MINEYOU	Kasul assignmen	YT (Office)			
From (Person	Journ Tay meiling of MSIG			nate/Time: 14 . mar	2019 10:409.W
Estimated Co	at:	Bill to:			
	S/TP RES/OD RES/EVA/INV/MV/CS shiple No: P(7369k			SMA 9741B	
at Workshop	m/s nge ngee motor		Tel:	6777 5382	
of BK k,	NO. 22 Pandan Road, 128240	west co	- 62 N		
Policy No. 2	9115180APO	Claim No:	584	325	
Sum Insured:		Excess:			
Make of Veh	*			D.O.A. 4.2.2019	12.00 p.m
	/ REP. / REV 24 HRS (WP) 4.3.2019 H. H. A. M Person Contacted.	Jessie	. Ve	H.O.D. Endorsement:	
Date/Time	Action/Instruction (X) Estimate PC 7369K -X				
	SMA 9741 B-X				
	Diemantle: 15/3/2019 After repair: 21/3/2019				

VS-SECTION EN	

From Date	PC 7369K 2018 MAR
Estimated CoSL	Type M.Car FM.Cycle / Bus / Val / Lerry / Last / Prime Mover /
OD (D) (WS / TP RES / OD RES / LVA / INV / MV	Truck/ Trailer or
to Import Volada Ha. PC 1369K	TOYOTA HIACE DX 3-0 LA 2882
to Impact Voldedo Ha PC 1369K at Workshop m/s PGEE NGEE NGEE MOTOR	Colour CREY A/C bisured / Std / BIT/ HA
BUK 22, PAMMON RD	SprReading 238(0 1/Fadin Insured E3td / HL/ NA
Instituted MSI4	Eng/No -
Policy No	KOH2015029050
Claims Ho	Gen. Cond. Good / Poor / Burnt
farm Institut	Sleeding hards / Janumed / Leaked / Burnt or
(Client's Record)	Brake: horder / Januard / Leaked / Burnt or
Make of Volu	Modt : (iii) S/Rim / STD A/Rim or
	Tyre Size F: 185 R15
(Policy Condition)	R; •••
Remark: The vehiliad commenced its M/S 0/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHEST) PIR / SUME /
repair at the time of inspection.	TOYO / YORO or
Ball or Market Value:	Front Book
IDAC Accident Rport Consistent7 : Yes or No	EARL 6 mm EARL 6 mm
GAA / PR Seen: Consistent? : Yes or No	tzBat 6 mm tzBat 6 mm
Est Repairs days Res: Yes or No	11.0.A. 04/02/19
Lum Sum % 3 Val.: Yes or No	Survey held at NASS NASS
CA / REV / REP. / 24 HRS	Dos. of Damages : Frt 1 Key 1 O/S 1 N/S 1 U/C 1 Rooftop or
GA / REV / REP / 24 HRS Vehicle IN/OUT	
Date: Person Contacted	The UIC I Chassis frame I Body Structure affected due to collision.
Dale / Time Action / Instruction	2.4
RANGE OF REPAIR - 3K	- 5k) 6 days

Estectime, File Essa fe-2	Proff. Rep	nort	Days	Of Repair	6		
n .	Final Rep	rort	Rosu	rvey No. of Trip:	2	Survey Free	120
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Segod Format	PRS-			Localities (4) (H=+	10
Lump Sum / Little		3		Witness and 10			
						1	7.0

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case 1	lotified	Est Submitted	Adj Assigned	Adj Rpt	Adj Su	bmitted	Ins Auth'ed	Status	
Main 1	3 Mar 2019		14 Mar 2019 10:40 Assign					New Ass Cancel Ca	NOT HERE AND ADDRESS OF THE PARTY OF THE PAR
М	ain	Re	eference		Claim Details		Documer	nts	Show All
CLAIM SUB	FOLDER DE	TAILS		Tries		101			Company of the same
Insured:		JAN, ID: S8972	805C. Tel: +650	91851545		Create	ed by insurer]		
Main Claimant:		EDMUND VEHICLE RENTAL PTE LTD, Co. Reg. No.: 201625244G							
Vehicle Reg. No.:	РС7369К				Date of Loss	04/02/2 [10 Mor	019 12:00 - :59 oths and 28 Days F	From LTA Rea	Date (Man Vr)1
Claim Type:	TP / 584	325			Policy/Cover Note No.:	2911568	80APO (Comprehe e: 31/01/2019 - 3	nsive)	Date (Plair II)]
Vehicle Reg. No. (Insured):	SMA97418	3			Policy No. (Claimant):			0,01,2020	
					Excess:	S\$500.0	10		
Repairer:	Ngee Nge	e Motor () Block	K, No. 22 Pandan	Road, 128	240 West Coast	- Tel: 677	75382		
Handling Insurer:							by Jowyn Tay M	ei Ling - 664	3 1307]
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: (256-3561	[Imm.Adv	rice due	15/03/20191		
Oriver/Custo dian (Insured):		AN (29 / Female)			+6591851545				
Adj Asg. Remarks:	on WP. SJE to arrange t	: DISAGREED / L for survey .	IABILITY 100% P	ease appoi	nt LKK AUTO t o	onduct the	survey . Kindly co	ontact MS JES	SIE @ 6777 538
ASSOCIATE	MAIL REC	EIVED						View All C	
here are no	mail for this o	case.						view All	ompose Case Mai
ALL ASSOC	ATED TASK	(S⊟				View A	II Search Tasks	Create New	Task Complete
Due Date No results.	Priority	Type Task	Group Subje	ct Han	dler Assign	ned By	Completed On		

1:1134 p. secese v. in

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Company	
Owner ID: Vehicle Details	5244G	
Vehicle No.:	PC7369K	
Vehicle to be Exported:	No	
Intended Deregistration Date:	23 Apr 2019	
Vehicle Make:	TOYOTA	
Vehicle Model:	HIACE DX 3.0L AUTO	
Primary Colour:	Silver	
Manufacturing Year:	2017	
Engine No.:	1KD2736745	
Chassis No.:	KDH2015029050	
Maximum Power Output:		
Open Market Value:	\$34,074.00	
Original Registration Date:	07 Mar 2018	
First Registration Date:	07 Mar 2018	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$1,704.00	
PARF Eligibility:	No	
PARF Eligibility Expiry Date:	•	
PARF Rebate Amount: Intended COE Rebate Details	\$0.00	
COE Expiry Date:	06 Mar 2028	
COE Category:	C - Goods Vehicle & Bus	
COE Period(Years):	10	
QP Paid:	\$42,000.00	
COE Rebate Amount:	\$37,240.00	
Total Rebate Amount:	\$37,240.00	

The information contained herein is correct as at 23 Apr 2019

Ok

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid

THE RESERVE OF THE PARTY OF	ACCIDENT STATEMENT
Date Of Report	12/02/2019 12:02
Date Of Accident	04/02/2019 12:35
Exact Location Of Accident	ALONG MANDAI ROAD TOWARDS YISHUN AVE 1
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	PC7369K
Insured/Policyholder	
Name Of Registered Owner	EDMUND VEHICLE RENTAL PTE LTD
Co Reg No	201625244G
Email Address	EDMUNDEVR@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-62503339
Vehicle Particulars	
Manufacturer	TOYOTA
Model	HIACE
Exact Purpose for which vehicle was being used a time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
f No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5086597930-02
Cover Note Number	
Driver	
Name of Driver	TANG JIE
NRIC No	S6863493H
Date Of Birth	07/04/1968
Occupation	OUTDOOR
Date Of Driving Pass	29/11/2001
Driving Experience	17 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-87143556
Fax Number	
Contact Number	

NOEMAIL

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for Investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of the purpose(s).
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have Insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

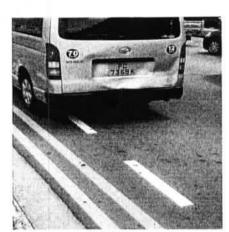
Reporting Centre Personnel's Signature
Name:

NRIC/FIN No.

GLARITAC SherrinPlanForm: VII

Accident Report

On 4th February 2019 at approximately 12:35 hrs. I Tang Jie (S6863493H) was driving PC7369K along Mandai Road towards Yishun Avenue 1. I stop at the traffic light turned red when a BMW (SMA9741B) hit the back of my vehicle (PC7369K). My vehicle (PC7369K) was already at stop before the incident happened.







SMA 9741B

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBF	OLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Sub	mitted	Ins Auth'ed	Stat		
Main	13 Mar 2019		14 Mar 2019 10:40 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00			Rep	Pending for Survey Report Cancel Case	
4	lain	R	eference	Claim De	tails		Documents	5	1_	Show All
CLAIM SU	SFOLDER DE	TAILS			ro	Created	by insurer]			
Insured:	-	JAN, ID: S8972	805C, Tel: +65918	51545	16.					
Main Claimant:	EDMUND	VEHICLE RENTA	L PTE LTD, Co. Re	eg. No.: 20162524	IG					
Vehicle Reg. No.:	PC7369	С7369К					9 12:00 - :59 s and 28 Days Fro	m LTA R	leg Date (Man Yr)]
Claim Type:	TP / 584	325		Policy/e Note N		9115680APO (Comprehensive) Coverage: 31/01/2019 - 30/01/2020				
Vehicle Reg. No. (Insured):	SMA9741B POLICY NO. (Claimant)									
				Excess	S	500.00				
Repairer:	Ngee Nge	e Motor () Block	K, No. 22 Pandan Ro	oad, 128240 West	Coast - Te	1: 677753	382			
Handling Insurer:	(hiselesterense)		ore) Pte. Ltd. (HQ)	The state of the s	100111000001		HIS-CO. MINISTER CO. CALLERY			
Adjuster:		Consultants Pte	Ltd (HQ) - Tel: 625	6-3561 [Handle	d by MOH	ID RASU	L] [Imm.Ad	vice di	ie 15/03	/2019]
Driver/Custo dian (Insured):	ZHANG YU	122 5 15	, NRIC: S8972805							
Adj Asg. Remarks:		: DISAGREED / I for survey .	LIABILITY 100% Plea	se appoint LKK AU	TO t condi	uct the si	irvey . Kindly cont	tact MS :	JESSIE @	6777 5382
ASSOCIAT	ED MAIL RE	CEIVED					Vie	w All	Compose	Case Mail
There are no	mail for this	case.								
ALL ASSO	CIATED TAS	iks⊡			Viev	v All	Search Tasks C	reate Ne	w Task	Complete
Due Date	Priority	Type Task	Group Subject	Handler	Assigned	Ву	Completed On	Cr	eated On	Done

Claim Documents

*PC7369K (584325) [SMA9741B] EDMUND VEHICLE RENTAL PTE LTD Feb 4 2019 12:00PM [ZHANG YUAN] Ngee Ngee Motor

Ass	essment Reports		1 per page	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbna	il Prin
1	13/03/19 15:17	Accident Statement From:OD - Reg. No: SMA9741B, Claimant: ZHANG YUAN	Load HTM	1
Pho	tos/Images		3 per page	
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9	23/04/19 14:49	General View	1 Load JPC	Y
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11	23/04/19 14:49	General View	1 Load JPC	5
12	23/04/19 14:49	General View	1 Load JPC	3 2
13	23/04/19 14:49	General View	1 Load JPC	3 V
14	23/04/19 14:49	General View	1 Load JPC	5 V
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54	23/04/19 15:25	Photo After Spray	0	Load JPG	V
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54	23/04/19 15:25	Photo After Spray	0	Load JPG	V
55	23/04/19 15:25	Photo After Spray	0	Load JPG	✓
56	23/04/19 15:25	Photo After Spray	0	Load JPG	V
57	23/04/19 15:25	Photo After Spray	0	Load JPG	✓
58	23/04/19 15:25	Photo After Spray	0	Load JPG	~
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Doc	umentation		1 per	page 🔻	V
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1	13/03/19 15:19	TPD PC7369K GIA REPORT	0	Load PDF	-
2	13/03/19 15:24	Reject email to TP Lawyer & appoint LKK AUTO	0	Load PDF	
3	13/03/19 15:46	TPD PC7369K - PRI	0	Load PDF	-
4	23/04/19 10:10	Letter of Demand from Third Party - East Asia Law Corporation	0	Load PDF	-
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5	23/04/19 10:10	Letter of Demand from Third Party - Survey Photographs 1 Letter of Demand from Third Party - Survey Photographs 2	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/MSG19004631/R1CD3E2

Date:

23/04/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

29115680APO

Claimant Vehicle PC7369K

Insured Vehicle No:

SMA9741B

No: Date of Loss:

04/02/2019

Nature of Claim:

TP

Claim No: 584325

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

PC7369K

Make & Model:

TOYOTA HIACE, 3.0 D DX (A) 07/03/2018 (Man. Year: 2017)

Engine No:

1KD2736745 KDH2015029050

Reg. Date: Colour:

Grey

Chassis No: Odometer:

23810 km

Engine Capacity:

2982 cc N/A

Market Value/New Car Price: Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Engine Modification: Yes

Pre-accident Condition:

Yes

CONDITION OF TYRES

Front Tyre Size:

195 R15

Rear Tyre Size:

195 R15

Front Left Side:

OHTSU 6 mm

Rear Left Side:

OHTSU 6 mm

Front Right Side:

OHTSU 6 mm

OHTSU 6 mm Rear Right Side:

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

14/03/2019

Date Inspected:

14/03/2019

Inspected At:

Ngee Ngee Motor

Block K, No. 22 Pandan Road

Singapore 128240

Estimated Period of Repair:

6.0 days

Adjuster: MOHD RASUL

CELINE FONG Manager:

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.

B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000.00 -\$6,000.00

Adjuster Report Page 3 of 4

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 23 Apr 2019)

Parts: 213 TOYOTA HIACE 3.0 D DX (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for PC7369K)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

Sketch Plan #2 Pg. 1

	Triffic Gight (Twood Red)
	<u>Б</u>
	Nanda Rood
	A : P < 73 67 K
	B. SMA 7741B
ESCRIBE CIRCUMSTANCES	OF THE ACCIDENT
on with perhaps	ry 2019 at approximately 12135 has
	5 68634934) was driving PC7369K along
	maras victor avenue 1. Istopred at
uningal board 4	
the traffic	light which turned pad A RUME CEMINITY
hit the back	k or my vachicle cpc7369k) my vachige
DC 7269K	was already at stop before the
accident he	pponed
	see arrached photos)
(bleace	(SE attached Motor)
N	
	•
DECLARATION	
	culars are true in every respect.
	culars are true in every respect.
	- Say
	culars are true in every respect. Driver's Signature (If driver is not the policyholder) Reporting Centre Personnel's Signature Name:

Date & Time:

MARKET Standalmarkane VII

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Address

BLK 308C PUNGGOL WALK #12-326

SINGAPORE

Postcode

823308

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

-

Vehicle

.

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NU

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SMA9741B

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category

HELEN ZHANG YUAN

Name of Driver

S8972805C

NRIC/Passport Number Contact Number

91851545

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)