & Carriage and advise us on the reasonableness of the repair bill.

FYI, Toplis is the loss adjuster for the liability aspect of this case.

Let me know if you need further information.

Thank you.

Regards,

Grace Yeo

P & C Claims Department

India International Insurance Pte Ltd

64 Cecil Street

#05-00 IOB Building

Singapore 049711

Tel: 63476100 extn 241

From: Grace Yeo

Sent: Wednesday, March 13, 2019 3:53 PM

To: 'benjamin@toplis.com.sg' <benjamin@toplis.com.sg>

Cc: Bobby Koh <Bobby@iii.com.sg>; 'kevintay@adventins.com.sg' <kevintay@adventins.com.sg>

Subject: FW: (C1903/03/PL - SK) MCST 4475 (SKYVUE / D18LPL0000446) @ VEHICLE SJQ3729D TAILGATEING AND HIT BY BARRIER ON 09-03-19 (III REF : LPL2019D0000188)

III Ref: LPL2019D0000188

Dear Benjamin,

I refer to our telephone conversation.

We would like to appoint your firm for this assignment. Attached are the claim documents and the cctv footage.

Please contact Mr Kevin Tay from SK Solutions for an onsite inspection.

FYI, we are appointing LKK for the motor survey.

Regards,

Grace Yeo

P & C Claims Department

India International Insurance Pte Ltd

64 Cecil Street

#05-00 IOB Building

Singapore 049711

Tel: 63476100 extn 241

From: Kevin Tay [mailto:kevintay@adventins.com.sg]

Sent: Wednesday, March 13, 2019 3:14 PM

To: Grace Yeo <GraceYeo@iii.com.sg>

Cc: Bobby Koh <Bobby@iii.com.sg>; (ADV/SK) Sally Tay <sally@adventins.com.sg>; Hoo Tun Fong <tunfong@iii.com.sg>; Noelle Tan Chwee Tin <noelle@iii.com.sg>; Russell Chan <russell@iii.com.sg>

Subject: (C1903/03/PL - SK) MCST 4475 (SKYVUE / D18LPL0000446) @ VEHICLE SJQ3729D TAILGATEING AND HIT BY BARRIER ON 09-03-19 (III REF : LPL2019D0000188)

Hi Grace (III)

As per our discussion regarding the above, we still think that the TP tailgated and/or did not stop for the barrier to come down. Nevertheless it good to appoint Loss Adjusters to investigate this incident.

We propose that you appoint Toplis & Harding (S) Pte Ltd to look into the liability aspect of this case as we have special arrangement with your Management. As for the repair to the vehicle you might like to appoint a motor surveyor on a Without Prejudice basis to estimate the quantum.

Should you need further clarification, please contact me directly

Warmest Regards,

Kevin Tay (HP: 91554411)



SK SOLUTIONS PTE LTD

(Company Registration Number : 201620900M)

50, Gambas Crescent, #10-48 (Level 2) Proxima@Gambas, Singapore 757022.

Tel : 68420838 / Fax : 67533515

-----Original Message-----

From: Grace Yeo [mailto:GraceYeo@iii.com.sg]
Sent: Wednesday, 13 March, 2019 10:47 AM
To: 'kevintay@adventins.com.sg' <kevintay@adventins.com.sg>
Cc: Bobby Koh <Bobby@iii.com.sg>
Subject: RE: SJQ3729D - PUBLIC LIABILITY - BARRIER - 1 BISHAN STREET 15 SKY VUE (S) 573910 [III Ref: LPL2019D0000188]

Dear Kevin,

Please also note that our claim reference no. is LPL2019D0000188.

Regards,
Grace Yeo
P & C Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #05-00 IOB Building, Singapore 049711
Tel: 63476100 extn 241.

-----Original Message-----

From: Grace Yeo [mailto:GraceYeo@iii.com.sg]
Sent: Wednesday, 13 March, 2019 10:45 AM
To: 'kevintay@adventins.com.sg' <kevintay@adventins.com.sg>
Cc: Bobby Koh <Bobby@iii.com.sg>
Subject: FW: SJQ3729D - PUBLIC LIABILITY - BARRIER - 1 BISHAN STREET 15 SKY VUE (S) 573910

Dear Kevin,

I refer to our telephone conversation on Monday, 11 March 2019. We understand that insured is denying liability. We have received a PL claim from owner's workshop - Cycle & Carriage. Please refer to attached documents and video too. Please confirm that insured is maintaining denial of liability in order to help us decide if loss adjusters should be appointed. Kindly also update us on claims development at your side.

Thank you.
Regards,
Grace Yeo
P & C Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #05-00 IOB Building, Singapore 049711
Tel: 63476100 extn 241

-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]
Sent: Wednesday, 13 March, 2019 8:33 AM
To: Bobby Koh <Bobby@iii.com.sg>; Kathryn Wong <kathryn@iii.com.sg>
Subject: FW: SJQ3729D - PUBLIC LIABILITY - BARRIER - 1 BISHAN STREET 15 SKY VUE (S) 573910

Dear Sir/Mdm

Please assist below email for Public Liability claim. Video footage had attached for your reference.

Thanks

Your Sincerely,
GO CHEE HAN
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
138 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: 12 March, 2019 3:43 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: SJQ3729D - PUBLIC LIABILITY - BARRIER - 1 BISHAN STREET 15 SKY VUE (S) 573910

Dear Sir/Mdm

Please refer to attachment for Public Liability claim.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

138 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

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