Luiveyor Adnan	ASSIGNME	YT (Office)			
From (Person), Chong Bo	on sen CTI		Date/Time:	14-March. 2017	.827 Ar
Estimated Coal:		Bill to:			
OD (TP) WS / TP RES / To hapest Vehicle No.			named: GB(	A - Delice Section 1	
at Workshop into Premie			Tel: 6388	1323	
55 Ubi Road 1 R	oad singapore 40969				
Policy 140:		Claus No. SN	m19D20108	t	
Sum logued		Екосия			
Make of Veh: (Client's Record)		7	D.O.A. 1	+1312019	
CA / REV / REP. / RI	SV 24 HRS "WP"		II.O.D. Ea	logsement:	
Date/Time 9.06 A	Person Contacted;	George	Vehicle	our	
Date/Time Action/hist	ruction ( / ) Estimate				
	69U-X				
GBC 6	4725 -X				

ASS REC. BY:	
Adrian As	SICHMENT
Fron: Date:	Veh No: SL764694 . YrRegn: 2017 / NoV Type: MCD/M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No.	Make: Andi A4. 0.0 1395
at Workshop m/s	Colour Grey NC: Insured / Std / NI / NA
of	Sp.Reading 44258. T/Radio: Insured / Std / NI / NA
Insured	Eng/No:
Policy No.	CINO: WAY222F48JA022526.
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inogiler / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / SRim / STD A/Rim or
	Tyre Size: F: 205/60 P-16-
(Potay Condition)	R: 205/60R16
Remark: The veh had commenced its N/S O/S repair at the time of inspection.	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIRV SUMI / TOYO / YOKO or
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No.	P/Bai. 06 mm R/Bai. 06 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 96 mm L/Bal. 96 mm
Est Repairs. 4 days Res. Yes or No	D.O.A. D.O.L 13/03/69.
Lum Sum: % 3 Val.: Yes or No	Surray held at Premism.
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT  Date: Person Contacted:	Peer o/s.
	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time   Action / Instruction   TP Chere.	
	VED 0 3 JUN 2019
KECEI	VED 0 3 300 Z019
	The second secon
Date/Time, File Pass to? Oate/Time, File Return to?	Part Prices Check; Survey Fee; Date;
1) 3 6- typist 2)	IN OUT Sasic & Add
1) (1)	S + RS,SI
Pref. Report:	Photos 220 Others
Final Report:	Cilitis

### Nivitha (LKK Auto)

From:

Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent:

Thursday, 14 March 2019 8:37 AM

To:

NORA; 'Claims Dept'

Cc:

'claimstatusenquiry'; assignments

Subject:

RE: \*\*\*SPAM\*\*\* RE: ACCIDENT INVOLVING SLT 6469 U AND YOUR INSURED GBC

6472 S DATED ON 04/03/2019 SNM19D201087 PRS

Attachments:

SAftersales19031014340.pdf

Without Prejudice

Dear Nora,

We appoint LKK.

Dear LKK,

Pls pri.

Regards.

### Chong Boon Sen

Claims Executive

Claims

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID 63896171 Fax 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

### Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: NORA [mailto:nora.khai@premiumauto.com.sg]

Sent: Tuesday, 12 March, 2019 6:00 PM

To: Chong Boon Sen <booksen.chong@sg.cntaiping.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Cc: 'claimstatusenquiry' <claimstatusenquiry@borneomotors.com.sg>

Subject: RE: \*\*\*SPAM\*\*\* RE: ACCIDENT INVOLVING SLT 6469 U AND YOUR INSURED GBC 6472 S DATED ON

04/03/2019 SNM19D201087 PRS

Dear Boon Sen,

We choose Adrian Ling.

Thank you.

Best Regards,

Norah Khai

### Claims Manager

### Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi promotions/promotions/car promotions/new-audi-q2-2017.html

#### **Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received a interval please notify as immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank, you

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]

Sent: Tuesday, 12 March 2019 9:16 AM

To: 'NORA '

Cc: claimstatusenquiry

Subject: \*\*\*SPAM\*\*\* RE: ACCIDENT INVOLVING SLT 6469 U AND YOUR INSURED GBC 6472 S DATED ON

04/03/2019 SNM19D201087 PRS

### WITHOUT PREJUDICE

Dear Sir,

We refer to your email below.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert

Regards,

### Chong Boon Sen

Claims Executive Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: 63896171 Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sq.cntaiping.com

### Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: NORA [mailto:nora.khai@premiumauto.com.sg]

Sent: Sunday, March 10, 2019 2:38 PM

To: 'Claims' <claims@premiumauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: ACCIDENT INVOLVING SLT 6469 U AND YOUR INSURED GBC 6472 S DATED ON 04/03/2019

Dear All,

Attached is the estimate for the survey arrangement this Wednesday 13/03 at 11am. Kindly advise who is the surveyor coming?

Thank you.

Best Regards,

Norah Khai Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902277W) 55 Ubi Road I Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi promotions/promotions/car promotions/new-audi-q2-2017.html

Email Disclaimer

This email, including any attachment, is confidential and may also be provided.

If you have received it in error, please nority us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 7 March 2019 10:50 AM

To: claimsdept@sq.cntaiping.com

Cc: 'Claims'

Subject: ACCIDENT INVOLVING SLT 6469 U AND YOUR INSURED GBC 6472 S DATED ON 04/03/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

Please arrange the survey on 13/03/2019, Wednesday, 11AM.

Thank you

Best regards, George Wong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199982271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 66900293 f. +65 64751023

e.claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

×					
mail Disclaimer					
his email, including any attachment, is con you have received it in error, please notify	is immediately by reply emi	il and then delete this mes		n	
Email Disclaimer This email, including any attachment, is configuration have received it in error, please notify fease do not copy it or use it for any purpose this email has been scanned for more information please.	is immediately by reply ema , or disclose its contents or a by the Symantec	il and then delete this mes ny attachment to any othe  Email Security.	cloud service.		
his email, including any attachment, is con- you have received it in error, please notify lease do not copy it or use it for any purpos This email has been scanned	is immediately by reply ema , or disclose its contents or a by the Symantec	il and then delete this mes ny attachment to any othe  Email Security.	cloud service.		
his email, including any attachment, is confused from the foundation of the control of the contr	by the Symantec visit http://www.	Email Security.c	cloud service.		

## Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Monday, 3 June 2019 9:30 AM

To:

Shiau Chan (LKKAuto); jiayee.yap@premiumauto.com.sg

Cc:

Carrine Leong; Boo seng yak; claims@premiumauto.com.sg; SUR

Subject:

RE: FINAL REVISION FOR SLT6469U - TP CHINA - SURVEYED ON 13 MAR 19

Dear Jia Yee,

Confirm repair cost of \$3783.00 before GST @ 4 working days.

## Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Friday, 31 May 2019 5:27 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: FW: FINAL REVISION FOR SLT6469U - TP CHINA - SURVEYED ON 13 MAR 19

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: [iayee.yap@premiumauto.com.sg < [iayee.yap@premiumauto.com.sg>

Sent: Friday, 31 May 2019 4:29 PM

To: Adrian Ling (LKKAuto) <a href="mailto:adrianling@lkkauto.com">adrianling@lkkauto.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; CS A Team <a href="mailto:cs-admin-a@lkkauto.com">cs-admin-a@lkkauto.com</a>;

Cc: 'Carrine Leong' < carrine.leong@premiumauto.com.sg>; 'Boo seng yak' < boojohnny@gmail.com>; 'Chang Chee

Sing' <claims@premiumauto.com.sg>

Subject: FINAL REVISION FOR SLT6469U - TP CHINA - SURVEYED ON 13 MAR 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Kindly confirm repair cost of \$3783.00 @ 4 days.

Your early approval will be most appreciated.

### Thanks & Best Regard JiaYee Yap

Claims Administrator

### Premium Automobiles Pte Ltd (Reg No 189802271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jiayee yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



#### **Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

ase do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
  aforesaid.

ACC	DEND	CTA	 II ENI	
ACC		DIA		ш

Date Of Report 05/03/2019 14:43
Date Of Accident 04/03/2019 20:00

Exact Location Of Accident CAR PARK OPPOSITE OF BLK 348 BUKIT BATOK

Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SLT6469U

Insured/Policyholder

Name Of Registered Owner WONG TUCK SENG

NRIC No S1154799J

Email Address CRISTAL3@SINGNET.COM.SG

 Mobile Phone No
 (LOCAL) +65-96172003

 Alternative Phone No
 OFFICE-96172003

Vehicle Particulars

Manufacturer AUDI

Model AUDI A4 TFSI 1.4 1395CC

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AVIVA LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO
Policy Number 10879497

Cover Note Number

Driver

Name of Driver WONG TUCK SENG

 NRIC No
 S1154799J

 Date Of Birth
 03/06/1956

 Occupation
 INDOOR

 Date Of Driving Pass
 18/10/1978

Driving Experience 40 YEARS AND 4 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96172003

Fax Number

Contact Number OFFICE-96172003

EMail Address CRISTAL3@SINGNET.COM.SG

Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

orner.

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

NO

Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

NO YES

NO

1

Was any other material or property damaged?

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

### Circumstances of Accident

ON THE DATE AND TIME MENTIONED I HAD PARKED MY VEHICLE AT THE PARKING LOT, NO. 200, AT THE SAID LOCATION, WHEN IT WAS HIT BY A REVERSING VEHICLE B. MY VEHICLE WAS STATIONARY WHEN I SAW VEHICLE B REVERSING TOWARDS MY VEHICLE. I TRIED TO AVOID VEHICLE B FROM HITTING MY VEHICLE BY DRIVING FORWARD BUT IT WAS TOO LATE. NO ONE WAS INJURED. STATEMENT WAS READ TO ME AND I ACKNOWLEDGED IT.

Attachment(s)

Are accident photos available for attachment? YES Was there any video captured by Car Camera? YES

Remarks/ Reasons:

WILL UPLOAD TO FILEZILLA ONCE INSURED SEND

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBC6472S Vehicle Make/Model/Colour TOYOTA

**Details Of Properties** 

Vehicle Category COMMERCIAL VEHICLE

 Name of Driver
 TOH ENG HOY

 NRIC/Passport Number
 \$1136203F

 Contact Number
 96273013

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### SKETCH PLAN

### IMPORTANT NOTICE

or to be

- Please report correctly the require of the accident to speed or the distins process.
  This floth must be obscribed by the Polityholder another the Authorised Driver.
  Submation provided must be as thutbhall and accurate as possible. Any with managementation or withdrowing of material facile may allow insurance companies to regulates policy facility.
  The leave and acceptance of this form by insurance companies is not an acceptance of this form by insurance companies.
  Any false reporting may be referred to the Public for Investigation.
  The record will be forwarded by the insurance of the Record Management Centre executables by the General Insurance Association of Singazors (GIA) for anchoring and that copies of the record for a fee be made svalidate application by interested parties.

  By the suppress of this legood to the insurance, you havely consent to the account of the section and in the parties of the report being made available application by interested parties.

- 8. Consent under the Personal Data Protestion Act (PDPA)
- Gordent under the Personal Data Protestice Act (PDPA)

  I contensand, extracoverse, agree and purpose that according to Singapore (160A) maybre permitted to polect, use, discover and to My income, my extracting and the General Insurance Association of Singapore (160A) maybre permitted to polect, use, discover and processing personal processing information and out in this (form) and any other personal information to discover and residue such Personal Information to discover and residue (information to discover and the insurer). The Insurer Several information is the insurer several and formation of Singapore and any recessory and agencyleuthody (such as the protect). The Insurer several and formation Authority of Singapore and any recessory resettations are controlled to the processory resettations and my recessory resettations are controlled to the Calma.

- the Course.

  (i) Prestigating the accident entiry my course.

  (ii) thenying not entiry dealing with my instructions or responding to any enquiries by me.

  (iii) acminishering my claims (including the making of correspondence, sufference, involves, reports or notices to me, which bould involve disclosure of certain paracher, data account me to bring about delivery of the same as well as in the enternal cover of envelopesmall
- pechages), and/or the property processing fracting and/or seeing with my clarine comparing with applicable law or applicable; processing, fracting and/or seeing with my clarine
- Contesting the "Purposes")

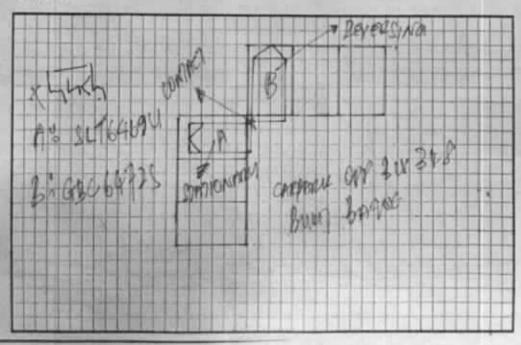
  (in all instructions have insured vertice(s) involved in this account and the insurers' lavyershale firms, maybe permitted to collect, use, section process my Renoral Information for one or more of the above Purposes, and list my Personal Information traying the discount of the above Purposes, and list my Personal Information maybe a state of the above Purposes, and including their purposes in the above Purposes.

VERIFIED BY AJAX MARS. REPORTING OFFICER

Hashim

Pultynoider & Signature / Date & Time 
Driver's Signature (If time is not the policyholder) | Date & Time 
Witnessed by Reporting Gerbe 
Resource

#### Sketch Plan



## Sketch Plan #2 Pg. 1

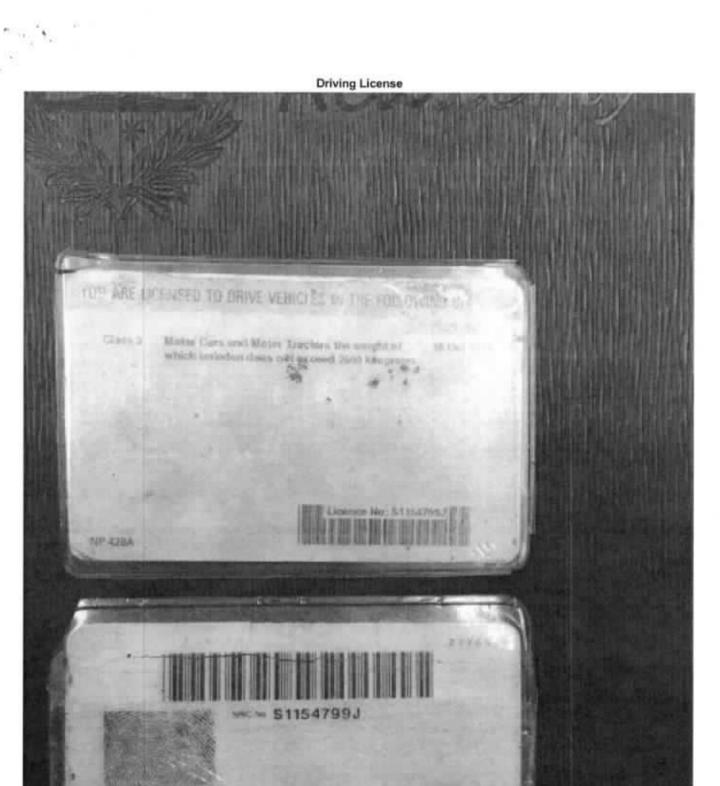
A POPULATION AND STREET	STATEMENT	POPPING above and new
PACHOLIST !	STATEMENT	LEGUU CHALACIUTS

PARKING LOT, NO. 200, AT THE SAID REVERSING VEHICLE B. MY VEHICL B REVERSING TOWARDS MY VEHIC HITTING MY VEHICLE BY DRIVING F	D I HAD PARKED MY VEHICLE AT THE LOCATION, WHEN IT WAS HIT BY A LE WAS STATIONARY WHEN I SAW VEHICLE LE. I TRIED TO AVOID VEHICLE B FROM FORWARD BUT IT WAS TOO LATE. NO ONE EAD TO ME AND I ACKNOWLEDGED IT.
Taxi Voucher No.:	
DECLARATION  We declare that the above particulars & information prov	ided above are true in every aspect
VERIFIED BY AJAX MARS REPORTING OFFICER - HASHIM BIN KAMARI	hytich
MARS Officer	
Job Complete Date/Time	Registered Owner or Driver's Signature  Date/Time:
5 March 2019 at 10:51 AM	









-51-1996

MOUNT SINAL DRIVE

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

### Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/TP/0311/2019/GW (NK)

Date : 9-Mar-19

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle is : GBC 6472 S

China Taiping Insurance (SG) Pte Ltd

105 Cecil Street #19-00 The Octagon Singapore 069534

Attn: Ms Angie - Motor Claims Dept/Windscreen

Tel: 6389 6541 - Fax: 6224 7175

Owner's Name : Mr. Wong Tuck Seng Address : 29 Pavillion Street

Singapore 658709

Telephone : (HP)96172003
Type of Claim : Third Party Claims
Policy No. : 10879497

Vehicle No : SLT 6469 U 

Model Code : A4 Sedan 1.4 TFSI

Model / Year : Sep-15
Engine No : CVN 045275

Chassis No : WAUZZZF48JA022526

Mileage :

Date In : Liability :

Excess Cost : Estimated By : Johnny Boo / Allan Wu

Accident Date : 4-Mar-19

Place of Accident : Car Park Opposite of Blk 348 Bukit Batok

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

## Telefax

# Estimated Labour Charges for Accident Vehicle SLT 6469 U

S/N	Nature of Jobs			stimated Charges
1	To remove and reinstall rear parking aid and rear lid kick sensor.	S/N	s	360.00
2	To renew rear windscreen and rhs 1/4 glass to facillitate fender renewal.	S/N	\$	600.00 **
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, elctrical and audio equipment.	S/N	\$	1,400.00 *
4	To remove and reinstall rear seat , back rest, hat tray , abcd pillar trims, luggage compartment trims. Dislodge rood liner and disengage curtain air bag etc.	S/N	\$	1,400.00 *
5	To dismantle rear bumper and rear lid cut out and reweld rhs rear fender. To renew rear bumper. Reorganise rear crash management components. Reinstall all parts removed.		ş	4,800.00 900
	V /			
6	To respray rear bumper, rhs rear fener, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.		\$	3,900:00 1400

7 To carry out diagnostic check.

TOTAL LABOUR CHARGES

S/N \$ 192.00

: \$ 12,652.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

## Telefax

# Material List for Accident Vehicle Regn No] SLT 6469 U

		E		Damage Parts & Prices
5/N	Parts Description			S/NETT REMARKS
1	REAR BUMPER Repuis		s	2,015.00 +
2	REAR BUMPER FIXING PARTS XLL ==		5	66.00.
3	REAR BUMPER SECURING STRIP		5	0.000
				203.00-
4	REAR BUMPER SPOILER , Me in		\$	227.00←
5	REAR LIGHT REFLECTOR-RH		5	38.00
6	REAR BUMPER GUIDE SECTION-RH Not wo		5	41.00 +
7	REAR BUMPER UPPPER GUIDE SECTION-RH 244 144		S	20.00
8	REAR FENDER-RH		\$	2,443.00 *
9	REAR WINDSREEN		\$	1,049.00 *
10	REAR SIDE WINDOW-RH		\$	561.00
11	LED TAILIGHT-RH		\$	931.00 4 43
12	LED TAILIGHT TRI-RH		s	27.00 *.
13	ACRYLIC SEALANT	S/N	\$	180.00+
14	CAVITY WAX	S/N	\$	140.00
15	STONE CHIP	S/N	\$	180.00 ₹
16	METAL FILLER POWDER	S/N	\$	280.00 ₹
17	REAR WINDSCREEN SEALANT	S/N	\$	200.00 *
18	1/4 GLASS SEALANT	S/N	\$	100.00 *
19	SUNDRIES HAR NEW		\$	800.00 ? 📈
	TOTAL SPARE PARTS		\$	9,501.00
	TOTAL LABOUR CHARGE GRAND TOTAL	:		12,652.00 22,153.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

- . To receively techniquetic syrup painting
- . To display comagnit partial during resurvey.
- . Furth points and ambject to combination
- \* Third party servey is on a "Willout Prepartice" basis
- · No Begal modification(s) is oftweet
- · Supplementary buriefly must be recorresed and In subject to final approval from Insurance Company

Administration by Repairer

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

. Not Authorised, 04 Days.

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

### Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/TP/0311/2019/GW

Date : 9-Mar-19

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle is : GBC 6472 S

China Taiping Insurance (SG) Pte Ltd

105 Cecil Street #19-00 The Octagon Singapore 069534

Attn: Ms Angie - Motor Claims Dept/Windscreen

Tel: 6389 6541 - Fax: 6224 7175

Owner's Name : Mr. Wong Tuck Seng
Address : 29 Pavillion Street

Cinconer CEP701

Singapore 658709

Telephone : (HP)96172003

Type of Claim : Third Party Claims

Policy No. : 10879497

Vehicle No : SLT 6469 U Model Code : A4 Sedan 1.4 TFSI

Model / Year : Sep-15 Engine No : CVN 045275

Chassis No : WAUZZZF48JA022526

Mileage

Date In :

Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 4-Mar-19

Place of Accident : Car Park Opposite of Blk 348 Bukit Batok

Hi Adrian.

4 days - ok - 31 APR 19

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

## Telefax

# Estimated Labour Charges for Accident Vehicle SLT 6469 U

S/N	Nature of Jobs		Estimated Charges	3	
4	To remove and reinstall rear parking aid and rear lid kick sensor.	S/N	\$ 360.00	\$	360.00
2	To renew rear windscreen and rhs 1/4 glass to facillitate fender renewal.	S/N	\$ 600.00		
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, elctrical and audio equipment.	S/N	\$ 1,400.00		
4	To remove and reinstall rear seat , back rest, hat tray , abcd pillar trims, luggage compartment trims. Dislodge rood liner and disengage curtain air bag etc.	S/N	\$ 1,400.00		
5	To dismantle rear bumper and rear lid cut out and reweld rhs rear fender. To renew rear bumper. Reorganise rear crash management components. Reinstall all parts removed.		\$ 4,800.00	\$	900.00
6	To respray rear bumper, rhs rear fender, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.		\$ 3,900.00	\$	1,400.00
7	To carry out diagnostic check.	S/N	\$ 192.00	5	192.00
	TOTAL LABOUR CHARGES	:	\$ 12,652.00	\$	2,852.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

# Material List for Accident Vehicle Regn NoJ SLT 6469 U

				Damage P	arts 8	Prices
S/N	Parts Description			S/NETT F	REMA	RKS
1	REAR BUMPER		s	2,015.00		
2	REAR BUMPER FIXING PARTS		S	66.00		
3	REAR BUMPER SECURING STRIP		\$	203.00		
4	REAR BUMPER SPOILER		\$	227.00		
5	REAR LIGHT REFLECTOR-RH		\$	38.00		
6	REAR BUMPER GUIDE SECTION-RH		\$	41.00		
7	REAR BUMPER UPPPER GUIDE SECTION-RH		\$	20.00		
8	REAR FENDER-RH		\$	2,443.00		
9	REAR WINDSREEN		\$	1,049.00		
10	REAR SIDE WINDOW-RH		\$	561.00		
11	LED TAILIGHT-RH		\$	931.00	5	931.00
12	LED TAILIGHT TRI-RH		\$	27.00		
13	ACRYLIC SEALANT	S/N	\$	180.00		
14	CAVITY WAX	S/N	\$	140.00		
15	STONE CHIP	S/N	\$	180.00		
16	METAL FILLER POWDER	S/N	\$	280.00		
17	REAR WINDSCREEN SEALANT	S/N	\$	200.00		
18	1/4 GLASS SEALANT	S/N	\$	100.00		
19	SUNDRIES		\$	800.00		
	TOTAL SPARE PARTS		\$	9,501.00	\$	931.00
	TOTAL LABOUR CHARGE	2	\$	12,652.00	\$	2,852.00
	GRAND TOTAL		\$	22,153.00	\$	3,783.00

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

## Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19004634/AVD3N2

Date:

04/06/2019

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

Policy No:

DMCVSN15211918033

Claimant Vehicle No:

SLT6469U

Insured Vehicle No:

**GBC6472S** 

Date of Loss:

04/03/2019

Nature of Claim:

TP

Claim No:

SNM19D201087C02

WAUZZZF48JA022526

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLT6469U

Make & Model:

AUDI A4, 1.4 (A)

04/11/2017 (Man. Year: 2017)

Engine No: Chassis No:

Odometer:

CVN045275

44258 km

Reg. Date: Colour:

Grey 1395 cc

Engine Capacity: Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: Front Left Side: 205/60R16 Pirelli 6 mm Rear Tyre Size: Rear Left Side: Rear Right Side: 205/60R16 Pirelli 6 mm Pirelli 6 mm

Front Right Side: Pirelli 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,501.00	931.00	8,570.00	90.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	12,652.00	2,852.00	9,800.00	77.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	22,153.00	3,783.00	18,370.00	82.92
+ GST 7.00/7.00% (S\$)	1,550.71	264.81	1,285.90	82.92
Nett Amount (S\$)	23,703.71	4,047.81	19,655.90	82.92

INSPECTION

Date of Assignment:

25/03/2019

Date Inspected:

13/03/2019 Inspected At:

PREMIUM AUTOMOBILES PTE LTD

55 UBI ROAD 1 SINGAPORE 408699

Estimated Period of Repair:

4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Page 2 of 3

# REPAIR DETAILS

Referen	ce		
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 04 Jun 2019)	
Parts:	143	AUDI A4 1.4 (A) (Catalogue:Merimen Singapore 1.0)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SLT6469U)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info:	: Items/values no	t in reference catalogue are prefixed with an asterisk *.	

Ren	nmn	enc	hat	Parts
L/C		1000	1657.1	

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	2,015.00 FS	*-FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	66.00FS	*-FS
3	1		*REAR BUMPER SECURING STRIP	Not Necessary	203.00 FS	*-FS
4	1		*REAR BUMPER SPOILER	Not Necessary	227.00 FS	*-FS
5	1		*REAR LIGHT REFLECTOR-RH	Not Necessary	38.00 FS	*-FS
	1		*REAR BUMPER GUIDE SECTION-RH	Not Necessary	41.00 FS	*-FS
6 7	1		*REAR BUMPER UPPER GUIDE SECTION-RH	Not Necessary	20.00 FS	*-FS
8	1		*REAR FENDER-RH	Repair	2,443.00 FS	*-FS
9	1		*REAR WINDSCREEN	Not Necessary	1,049.00 FS	*-FS
10	1		*REAR SIDE WINDOW-RH	Not Necessary	561.00 FS	*-FS
11	1		*LED TAILIGHT-RH	Cut	931.00FS	*931.00 FS
12	1		*LED TAILIGHT TRI-RH	Not Necessary	27.00 FS	*-FS
13	1		*ACRYLIC SEALANT	Not Necessary	180.00FS	*-FS
14	1		*CAVITY WAX	Not Necessary	140.00 FS	*-FS
15	1		*STONE CHIP	Not Necessary	180.00FS	*-FS
16	1		*METAL FILLER POWDER	Not Necessary	280.00 FS	*-FS
17	1		*REAR WINDSCREEN SEALANT	Not Necessary	200.00FS	*-FS
18	1		*1/4 GLASS SEALANT	Not Necessary	100.00FS	*-FS
19	1		*SUNDRIES	Not Necessary	800.00 FS	*-FS
F=Fra	anchise	part. S=SpcN	lett.			e constant and
				Total Parts (S\$)	9,501.00	931.00

Report was unsubmitted during this print-out.

Adjuster Report Page 3 of 3

# Recommended Miscellaneous Items There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR	New	360.00	360.00
2	TO RENEW REAR WINDSCREEN AND RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	600.00	0.00
3	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	0.00
4	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOD LINER AND DISENGAGE CURTAIN AIR BAG ETC	New	1,400.00	0.00
5	TO DISMANTLE REAR BUMPER AND REAR LID CUT OUT AND REWELD RHS REAR FENDER. TO RENEW REAR BUMPER. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL. ALL PARTS REMOVED	New	4,800.00	900.00
6	TO RESPRAY REAR BUMPER, RHS REAR FENDER, RHS SILL PANEL, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	3,900.00	1,400.00
7	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labour Cost (S\$		12,652.00	2,852.00
	Report was unsubmitted during	g this print-out.		

< END OF ESTIMATES >